

Northern Region Consumer & Family Advisory Committee Meeting Minutes

Tuesday, January 12, 2021

Microsoft Teams Meeting: 1 (980)221-1052 Conference ID: 670 572 848#

| Committee Members | Voting Member Present = P Absent = A |
|---|--|
| Angelena Kearney-Dunlap (Northern CFAC Chairperson) | P |
| Martha Green (Northern CFAC Vice-Chairperson) | P |
| Bertha Hargrove | P |
| Dianna Talley | P |
| Lakeisha Perkins-Tabron | P |
| Ravetta Crockett | P |
| Penny Tane | P |
| Michael Tane | P |
| Gladys Foster-Young | P |
| Shirley Robinson-Flood | P |
| Tameeka Williams-Burchette | P |
| Sheila Holt | P |
| Staff | Non-Voting |
| Deborah Hendren (Northern CO Manager/Liaison) | P |
| Monae Davis (Northern ME Specialist) | P |
| King Jones (Dir. Community Health & Wellness) | P |
| Nicole Six (Dir. Child Welfare) | P |
| Rose Le (Cardinal Training Department) | P |
| Stacey Harward (NCDHHS) | P |
| Guests | Non-Voting |
| Glenn Johnson | P |
| Simone Johnson | P |
| Erin Hill-Carter | P |
| Bob Crayton | P |

- I. **Welcome | Introductions | Call To Order | Opening Devotion** **Angelena Kearney-Dunlap**
 - o Meeting called to order at 6:14 p.m. after technical issues were resolved.

- II. **Agenda and Minutes Approval** **Angelena Kearney-Dunlap**
 - o A quorum was established
 - o Gladys made a motion to accept the October 2020 and November 2020 meeting minutes, Tameeka seconded the motion. The motion passed unanimously.

- III. **Infinite Possibilities, Inc.** **Erin Carter**

- Erin Carter provided a review of Infinite Possibilities, Inc. Infinite Possibilities is an organization that focuses on supportive social services, targeted toward domestic violence and sexual assault victims, in addition to working with at-risk youth, homeless, and single mothers. Their mission is to promote the growth and responsibility, financial security and safety among victims of domestic and sexual violence by interventions, innovative services, collaboration, prevention and training.
- They focus their efforts in Vance and Warren Counties, but they accept calls for the entire Five County area. They help navigate services for those needing services that cannot be provided.
- They have offices in Vance and Warren county courthouses with the main office in downtown Henderson. They do not have a domestic violence shelter but have strong partnerships with other community partners to provide sheltering. The closest domestic violence shelter is Safe Space in Franklin County. Utilizing shelters out of county creates issues but transportation is offered to get to court and school when necessary.
- Infinite Possibilities focuses on five areas of advocacy to include:
 1. General advocacy
 2. Legal advocacy
 3. Youth advocacy
 4. Medical advocacy
 5. Financial empowerment
- Partnerships such as working closely with Legal Aid for legal clinics, Department of Social Services and Health Departments assist in getting needs met. They also work closely with Cardinal Innovations for referral options and parenting education referrals to Cooperative Extension.
- Women’s Economic Equity program that modeled a “dress for success” idea to help women become more employable, create resumes, revamp resumes and get into the working world.
- For youth, they go into schools to discuss healthy relationships, bullying, appropriate touching, etc. If youth are exposed to domestic violence in some way, they work closely with Department of Social Services and therapist for in home therapy related to age appropriate care.
- They offer a 24-hour crisis line. Erin will share information via Deborah to be shared with Northern CFAC.

IV. Child Welfare Project

Nicole Six

- Nicole Six, who is the Director of Child Welfare and Foster Care with Cardinal Innovations shared the history of the previous year of the Child Welfare Project and how the goals overlay and align with the collective child welfare system. Child welfare represents children in CPS custody, CPS investigation and those receiving in home services.
- Eleven months ago, Cardinal Innovations hired a consulting agency with experience in child welfare. They went into the community to learn where systems need to improve. Given that there are unique needs, to include timely access to care, effective communication, receipt of information

quickly and efficiently, it was determined that this population needs to be served differently from the other populations served by Cardinal Innovations.

- Cardinal Innovations developed a project team that represented the organization across departments to create vision for program based on feedback to build healthier systems to ensure that children impacted by this system have input, access and support. Ongoing focus is on measurement, improvement and ensuring we are meeting the need. Best practice includes early screening and assessment of needs to connect to care and support; consistent coordination of care; child, youth and family involvement to have those experiencing the system be part of what is built. This includes young adults, families, DSS and providers. Workgroups are part of the design so the “dots” connect. A co-location model has been created where clinical staff are in local DSS offices in all 20 counties by end of March 2021. Currently this is virtually occurring in Forsyth, Mecklenburg and Union counties to assist with coordination of care and to assist with prevention to support children from unnecessarily entering care.
- Cardinal Innovations operations are reviewed in depth to tailor for the child welfare population to include a direct link to appropriate connection. The Care Coordination model moves to a Care Management for management of whole person care to review full care of a child rather than meeting immediate need so can serve not only when in crisis but in everyday care also. A specialty team for child welfare will be designated in Utilization Management which approves requests for services with strict parameters from state. This will allow for shorter time period of 72 hours and helping with speed of documentation and approvals. These changes will be in place by end of January 2021. Across all child serving systems has shared goals to have the child and family at center of work, trying to reduce moves, transition to permanence, protecting children and keeping kids connected to their families and communities. Foster Care age limit is age 18 but can remain under DSS jurisdiction until age 21. Certain criteria outlined by DSS must be met.
- More details can be found at www.cardinalinnovations.org/members/child-welfare-program

IV. Cardinal Innovations Updates

Monae Davis

King Jones

- Monae Davis shared information about upcoming events and will email information tomorrow:
 - Youth mPower! Virtual Series – January 25-29 from 4:00 – 6:00 pm
 - Warren Family Institute hosts Effective Communication training– January 18 at 6:00 pm, registration is required
 - Mental Health & Faith Based Communities - January 14 from 6:00 – 7:30 pm, registration is required
 - National Readout of *Aged Out: How We’re Failing Transition-Age Foster Youth!* - January 14, registration is required: <https://www.eventbrite.com/e/national-readout-of-aged-out-how-were-failing-transition-age-foster-youth-tickets-133358513905>
- King Jones announced that he transitioned to Director of Member Engagement as of 1/11/2021. He will remain in leadership role with CFAC.

- King presented the request for a fourth CFAC seat on the Cardinal Innovations Board Member. It will require changes to the bylaws. This will occur in one of two ways:
 - each region would submit two names to be considered to the Steering Committee for one of the proposed board seats
 - CFAC regional chairs will decide who from their regional CFAC will fill that role
- King presented in June 2020 to approve changes to the Relational Agreement which is between CFAC and the Cardinal Innovations Board of Directors. The request came from Triad CFAC asking for modification to review area program or county authority program, which matches the state statute, rather than reviewing the Cardinal Innovations budget, which is stated currently in the Relational Agreement. This is to have impact on the local Maintenance Of Effort funds.
- Dianna Talley made a motion to keep the Relational Agreement wording the same; Shirley Robinson-Flood seconded the motion. A vote was taken, and the motion carried unanimously.
- Elliot Clark (Director, Regional Affairs) was not available to share information. Chair requested review be tabled for next Northern CFAC Meeting (February 2021).

v. NCDHHS

Stacey Harward

- Stacey Harward shared that the Consumer Call is January 25; information will be sent out closer to that date.
- Regional CFAC meeting Tuesday January 26 from 6:00 – 7:30 pm with Dr. Laws and Director Armstrong. This meeting will be with Alliance, Vaya, Partners and Cardinal Innovations. Stacey requested a report on what happened in 2020 and what is planned for 2021. Angelena requested Steering Committee Chair develop one report representing all Cardinal Innovations CFAC's.
- Scoop for Stress will be on January 19, which will be a one hour of trainings on vaccinations and scheduling for vaccinations and targeted populations. DHHS is working with UNC TV and Facebook Live to stream to share with more people.
- State CFAC meets tomorrow from 9:00 am – 1:00 pm; Suzanne Thompson will be providing training on vaccinations from 9:20 – 10:20 am based on CDC recommendations. Additionally, this training can be shared within our communities.
- January 27 is local to state call; Stacey encouraged participation.

vi. Old Business

Angelena Kearney-Dunlap

- Angelena reported that many things in Warren county are on hold due to COVID as well as all throughout the Northern Region.

vii. State CFAC, Steering Committee, and Community Board

CFAC Members

- Angelena Kearney-Dunlap reported that the Cardinal Steering Committee met January 7, 2021 and bylaws are being reviewed for updates and consistency when reinstating CFAC members.

viii. Recommendations to Board

CFAC Members

- Angelena suggested that we inform the Cardinal Innovations Board of Directors of the request to offer shelters for domestic violence victims and continue to support vulnerable populations to support testing and vaccination for COVID.

IX. New Business & Action Plan Review

Angelena Kearney-Dunlap

- Angelena suggested that the Northern CFAC explore the following opportunities:
 - A day of service in celebration of Martin Luther King Jr. Day in 2022
 - Mental Health Awareness event in May 2022
- Angelena requested that we add these events to the February 2021 discussion and explore other health dates for 2022.
- Shirley suggested that we explore creating a local NAMI chapter. Shirley connected with Gina DeMent to get a list of possible interested parties. Shirley will meet with Angelena to develop a presentation for February CFAC meeting.

X. Action Steps

CFAC Members

- No action steps were reviewed or submitted.

XI. Community Involvement Updates – Trainings/Conferences/Events **CFAC Members**

- Penny Tane reported that the Provider Council had internal issues to address during the last meeting. Leadership remained in their positions but about half the seats on the council are available, approximately ten positions. Penny encouraged CFAC members to let her know of any providers that want to join the council. Many members have been phased out due to reaching capacity of four years of service. Penny will email the group contact information to connect providers to the Provider Council.
- Michael Tane, via Penny, reported that there was not a Regional Health Council meeting since Northern CFAC last met.

XII. New Member Appointment/Considerations

CFAC Members

- Marjorie Davis served on Northern CFAC for several years, transferred to Central CFAC, and would like to transition back to Northern CFAC due to moving back to Henderson, NC. King reported that she could serve three consecutive terms regardless of which CFAC she is serving on. Her second term will expire September 2022. Dianna made a motion to reinstate Marjorie Davis on Northern CFAC, honoring her current term to expire September 2022; Bertha Hargrove seconded the motion. The motion passed unanimously, and the motion carried.
- Three members per CFAC were appointed to serve on the Steering Committee on staggered terms. Angelena was appointed for a one-year term which expired fall of 2020 or spring of 2021. Originally, Shirley was appointed for two years and Dianna was appointed for 3 years. Angelena is seeking someone to serve a term for three years. Shirley made a motion to reappoint Angelena to

the Steering Committee for another three-year term, Bertha seconded the motion. The motion passed unanimously, and the motion carried.

XIII. Public Comment

Community Members

- Bob Crayton would like to speak with Angelena and Shirley to become NAMI Affiliate; The NAMI NC Organizational Growth committee meeting is the 3rd Wednesday of each month at 6:00 pm.
- NC Direct Support Providers workgroup meets every Wednesday at 12:00 pm to address HB488 in an effort to increase pay to direct support providers to \$15/hour.
- Bob offered an open invitation to Northern CFAC to attend Central CFAC. The next meeting will be first Tuesday of each month from 5:30 – 7:30 pm.
- Shirley reported that she attended the virtual i2i conference and was impressed at the multiple opportunities and their approach in taking a whole person approach.

XIV. Adjournment

Angelena Kearney-Dunlap

- Meeting adjourned at 8:10 p.m.

Deborah Hendren, CPS
Community Operations Manager

1/13/2021
Date