

FIVE COUNTY PROVIDER COUNCIL MINUTES

DATE: 4/21/2017 TIME: 9:30 – 11:00 LOCATION: Upstairs Conference Room #236 MATERIAL NEEDED:

PROVIDER REPRESENTATIVE	PRESENT	PROVIDER REPRESENTATIVE CON'T	PRESENT	GUESTS	PRESENT
Jerry Earnhardt, President Daymark	Yes	Tammy Margeson Recovery International	Yes		
John Mattocks, Vice President Vance Recovery Services	Yes – via phone	Trish Hussey Freedom House	Yes		
Nicole Spruill, Secretary Vision Behavioral Health Services	Yes				
Bobbie Jo Hopf Youth Villages	Yes				
Cheri Howell Community Workforce Sol.	Yes				
Tom Lesniak RHA Health Services	Yes – via phone	FIVE CO. COC REPRESENTATIVE			
Donna Duggins Strategic Interventions	Yes	Voting FC Staff:			
Jeanne Harrison, Alliance Rehab. Care, Inc.	Yes	Elliot Clark, Senior Community Executive	Yes – via phone		
Florence Ikechukwu Spring Life Behavioral Care	No	Lynn Widener, Regional Network Manager – Triad and Northern	No		
Gladys Washington DD Residential Services	Yes	Michael Norton, Northern Region QM Manager	Yes		
Rasheede Hicks, LPC Rasheede Hicks, LIP	Yes – via phone				
Rosemary Lewis CFAC Rep	No	Non-Voting FC Staff:			
Eva Negron Pinnacle Family Services	Yes – via phone	Jennifer Jennings, Manager MH/SUD Care Coordination	Yes – via phone		

<u>Items for Discussion</u>	<u>Responsible Party</u>	<u>Action</u>
1) Welcome	Jerry Earnhardt	Jerry called the meeting to order, introductions made and welcomed everyone.
2) Review and Approval of 3/10/2017 Meeting Minutes	All	<p>Minutes from the 3/10/2017 meeting were reviewed: Donna motioned for the meeting minutes to be amended to remove Tom's "affliction" from the meeting minutes. Nicole will amend and send out updated meeting minutes prior to May 12th Meeting.</p> <p>Action:</p> <ul style="list-style-type: none"> • Donna Duggins made the motion to approve the minutes. Cheri Howell seconded and minutes were approved. • Error will be amended on meeting minutes
3) Provider Forum	Jerry Earnhardt	<p>As advertised in Cardinal Innovations Info Source; the next Provider Forum on May 19 will have CEC's as part of the meeting. Providers can sign up by using link to Brown Paper Tickets to participate in the Psychosis Simulation. Pre-registering is important to receive the CEC Certificate on site. After training Elliot and/or Lynn will give providers with a general CI update. Location: First Presbyterian Church, 222 Young Street, Henderson, NC 27536. Donna and Jeanne provided input to Psychosis Simulation training, it should turn out to be interactive and informative to those who attend.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Provider Council will meet May 12th to finalize plans for the Forum. Council will need commitment to setting up, breaking down, donating snacks etc. • Jerry will contact Lynn Veldcamp to send additional email blast to providers outside of Info Source.
4) Regional Network Advisory Council	Jerry Earnhardt	<p>Jerry notified the Council of updates from meeting:</p> <ol style="list-style-type: none"> 1. Jerry passed handout to PC to start update/discussion about Care Coordination. Care Coordination is receiving referrals for members that don't need or do not fall within the triggers for Community Care Coordination. Jennifer asked that Providers review guidelines which were created for the waiver, but mentioned to reach out directly with questions or to talk through issues. Trish mentioned a specific case she is having difficulty with, Jennifer asked for Trish to call directly. 2. Presentation by Christine Beck. The PowerPoint will be made available to the PC.

		<p>Providers are asking for a more expedited review of authorizations. Each PC in the Network is raising concerns with the process taking 13-14 days. Elliot asked if anyone on the PC participates in the Q&A Sessions that are occurring around this issue. No one on PC participates currently; Trish asked how to access the Q&A Sessions. Information will be sent out to PC, Elliot urged Leadership at Agencies to participate because it is a great opportunity to give and get feedback to UM.</p> <p>3. What's in a name? This council will be called the <i>Provider Council</i> the Provider Forum will be called the <i>Provider Membership Forum</i> this has been placed in the by-laws` .</p> <p>Action:</p> <ul style="list-style-type: none"> • Elliot will reach out to Christine Beck for PowerPoint Presentation to be emailed to PC. • Elliot will send out how to access the Q&A Sessions via Info Source
5) Updates and Questions: CI	Elliot Clark	<p>Franklin Co Hospital: Bert Beard of Maria Parham has updated that the hospital is working with the state in their licensure. Bert is interested in the community and will be working with Franklin and surrounding providers to assess the continuum of care with the local CCC and Crisis Provider. Jerry believes Bert sharing the vision of the hospital great but asked Elliot to comment on how Bert perceives the network (specific to Franklin or more regional). Elliot believes that Bert has a regional vision to include providers and people from all over the region in care and diversion efforts however, stakeholders would like to focus on Franklin county before moving to the rest of the region.</p> <p>Special Olympics: Ellen Fahey is working on kicking off a new IDD initiative, the SOFC Health Committee that will focus on a healthy community for our IDD population. The first meeting will be 4/27/2017 from 6-7pm. (Meeting was canceled due to flooding and rescheduled for 5/4)</p> <p>Five County Budget(s): Elliot met with County Managers, he will be presenting a county dashboard that will show relevant data on which counties are using what services, where county funds are being used most, who are top using providers etc. This information will be made available to PC at May 12th meeting.</p>

		<p>Eastpointe: Eastpointe merging with CI and Nash County merging with Trillium are still waiting on Secretary approval. Both mergers looking at a July 1st 2017 live date.</p> <p>IPRS Question: PC presented Elliot with IPRS question (Member from Person Co trying to access services in Vance Co); Elliot deferred to the language in the providers DFA. PC recommended that “anyone everywhere” should be able to access services via IPRS regardless of demographics.</p> <p>Emergency Health and Safety Discharge Approval: Jeanne questions the process of new form to discharge from services. Who will approve, how long will it take, etc. Other members of PC interjected questions as well, PC felt this would be a burden on providers. Elliot will have Lynn gather more information on form and process in hopes to answer the questions raised today.</p> <p>Need for Provider Collaboration: Rasheede Hicks needs provider collaboration and follow up for members who need a higher level of care. Trish asked Ms. Hicks to reach out to her directly.</p>
6.) Updates: Cultural Competency	<p>Gladys Washington</p> <p>Michael Norton</p>	<p>Cultural Competency Committee Updates: Cultural Competency Trainings will be held:</p> <ul style="list-style-type: none"> • Cultural Competency Plan Development Tool 5/11/2017 from 10:30-1:30 at the Henderson Library (occupancy 25 ppl) • Ethics of Cultural Competency 5/23/2017 from 9-4 at First Presbyterian Church, 222 Young Street, Henderson, NC 27536 (occupancy 50 ppl) Cost:\$40 <p>Providers can sign up for trainings through Info Source</p> <p>Cardinal Innovations Updates: CI is almost finished with ACT focused reviews; the results not available yet but Michael believes they are seeing improvement from last review. Block Grant was concluded 4/19 not all results are in, however, overall did fairly well. State highlighted focus on prevention services so CI will be doing so as well.</p>
7.) Updates: Provider	All	<p>Donna reports that while she does not have the results from their ACT review, the reviewers were very complimentary. Strategic Interventions has a new MD and they have expanded the ACT program to 75 members.</p> <p>Trish reports Freedom house is assessing and providing services in the school but as most rural providers, needs additional referrals.</p>

		<p>John reports that Vance Recovery Hillsborough clinic is open, he will send email with details to PC.</p> <p>Tom reports that RHA is in need of a LCAS for SAIOP in the Roanoke Rapids office. Elliot will reach out to Rocky Mount AHEC to post.</p>
10.) Next Meeting	Jerry Earnhardt	The next meeting will be held Friday, May 12th, at 9:30 at the Five County Community Office.

Respectfully submitted,

Nicole Spruill, Vision Behavioral Health Services, LLC