

Central Region Consumer & Family Advisory Committee Meeting Minutes

Monday, November 25, 2019, 6:00-8:00PM

Cardinal Innovations Healthcare, 201 Sage Road, Suite 100A, Chapel Hill, NC 27514

Committee Members	Voting Member Present = P Absent = A
Bob Crayton-Chair	P
Lea Ottinger-Vice Chair	P
Timothy Jeffers	P
Darlene Cooper	A
Stanley Cotton	P
Allen Dittmer	P
Steve Furman	P
Paula Harrington	P
Candle Hughes	P
Ellen Perry	P
Janet Sowers	P
Kyle Reece	P
Jeanette Williamson	Via Phone
LME/MCO and State Staff	Non-Voting
Agency: Cardinal Innovations Healthcare Title: Director, Community Health and Wellness Name: King Jones	Present
Agency: Cardinal Innovations Healthcare Title: Senior Community Executive Name: Ric Bruton	Present
Agency: Cardinal Innovations Healthcare Title: Manager Member Engagement Name: Deborah Hendren	Present
Agency: Cardinal Innovations Healthcare Title: Member Engagement Specialist Name: Felicia Williams	Present
Agency: Cardinal Innovations Healthcare Title: Member Engagement Specialist/CFAC Liaison Name: Monae Davis	Present
Agency: Cardinal Innovations Healthcare Title: Project Support Professional/CFAC Clerk Name: Reina Merino	Present
Agency: Division of Mental Health, Developmental Disabilities and Substance Abuse Services NC Department of Health and Human Services, Community Engagement & Empowerment Team Title: Mental Health Program Coordinator Name: Stacey Harward	Present
Guests	Non-Voting

Jamezetta Bedford -Orange County Commissioner	Present
Courtney Wilburn	Present
Terrell Alston -Member Engagement Specialist	Present

I. Call to Order/Introduction

Bob Crayton

Meeting called to order at 6:04PM. Introductions were made.

II. Consent Agenda and Minutes Approval

Bob Crayton

Ellen made a motion to approve the addition of CFAC appointments to the Regional Health Councils. Lea seconded the motion. All in favor. Motion carried.

Regional Health Councils will have one CFAC representative with a formal vote from the regional CFACs.

Community Advisory Council does not need a formal vote from the regional CFACs to have a representative.

Lea made a motion to approve the minutes with corrections. Ellen seconded the motion. All in favor. Motion carried.

III. Public Comments

Community Members

No public comments.

IV. Old Business

CFAC Members

Kyle made a motion to start the Central Region CFAC meetings at 5:30pm on the First Tuesdays of the month, with alternating locations between the OPC office and AC office. Ellen seconded the motion. All in favor. Motion carried.

Ellen made a motion to have the January 7, 2020, meeting at the OPC office and the February 4, 2020, at the AC office. Lea seconded the motion. All in favor. Motion carried.

Bob shared concern about information printed in the November "Community" Newsletter about the Peer Support Workshop being hosted by the CFAC Steering Committee starting January 2020. Central Region CFAC discussed this information briefly, but no decision was made. Ellen would like for Central Region CFAC to continue planning for the Peer Support Workshops. This topic will be revisited.

V. New Business

Steering Committee Reports:

CFAC Summit is scheduled for December 13 and 14th at the Highland Avenue Cardinal Office in Winston-Salem. The registration link will be provided for registering for the summit. Friday, December 13th, the meet and greet with the Cardinal Governing Board will be held from 4-5 PM. To be eligible for reimbursement for hotel accommodations, CFAC members need to reside at least 100 miles from the Winston-Salem office.

Relational Agreement Updates:

The Statewide CFAC Event will be discussed at the CFAC Summit. Trey Suttan will be speaking from 5 - 5:45 PM and then there will be a movie screening on Friday evening. Saturday, December 14th, the CFAC Summit will be held. Monae will send out the registration link to both Friday, December 13th and Saturday, December 14 to all Central Region CFAC members to be able to register.

Ellen made a motion to approve mileage reimbursement for travel to the CFAC Summit. Lea seconded the motion. All in favor. Motion carried.

The Bonnie Schell application and website updates have been finalized and have been sent to communications. As soon as it has been confirmed, information will be sent out to the Regional CFACs. The group is waiting to hear back from the Bonnie Schell chair regarding the opening of the scholarship funds.

DWAC Updates:

Able account person came out to talk about who they are and what they do.

State CFAC Updates:

There was a discussion about a letter that Triad CFAC wrote to the State CFAC Secretary concerning direct support providers. State CFAC requested that all CFAC take a look at the letter and send emails regarding any concerns. Triad highlighted all the problems and the State CFAC is asking for solution recommendations.

Regional Health Council/Provider Network Council Appointments:

Bob and Lea volunteered to be appointed on the Regional Health Council per approval of Board of Directors. Ellen made a motion for Bob to be selected for the Regional Health Council. Paula seconded the motion. All in favor. Motion carried.

Community Advisory Council Update:

If anyone is interested in attending the meeting in their county please attend. They meet 8 times a year. December and January is when the commissioners will be making decisions on members.

Training requests for Jeanette and Bob for mileage:

Kyle made a motion to approve Jeanette's training request for mileage for the Peer Support Workshop. Paula seconded the motion. All in favor. Motion carried

Kyle made a motion to approve Bob's mileage for the Pinhurst pre-conference scheduled for 12/3/2019. Lea seconded the motion. All in favor. Motion carried.

VI. DHHS Report/CE&ET Updates

Stacey Harward

Stacey is asking for recommendations for the statute 122C-170. A survey was sent out for suggestions, survey is to be completed by 12/6/19. Stacey went over statute 122C-170 and wrote down suggestions and recommendations.

VII. Cardinal Innovations Reports

QM Dashboard Reports:

Paula gave the dashboard reports for the Central Region. A request was made to get more information that is more catchment specific.

Member Engagement Updates:

The Medicaid Transformation will not be happening in February 2020 and has been suspended. Information regarding what Trey Suttan had to say regarding the push back of the Transformation is in

the newsletter. Monae passed out documents regarding several events happening this month; information about NC Cares 360 and MedAssist in Person County will be on December 19th from 9am-2pm.

VIII. Comments and Adjournment

Kyle made a motion to adjourn. Tim seconded the motion. All in favor. Motion carried.

Meeting Adjourned at 8:09 PM

The Next Meeting will be January 7, 2020 at the OPC office.

Submitted by:

Reina Merino/Project Support Professional 12/3/2019

Name/Title and Date