

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Meeting Date: November 17, 2016

Meeting Location: Cardinal Innovations, 4855 Milestone Ave, Kannapolis, NC 28081

Conference Call Number (for call-in): 855-332-4181; Code: 8035775

Member	Representing	Present or Call	Absent	Member	Representing	Present or Call	Absent
Chuck Hill, Chair	RHA Services, Inc.	P		Andrea Stevens (IDD)	Consumer/Family Member	C	
Jeanne Pritt, Vice Chair	InReach	P		Beth Albrough (IDD)	Consumer/Family Member		A
Kerri Cole (Secretary MH-A)	Old Vineyard		A	LaKeisha McCormick	Center for Prevention Services	P	
Devon (Smith) Cornett (Past Pres./IDD)	DDR, Inc.	P					
Karen Holst for Peggy Terhune (CCC)	Monarch		A	Sharisse Johnson	Piedmont COC-Network Manager	P	
Diana Duncan (Cultural Comp.)	Diana's Home Care	C		Reid Thornburg	Piedmont COC-Director	P	
Tom Hibbert (MH-C)	Timber Ridge	P		Tracey Martins for Jill Queen	Piedmont COC-QM	P	
Arlana Sims (Outpatient)	Sims Consulting		A	Janet Breeding		C	
Pam Rankin for Billy West (CCC)	Daymark	P		Beth Monaco	IDD Care Coordination	P	
Amy Shepherd for Robin Devore (IDD)	Lifespan	P		Carol Gouge	CI Member Engagement		A
Chris Abbey (SA)	PASAPA/ Monarch	P/C					
LaTonya Hardy (Outpatient)	S&H Youth and Adult Services	C					
Jacqueline Millican (LIP)	Nazareth Children's Home		A				
Sharon Wilcox (FBC Director )	Daymark	P					
Jean Tillman	Daymark		A				
VACANT (Hospital)							

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
1. Welcome, Call to Order and	<ul style="list-style-type: none"> <li>Members were welcomed.</li> <li>The meeting was called to order at 1:37P.</li> </ul>	<ul style="list-style-type: none"> <li>NA</li> </ul>	NA	NA


(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome / Deliverable	Responsible	Target Date
<b>Introductions (A)- Chuck Hill</b>	<ul style="list-style-type: none"> <li>• Introductions were conducted.</li> </ul>			
<b>2. Review of Minutes (A, D)-Chuck Hill</b>   10-6-16 Network Council Minutes DRAI	<ul style="list-style-type: none"> <li>• The minutes of the 10-6-16 meeting were distributed and reviewed.</li> <li>• A motion to approve was made by Devon Cornett and seconded by Tom Hibbert with no corrections</li> </ul>	<ul style="list-style-type: none"> <li>• Minutes approved as submitted</li> </ul>	NA	NA
<b>3. Review of Agenda (A, D)-Chuck Hill</b>	<ul style="list-style-type: none"> <li>• Agenda was submitted for review</li> </ul>	<ul style="list-style-type: none"> <li>• The following agenda items were added to the end of the meeting:                             <ul style="list-style-type: none"> <li>○ ICD 10 Questions-requested by Chris Abbey</li> </ul> </li> </ul>	NA	NA
<b>4. Follow-up Items from the October 2016 Meeting (I) Chuck Hill</b>	<ul style="list-style-type: none"> <li>• UM Call – Do Providers want minutes/FAQ from these calls to continue to be posted on the Cardinal web page?</li> <li>• College of Direct Supports – will this lead to an opportunity for enhanced reimbursement?</li> <li>• NC DMA Limit of 20 Drug Screens per year</li> <li>• Changes to Cardinal Rate Table – Provider Feedback</li> <li>• Cardinal Community Needs Assessment</li> <li>• TBI Screening/addition to the CCA</li> </ul>	<ul style="list-style-type: none"> <li>• UM Call-Providers stated they would like to have access to these minutes; Sharisse asked Tema to post them and no formal request is needed; Devon Cornett asked if a date has been identified for the next UM call and one has not been identified. The next call will be posted in the InfoSource.</li> <li>• College of Direct Supports-Sharisse stated that the answer is no today but it may be considered in the future. Chuck Hill stated that this item will be taken to the Cardinal Regional Network Council at the request of the Southern and Mecklenburg Network Councils. This item will not be prioritized for the January meeting.</li> <li>• NC DMA limit of 20 drug screens/year-no progress at this time but will keep it on the agenda. Chris Abbey stated that right now that is a hard limit for DMA and PASAPA will draft a letter as a provider to send regarding this item.</li> </ul>	<b>Chuck Hill to track follow-up. Chuck Hill and Devon Smith will draft a summary report to Regional Network Council</b>	NA


(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
		<ul style="list-style-type: none"> <li>Changes to Cardinal Rate Table-Chuck Hill reported that providers agreed that the rate changes have negatively impacted their budgets. Devon Cornett stated that some providers have given information about the impact as well as what other MCOs are paying and administrative burden. She anticipates having information to present at Regional Network Council in January 2017. Andrea Stevens is hearing from families who are reporting that their long term support staff are changing careers due to the changes in rates. Reid Thornburg stated that the same was voiced at the local CFAC and Sharisse Johnson stated that these concerns have been presented internally as well.</li> <li>Cardinal Community Needs Assessment-Reid Thornburg reported that all the information has been entered and the Capacity Study will include this information and be posted in April.</li> <li>TBI Screening/addition to the CCA-This is being collected at the intake. The Ohio State TBI Identification Assessment tool is free and training is being offered 11-30<sup>th</sup>.</li> </ul> <div style="text-align: center;">                       OSU_TBIform_July2013.pdf                 </div>		
5. NBCC Training for Provider meeting	<ul style="list-style-type: none"> <li>Intro to TBI</li> </ul>	<ul style="list-style-type: none"> <li>Chuck Hill requested having a presentation for NBCC CEUs regarding in Intro to TBI. Possible presenters are Hinds Feet Farm, VA, Carolinas Health Care or TBI specialists at the</li> </ul>	Chuck Hill will solicit presenters	<b>February 10, 2017 Provider Meeting</b>

(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
		Division. It is key that the presenter is qualified for credit.		
6. GCQI Redesign (I) Jeanne Pritt	<ul style="list-style-type: none"> <li>Jeanne Pritt described the consolidation of GCQI across all of Cardinal.</li> </ul>	<ul style="list-style-type: none"> <li>Jeanne Pritt will bring back the information from the meeting on 11-28-16 to the next Network Council meeting.</li> </ul>	Jeanne Pritt	1-5-17
7. Terms Ending for Council Representatives-Taking Nominations (I, D) Chuck Hill	<p>The following was submitted for the InfoSource, however was not published in the one that just came out:</p> <ul style="list-style-type: none"> <li><b>Nominations for the Southern Piedmont Network Council</b></li> </ul> <p>As stated in the General Membership meeting for Cardinal Innovations' Southern Piedmont Region, we are now taking nominations for specific positions on the Southern Piedmont Region Network Council for representatives whose terms will expire on 12/31/2016. Terms are 3 years and are specific to the person elected and not the agency they represent. Current openings on the Council are:</p> <ol style="list-style-type: none"> <li>SA/LIP/PASAPA – currently held by Chris Abbey</li> <li>SA Prevention – currently held by interim appointment, LaKeisha McCormick</li> <li>2 LIP representatives currently unfilled.</li> </ol> <p>Please submit nominations to Chuck Hill at <a href="mailto:charles.hill@rhanet.org">charles.hill@rhanet.org</a> no later than 11/30/2016. Please provide contact information for the nominee. Nominees</p>	<ul style="list-style-type: none"> <li>Sharisse Johnson said request for nomination information has been submitted and will go out in the 11-23<sup>rd</sup> InfoSource.</li> <li>Providers will need to send bios to Chuck Hill by 11-30<sup>th</sup> and ballots by email on the 12-7<sup>th</sup> with votes submitted by 5 pm on 12-12<sup>th</sup>. A motion was made by Devon Smith and seconded by Tom Hibbert</li> </ul>	Chuck Hill	NA


(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
	<p>will be contacted to confirm their willingness to serve and request a short bio.</p> <p>The names of the nominees and their bio's will be shared with the General Membership of the Southern Piedmont Region.</p> <p>Since there is no General Membership meeting scheduled for December, voting for these positions will occur in early December and will be conducted by email. Each contracted entity for Cardinal's Southern Piedmont Region will be allowed one vote. It is important for each contracted entity to contact Chuck Hill and provide him with the email address of the person who will be casting the ballot for your agency.</p> <p>Should the nominations actually go to the past President based on the Bylaws?</p>			
8. Representative Updates -(I)	<ul style="list-style-type: none"> <li>• Clinical Advisory – Pam Rankin</li> <li>• PASAPA -Chris Abbey</li> <li>• Cultural Competence –Piedmont COC CC Council – Diana Duncan</li> <li>• Global CQI/Corporate Global/PMT – Jeanne Pritt</li> </ul>	<ul style="list-style-type: none"> <li>• Clinical Advisory- met on 10-31<sup>st</sup> and Pam Rankin did not attend. She said that she did have the minutes and will forward them to Chuck Hill. Jeanne Pritt requested that these minutes be submitted to her and Kerri Cole as well to be included in these minutes.</li> </ul> <div style="text-align: center;">                       CAC summaries                      10.31.docx                 </div> <ul style="list-style-type: none"> <li>• PASAPA-Chris Abbey stated the workshop training has reached 411 people and the</li> </ul>	NA	NA

(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
		<p>training topics for next year have been drafted and will be sent out. Reid Thornburg stated that he will secure the facility location for January and, potentially, February. Chris stated that they submitted UM questions that remain unanswered.</p> <ul style="list-style-type: none"> <li>• Cultural Competence-Diana Duncan reported that trainings have ended. The LGBTQ collaboration met on 10-9<sup>th</sup> and right now they are focusing on youth and would like ideas. Sharisse Johnson stated that Cardinal is very open to identifying barriers to serving these youth and putting supports in place to mitigate the barriers.</li> <li>• GCQI-Jeanne Pritt reported that there is a discussion with CQI regarding the claims data that relates to the outcomes data being collected.</li> </ul>		
9. Provider Updates - (I)	<ul style="list-style-type: none"> <li>• Providers shared information.</li> </ul>	<ul style="list-style-type: none"> <li>• Pam Rankin-CCBHC approved for Wilkes County.</li> <li>• Amy Shepherd reported that Lifespan was just accredited by CARF again and their corporate office moved to Shopton Rd.</li> <li>• Lakeisha McCormick-Ethics training being done by Flay Lee and got a drug free community grant;</li> <li>• Jeanne Pritt announced that the 10<sup>th</sup> annual Dream Maker was a huge success.</li> <li>• Chuck Hill reported they are currently going through EHR implementation challenges.</li> </ul>	NA	NA
10. COC Updates - (I)	<ul style="list-style-type: none"> <li>• Cardinal Innovations Staff and other representative Reports</li> </ul>	<ul style="list-style-type: none"> <li>• Sharisse Johnson reported that that Jennifer Russell has taken a job in another department and they are looking for a</li> </ul>		

(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
		<p>replacement. Sharisse said she will share information from NC TIDE regarding credentialing through NC TRACKS.</p> <ul style="list-style-type: none"> <li>• Tracy Martins reported that QM teams are working remotely. The RMDM is being implemented 12-1<sup>st</sup>. She stated that there are no updates on BP Clinical Coverage Policy. She reported that the state is indicating that Routine Monitoring is going to no longer be required for accredited agencies. She said that the account listing has been worked out.</li> <li>• Janet Breeding stated that Linda Rasco, email <a href="mailto:linda.rascoe@dhhs.nc.gov">linda.rascoe@dhhs.nc.gov</a>, asked for the NC Tracks system issues. Copy Janet Breeding so she can be supportive of getting issues communicated.</li> <li>• Reid Thornburg stated that Duke University is working with DSS and MCO regarding rolling out the Partnering for Excellence in Davidson County DSS. Reid is meeting with all 5 Sheriffs regarding Jail Diversion. Cabarrus County has adopted the Stepping Up Initiative Plan and the BOCC is adopting a mental health advisory board. Reid said the Dashboard reporting will be presented here quarterly and will have the July-September report for the January meeting. He announced that the Office of Medical Director is rolling out an initiative on Opioid Use. Reid reported that the facilities are going to represent a larger community footprint and will have multiple sites within the 20 counties and have them be inclusive of Wellness Centers. They will</li> </ul>		

(A) Action

(D) Discussion

(I) Information

## Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
		have Corporate Operations being located in Mecklenburg, on Prosperity and the NASCAR Center.		
11. Agenda Planning for 12-1-16 - (D)	<ul style="list-style-type: none"> <li>Are we meeting in December or will our next meeting be January 5<sup>th</sup>?</li> </ul>	<ul style="list-style-type: none"> <li>A motion was made by Devon Cornett and Sharisse Johnson seconded to cancel the December meeting</li> <li>Chuck Hill stated that in January we will have elections of new officers. An email will be sent to request nominations for President, Vice President and Secretary.</li> <li>Devon Smith asked if all Communication Bulletins can be announced in the InfoSource. Reid Thornburg stated that he would see if alerts can be sent out.</li> </ul>	<p><b>Chuck Hill sends out call for nominations</b></p> <p><b>Reid Thornburg</b></p>	For January 5, 2017 meeting
12. ICD 10 Questions- Chris Abbey	<ul style="list-style-type: none"> <li>Chris stated that many diagnoses are not going to be included in the ICD 10 (ie OCD) and another code would be used instead but there was no special population attached to it. He sent a request to the ICD 10 link and it was returned.</li> </ul>	<ul style="list-style-type: none"> <li>Reid Thornburg asked that Chris keep him and Sharisse posted. Sharisse said you can send it to the Clinical Support mailbox (clinicalsupport@cardinalinnovations.org) but also copy Reid and Sharisse.</li> </ul>		ASAP
13. Adjournment (A)	<ul style="list-style-type: none"> <li>A motion to adjourn was made by Devon Cornett and seconded by Tom Hibbert</li> </ul>	<ul style="list-style-type: none"> <li>The meeting adjourned at 3:32 pm.</li> </ul>	NA	NA
<p><b>Next Meeting: January 5, 2017</b>  <b>(1<sup>st</sup> Thursday monthly from 1:30p-4p)</b></p>				

Minutes Submitted by: Jeanne Pritt

Minutes Electronically Approved: \_\_\_\_\_

Chair

Date: 3/6/2017

(A) Action

(D) Discussion

(I) Information