

Central Region Consumer & Family Advisory Committee Meeting Minutes

Monday August 26, 2019 6:00PM-8:35PM

Cardinal Innovations Healthcare 201 Sage Road, Suite 100A, Chapel Hill, NC 27514

Committee Members	Voting Member Present = P Absent = A
Stanley Cotton	A
Darlene Cooper	P
Bob Crayton-Chair	P
Allen Dittmer	P
Steve Furman	P
Paula Harrington	P
Candle Hughes	A
Tim Jeffers	P
Lea Ottinger-Vice Chair	P
Ellen Perry	P
Janet Sowers	P
Jeanette Williamson	P
LME/MCO and State Staff	Non-Voting
Agency: Cardinal Innovations Healthcare Title: Director, Community & Member Engagement Name: Emily S Bridge	Present
Agency: Cardinal Innovations Healthcare Title: Northern Region Member Engagement Manager Name: Deborah Hendren	Present
Agency: Cardinal Innovations Healthcare Title: Member Engagement Specialist/CFAC Liaison Name: Monae Davis	Present
Agency: Cardinal Innovations Healthcare Title: Project Support Professional/CFAC Clerk Name: Reina Merino	Present
Agency: Division of Mental Health, Developmental Disabilities and Substance Abuse Services NC Department of Health and Human Services, Community Engagement & Empowerment Team Title: Mental Health Program Coordinator Name: Stacey Harward	Absent
Guests	Non-Voting
Kyle Reece, Guest	Present
Ric Bruton -- Central Region Senior Community Executive	Present
King Jones, Director Community Health	Present
Suzanne Thompson, NC DHHS	Present

I. Call to Order/Introduction

Bob Crayton

Meeting called to order at 6:06PM. Welcome and introductions.

II. Agenda Approval

Bob Crayton

Ellen made a motion to approve the agenda. Janet seconded the motion. All in favor. Ellen made a motion to approve the minutes with corrections. Lea seconded the motion. All in favor.

III. Public Comments

Community Members

None.

IV. Presentation-Governance Structure

King Jones

King Jones, Director of Community Health gave a presentation on the new Governance Structure. Copy of presentation to be emailed out to Central CFAC Members.

V. Cardinal Innovations Healthcare Updates

Cardinal Staff

Monae- Mobile Free Pharmacy through MedAssist on Thursday 12/19/2019 from 9am-2PM in Person County.

Monae to send information regarding Guardianship to Ellen.

United to End Homelessness Mural Unveiling Ceremony August 31, 2019 from 9am-10am at the First United Methodist Church of Costa Mesa.

Enrollment Event in Chatham County on September 9th from 12PM-6:00PM at the Moncure Community Health Center in Moncure, NC.

OPC Provider Council on September 20, 2019 from 9am-10:30am at the Cardinal Innovations Office in Chapel Hill, NC.

Alamance/Caswell Provider Council on October 10, 2019 from 10:30am-12:30PM at the Cardinal Innovations office in Burlington, NC.

Be the Hope! Foster parent information session Tuesday 8/27/19 at 6:00PM at Alamance County DSS.

Wellness programming survey to be completed by CFAC members and are to be turned into Monae.

Alamance Community Council-I/DD Registry of Unmet Needs 9/3/2019 at Alamance Impact.

Medicaid Transformation Info Session on 9/3/2019 at the May Memorial Library in Burlington, NC.

Partnering Together to Create a Stronger Community Event on August 29, 2019 at the Historic Depot in Downtown Burlington.

Deborah- Bonnie Schell Scholarship program that Cardinal offers. There is \$5,000.00 allocated in the budget for consumers and family members that have a connection to someone with a disability, I/DD, substance use disorder, and mental health to allow for training opportunities and conference registrations. The scholarships are available up to \$500.00 per applicant. Remaining funds for FY2019-2020 are \$2,975.00 for all 20 counties in the Cardinal Innovations catchment area. Deadlines for submitting the scholarship applications are a minimum 30-45 days. Steering Committee Bonnie Schell Sub-Committee meeting to streamline the process on 8/27/2019.

Ric- Dashboard reports will be going away. Are the dashboard reports necessary as a statutory requirements have been fulfilled with going over the CFAC budget? If dashboards are to be continued it would need to fulfill another statutory requirement.

Mobile Crisis provided by Freedom House for Alamance, Caswell, Chatham, Orange and Person.

VI. NC DHHA Updates

Suzanne Thompson

Suzanne Thompson- if there is any feedback on the Webinar regarding the Medicaid transformation please send them to her. Webinar will be posted next week. Suzanne is on the planning committee for NC Tide for 2020. Please send any thoughts on topics by Christmas. NC DHHS is finalizing a technical assistance program for all the CFACs. It has been discussed with all the CEO's to roll out the training.

VII. Old Business

Emily S. Bridge/CFAC Members

Emily- All CFAC members are to register for all CFAC meetings. Emily will reset all passwords to the learning center for all interested. CFAC members will indicate on sign in sheet who would like for Emily to reset learning center passwords.

CFAC Members- Peer Support Workshop AD HOC Planning Committee. Securing a keynote speakers and helping with the final details.

PSW Committee

Ellen Perry
Jeanette Williamson
Paula Harrington
Lea Ottinger
Bob Crayton

Letter to Secretary Cohen and Deputy Secretary Kody Kinsley signed by Lea and Bob as invitation to speak at the Peer Support Workshop.

Speakers already lined up to speak:

Kathy Nichols
Ricky Johnson
Benita Purcell
Jeannie Chamberlain

VIII. New Business & Action Steps

CFAC Members

Jeanette- Steering Committee Update

3 subcommittees formed at first Steering Committee meeting; Bonnie Schell, Relational Agreement, Planning Committee.

Spring Summit and Spring Statewide CFAC Conference. Input from the regional CFAC's whether to have a fall summit or spring summit. Input to be taken back to the Steering Committee.

Ellen- DWAC Update.

Meeting cancelled. No update.

Bob- SCFAC Update.

Krista Ragan provided a presentation on the NC BH-CRSys. She gave an overview of the background for BH-CRSys related to long wait times for individuals with BH crisis. Worked with people with lived experience and providers to develop a system. Having information upfront to help provide supports for the individual. She reviewed the data and key components of the new referral system. She provided a snapshot of what the profile looks like.

Four of the 5 PHPs were in attendance provided handouts, Representatives addressed several questions. Each representative spoke about the integrated care model- including behavioral and physical health, social determinants of health (SDOH) as well. Each representative mentioned that there is “no wrong door” to the grievance process. Each PHP will have regional presences, including welcome centers where people can meet in person with a PHP staff member. Regional Membership Advisory Committees will be established, as well as provider committees to see what’s working well, what could be improved.

Provider Network Councils

Person appointed to the AC Provider council has not attended in over a year. AC Provider council seat is open. Quarterly meetings on Thursdays. ½ Stipend and Mileage for representative on the Provider Network Councils. Ellen made a motion for Jeanette to be the representative for the AC Provider Network Council. Paula seconded the motion. All in favor. Motion carried.

OPC Provider Network Council representative needed. Ellen made a motion for Janet to be the representative for the OPC Network Council. Paula seconded the motion. All in favor. Motion carried.

Approve Central Region CFAC Meeting Schedule-

Approval of meeting schedule tabled until either October or November Central CFAC meeting.

2018-2019 Annual Report-

Bob is compiling the Central Region 2018-2019 Annual Report for both OPC and AC from previous minutes. When the annual report is completed it will be sent out to the former chairs and everyone for review.

IX. Community Involvements Updates

CFAC Members

Jeanette- Alternative Conference

Good speakers at the Alternative Conference.

Lea-

Western Region Recovery Rally on September 14, 2019 in Lake Junaluska. From 11-4. Rally is free to attend. \$30 registration fee for a table to be a vendor and handout information regarding CFAC.

Capital Area Rally for Recovery on September 21, 2019 in Raleigh, NC from 10am-2pm. Will reach out if anyone is interested on being a vendor.

Carousel Festival on September 21-22, 2019.

Mileage for attendance to rallies will come out of the CFAC training budget, which is \$250 per CFAC member.

Chatham Drug free is having a Recovery Rally on September 27, Cardinal is sponsor and will have a booth from 5-8pm.

Will concentrate on local events for recruitment efforts.

X. Good of the Order

CFAC Members

Discussion regarding emails between CFAC members. Tim made a motion that there be no pets brought to any CFAC meetings. Darlene seconded the motion. 5 in favor 3 absentions.

XI. Comments & Adjournment
Meeting adjourned at 8:35PM

Bob Crayton

Submitted by:

Reina Merino-Project Support Professional 8/29/2019

Name/Title and Date