

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 9/13/16

PROVIDER COUNCIL

Committee Member	Agency	Member Representation	Present	Absent
Ashley Jacobs	InnerVision Inc,	Cultural Competence	X	
Sarah Angotti	Novant Health	Hospital	X	
Sherille Barber	Barber Therapy & Associates	Independent Practitioner	X	
Kelly Husn	Bayada Home Health Care	GCQI	X	
Jalali Kerr	Kerr Homes, Inc.	I/DD	X	
Denise Derkowski	Community Alternatives	I/DD		
Melissa Quick	MCT	Community Collaborator		
Heather Drum	Anuvia	Substance Abuse	X	
Theo Roach	Oasis Clinical Care	LIP/Outpatient		
Allison Wilson	Monarch	CCC		
Eduardo Villavicencio	InnerVision	MH – Adult	X	
Libby Safrit	Teen Health Connection	Community Collaborator	X	
Craig Bass	Alexander Youth Network	MH - Child	X	
Chuck Hill	RHA	MH – Adult		
Devon (Smith) Cornett	DDR, Inc.	I/DD	X	
Valencia Davis	CCPGM	CCNC – Integrated Health	X	
Victor Armstrong	Carolinas Health Systems	Hospital	X	
Nicole McKinney	Cardinal Innovations – Meck COC	MCO	X	
Sharisse Johnson	Cardinal Innovations – Meck COC	MCO	X	
Dana Frakes	Cardinal Innovations – Meck COC	MCO	X	
Beverly Corpening	Cardinal Innovations – Meck CFAC	CFAC	X	
Nadine Lewandowski	Access Family Services	LIP/Outpatient	X	
Robyn Codrington	Inner Strength Counseling Services, PLLC	LIP/Outpatient	X	

Alternate Representation/ Non- Voting Members/Guests

Name of Representative	Provider Agency

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TOPIC	DISCUSSION	ACTION
Welcome	Welcome, Introductions and Overview	
Meeting Minutes	<p>Mecklenburg Provider Council Executive Board Meeting Discussed Bi-Laws - President, VP, & Secretary remain in place Previously, organization was represented by seat Currently - Voting in of person vs Agency VP would have to step in. If VP left - how would that be handled? 60 - 90 day transition Different if a person resigns vs if separated from role for unethical reasons; however, these details may not be public information. If organization reaches out to network - looking at continuity of council</p> <p>Craig Bass will develop language for contract and send to all board members Get feedback and Devon & Ashley will take to Regional Council</p> <p>Can only serve in area that you are contracted with</p> <p>Regional Council President & VP from all regions Cultural Competence chair Network Manager Sr community executive Director of network</p> <p>Robyn discussed issue of how do we do things as a Board member</p> <p>Communication with provider Survey comes from Board vs Cardinal? More objective feedback Attendance vs participation Take the time - preparation time Ask questions</p>	<p>Craig Bass- language for contract. Ashley and Devon will take to Regional Council.</p>

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	<p>Check Cardinal Website Look at InfoSource</p> <p>Knowing who's in the network Information is coming from us - proposal to move meeting from monthly to quarterly - but typically strong opposition Motivator not party of contract</p> <p>Create subcommittees - consider/be aware of possible fear of retaliation by agencies</p> <p>Attendance at General council meeting Frequently asked questions InfoSource - adding a section trending topics Trends of what we've heard Not getting answers to the questions</p> <p>Trust issues Break out groups - created a community Left a stack of things on the table where you could write your questions down Accountable to questions Talk about how it was important to our discipline Format or a way to present questions - not going to lead to contract being in jeopardy</p> <p>Devon & Ashley share questions with Board - No standardization, no transparency</p> <p>UM has posted dates for training Who will represent council?</p>	

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	<p>BOARD DISCUSSION Meaningful Info in meetings- If I miss the meeting, I am missing out</p> <p>InfoSource - idea to add to regular info trending topics - What is our collection option? Where do we send the info?</p> <p>The bigger problem 0- recognized or unrecognized great of what Cardinal will do to entity bringing issue to the table (TRUST)</p> <p>InforShare takeaway - Breakout groups for specific groups Cards left to ask questions</p> <p>bring the questions to council and position ourselves to be helpful to the members on the council and to the network providers</p> <p>Potential to bring back the subcommittee to the council - utilize council members to address service specific questions from Network council Make meteor providers aware of their Rep & how to reach out to...in General membership meeting and through e-mail distribution. & Spanish speaking Licensed Clinicians - how do we reach them? How do we access materials needed for them?</p> <p>Area specific processes to implement in our network (we can take this to Regional)</p> <p>Council Agenda Development Add info re: major council/committee meetings Having our reps attending to update/take items</p> <p>Provider Council - Global CQI representative</p>	

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TOPIC	DISCUSSION	ACTION
	<p>Cultural Competency</p> <p>Core Communication Standardization Transparency</p> <p>Actions Survey Monkey - use of our distribution list Discuss the Agenda for General Membership Meeting Meet every other month Network Council will meet every other month have October meeting skip November and meet in December</p> <p>Vote taken an approval Elections in November at General Membership meeting</p> <p>General membership meeting every other month starting in December September shared nominations Cancel October meeting Meet in November Motion made for Board members to attend the general membership meeting</p> <p>Part of survey -</p> <p>Communication</p> <p>Board Meetings October December February</p>	

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	<p>General membership September October November - elections propose every other month next meeting January Time will not change S Tryon Cardinal office</p> <p>Board members to attend general membership meeting</p> <p>Motion to add Substance abuse representative Vacant IDD seat</p> <p>Survey Monkey What population do you service? Would you prefer to have break out groups at the general membership meeting? Would you like to add your contact info to the e-mail distribution group? How frequently would you like to meet - General Membership Meeting? Categories Service gaps Service initiatives Service access Provider Satisfaction Service Access Comfort level with approach Comfort level with response Heather will draft questions and will present to council in October meeting.</p> <p>Proposed threats Decreased rates on horizon</p>	

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	<p>Increased work on providers Quality of Service Delivery/Paperwork required Documentation manual</p> <p>Preparation for next month- 21st General membership meeting Opening up floor for nominations</p> <p>Strengthen our interactions/face to face time with general membership Survey monkey - 262 providers in Mecklenburg</p> <p>.</p>	
Adjournment	Meeting adjourned at 4:11 PM	
Next Meeting	Next meeting on October 11, 2016	