

Southern Region (Piedmont COC) Provider Network Council
Meeting Minutes
February 4, 2016

Attendance: (P=Present: A=Absent: C=Called In)

P	Devon (Smith) Cornett (Past Pres./IDD)	DDR, Inc	P	Jeanne Pritt (VP/IDD)	InReach
A	Treva Johnson (IDD)???	Omni Visions	C	Diana Duncan (Cultural Comp.)	Diana's Homecare
A	Christy Shaver or Jim Kelly for Peggy Terhune (CCC)	Monarch	A	Dawn Allen (Past Pres.)???	GHA Autism Supports
P	Beth Albrough (IDD)	Consumer/Family Member	A	Chuck Hill (President) (CCC)	RHA
P	Tom Hibbert (MH-C)	Timber Ridge	P	Kerri Cole (Secretary MH-A)	Old Vineyard
P	Margaret Mason (GCQI/Corp CQI/Monitoring)	HomeCare Management Corp.	NA	VACANT (Hospital)	Hospital
A	Arlana Sims (Outpatient)	Sims Consulting	A	Pam Rankin for Billy West (CCC)	Daymark
P	Andrea Stevens (IDD)	Consumer/Family Member	C	Amy Shephard calling in for Robin Devore (IDD)	Lifespan
A	Jane Goble Clark (Outpatient)	Prevention Services	P	Chris Abbey (SA)	PASAPA/ Monarch
P	Nicole Cote	Piedmont COC- IDD/CCD	P	LaTonya Hardy (Outpatient)	S&H Youth and Adult Services
P	Anna Yon	Piedmont COC- Director	C	Reid Thornburg	Piedmont COC- Network
C	Jacqueline Millican (LIP)	Nazareth Children's Home	P	Dierdre Webb	Piedmont COC-MH/SA CCD
P	Ann Gluf	Piedmont COC Comm. Partners	P	Jill Queen	Piedmont COC-QM
A	Roanna Newton				
A	Delton Russell		P	Monvayata Ratchford (alternate for Reid Thornburg)	Piedmont COC- Network
A	Carol Gouge		P	Jasmine Burgess/Becca O'Shige-Visitor	McLeod Center

1 & 2) Topic: Welcome, Call to Order, Introductions and Review of January 2015 meeting minutes		
Jeanne Pritt called the meeting to order and welcomed attendees. Monvayata Ratchford sitting in for Reid Thornburg. Andrea Stevens shared some change in verbiage to the minutes. Motion to approve minutes with changes made by Andrea Stevens and seconded by Chris Abbey. Minutes were approved as submitted. Motion passed.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? N/A	Responsible Person: N/A	By When: N/A

3) Topic: Regional Council Updates-get these from Devon		
Devon Smith announced the following from the Regional Council meeting:		
<ul style="list-style-type: none"> • Conference call Tuesday, February 2nd, regarding 12 day process for enhanced services. There will be further discussion in March meeting. Christine Beck was present for the meeting. Discussion centered around CST, ACT and IHH and the length of process to get authorizations. Most denials are coming from IHH. Any concerns send to Chuck, Reid or Jeanne. No resolution noted. Chris Abbey – Key discussion point is that it's practice is to start services that are deemed appropriate upon assessment and there's a potential to receive denial for services a few weeks later. Berkley Moore has minutes and will forward. • UM are compiling Dashboard reports to send to providers that will be useful. 		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? Discussion further after minutes received from meeting.	Responsible Person: Devon Smith	By When: 3-3-16

4) Topic: Provider Meeting Updates		
Next meeting is Friday, February 12 th at the Senior Center in Cabarrus County and Devon has forwarded Chuck topics for agenda to include: B3 respite, the new waiver, 14 day process, HCBS back up online, 1115 House Bill. Requesting that anyone with agenda items, forward to Chuck Hill as it is a provider driven agenda.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? N/A	Responsible Persons: N/A	By When: N/A

5) Topic: B3 Questions and Concerns		
<p>Questions and concerns for B3. Lately increasing need for questions being asked and answered regarding coordination and communication of benefits. Service definition was updated in November but no information sent out in Infosource or other means. Discussion of communication regarding what agency is providing what treatment and who is responsible for uploading plans and authorization. Process needing to be simplified and need for care coordination. Lots of turmoil and lack of communication between providers. Care coordination is not involved in B3 services. If Care Coordination is not available, does anyone have ideas? What is expected of the providers? Questions did go to UM and Devon is working on cleaning up additional questions to forward. Need a plan that everyone could see almost like a "virtual plan". Who is the clinical home? What is the hierarchy of the services? These questions are coming up in virtually every meeting attended as of late.</p>		

Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Send message to IDD-UM specifically Melissa Cobert re: issues. copying Ana Yon. Follow up from UM regarding recommendations.	Responsible Persons: Devon Smith	By When: 3-3-16

6) Topic: Additional Business and follow up from January

- Trauma Informed Assessments follow up: Work group including: RHA, Nazareth, Monarch and Turning Point Homes and letter to be drafted asking for additional participants. Jackie Millican agreed to draft a letter requesting those that want to be included in the work group. LaTonya Hardy has someone that would like to be on that work group.
- Question of when will the new waiver rates be announced. Monvayata mentioned that it will be soon possibly April 2016.
- With website changes a provider is looking for a payback form. which form should they use? The form should be the Provider Self-Audit Payback Form. Looks almost identical to the one Cardinal sends to provider. Cardinal should be publishing something in the Infosource shortly. But in the interim can contact their provider specialist.
- Change in 90 day authorizations for Residential. Should have been this way all along. Residential supports is a year. Service definition from stateRequest for communication prior to change to put systems in place to manage.
- Authorizations are being denied without feedback. Used to have title. now just denied and no information regarding why. Requesting more information for reason.
- Still waiting on information regarding merger but Cardinal is moving forward.

Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Jackie will send draft to Reid Thornburg. Chuck Hill. Jeanne Pritt and Kerri Cole	Responsible Person: Jackie Millican	By When: Next meeting

7) Topic: Representative Updates

Clinical Advisory – No Report

PASAPA –SA Federation discussion and developing recommendations. New Legislative Oversight committee so create relationships. Training in January had 21 attended. Gambling. Talked about drug screen cost. Some changes coming down from CMS about how much they are willing to pay for. CMS has created recommendations about screens. Medicare has decreased pay for 12 panel screening. Feb 11th training is on SBERT. Trainings on the PASAPA website, NCPASAPA.net.

Cultural Competence – Met January and has two new members and are still soliciting at provider meeting. We are on the writing stage of plan.

Global/Corporate CQI/Provider Monitoring Tool – Margaret Mason stated the last meeting was cancelled due to the snow and the next meeting is in two weeks

Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? NA	Responsible Person: NA	By When: NA

8) Topic: Provider Updates

Kerri Cole. waiting for ground breaking.

LaTonya Hardy. Thank you to those that sent out the training information. We had 55 attendees for sex offender training.

Action Needed? Yes No
 If Yes.

What Needs to Happen? NA

Responsible Person:
NA

By When:
NA

9) Topic: COC Update

Reid Thornburg reported Cabarrus and Union meeting that Anderson Behavioral Healthcare has broken ground on 72 bed Residential PRTF in Marshville, NC. Twelve beds will be open in June this year. First 12 will concentrate on trauma focused care.

Anna Yon. business acumen data base. Meeting this month to finalize look of database. Got feedback from UNCC and this month we are hoping to do a video tape presentation of the UNCC grad students who worked on it and the lead lecturer at UNCC who was involved and will be connecting with the different provider meeting and councils and will roll out introduction to the data base. This has been a two year process and we are about to launch.

Regarding changes in structure, there hasn't been much change in the last 30 days but more in the next month. Some positions have been posted on the website and hopefully we can report at the next meeting.

Dr. Tinney has been added to Cardinal as the Associate Medical Director of Adolescent and Child psychiatry.

Jill Queen – has reposted the form needed for Payback.

Ann Gluf – Rolling out activities for Developmental Disability in March. Restructuring in Community Partners Department.

Action Needed? Yes No

What Needs to Happen? NA

Responsible Person:
NA

By When:
NA

10) Topic: Motion to Adjourn

Motion made by Devon Smith and motion seconded by Margaret Mason. Meeting adjourned.

Action Needed? Yes No

What Needs to Happen?
N/A

Responsible Person:
N/A

By When:
N/A

Next Meeting:

March 3, 2016 1:00 p.m.-4:00 pm
Location: Cardinal Innovations Corporate Office
Call-In number: (855) 332-4181
Call-In Code: 8035775

Minutes submitted by: Kerri Cole, Secretary

Date Approved: March 3, 2016

Signature of the Chairperson: Michael J. Dineen, LPC