

FIVE COUNTY PROVIDER COUNCIL MINUTES

DATE: 10/14/16 **TIME:** 9:30 – 11:00 **LOCATION:** Upstairs Conference Room #236 **MATERIAL NEEDED:**

PROVIDER REPRESENTATIVE	PRESENT	FIVE CO. COC REPRESENTATIVE	PRESENT	GUESTS	PRESENT
Jerry Earnhardt, President Daymark	No	Voting FC Staff:			
Jeanne Harrison – Vice-President Alliance Rehab. Care, Inc.	Yes	Elliot Clark , Director FC Community Office	No		
Sharon Garrett, Secretary Vision Behavioral Health Services	No	Lynn Widener , Regional Network Manager – Triad and Northern	No		
Bobbie Jo Hopf Youth Villages	Yes	Michael Norton , Northern Region QM Manager	Yes		
Cheri Howell Community Workforce Sol.	Yes				
Chuck Hill RHA Health Services	Yes – via phone				
Donna Duggins Strategic Interventions	Yes				
		Non-Voting FC Staff:			
Florence Ikechukwu Spring Life Behavioral Care	No	Barbara Epanchin , Network Specialist	Yes		
Gladys Washington DD Residential Services	No	Stephanie Callahan , Network Specialist	No		
Janeen Gordon Recovery Innovations International	Yes	Gina DeMent , Community Engagement	No		
John Mattocks Vance Recovery Services	No	Jennifer Jennings , Manager MH/SUD Care Coordination	Yes		
Rasheede Hicks, LPC Rasheede Hicks, LIP	No	Lynn Veldkamp , Network Support	Yes		
Rosemary Lewis , CFAC Rep.	No				

<u>Items for Discussion</u>	<u>Responsible Party</u>	<u>Action</u>
1) Welcome	Jeanne Harrison	Jeanne called the meeting to order and welcomed everyone.
2) Review and Approval of 9/9/16 Meeting Minutes	All	<p>Minutes from the 9/9/16 meetings were reviewed.</p> <p>Action: There wasn't a quorum and minutes could not be approved and will be held until the next meeting.</p>
3) UM Dashboard FY 15-16 Handout	Jeanne Harrison	<p>UM Dashboard for FY 15-16 was distributed for discussion. Noted comments:</p> <ul style="list-style-type: none"> • It takes twice as long to deny than to approve • Providers would like to see more breakout on enhanced services • Will a Question and Answer document be posted to website? • Issues of things being asked for now, but had not previously • Is this data presented in an ongoing basis? <p>There was discussion regarding the 2nd quarter of this year when IDD authorizations will be required and length of turnaround time.</p> <p>Concern expressed about amount of time items take to be addressed when sent to Regional Council, when the Council only meets on a quarterly basis.</p> <p>Action: The UM Dashboard data will be presented quarterly as part of the Cardinal Council to be distributed to each local Provider Council.</p> <p>Any questions pertaining to the UM Dashboard, please forward to Jeanne Harrison, and she will compile and get them to Deidra.</p>
4) Updates: Cardinal Innovations	Barbara Epanchin	<p>The following items were presented as updates:</p> <ul style="list-style-type: none"> • Close to making decision about Franklin Hospital • Effective next week – Network Specialist will call Providers and set up engagement meetings, consisting of reviewing claims data, creating efficiency, reviewing provider service needs, expansion opportunities, etc. • Network Specialist Assignments will be changing by assigning only one Network Specialist per provider via a geographical split.

5) Provider Forum Planning	All	<p>There was discussion regarding the September Provider Forum and how to generate better attendance for future Forums.</p> <p>Action:</p> <ul style="list-style-type: none"> • Fluent Language has agreed to do a presentation at the December 16th Provider Forum • CEU Training ideas were collected and Sharon Garrett will bring back to Frederick. Probably will not happen until March meeting.
6) Updates:	All	<p>Southern Region: Chuck Hill Cardinal Innovations has posted new fees and billing codes, some amounts have gone to State rates. Providers were urged to look at new rate tables with changes.</p> <p>QM Update: Michael Norton Starting next quarter, QM staff will be home based instead of office based</p>
6.) Next Meeting	Jeanne Harrison	The next meeting will be held Friday, December 9, 2016, at 9:30 at the Five County Community Office.

Respectfully submitted,

Lynn Veldkamp, Network Support