

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	The Building Blocks Center, Inc.	Contracted LIP Group	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	A Better Path, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	A Bridge to Achievement NC, LLC dba A Bridge to Achievement	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	A Caring Alternative, LLC	MSA	Burke	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	A Caring Heart Case Management, Inc.	MSA	Wilson	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	A Caring Home, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	A Greater Divine Place, LLC	Non-Contract Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	A Greater X-Change	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	A Moment for You, PLLC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
AC	A Place of Their Own	MSA	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	A Small Miracle	Contracted Agency	Wake	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	A Solid Foundation	Non-Contract Agency	Alamance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	A Special Touch Group Home, Inc.	Contracted Agency	Pender	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Triad	A Sure House, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
AC	Aarti Kapur, MD, P.A.	Hospital Inpatient	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	ABC of NC Child Development Center	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Triad	Ablecare Corp	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	ABS Utah, PC	Contracted Agency	Salt Lake	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Absolute Advocacy, LLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Abundant Life, Inc.	OON Agency	Randolph	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Access Family Services, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
OPC	Access Health Systems	Non-Contract Agency	New Hanover	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	Achieving Changes Counseling Services, PLLC	Contracted LIP	Davidson	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	ACI Support Specialists, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	ACS Primary Care Physicians	Hospital Inpatient	Out of State	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Acumen Fiscal Agent, LLC	Contracted Agency	Out of State	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org

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Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Adamu Salisu, MD, PLLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Addiction Recovery Medical Services, PLLC	Contracted Agency	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Triad	Addictions Recovery Care Association (ARCA)	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Adolescent Alternatives, LLC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Adult Life Programs, Inc.	MSA	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	Advance Behavioral Health Services, Inc.	Contracted Agency	Lenoir	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Advantage Care In Home Services	Contracted Agency	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Affinity Clinical Services, PLLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Affirmed Counseling, PLLC	Contracted LIP	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	AGAPE Home Living Care, LLC	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Agape Psychological Consortium, LLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Alamance Academy, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Alamance Homes	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Alamance Lifeworks EAP, LLC	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Alberta Professional Services, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Alcohol and Drug Services of Guilford, Inc.	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
AC	Alexander Wilson, LPC, Inc.	Contracted LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Alexander Youth Network, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	Alisa Ryan Young	Contracted LIP	Wayne	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	All God's Children of Burlington, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Allegheny County Memorial Hospital	Hospital Inpatient	Alleghany	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	Allen L. Brooks, LPC, Professional Counseling Service, Inc.	MSA	Moore	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Alliance Health and Home Care, LLC	Contracted LIP	Stanly	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Alliance Rehabilitative Care, Inc.	Contracted Agency	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Allied Churches of Alamance County, Inc.	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Alloway Consulting PLLC. dba Center for Personal Growth	Contracted LIP Group	Mecklenburg	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Alpha Management Community Services, Inc.	Contracted Agency	Durham	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org

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Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Alpha Management Services	Contracted Agency	Durham	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Alternative Behavioral Solutions, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Alternative Living Solutions of North Carolina	Contracted LIP Group	Cabarrus	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Alternatives Counseling, Inc.	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	Alycia M. Brown, M.D. PA	Hospital Inpatient	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
AC	Amanda Tabor	EOR	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
FC	AMAT Group Homes, LLC	MSA	Harnett	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Ambleside Inc.	Contracted Agency	Greene	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Americare Developmental Services	Non-Contract Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Triad	Amethyst Consulting and Treatment Solutions, PLLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Amia Briscoe, MA, LPC	Contracted LIP	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Amisub of North Carolina, Inc. dba Central Carolina Hospital	Hospital Inpatient	Lee	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Amisub of South Carolina, Inc. dba Piedmont Medical Center	Hospital Inpatient	Out of State	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Triad	Amy D. Foster d/b/a FOSTERING MINDS	Contracted LIP Group	Yadkin	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Amy F. Johnson	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Anderson Behavioral Health, Inc. dba Anderson Health Services	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Anderson Counseling and Consulting Group, PLLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
AC	Andrews Counseling and Consulting, PLLC	Contracted LIP	Mecklenburg	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Aneesah Thomas, LPC (Moments Matter Therapeutic Solutions)	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
OPC	Angela Annas, LCSW	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	Angela Barber	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Triad	Angela Wiley, LPC dba Greensboro Dance & Drama Therapy	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Angelic Heartz Care Facility	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
FC	Angie Rowland, LPC	Contracted LIP	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Ann Smolin, PhD, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Another Level Counseling and Consultation, PLLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Anuvia Prevention & Recovery Center, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org

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Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Apogee Homes	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Appalachian Counseling and Evaluation Center, PLLC	OON LIP	Caldwell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Appalachian Outpatient Services	Contracted Agency	Transylvania	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
AC	Ariel Community Care, LLC	Contracted Agency	Caswell	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	Arise Destiny, LLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	ARJ, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
AC	ARMC Health Care dba Alamance Regional Medical Center	Hospital Inpatient	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
AC	ARMC Physicians Care, Inc. dba Alamance Regional Psychiatric Associates	Contracted LIP Group	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Arnold E. Nelson, PhD	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Art of Therapy Center, PLLC	MSA	Gaston	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Ascend Psychological Services, PLLC	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Asheboro Emergency Physicians	Hospital ER	Randolph	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	ASIS Counseling, PLLC	Contracted LIP	Vance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	AT & B Residential Adult Group Home Services	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	AT-Home Counseling Services	Contracted LIP Group	Franklin	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Autism Learning Partners, LLC	Contracted Agency	Los Angles	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	Autism Services Inc.	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Autism Services of Mecklenburg County	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	Autism Society of North Carolina	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Ava Annette Horsley	EOR	Davidson	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Azure Psychotherapy, PLLC	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	B and D Behavioral Health Services	Contracted Agency	Durham	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	B's Effort Changing Counseling, PLLC	Contracted LIP Group	Salisbury	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	BAART Community Healthcare, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Balance NC, LLC	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Baptist Children's Home of NC, Inc.	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org

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Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Triad	Barium Springs Home for Children	Contracted Agency	Iredell	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Bathory International, PLLC	Contracted LIP	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Bayada Home Health Care, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Be Well Therapy, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Be Whole Counseling and Wellness, PLLC	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Beatties Ford Road Vocational Trade Center dba Beatties Ford Road Family Counseling Center	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
FC	Beautiful Mind Behavioral Health Services, PLLC	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Behavior Consultation and Psychological Services, PLLC	Contracted Agency	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Behavioral Assessment Services, PLLC	Contracted LIP	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Triad	Behavioral Services, Inc.	Contracted Agency	Surry	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Behavioral Transformations of NC	MSA	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Triad	Bert Lester Bennett, III dba Carolina Piedmont Psychological Associates	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Bertie Memorial Hospital	Hospital ER	Bertie	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Best Day Psychiatry and Counseling, PC	Contracted LIP Group	Cumberland	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Best Life, Incorporated (Anne Hendricks)	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Betsy Johnson Regional Hospital	Hospital Inpatient	Harnett	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Better Connections, Inc.	Contracted Agency	Edgecombe	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Better Days AHEAD of Rocky Mount, Inc.	Contracted Agency	Edgecombe	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Beverly Fulbright, PhD.	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Triad	Beverly Nicholas Jones, M.D. PA	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Beyond Challenges Community Services, LLC	Contracted Agency	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	BHWC, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
OPC	BIP - Behavior Intervention Professionals of the Triangle, PLLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org

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Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Birch Manor Group Home	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Black and Associates Global, Inc. (Our Home)	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Blackwell's Community Living, LLC	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Blossom Community Services Inc.	Contracted Agency	Gaston	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Blue Ridge Emergency Medical Associates, LLC	Hospital ER	Burke	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Blue Ridge Healthcare Medical Group Inc. dba Grace Psychiatric Associates	Hospital Outpatient Clinic	Burke	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Bluestone Psychotherapy, PLLC	Contracted LIP Group	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	Body & Soul Total Wellness, PLLC	MSA	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Bonnie Barnett Murphy, LMFT	Contracted LIP	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Boys and Girls Homes of North Carolina, Inc.	MSA	Columbus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
OPC	Break Out, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Bridges Therapeutic Services, PLLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
FC	Bridging The Gap Residential Services, LLC	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Broadstep Academy - South Carolina, Inc.	Contracted Agency	Out of State PRTF	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Broadview Health, PLLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Broken Pieces Services, LLC	MSA	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Broughton Hospital	State Institutions	Burke	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Meck	Brown Clinical Services	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
AC	Brunswick Community Hospital, LLC dba Novant Health Brunswick Medical Center	Hospital Inpatient	Brunswick	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
OPC	Brynn Marr Hospital, Inc.	MSA	Onslow	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Brynn Marr Hospital, Inc.	Hospital Inpatient	Onslow	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Building Endurance, PLLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
AC	Burlington Pediatrics, PA	Contracted LIP Group	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Burston's Consulting and Counseling Services, LLC	Contracted LIP Group	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Butterflies and Bumblebees 1, PLLC	OON LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	BWELL Services, LLC	Contracted LIP	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	C&M Behavioral Health, PLLC	Contracted LIP	Halifax	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	C. Richardson Counseling and Consulting, PLLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	C.F. Marketing, LLC	Contracted Agency	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Cabarrus County Group Homes, Inc.	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Camino Community Development Corporation, Inc. dba Bethesda Health Cent	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	Cano Family Services, PLLC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Cape Fear Group Homes, Inc.	Contracted Agency	New Hanover	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Cape Fear Valley Health System ED Physicians	Hospital ER	Cumberland	Chucky Aiken	704.305.4821	Chucky.Aiken@cardinalinnovations.org
OPC	CAPS 4 U, Inc.	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	Caramore Community, Inc.	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Care Well of Charlotte, NC, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Carenet Inc. dba Baptist Hospital Carenet Counseling Center	Contracted LIP Group	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	Caring Hands and Supplementary Enrichment Education, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Carobell, Inc.	Contracted Agency	Onslow	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Carolina Addiction and Recovery Environment	Non-Contract Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Carolina Behavioral Care, PA	Contracted LIP Group	Moore	Chucky Aiken	704.305.4821	Chucky.Aiken@cardinalinnovations.org
Meck	Carolina Center for Autism Services, LLC dba Carolina Center for ABA and Autism Treatment	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
AC	Carolina Child Psychology, PLLC	Contracted LIP Group	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Carolina Community Behavioral Services, LLC	Contracted LIP	Union	Chucky Aiken	704.305.4821	Chucky.Aiken@cardinalinnovations.org
AC	Carolina Community Support Services, Inc.	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Carolina Concierge Therapeutics, PLLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
AC	Carolina Enhancement Services, LLC	Contracted Agency	Caswell	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Carolina Family Alliance	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	Carolina Healthcare Associates, Inc. dba CHA Division of Psychiatry	Hospital Outpatient Clinic	New Hanover	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
OPC	Carolina Living & Learning Center (TEACCH)	ICF	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Carolina Mountain Emergency Medicine, PA	Hospital ER	McDowell	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
OPC	Carolina Outreach, LLC	Contracted Agency	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Carolina Parenting Solutions, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Carolina Residential Services, Inc.	Contracted Agency	Caldwell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
OPC	Carolina Solution, Inc.	MSA	Hoke	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Carolina Therapeutic Services First, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	CarolinaEast Medical Center	Hospital Inpatient	Craven	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	CarolinaEast Medical Center	MSA	Craven	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Carolina's Creative Counseling, PA	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	Carolinas HealthCare System Anson	Hospital Inpatient	Anson	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Carolinas HealthCare System Northeast	Hospital Inpatient	Cabarrus	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Carolinas HealthCare System University (FAC)	Hospital Inpatient	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Carolinas Interactive Therapy, LLC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Carolinas Medical Center-Main (FAC)	Hospital Inpatient	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Carolinas Medical Group - Psychiatric & Psychological Associates (PG)	Hospital Outpatient Clinic	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Carolinas Physicians Network, Inc. dba Cabarrus Family Medicine	Hospital Outpatient Clinic	Cabarrus	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Carolina's Therapy Solutions, PA	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	CaroMont Medical Group dba CaroMont Psychiatric Associates	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	Carteret Clinic for Adolescents & Children, P.A	MSA	Carteret	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Carteret County General Hospital Corp.	Hospital Inpatient	Carteret	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Catawba Valley Emergency Physicians, PA	Hospital ER	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Catawba Valley Medical Center	Hospital Inpatient	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Cathartic Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Cauthen Counseling and Consulting, PLLC	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Cedars DDA Group Home	Non-Contract Agency	Alamance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Ceasons of Change, LLC	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Center for Emotional Health P.C.	Contracted LIP Group	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Center for Family & Maternal Wellness, PLLC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Center for Prevention Services	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
FC	Central Community Services, LLC	Contracted Agency	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Central Emergency Physicians, PLLC	Hospital ER	Lee	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Central Regional Hospital	State Institutions	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Champion Family Healthcare Services, LLC dba Keston Care	Contracted Agency	Chatham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Change Academy at Lake of the Ozarks (CALO)	Contracted Agency	Out of State PRTF	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Chantelle Renee Hopkins, LPC	MSA	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
AC	Chapel Hill Training Outreach Project, Inc.	Contracted Agency	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Charles A. Cannon Jr. Memorial Hospital, Inc.	Hospital Inpatient	Avery	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Triad	Charles Hines & Son, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Charles Purvis	EOR	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Charlotte Treatment Center, Inc. (SB-163)	Non-Contract Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
FC	Chatham County Group Homes, Inc.	Contracted Agency	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Chatham Hospital, Inc.	Hospital Inpatient	Chatham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Chatham Recovery LLC	Contracted Agency	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Chatham Trades, Inc.	Contracted Agency	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Chemical Dependency Services, Inc.	Non-Contract Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
OPC	Cherry Hospital	State Institutions	Wayne	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
AC	Children's Home Society of North Carolina, Inc.	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
AC	Choice Behavioral Health & Consultation Services	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Choose Life Counseling Services, PLLC	Contracted LIP Group	Surry	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Christen Verrori	EOR	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
OPC	Christian Fisher, LLC	Contracted LIP	Chatham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Christian's House of Hope, Inc.	MSA	Five County	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Christopher Abbey, LPC	Contracted LIP	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Chrysalis Counseling (Kandace Noelle Koontz Perryman, LPC)	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Chrysalis Development Solutions, PLLC	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	CHS Blue Ridge Morganton	Hospital Inpatient	Burke	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Claudia Melton, LPC, RPT.	Contracted LIP	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Clear Sky Behavioral, LLC	MSA	McDowell	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	Cleveland Tennessee Hospital Company, LLC dba Skyridge Medical Center	Hospital Inpatient	Out of State	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Cliff Anderson, LPC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Triad	Climbing Jacob's Ladder, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Clinicians of Mecklenburg, LLC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
OPC	Club Nova Community, Inc.	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	CNC/ACCESS Inc. dba ResCare HomeCare	Contracted Agency	Mecklenburg	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Coastal Behavior Health Services, Inc.	Contracted Agency	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Coastal Carolina Neuropsychiatric Center, PA	MSA	Onslow	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Coastal Horizons Center, Inc.	Non-Contract Agency	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Coastal Southeastern United Care, LLC	MSA	Brunswick	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Collaborative Hope	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Columbus Regional Healthcare	Hospital Inpatient	Columbus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Community Alternatives dba Community Choices, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Triad	Community Assisted Residential Environment (C.A.R.E.)	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Community Care Service, LLC	Contracted Agency	Durham	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
OPC	Community Counseling Services, PC	Contracted Agency	Person	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Community General Health Partners, Inc. dba Thomasville Medical Center	Hospital Inpatient	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	Community Innovations Inc., Saguaro Group	ICF	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
OPC	Community Link Counseling Services, LLC (formally Amelia Williams)	Contracted LIP	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Community Memorial Hospital	Hospital Inpatient	Out of State	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Community Specialized Services, Inc.	Contracted Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	Community Support Service, LLC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Community Workforce Solutions, Inc.	Contracted Agency	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Compassionate Care of North Carolina, LLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Comprehab, Inc.	Contracted Agency	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	Comprehensive Community Care, Inc.	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Comprehensive Therapeutic Programs, LLC	Non-Contract Agency	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	ComServ, Inc.	Contracted Agency	Caldwell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Concepts of Independence, LLC	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Concrete Roses Life Center	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	Connect Center for Wellness, PLLC	Contracted LIP	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Connecting the DOTS Treatment Services and Consultation	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	Consejeria Ruiz, PLLC (Naneth Ruiz, MA, LPCA, LCASA)	Contracted LIP Group	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Continuum Care Services, Inc.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
AC	Cora Strickland, LPC	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
OPC	Core Essentials, LLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Corine's Care Management, Inc.	MSA	Greene	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Cornelia Pringle dba ATRA Counseling Services, PLLC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Cornerstone Health Care, LLC/ Cornerstone Behavioral Medicine/ Cornerstone Psychiatry	Contracted LIP Group	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Cornerstone Psychological Services, PA	Contracted LIP Group	Caswell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Cornerstone Treatment Facility Program, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Cornerstone Treatment Facility, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Cotswold Clinician Support Services, LLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
OPC	Counseling Services, Inc.	MSA	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Meck	Counseling Wellness & Health, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Covenant Case Management Services, LLC.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	Cozie's Supervised Living	Non-Contract Agency	Randolph	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Craig Hunt	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	Crandell's Enterprises, Inc.	Contracted Agency	Wake	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
OPC	CRC ED Treatment, Inc. dba Carolina House	Non-Contract Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Create Your Calm, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Creative Counseling and Learning Solutions, PLLC	Contracted LIP Group	Stanly	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Triad	Creative Counseling and Wellness Center Corporation	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Creative Directions, Inc.	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Creative Management Source, Inc.	MSA	Guilford	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Crossroads Treatment Center of Greensboro, PC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Cumberland County Hospital System, Inc. dba Behavioral Health Care of Cape Fear Valley Health System	Hospital Inpatient	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Curry's Haven	Non-Contract Agency	Alamance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	CW Counseling Services, Inc.	Contracted LIP Group	Halifax	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Cynthia D. Edwards, LCSW	Contracted LIP	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	D&L Healthcare Services, Inc.	Contracted Agency	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	D.D. Residential Services, Inc.	Contracted Agency	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Dana K Cook	EOR	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	Dani Johnson	EOR	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Triad	Daniel P. Anthony, LPC dba Counseling Center at Providence Place	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Danville Regional Medical Center	Hospital Inpatient	Out of State	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	David L. Mount, LP dba Mind Body Institute Beyond	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	David Rademacher, MA, Inc.	Contracted LIP	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Davidson Homes, Inc.	Contracted Agency	Buncombe	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email
Piedmont	Davidson's Day Reporting Center	Non-Contract Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Davis Regional Medical Center	Hospital Outpatient Clinic	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Day by Day Family Services, LLC	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	DAYMARK Recovery Services, Inc.	Contracted Agency	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
OPC	DeAnna C. Murphy MA, LPC, LCAS-A	Contracted LIP	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Deborah Huie dba Debby Huie Counseling, PLLC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
AC	Dee &G Enrichment Center #2	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Dee &G Enrichment Center #3	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Delores Byrd/ Representative Justine Gladden-	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Delta Behavioral Group, PLLC.	Contracted Agency	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Denice M. Greene, LPC.	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Denisa Hannah	EOR	Warren	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Denise D. Mitchell, LCSW	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Desired Solutions and More, Inc.	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Despina Karras	EOR	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Developmental Disabilities Resources, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Diamonds Community Based Services, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Discovering Authentic Living, LLC. (Leighton, Deborah)	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	Discovery Pediatric Physical Therapy, LLC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
OPC	Diverse Family Services, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	DIVERSIFIED CHOICE	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	DLP Maria Parham Medical Center, LLC	Hospital Inpatient	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	DLP Person Memorial Hospital, LLC dba Person Memorial Hospital	Hospital Inpatient	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Donna Bowrey	EOR	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	Donna Pittman	EOR	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
OPC	Dorothea Dix Hospital	State Institutions	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Dr. Joseph V. Libera, PT	Contracted LIP	Caswell	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	Dr. Silva de Souza, PLLC dba Higher Ground Psychological Services	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
AC	Dr. Tobias E. LaGrone, D. Min., Past. C., ICAADC, MAC, LCAS	Contracted LIP	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Dream Makers Assisted Living Services, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Duke Raleigh Hospital	Hospital Inpatient	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Duke University Health System, Inc. dba Duke University Hospital	Hospital Inpatient	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Duke University Health System, Inc. dba Duke University Hospital	Hospital Outpatient Clinic	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Duplin General Hospital, Inc., dba. Vidant Duplin Hospital	Hospital Inpatient	Duplin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Durham Exchange Club Industries, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Each One Reach One Two	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Eagle Healthcare Services, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Eason Court Group Home, LLC	Contracted Agency	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	East Carolina Psychiatric Consultants	Contracted LIP	Wayne	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Easter Seals UCP North Carolina & Virginia, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Eboni Lanier Jones, LCSW	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Echelon Consulting, Inc. dba Echelon Care	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	Eclectic Therapeutic Connections, PLLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	EDH1, LLC	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Educare Community Living Corporation of North Carolina dba Community Alternatives	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Edward Curlee, LPC, LCAS	MSA	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	Edwards' Assessment and Counseling, Inc.	Contracted Agency	Halifax	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Edwards Community Support Services, Inc.	MSA	Greene	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	El Futuro, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Elaina Terry, MA, LPC, NCC	Contracted LIP	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Eliada Homes, Inc.	Contracted Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	Elite Care Services, Inc.	Contracted Agency	Stanly	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Triad	Elite Healthcare Group, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
OPC	Elizabeth Fouts	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	E-Motions Family Services, Inc.	Contracted Agency	Forsyth	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Empowerment Quality Care Services, LLC.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
OPC	Enhancement Health Care, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	Enjona Anderson dab Mended Hearts Counseling	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Enoch Group Home - Merciful Hands, Inc.	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Envisions of Life, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Epiphany Care	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Epiphany Family Services, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Eric Hall, Representative Karen Hall	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Essential Assessments and Behavioral Health, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Eventus Whole Health, PLLC	Contracted LIP Group	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	Exceptional Family Support	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	F.I.R.S.T.	Contracted Agency	Buncombe	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Piedmont	Faith and Hope House	Non-Contract Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Faith Counseling and Clinical Consultation Services, PLLC	Contracted LIP	Chowan	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Faith Medical Center, PC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
AC	Falcon Crest Residential Care, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Families First Support Services, LLC	MSA	Cleveland	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
AC	Family Affair Care Group Management, Inc.	OON LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Family Behavioral Health	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
AC	Family Connections Counseling, PC	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Family First Community Services, Inc.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Family Innovations, LLC.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
FC	Family Medicine & Rehabilitation Center, P.C.	Contracted LIP Group	Wayne	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Family Preservation Community Services	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Family Preservation Services of North Carolina, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Family Services of America Corp.	Contracted Agency	Cumberland	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Family Services of Davidson County, Inc.	Contracted Agency	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Triad	Family Services, Inc.	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
AC	Family Solutions, PLLC	Contracted LIP Group	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
FC	Fast Braiin Oxford, LLC	Contracted LIP Group	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Fayetteville Street Community Living Home, LLC	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Fidelity Community Support Group, Inc.	Contracted Agency	Durham	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Finding Solutions, Inc.	Contracted LIP	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	First & Second Chance Adult Care Services, Inc.	Non-Contract Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	First Genesis Family Services, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
OPC	First in Families of North Carolina	Non-Contract Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	First Step Community Services, LLC	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Piedmont	First Step Counseling, Inc.	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	First Step Farm of WNC, Inc.	Non-Contract Agency	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Fishback Psychological Services, PC	Contracted LIP	Rowan	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	Fleshia W. Smalls dba Grace for Today Counseling and Community Service	MSA	Caswell	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Focus Behavioral Health Services, LLC	Contracted Agency	Burke	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Triad	Forsyth County DSS	Contracted LIP	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Forsyth Memorial Hospital, Inc. dba Novant Health Forsyth Medical Center	Hospital Inpatient	Forsyth	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Forsyth Memorial Hospital, Inc. dba Novant Health Forsyth Medical Center Physicians Group	Hospital Outpatient Clinic	Forsyth	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	Forward Journey, PLLC	Contracted LIP Group	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Triad	Foster's Care Facility, LLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Freedom House Recovery Center, Inc.	Contracted Agency	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Freida and Graham Johnson	Contracted Agency	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Fresh Start Services, Inc.	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Fresh Start Youth Services, Inc.	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Triad	FRIENDLY PEOPLE THAT CARE, LLC	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Friendship Home of Monroe, Inc.	Non-Contract Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Frye Regional Medical Center	Hospital Inpatient	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Frye Regional Medical Center	Hospital Outpatient Clinic	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	FullScope Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Triad	Future Vision/Vision House, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Gantt Youth and Family Services, LLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Meck	Gaston Adolescent Center, Inc.	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Gaston Memorial Hospital Inc. dba Caromont Regional Medical Center	Hospital Inpatient	Gaston	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Gaston Skills	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Genesis Project 1, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
AC	Genesis Residential Care Center, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Genesis.. A New Beginning, Inc.	Contracted LIP Group	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Geneva A. Henderson/Geneva A. Henderson MA, LPC	Contracted LIP	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
AC	GentleHands of North Carolina, Inc.	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Piedmont	George Popper, PH.D	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
OPC	Geriatric Neuropsychiatry Services, PLLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Getting Ready, Inc.	Contracted Agency	Halifax	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	GHA Autism Supports	Contracted Agency	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	Give A Hand, Inc.	Non-Contract Agency	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Triad	Grandfather Home for Children, Inc.	Contracted Agency	Avery	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Grandis Evaluation Center	OON LIP	Buncombe	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
FC	Granville Health System - Behavioral Health Services	Hospital Inpatient	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Greater Image Healthcare Corp.	Contracted Agency	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Green Valley Haven, LLC	MSA	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Greensboro Metro Treatment Center	Non-Contract Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Greg Yousey, MA, LPA	Contracted LIP	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Growing Child Pediatrics, PA	Contracted LIP	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Guardian Angel Healthcare, LLC	Contracted Agency	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Guidance House	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Guiding Star Health Care Two, Inc.	MSA	Edgecombe	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	H&W Enterprises of NC, LLC	Contracted LIP Group	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Halifax Medical Center, Inc.	Hospital Inpatient	Halifax	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	HANDS Center for Autism, LLC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Harmony Health, PLLC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Haven House, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Hazel's Residential Care	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Healing Helpers Therapeutic Services, PLLC	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Healthy Transformations Counseling, PC	Contracted LIP Group	Edgecombe	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	HeartSpring, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
OPC	Heather Johnson	EOR	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Helping Hands MH/DD Services, LLC	Contracted Agency	Halifax	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
OPC	Herbert Way of Living, LLC	MSA	Guilford	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
AC	Hicks House of Care, LLC	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	High Point Regional Health System	Hospital Inpatient	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Higher Aspiration Behavioral Healthcare, LLC	Contracted LIP Group	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Hillsborough Recovery Solutions, PC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Hilltop Home, Inc.	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Hind's Feet Farm, Inc.	Contracted Agency	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	Holly Gammon	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Holly Hill Hospital	Hospital Inpatient	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
OPC	Holly Rickman	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Holy Angels Services, Inc.	ICF	Gaston	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Holy Angels, Inc.	Contracted Agency	Gaston	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Home for Family Intimacy, PLLC	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	Home Rule, LLC	MSA	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	HomeCare Management Corp.	Contracted Agency	Iredell	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
OPC	Homer Edward Wright	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Hope Center, LLC	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	Hope Colen	Eor	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Triad	HOPE Counseling & Consulting Services, Inc.	Contracted LIP	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Hope Haven, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Meck	Hope Psychiatric, PLLC	Contracted LIP Group	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	Hope Services, LLC	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Horizons Residential Care Center	ICF	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Hosford & Welsh Services, LLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	House of Care, Inc..	MSA	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Housing for New Hope, Inc.	Non-Contract Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Howell Support Services, LLC	ICF	Lenoir	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Huntersville Counseling Center, PLLC	Contracted LIP Group	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	I Innovations, Inc.	MSA	Lee	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	I.C.A.R.E. Counseling Services (formerly Miranda Peoples, LPC)	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Ideal Response Services, LLC	Contracted Agency	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Idella's Care Homes, LLC	MSA	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Impact Carolina Services, Inc.	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Triad	Inclusion Counseling Services, LLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Independent Case Management, Inc.	Contracted Agency	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Independent Opportunities, Inc.	Contracted Agency	Mecklenburg	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Infinite Possibilities, Inc.	Contracted LIP	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Inner Transformation Therapeutic Services, PLLC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	InnerVision, Inc.	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Piedmont	Innovacion Counseling Services (Madrid, Alex)	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Innovative Compliance Solutions, LLC	MSA	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Innovative Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Innovative Lifestyle Network, LLC	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	Innovative Support Services	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	InPatient Consultants of North Carolina, P.C.	Contracted LIP Group	Wake	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	InReach, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Triad	Insight Human Services	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
AC	Insight Professional Counseling Services, PLLC	Contracted LIP Group	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Triad	Inspirationz, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Institute of Art Therapy	Contracted LIP Group	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Integrated Behavioral Health Management, Inc.	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
AC	Integrated Behavioral Health Solutions, PLLC	Contracted LIP	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
FC	Integrated Family Services, PLLC	Contracted Agency	Hertford	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Integrative Therapeutic Counseling Services	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	IntelliChoice Staffing, LLC	Contracted Agency	Pitt	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Invictus of NC, Inc. Previously, Mills Counseling, PLLC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
AC	Irenic Therapy, PLLC	Contracted LIP Group	Caswell	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Meck	J. Iverson Riddle Developmental Center	ICF	Burke	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Triad	J.L. Redford, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	J-1 Consultants, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Jackie Petty, MA, LPC dba Child and Family Therapy	Contracted LIP	Lee	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Jacobs Counseling, Inc.	Contracted LIP Group	Lee	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Jaesan, PC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org

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Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Meck	James B. Payton, MD	Non-Contract Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	James T. Barker II, MD	Contracted LIP	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	Jamie Lee Washington	Contracted LIP	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Jamila Freeman	EOR	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Janice E. Helms, LPC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Jason E. Mastor, MD, PA	Contracted LIP Group	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Jeff Hinton	EOR	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	Jeremy Verrori	EOR	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
AC	Jessica Jeremiah dba Lakeside Psychotherapy, Trauma & Addiction Counseling	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Jessie Ogienko dba Caladrius	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Jewish Family Services of Greater Charlotte, Inc.	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Jireh's Place	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	JM Counseling and Support Services, PLLC	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
AC	JMJ Enterprises, LLC	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Joanne M. Schaffer, MSW, LCSW, PA	Contracted LIP	Franklin	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Jodi Province Counseling, PLLC	Contracted LIP Group	Wilkes	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	John David Shanks, LCSW	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	John Robert Bradey, PH.D	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Johnson Counseling and Family Services, PLLC	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	Johnson's House of Hope and Family Care Home	MSA	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Johnston County Public Health Department	MSA	Johnston	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Johnston Memorial Hospital	Hospital Inpatient	Johnston	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Jonathan Jay Esslinger, LPC	MSA	Buncombe	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Joseph's Community Support Services, Inc.	MSA	Lenoir	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	JOURNEYS COUNSELING CENTER PROFESSIONAL CORPORATION (SHIRENA SMITH)	Contracted LIP Group	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Judith Dickens, LPC	MSA	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org

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Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Meck	Julian F. Keith, ADATC	OOA Agency	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
FC	Julie Daul, LCSW	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Julie Griffin	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	Just In Time Youth Services, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Karen A. Rose, LCSW	Contracted LIP	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Karyetta L. Walker dba New Season Clinical Services	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
OPC	Katherine Eden	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	Kathy Kirstner	Contracted LIP	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
AC	Katie Schroeder, MSW, LCSW	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Kelly K. Anthony, PH.D. PLLC	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Triad	Kernersville Counseling Center, PLLC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Kernersville Psychological Evaluation Services, PLLC.	Contracted LIP	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	Kernodle Clinic, Inc.	Hospital ER	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Kerr Homes, Inc.	Contracted Agency	Mecklenburg	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Keshawn McCleod, LCSW	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Kevin and Theresa Trout	EOR	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Keys to Recovery Counseling Services, PLLC	Contracted LIP	Franklin	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Keystone WSNC LLC dba Old Vineyard Behavioral Health Services	Hospital Inpatient	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Kids On Up Psychotherapy, Inc. dba Solomon Kobes, LCSW	Contracted LIP Group	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Kidspace National Centers of North America, Inc. dba North Carolina Foster Care and Community Programs	Contracted Agency	Out of State, sites in Durham, Cumberland, Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Kimberly A. Scott, LCSW	Contracted LIP	Franklin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	KMG Holdings, Inc.	Contracted Agency	Johnston	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Knew Era Consulting, PLLC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Kopper Top Life Learning Center, Inc.	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Kris Sarrantonio	EOR	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
OPC	Kristen Busick Sparks	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Triad	Kristin E. Byrd	OON LIP	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
AC	L & J Homes, Inc.	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	L&B Counseling (Morrow, Trent)	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Lake Norman Psychological Services, PLLC	Contracted LIP	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Lake Norman Regional Medical Center	Contracted Agency	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	La Keisha Lighty, MSW, LCSW	MSA	Pasquotank	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Lakisha Harris dba Harris Counseling and Coaching	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
AC	Laquana Richmond, LPC, LCAS, CCS, CSOTP	Contracted LIP	Chatham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Laverne's Haven Residential Home Services, LLC	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Leaders of Tomorrow, LLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
FC	Learning Services Neurobehavioral Institute; Learning Services Corp.	Non-Contract Agency	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Le'Chris Counseling Services, Inc.	Contracted Agency	Carteret	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Le'Chris Health Systems dba Le'Chris Behavioral Health	Contracted Agency	Edgecombe	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Le'Chris Health Systems of Greenville Inc.	Contracted Agency	Pitt	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Legacy Empowerment Services, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	Levan Place	Non-Contract Agency	Caswell	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Lexington Treatment Associates	Non-Contract Agency	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Liberty Corner Enterprises, Inc.	MSA	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Life and Wellness Counseling and Consulting, PLLC	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Life Enhancement Medical Services, PLLC	Contracted LIP Group	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Life Enrichment Center of Cleveland County, Inc.	Contracted Agency	Cleveland	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Life Inc.	Contracted Agency	Wayne	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Life Opportunities Therapeutic Home Services, LLC	OON Agency	Robeson	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Life Solutions Consulting, LLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Triad	LifeChanges Family Guidance & Wellness, Inc.	Contracted LIP	Davidson	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	LifeSkills Counseling Center	Non-Contract Agency	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	Lifesource of North Carolina, Inc.	Contracted LIP Group	New Hanover	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Meck	Lifespan, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
AC	Lillies Place	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Lilyco Services, LLC	Contracted LIP	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Linda Montgomery	EOR	Stokes	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Lindley Habilitation Services, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Little Gerald Services, LLC	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Lolly Therapeutics, LLC dba Pediatric Advanced Therapy	Contracted LIP Group	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Lorven Child and Family Development, LLC	Contracted LIP Group	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	LSJ Counseling and Clinical Services, PLLC	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Triad	LSM Enterprizes Inc. dba Disability Management Services	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	Lucy Daniels Center for Early Childhood	Contracted LIP Group	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Lutheran Family Services in the Carolinas	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	Lutrino Blalock, MA, LPA	Contracted LIP	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	LYDIA'S HOME, LLC PHASE I	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Lynette Johnson	EOR	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Lynn Norton-Ramirez	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
AC	M & M Special Services	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	MacBill, Inc.	OON Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Macon Citizens Habilities, Inc.	ICF	Macon	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	MACTA, Inc.	MSA	Nash	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Majestic Solutions, LLC	MSA	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Malti P. Mehta	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	Marc Goldman	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Marcelo Enrique Lopez-Ciaros, MD	MSA	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Margaret Bowen, MD	Contracted LIP	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Marguerita Sitrin Blaker, PA	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
AC	Marilyn Grubbs dba Healing Hearts	Contracted LIP	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Marina L. Ervin, MS, LPC, NCC, BCPC	Contracted LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Mark S. Cadavero, LCSW	Contracted LIP	Cherokee	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Triad	Marsh's Residential Living	OON Agency	Randolph	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	Martin General Hospital	Hospital Inpatient	Martin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Mary N. Woods- Union Avenue Group Home LLC (SB-163)	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Mary Willis Page, MA, LPA	Contracted LIP	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	MasterPeace Counseling and Development Center	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	Matchbox Health Services Corporation	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Matrix Mental Health Alliance, LLC. Db a CriSys	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	MATTA, Inc.	Non-Contract Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Maxim Healthcare Services, Inc.	Contracted Agency	Guilford	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	McCloud Acosta Clinical Services, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
OPC	McDaniel Homes, LLC	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	McLaurin Home	Non-Contract Agency	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	McLeod Addictive Disease Center, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	McNiel Family Counseling & Services, LLC.	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Mecklenburg County Community Support Services	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
AC	Medstar Union Memorial Hospital	Hospital Inpatient	Out of State	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	MedTrac Solutions	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	Melissa Stopa	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Melody Poli	EOR	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Melvin R. Battle, LPC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Triad	Mental Health Associates of the Triad	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Triad	Mentor Behavioral Healthcare	OON Agency	Watauga	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Mercy Hospital Inc. dba Behavioral Health Center Mercy Hospital	Hospital Inpatient	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Mercy Hospital Inc. dba Pineville	Hospital Inpatient	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Mercy Medical Center	Hospital Inpatient	Out of State	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Meridian Behavioral Health Services, Inc.	MSA	Jackson	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Piedmont	Meridian Support Services, LLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Triad	Metis Counseling Group, PLLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Miami Children's Hospital	Hospital Inpatient	Out of State	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
OPC	Michelle Cannon/ Representative Dale Cannon	EOR	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
AC	Michelle Whitfield, LCSW	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	Mid-Atlantic Emergency Medical Associates, PA	Hospital ER	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	Mid-State Health Systems, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Triad	Milling Manor, Inc.	Contracted Agency	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Miracle Houses, Inc.	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Piedmont	Miracles Healing Center, Inc.	Contracted LIP Group	Iredell	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Miranda Meaders, MA, LPA	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
OPC	Miranda Page Morgan, LCSW	Contracted LIP	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Mirror 2 the Heart, PLLC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Mission Hospital Inc.	Hospital Inpatient	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Modern Treatment Healthcare Services, PLLC	Contracted LIP	Burke	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Monarch	Contracted Agency	Stanly	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	More Than Conquerors Youth Center	Contracted Agency	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Morgan Support Services, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
OPC	Morse Clinic of North Raleigh, PC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	Morse Clinic of Roanoke Rapids, PC	Contracted Agency	Halifax	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	Morse Clinic of Zebulon, PC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Mosaic Group, LLC dba Mosaic Pediatric Therapy, LLC	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Triad	Moses Cone Affiliated Physicians, Inc.	Hospital	Guilford	Karen Glenn	336.403.4584	Karen.Glenn@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Triad	Moses Cone Behavioral Health Center	Hospital Inpatient	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Moses Cone Medical Services	Hospital	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Moses Cone Physician's Services, Inc.	Hospital	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Moss Counseling Services, PLLC (Moss, Beverly)	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Triad	Mount Airy Emergency Physicians, PLLC	Hospital ER	Surry	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Mountain Area Residential Facilities, Inc.	ICF	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Multicultural Resources Center, Inc.	Contracted Agency	Cumberland	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Triad	Multi-Therapeutic Services, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	Murdoch Center	State Institutions	Granville	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Murphy Medical Center, Inc. (FAC)	Hospital Inpatient	Cherokee	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	My B.R.O.T.H.E.R.S. House, Inc.	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Triad	My Therapy Place, PLLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Naomi D. Davis, LCSW	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Nash Hospitals Inc. dba Coastal Plains Hospital	Hospital Inpatient	Nash	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
OPC	Nathan R. Strahl, MD	Contracted LIP	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Nazareth Children's Home, Inc.	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	NC Division of Vocational Rehabilitation Services dba Assistive Technology Program	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Neal Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	Nekisha Williams dba Access Counseling Services, PLLC	Contracted LIP	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Neuropsychiatric Care Center, PLLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Neuse Enterprises, Inc.	MSA	Lenoir	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Nevins, Inc.	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	New Beginnings Day Treatment Center, LLC	Contracted Agency	Halifax	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	New Beginnings Group Home	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	New Beginnings Youth Facility, LLC. Db a Steps for Change Behavioral Healthcare, LLC.	Contracted Agency	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	New Destinations, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	New Dimensions, Inc.	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	New Hanover Regional Medical Center	Hospital Inpatient	New Hanover	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	New Hope Carolinas, Inc.	Contracted Agency	Out of State- Charleston	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	New Hope Residential Services	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	New Hope Specialty Clinic, Inc.	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Triad	NEW HORIZONS ADULT DAY SERVICES	Contracted Agency	Yadkin	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	New Leaf Adolescent Care, Inc.	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	New Leaf Behavioral Health, Inc.	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	New Mentality P.C.	Contracted LIP Group	Iredell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	New Path Youth Services	MSA	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	New Place, Inc.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
AC	New Possibilities Homes for Children, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	New River Cottage, Inc.	ICF	Alleghany	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	New Vision Therapy, PLLC	Contracted LIP Group	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	New York City Health and Hospital Corp.	Hospital Inpatient	Out of State	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	New-Lite Living Choices, Inc.	Non-Contract Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	No Bounds Care, Inc. Formerly K'nCryst Healthcare	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Triad	North Carolina Baptist Hospital	Hospital Inpatient	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	North Carolina Children's Place	Non-Contract Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	North Carolina Emergency Partners, PLLC.	Hospital ER	Iredell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	North Carolina Emergency Physicians, PLLC	Hospital ER	Edgecombe	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	North Carolina Life of Rehabilitation, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	North Carolina Neuropsychiatry, PA	Contracted LIP Group	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	North Carolina Outreach Group Homes, LLC	Contracted Agency	McDowell	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
OPC	Northeast Tennessee Emergency Physicians, PC	Hospital ER	Out of State	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	Northern Hospital District of Surry County	Hospital Inpatient	Surry	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Northern Piedmont Counseling, PLLC	Contracted LIP Group	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	NOVA IC, Inc.	Contracted Agency	Wayne	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	NOVA Inc.	Contracted Agency	Lenoir	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Novant Medical Group, Inc. dba Rowan Psychiatric Associates	Contracted LIP Group	Rowan	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Now Counseling and Consulting Services	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	NSC Behavioral Concepts, LLC	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	NuMe Counseling & Consulting, LLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	NuVizons, LLC	Contracted Agency	Hertford	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Oasis Clinical Care Management, LLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
OPC	Oasis: A Holistic Network, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	O'Berry Center	State Institutions	Wayne	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	October Road, Inc.	MSA	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
AC	OE Enterprises, Inc.	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Meck	Oliver's Contracting Consulting & Counseling Services (White, Janet)	Contracted LIP	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
FC	Omni Visions, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Ona's Place, Inc.	MSA	Buncombe	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	One Love Developmental Services, Inc.	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	One Love Periodic Services, Inc..	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	One On One Care, Inc.	MSA	Cleveland	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Meck	One Step Forward Housing Services (SB-163)	Non-Contract Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	One Step Forward Outreach (SB-163)	Non-Contract Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Onsite Care, PLLC	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
AC	Onslow Memorial Hospital Inc.	Hospital Inpatient	Onslow	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Open Arms, LLC	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	Open Door Psychological Services, PLLC (Glascock, Valerie)	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	Our Community Hospital	Hospital Inpatient	Halifax	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Outer Planetary Touch, Inc. dba Brighterday Theraplay	Contracted LIP Group	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Outreach Management Services, LLC	MSA	Gaston	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Triad	Outward Bound Community Services	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	P&G Clinical Services, PLLC	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	P&W Group, LLC	Contracted Agency	Vance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Triad	Palmer Edwards	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Palmetto Lowcountry Behavioral Health, LLC	Hospital Inpatient	Out of State	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
OPC	Pam Fogleman	Non-Contract Agency	Alamance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Paramount Holistic Mental Wellness, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Path of Hope, Inc.	Contracted Agency	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	Pathways for People, Inc.	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Pathways to Life, Inc.	Contracted Agency	Pitt	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Patricia O. Sprouse, LPC	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
AC	Patrick Shawn Murphy, MA, LPC, NCC	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Peaceful Places, Inc.	Contracted LIP	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	Peak Professional Group, PLLC	Contracted LIP Group	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Peak Wellness Clinic, PLLC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Peculiar Counseling & Consulting, PLLC	MSA	Guilford	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	Pender Memorial Hospital	Hospital Inpatient	Pender	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Penny Inc. dba Root of the Matter (Penny Latricia)	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
FC	Penwell Counseling Services, PLLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Person Centered Partnerships, Inc. dba Amara Wellness, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
OPC	Person County Group Homes, Inc.	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	Person County Schools dba Early Intervention and Family Services	Contracted Agency	Person	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Person Industries	Contracted Agency	Person	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Peter-Elst, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Phoenix Counseling Center	MSA	Gaston	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
AC	PHP of NC, Inc.	Contracted Agency	Durham	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Piedmont Residential Development Center, Inc.	Contracted Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Piney Ridge Treatment Center LLC	MSA	Out of State	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Pinnacle Counseling Services, PLLC	Contracted LIP Group	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Pinnacle Family Services of North Carolina, LLC (Formerly National Mentor HealthCare, LLC, dba NC Mentor)	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Pinnacle Point Supportive Services, LLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
FC	Pitt County Group Home	Contracted Agency	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	PORT Human Service, Inc.	Contracted Agency	Pitt	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Positive Behavior Supports Corporation	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	Positive Connection Care Inc.	MSA	Guilford	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Positive Perceptions, PLLC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Triad	PQA Healthcare Services, Inc.	Contracted Agency	Surry	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	Praising Hands, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Meck	Preferred Choice Healthcare	OON LIP	Cleveland	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Premier Healthcare Services, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	Premiere Health and Wellness Medical Center, PLLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Presbyterian Behavioral Health	Hospital Inpatient	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Presbyterian Medical Care Corp. dba Novant Health Matthews Medical Center	Hospital Inpatient	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	PRIDE in North Carolina, LLC	Contracted Agency	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	Primary Care Solutions, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Primary Health Choice, Inc.	MSA	Scotland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
AC	PrimeDoc of Burlington PA	Hospital Inpatient	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Priorities ABA, PLLC	Contracted Agency	Pitt	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	ProCure Therapeutic Agency, Inc.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Progressive Recovery Resources, LLC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	Project 658, Inc. dba Smith Family Wellness Center	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Meck	Providence Memorial Hospital	Hospital Inpatient	Out of State	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Providence Psychiatric and Behavioral Health Services, Inc.	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Psychiatric Services of the Carolinas, PC	Contracted LIP	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	Psychological Medicine Clinic, PLLC	Contracted LIP	Wilson	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Psychological Mobile Services, PA	Contracted Agency	Wilson	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Psychotherapeutic Services, Inc.	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Piedmont	Public Health Authority of Cabarrus County dba Cabarrus Health Alliance	Contracted Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Pungo District Hospital Corporation	Hospital Inpatient	Beaufort	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	QC Counseling, PLLC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	QC Psychology, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	QHG of South Carolina Inc. dba Carolina Hospital	Hospital Inpatient	Out of State	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
AC	Quality Care III, LLC	MSA	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
FC	Quality Care Solutions, Inc.	MSA	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Quality Home Care Services, LLC	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Meck	Quest Provider Services, Inc.	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	R.J. Blackley ADATC	State Institutions	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Rachel's House	Contracted Agency	Bertie	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Rae's Playze Adult Day Center	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Rainbow 66 Storehouse, Inc.	Contracted Agency	Scotland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Rainey Psychological Services, PC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Raleigh Emergency Medicine Associates, Inc.	Hospital ER	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Raleigh General Hospital, LLC.	Hospital Inpatient	Out of State	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Raleigh Psychological Associates, Inc.	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Ralph Scott Lifeservices, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Randolph Hospital	Hospital Inpatient	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Rapha House	MSA	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	Rasheede Hicks, M.ED, LPC	Contracted LIP	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	RBC Health Care Solutions, Inc.	MSA	Johnston	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Rebecca McKeever	OON LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Rebound Behavioral Health, LLC	Hospital Inpatient	Out of State	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	Recovery Innovations of NC, Inc.	Contracted Agency	Vance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Rehabilitated Support Services, PLLC	Contracted LIP	Person	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	REMMSCO, Inc.	Contracted Agency	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	Renaissance Wellness Services, LLC	Contracted Agency	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	ReNew Support Services, PLLC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Renu Life, LLC/Renu Life Extended, Inc.	Contracted Agency	Wayne	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
OPC	Residential Services, Inc.	Contracted Agency	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
AC	Residential Treatment Services of Alamance, Inc.	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Triad	Resolution: Counseling & Development Services	Contracted LIP Group	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Restore Healthcare Medical Group, Inc.	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Restoring Bodies and Minds, LLC	Contracted Agency	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Rex Hospital, Inc.	Hospital Inpatient	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Triad	RHA Behavioral Health NC, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	RHA Health Services NC, LLC	Contracted Agency	Buncombe	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	RHA Health Services, Inc.	Contracted Agency	Buncombe	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Right Choice Services, LLC	Contracted Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Triad	Rising Hope Clinical Assistance, LLC	Contracted Agency	Mecklenburg	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
AC	Rising Phoenix, Inc.	MSA	Guilford	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Roanoke Valley Adult Day Center	Contracted Agency	Halifax	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Roanoke Valley Health Services, Inc., dba Halifax Hospitalists Associates	Hospital Inpatient	Halifax	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Roanoke Valley Psychiatric Associates, PA	Contracted LIP	Halifax	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Robert Lorber	EOR	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Robeson Health Care Corporation	Contracted Agency	Robeson	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	Robin E. Dock, PhD	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Rochelle Jones, LCSW	Contracted LIP	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Triad	Rockingham County Department of Social Services	Contracted Agency	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	RoHa Solutions, Inc..	MSA	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	Rolanda J. Abney, LCSW	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Roslyn Russell, LPC dba Russell's Counseling Services	Contracted LIP	Halifax	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Rouse's Group Home II, Inc.	Contracted Agency	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Rowan Emergency Group, LLC	Hospital ER	Rowan	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Rowan Psychiatric and Medical Services, PA	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Rowan Regional Medical Center	Hospital Inpatient	Rowan	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Rowan Vocational Opportunities, Inc.	Contracted Agency	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Royal Child Academy Company	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	RusMed Consultants, LLC	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Rutherford Hospital Inc. dba Rutherford Regional Medical Center	Hospital Inpatient	Rutherford	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	Ryan Draper	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	S&H Youth and Adult Services, Inc.	Contracted Agency	Rowan	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	S&L Home Care Services, Inc.	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
AC	S. Shannon Smith, LCSW	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Piedmont	S.T.E.P.s Developmental Academy, Inc.	Contracted Agency	Union	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Safe Haven Child and Family Counseling Services	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Safiyah Feaster, LCSW	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
FC	Saint Peter's University Hospital	Hospital Inpatient	Out of State	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Salisbury Pediatric Associates, PA	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Salisbury Psychiatric Associates, P.C.	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Sampson Regional Medical Center	Hospital Inpatient	Sampson	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Sandhills Alternative Academy, LLC	OON Agency	Richmond	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Sandhills Pediatrics, Inc.	MSA	Moore	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Sandhills Regional Medical Center	Hospital Inpatient	Richmond	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Sandra Cifuentes dba Mindful Healing Counseling	Contracted LIP	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
FC	Sandra Wickham, CSW, LCSW	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Triad	Saved Foundation Inc.	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Saving Grace Outreach, LLC	MSA	Hoke	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
OPC	SBH Raleigh, LLC dba Strategic Behavioral Center- Garner	Contracted Agency	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	SBH Wilmington, LLC dba Strategic Behavioral Center (to include SBH Charlotte)	Contracted Agency	Brunswick	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	Scotland Memorial Hospital, Inc.	Hospital Inpatient	Scotland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Securing Resources for Consumers, Inc.	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Selena and Karl Davis	EOR	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Senior Health and Education Partners, PLLC	Contracted LIP	Durham	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Sentara Obici Hospital	Hospital Inpatient	Out of State	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Serendipity Therapy, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Triad	Serenity Counseling & Resource Center, Inc.	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Serenity Rehabilitation Services	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Triad	Servant's Heart	OON Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Sevenhill Associates, P.A.	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	Shannon Harty, MSW, LCSW	Contracted LIP	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Shawn Causby dba Waxhaw Whole Health	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Shawtay Reese LCSW, LCAS	Contracted LIP	Warren	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	Sheba Stowe, LPC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Shekita Brown Counseling and Consulting, PLLC	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Shelby Children's Clinic, PA (PG)	Hospital Outpatient Clinic	Cleveland	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
OPC	Sheppard Pratt Health System, Inc.	Hospital Inpatient	Out of State	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Sherille Barber dba Barber Therapy & Associates	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	Sherita Crews, PLLC	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	SHG Consultants, Inc.	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Shifting Paradigms Counseling and Consulting, PLLC	Contracted LIP Group	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Meck	Shine Counseling, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Meck	Shiricka Fair dba Provisions Counseling Services	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Triad	Shonnon Purcell, MS, CRC,LPC, LCAS-A	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Sierra's Residential Services, Inc.	MSA	Harnett	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Sigma Health Services, LLC	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Sims Consulting and Clinical Services, Inc.	Contracted Agency	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Sims Training and Wellness Center, Inc..	Contracted LIP Group	Cabarrus	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	Sisterly Love, LLC.	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
AC	Sixth Street D.D. A. Group Home	Non-Contract Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Skill Creations, Inc.	Contracted Agency	Wayne	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Solaz, LLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Solutions Community Support Agency, LLC	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Sophia B. Pierce and Associates, Inc.	ICF	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Soul Care, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	South Mountain Children and Family Services	MSA	Burke	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org

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Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Meck	South Point Counseling, LLC	Contracted LIP Group	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
FC	Southeastern Healthcare dba Southeastern Adult Day Center, Inc.	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Southeastern Regional Medical Center	Hospital Inpatient	Roberson	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Southlight Healthcare	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Meck	SPARC Services and Programs, LLC	Contracted Agency	Buncombe	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	Speech Matters, LLC	Contracted LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Piedmont	SPIGNER MANAGEMENT SYSTEMS, INC. dba B J Hill and Associates	Contracted Agency	Cumberland	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
OPC	Spring Life Behavioral Care, LLC	Contracted Agency	Halifax	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Springwell Network, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	St. Lazarus Behavioral Health, PC	Contracted LIP Group	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	St. Luke's Hospital	Hospital Inpatient	Polk	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
OPC	Stan B Treatment Services, Inc.	MSA	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	Standards-Based Solutions Behavioral Health Consulting & Management LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
FC	Statewide Mental Health & Disability Services, PLLC	Contracted LIP	Nash	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
AC	Step by Step Care, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
FC	Stephen P. Polak, MA, LPC	Contracted LIP	Granville	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Still Family , LLC	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Stimulate Your Child	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
FC	Straight Walk Family Services, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Strategic Interventions, LLC	Contracted Agency	McDowell	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
OPC	Structured Family Interventions, LLC	Contracted Agency	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Successful Solutions, MHS, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	Successful Transitions, LLC	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Piedmont	Sunlight Behavior Center, Inc.	MSA	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Sunpath, LLC	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
AC	Sunrise Clinical Associates, PLLC	Contracted Agency	Durham	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org

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Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Meck	Support, Inc.	Contracted Agency	Gaston	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Piedmont	Supported Living Youth, Family, and Children Services, Inc.	Non-Contract Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Triad	Supreme Compassionate Care, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Triad	Surry-Yadkin Residential Services, Inc.	Contracted Agency	Surry	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
OPC	Susanne Saunders, LCSW	Contracted LIP	Chatham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Swain County Hospital	Hospital Inpatient	Swain	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Triad	Swan's Therapeutic Services, PLLC	MSA	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Triad	SYLVANGLADE SERVICES, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	T.L.C. Home	ICF	Lee	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Piedmont	T.R.I.N.I.T.Y Homes, Inc.	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	Talya Mazor, LCSW (formerly Talya Mazor dba Triangle Counseling)	Contracted LIP	Orange	Joy Foster	336.514.7444	Joyntettia.Foster@cardinalinnovations.org
Meck	Tamikia Greene, LPC	Contracted LIP	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	Tammy Juntunen, LPA	Contracted LIP	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	TEACCH	Contracted Agency	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	Teal Peoples Holistic Counseling & Consultation, PLLC.	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
AC	Ted Bissette dba Piedmont Agency Counseling	Contracted LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Meck	Tender Loving Care Homes Inc. dba NC Brookhaven Behavioral Health	Contracted Agency	Buncombe	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Meck	Terrence Lamar Lassiter, LPC	Contracted LIP	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	TGH Behavioral Health Services, Inc.	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	The ARC of Davidson County, Inc.	Contracted Agency	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	The ARC of North Carolina, Inc.	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	The ARC of Rowan County, Inc.	Contracted Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	The ARC of the Triangle, Inc.	Contracted Agency	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Piedmont	The ARC of Union County, Inc.	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	The Bruson Group, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	The Carter Clinic, PA	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
OPC	The Center for Child and Family Health, Inc.	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	The Center for Creating Opportunities, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	The Center for Creativity and Healing, PC	OON LIP	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Triad	The Center for Holistic Healing	OON LIP	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Meck	The Charlotte - Mecklenburg Hospital Authority dba Mercy Horizons Outpatient Services	Hospital Inpatient	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	The Charlotte - Mecklenburg Hospital Authority dba Mercy Horizons Outpatient Services	Hospital Outpatient Clinic	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Meck	The Charlotte - Mecklenburg Hospital Authority dba NorthEast Psychiatric Services, CHS	Hospital Inpatient	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Triad	The Crossnore School, Inc.	Contracted Agency	Avery	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	The Enhancement Center, Inc.	MSA	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Triad	The Enrichment Center- An Affiliated Chapter of the Arc	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	The Green Center for Growth and Development	Non-Contract Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	The Harambee Group 2, Inc..	MSA	Burke	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	The HOPE Centre for Advancement, LLC	Contracted Agency	Durham	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	The Keywest Center, Inc.	Contracted Agency	Durham	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	The Kid's Workshop, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	The Mental Health Fund dba Catawba Valley Behavioral Healthcare	Contracted Agency	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	The Methodist Home for Children, Inc.	Contracted Agency	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	The Neil Group, Inc.	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	The Outer Banks Hospital, Inc.	Hospital Inpatient	Dare	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	The Presbyterian Hospital dba Novant Health Presbyterian Medical Center	Hospital Inpatient	Mecklenburg	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	The Promise Group, LLC	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
Piedmont	The Right Season, Inc.	Non-Contract Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org

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Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
AC	The Sharpe Road Adult Home Care, LLC	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Meck	The Unique Caring Foundation, Inc.	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
Meck	The Village Behavioral Healthcare Services, Inc. dba One Village Behavioral Healthcare Services, Inc.	Contracted LIP Group	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	The Whitaker PRTF	State Institutions	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Piedmont	The Workshop of Davidson, Inc.	Contracted Agency	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Piedmont	Therapeutic Alternatives, Inc.	Contracted Agency	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Therapeutic Dimensions II, Inc.	Contracted Agency	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Therapeutic Family Solutions, PLLC	Contracted LIP	Durham	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Therapeutic Resources Associates, PA	Contracted LIP	Franklin	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Meck	Therapeutic Services Group, Inc.	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
FC	Therapeutic Specialties of North Carolina, LLC	Contracted LIP Group	Vance	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Thomas K. McKean, MD	Contracted LIP	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	Thomas P. Cornwall, MD, PA	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Thomasville Emergency Physicians, LLC	Hospital ER	Davidson	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Meck	Thompson Child & Family Focus	Contracted Agency	Mecklenburg	Rachel Hartman	704.785.7101	Rachel.Hartman@cardinalinnovations.org
FC	Thompson Family Care	Non-Contract Agency	Alamance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Threshold, Inc.	MSA	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Thrive Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Thriving On Purpose, PLLC	Contracted LIP	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	Thursher Goodman Winstead Carehome	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Tiffany L. Harris	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	Timber Ridge Treatment Center	Contracted Agency	Rowan	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Timeka Southerland, LPC, CSOTS, dba Southerland Treatment and Rehabilitation (STAR Counseling Services)	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Timeless Solutions Counseling Services, PLLC	Contracted LIP	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Triad	Timothy Pittman	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Timothy Smithers	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Piedmont	Toni J Adcock	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	Tonya D. Armstrong, PLLC dba The Armstrong Center for Hope	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	Tonya Omar, PLLC dba The Aya Center	Contracted LIP	Durham	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Triad	Top Priority Care Services, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Torie Hoey, PMHNP-BC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
OPC	Touchstone Residential Services	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Towergate Youth and Family Services	Non-Contract Agency	Cabarrus	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	Transformative Life Center, LLC	Contracted LIP Group	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	Transitions Behavioral Healthcare, Inc.	MSA	Pitt	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	Transitions Mentoring Services, LLC	Contracted LIP Group	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Meck	Trauma Assessment & Treatment Center	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	Treatment Centers, LLC dba Rowan Treatment Center	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
OPC	TRG Health Care Systems, LLC dba OneCare Behavioral Health System	Contracted Agency	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Tri County Community Health Council, Inc.	MSA	Harnett	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Triad Coordinated Services, Inc.	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
AC	Triad Health Care 1	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
AC	Triad Healthcare 2	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
AC	Triad Medical Group PA	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Triad	Triad Psychiatric and Counseling Center, PA	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Triad Telecare, Inc. dba Country Club Day Activity	Contracted Agency	Randolph	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
Triad	TRIAD THERAPY MENTAL HEALTH CENTER, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Triangle Comprehensive Health Services, Inc.	Contracted Agency	Wayne	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
FC	Triangle Neuropsychiatry, PLLC.	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Triangle Primary Care Associates, PLLC	Contracted LIP	Franklin	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	TriCare Counseling & Consulting, Inc.	Contracted Agency	Harnett	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org
AC	Trinity Behavioral Healthcare, PC (f/k/a Simrun Health Services, Inc.)	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Trinity Christian Counseling, PLLC-Tonya Moore	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Triad	Trinity House, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Trinity Wellness & Community Care, LLC	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Turning Point Homes, Inc.	Contracted Agency	Iredell	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
FC	Twin County Regional Healthcare, Inc.	Hospital Inpatient	Out of State	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Two Paths Crossing, LLC	Contracted LIP	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
OPC	Ty Kays, LPC	Contracted LIP	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Meck	UHS of Greenville, Inc. dba The Carolina Center for Behavioral Health	Hospital Inpatient	Out of State	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Piedmont	Ultra Violet Mental Health, PLLC formerly Natalie Errant, PMH-NP	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Meck	UMAR Services, Inc.	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
OPC	UNC Faculty Physicians & UNC Hospitals	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	UNC Hospital at Chapel Hill	Hospital Inpatient	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Union County Public Schools	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Union Diversified Industries	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Union Family Services, PLLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Meck	Unique Caring Network	Contracted Agency	Mecklenburg	Miguel Sabillon	980.475.9039	Miguel.Sabillon@cardinalinnovations.org
OPC	United Family Network, Inc.	MSA	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
AC	United Living, LLC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	United Quest Care Services, LLC	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Meck	United Support Services, Inc.	Contracted Agency	Mecklenburg	Thaddeus Dowson	704.783.6331	Thaddeus.Dowson@cardinalinnovations.org
Piedmont	Universal Mental Health Services, Inc.	Contracted Agency	Caldwell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	Uplift Comprehensive Services, Inc.	Contracted Agency	Bertie	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
Triad	Ureh Lekwauwa, MD	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Meck	Valdese General Hospital	Hospital Inpatient	Burke	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
FC	Valiant Families, PC	Contracted LIP	Nash	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Valley Center for Life Enrichment	Contracted LIP	Halifax	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Vance Recovery, PC	Contracted Agency	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Vatogna Steward, PLLC dba Therapy to Inner Peace Center	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org
Piedmont	Veleva Y. Barbee Therapy Services, Inc.	Contracted LIP Group	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Triad	Veronica Gaspie	EOR	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	Victor M. Rosado, MD, PA	OON LIP	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
FC	Vidant Memorial Hospital dba Pitt County Memorial Hospital, Inc.	Hospital Inpatient	Pitt	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
FC	Vidant Roanoke Chowan Hospital	Hospital Inpatient	Hertford	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Piedmont	Village Behavioral Health, LLC dba The Village	Contracted Agency	out of state-	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	Vision Behavioral Health Services, LLC	Contracted Agency	Franklin	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
OPC	Visions Counseling Studio, PLLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
OPC	VOCA Corporation of North Carolina dba Community Alternatives of NC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Piedmont	Vocational Rehabilitation-Cabarrus, Davidson, Rowan, Stanly, Union	Contracted Agency	Cabarrus, Davidson, Rowan, Stanly, Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Triad	Voice for Children and Nurturing Families, PLLC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
OPC	Waite Psychological and Therapeutic Services, PLLC	Contracted LIP Group	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
OPC	Wake Emergency Physicians, PA	Hospital ER	Wake	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Wake Enterprises, Inc.	MSA	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
FC	Wake Forest Counseling Associates, PLLC	Contracted LIP	Wake	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Triad	Wake Forest University Health Sciences	Hospital	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
OPC	WakeMed	Hospital ER	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org
Meck	Walkers Group Home, Inc.	Contracted Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Walter B. Jones, ADATC	State Institutions	Pitt	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
Triad	Wanda Burger, LPC, LCAS	Contracted LIP	Henderson	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Warren County Senior Center	Contracted Agency	Warren	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
AC	Waterway Emergency Physicians	Hospital ER	Pasquotank	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
AC	Watson's Group Home, LLC	Contracted Agency	Guilford	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
OPC	Wayne Dankner	EOR	Orange	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
FC	Wayne Memorial Hospital	Hospital Inpatient	Wayne	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org
Triad	Wescare Professional Services, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Piedmont	West Counseling, PLLC.	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
AC	West Hillcrest DDA Group Home	Non-Contract Agency	Alamance	Joy Foster	336.514.7444	Joynetia.Foster@cardinalinnovations.org
Piedmont	Western Carolina Emergency Physicians, PLLC	Hospital ER	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Western North Carolina Group Home for Autistic Persons, Inc.	Contracted Agency	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org
Piedmont	What Matters Most, Inc.	Contracted Agency	Cabarrus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org
Piedmont	Whetstone Counseling and Counseling Services, PLLC	Contracted LIP Group	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	Whispering Willows Counseling Services, PLLC	Contracted LIP Group	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Triad	Wilkes Regional Medical Center	Hospital Inpatient	Wilkes	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
FC	Wilson Medical Center	Hospital Inpatient	Wilson	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Meck	Wilson Professional Counseling, PLLC	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org
Triad	Wilson's Constant Care, LLC	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Winston Clinical Associates	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Triad	Winston Psychiatric Associates, PA	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	Wolfe & Jackson Group Home, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
FC	Women, Children and Family Counseling Service, PLLC	Contracted LIP Group	Vance	Juanita Jefferson	252.425.1589	Juanita.Jefferson@cardinalinnovations.org
Piedmont	Woodbridge of Missouri, Inc.	MSA	Out of State	Joanne Shaver	704-305-1862	Joanne.Shaver@cardinalinnovations.org

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Northern Region Quality Management Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Southern Region Quality Management Manager		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Mecklenburg Region Quality Management Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Incident Report/IRIS Questions		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
		Joyce Hill	704.939.7700	Joyce.Hill@cardinalinnovations.org		
Community Office	Agency/ Licensed Independent Practitioner	Entity Type (Internal Only)	County	QM Staff	Phone	Email
FC	Woodhull Medical and Mental Health Center	Hospital Inpatient	Out of State	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Wrights Care Services, LLC	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Yelena Kalyuzhnaya	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
FC	Yelverton's Enrichment Services, Inc.	MSA	Wake	Pat Glatt	252.820.9850	Patricia.Glatt@cardinalinnovations.org
AC	Youth Builders, LLC	Contracted Agency	Alamance	Joy Foster	336.514.7444	Joynettia.Foster@cardinalinnovations.org
Piedmont	Youth Care, LLC	Non-Contract Agency	Rowan	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
AC	Youth Enrichment Group Home, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org
Piedmont	Youth Enrichment Services of LKN, Inc.	Contracted LIP	Iredell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
OPC	Youth Extensions, Inc.	MSA	Durham	Paula Newman	919.904.0522	Paula.Newman@cardinalinnovations.org
Triad	Youth Haven Services, LLC	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org
Piedmont	Youth Unlimited	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org
Piedmont	Youth Villages, Inc.	Contracted Agency	Out of state corporate office	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org
Meck	Zenith Hope Center, LLC	Contracted Agency	Mecklenburg	LaKisha Pierre-Louis	704.305.5966	Lakisha.Pierre-Louis@cardinalinnovations.org
Triad	Zephaniah Services, PLLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org
Triad	ZOE: Behavior Health Services, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org

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