

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|--------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| 3C Wellness, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| A Better Path, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| A Bridge to Achievement NC, LLC dba A Bridge to Achievement | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| A Caring Alternative, LLC | MSA | Burke | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| A Caring Heart Case Management, Inc. | MSA | Wilson | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| A Caring Home, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| A Moment for You, PLLC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| A Place of Their Own | MSA | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| A Small Miracle | Contracted Agency | Wake | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| A Special Touch Group Home, Inc. | Contracted Agency | Pender | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| A Sure House, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| ABC of NC Child Development Center | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Ablecare Corp | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| ABS Utah, PC | Contracted Agency | Salt Lake | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Absolute Advocacy, LLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Abundant Life, Inc. | MSA | Randolph | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Achieving Changes Counseling Services, PLLC | Contracted LIP | Davidson | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| ACI Support Specialists, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Acumen Fiscal Agent, LLC | Contracted Agency | Out of State | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Adamu Salisu, MD, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Addiction Recovery Medical Services, PLLC | Contracted Agency | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Addictions Recovery Care Association (ARCA) | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Adelphoi Village, Inc. | MSA | Latrobe | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Adolescent Alternatives, LLC | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Adult Life Programs, Inc. | MSA | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Advance Behavioral Health Services, Inc. | Contracted Agency | Lenoir | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Advantage Care In Home Services | Contracted Agency | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Affinity Clinical Services, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Affirmed Counseling, PLLC | Contracted LIP | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| AGAPE Home Living Care, LLC | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Agape Psychological Consortium, LLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Akachi Solution, LLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Alamance Academy, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Alamance Lifeworks EAP, LLC | Contracted LIP | Alamance | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Alberta Professional Services, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Alcohol and Drug Services of Guilford, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| ALEF Behavioral Group, LLC | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Alexander Wilson, LPC, Inc. | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |

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|---|---------------------------------------|--------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| Alexander Youth Network, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Alisa Ryan Young | Contracted LIP | Wayne | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| All God's Children of Burlington, LLC | Contracted Agency | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Alliance Health and Home Care, LLC | Contracted LIP | Stanly | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Alloway Consulting PLLC. dba Center for Personal Growth | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Almarch Counseling Services, PLLC | Contracted LIP Group | Wake | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Alpha Management Community Services, Inc. | Contracted Agency | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Alpha Management Services | Contracted Agency | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Alternative Behavioral Solutions, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Alternative Living Solutions of North Carolina | Contracted LIP Group | Cabarrus | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Amanda Tabor | EOR | Alamance | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Amara Wellness Services, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| AMAT Group Homes, LLC | MSA | Harnett | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Ambleside Inc. | Contracted Agency | Greene | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Amethyst Consulting and Treatment Solutions, PLLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Amy & Clinton Oster | EOR | Union | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Amy D. Foster d/b/a FOSTERING MINDS | Contracted LIP Group | Yadkin | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Amy F. Johnson | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Anderson Behavioral Health, Inc. dba Anderson Health Services | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Anderson Counseling and Consulting Group, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Andrews Counseling and Consulting, PLLC | Contracted LIP | Mecklenburg | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Aneesah Thomas, LPC (Moments Matter Therapeutic Solutions) | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Anew Balance Counseling Services, PLLC | Contracted LIP Group | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Angela Annas, LCSW | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Angela Barber | EOR | Orange | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Angela Wiley, LPC dba Greensboro Dance & Drama Therapy | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Angie Rowland, LPC | Contracted LIP | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Ann Smolin, PhD, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Another Chance Treatment Center | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Another Level Counseling and Consultation, PLLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Anthony Redfearn, LCMHC | Contracted LIP | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Anuvia Prevention & Recovery Center, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Apogee Homes | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Appalachian Outpatient Services | Contracted Agency | Transylvania | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Ariel Community Care, LLC | Contracted Agency | Caswell | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Arise Destiny, LLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| ARJ, LLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| ARMC Physicians Care, Inc. dba Alamance Regional Psychiatric Associates | Contracted LIP Group | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |

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| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|--------------------------------|--------------|----------------------|--------------|--|--------------------------|
| Arnold E. Nelson, PhD | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Art of Therapy Center, PLLC | MSA | Gaston | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Ascend Psychological Services, PLLC | Contracted LIP Group | Rowan | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Assurance Life Learning Center, LLC | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Assured Community Services, LLC | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| AT-Home Counseling Services | Contracted LIP Group | Franklin | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Autism Learning Partners, LLC | Contracted Agency | Los Angeles | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Autism Services Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Autism Services of Mecklenburg County | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Autism Society of North Carolina | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Ava Annette Horsley | EOR | Davidson | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Avalonia Group Homes, Inc. | MSA | Out of State | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Azure Psychotherapy, PLLC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| B and D Behavioral Health Services | Contracted Agency | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| B's Effort Changing Counseling, PLLC | Contracted LIP Group | Salisbury | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| BAART Community Healthcare, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Balance NC, LLC | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Baptist Children's Home of NC, Inc. | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Barium Springs Home for Children | Contracted Agency | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Bathory International, PLLC | Contracted LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Bayada Home Health Care, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Be Well Therapy, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Be Whole Counseling and Wellness, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Beatties Ford Road Vocational Trade Center dba Beatties Ford Road Family Counseling Center | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Beautiful Mind Behavioral Health Services, PLLC | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Behavior Consultation and Psychological Services, PLLC | Contracted Agency | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Behavioral Assessment Services, PLLC | Contracted LIP | Cabarrus | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Behavioral Health Solutions of the Carolinas, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Behavioral Services, Inc. | Contracted Agency | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Behavioral Transformations of NC | MSA | Wake | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Bert Lester Bennett, III dba Carolina Piedmont Psychological Associates | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Best Day Psychiatry and Counseling, PC | Contracted LIP Group | Cumberland | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Better Connections, Inc. | Contracted Agency | Edgecombe | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Better Days AHEAD of Rocky Mount, Inc. | Contracted Agency | Edgecombe | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Beyond Challenges Community Services, LLC | Contracted Agency | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| BHWC, LLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| BIP - Behavior Intervention Professionals of the Triangle, PLLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |

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| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Black and Associates Global, Inc. (Our Home) | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Bluestone Psychotherapy, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| BlueWest Opportunities, Inc. | Contracted Agency | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Bobby Stillwagoner | EOR | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Body & Soul Total Wellness, PLLC | MSA | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Bonnie Barnett Murphy, LMFT | Contracted LIP | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Boys and Girls Homes of North Carolina, Inc. | MSA | Columbus | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Brad Heinz, PhD | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Break Out, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Bridges Therapeutic Services, PLLC | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Bridging The Gap Residential Services, LLC | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Brighter Days Counseling Services | Contracted LIP Group | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Broadstep Academy - South Carolina, Inc. | Contracted Agency | Out of State PRTF | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Broadview Health, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Broken Pieces Services, LLC | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Brothers Community Resources, LLC | Contracted Agency | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Brown Clinical Services | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Brynn Marr Hospital, Inc. | Contracted Agency | Onslow | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Building Bridges Outreach, LLC | Contracted Agency | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Building Endurance, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Burlington Pediatrics, PA | Contracted LIP Group | Alamance | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Burston's Consulting and Counseling Services, LLC | Contracted LIP Group | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Butterfly Effects, LLC | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| BWELL Services, LLC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Byrd Counseling & Consulting | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| C&M Behavioral Health, PLLC | Contracted LIP | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| C. Richardson Counseling and Consulting, PLLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Cabarrus County Group Homes, Inc. | Contracted Agency | Rowan | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Camino Community Development Corporation, Inc. dba Bethesda Health Center | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Cano Family Services, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| CAPS 4 U, Inc. | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Caramore Community, Inc. | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Care Well of Charlotte, NC, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Caret Inc. dba Baptist Hospital Carenet Counseling Center | Contracted LIP Group | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Caring Hands and Supplementary Enrichment Education, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Carolina Behavioral Care, PA | Contracted LIP Group | Moore | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Carolina Center for Autism Services, LLC dba Carolina Center for ABA and Autism Treatment | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Carolina Child Psychology, PLLC | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Carolina Community Behavioral Services, LLC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Carolina Community Support Services, Inc. | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Carolina Concierge Therapeutics, PLLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Carolina Enhancement Services, LLC | Contracted Agency | Caswell | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Carolina Family Alliance | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Carolina Outreach, LLC | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Carolina Parenting Solutions, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Carolina Rehabilitation Specialists, Inc. | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Carolina Residential Services, Inc. | Contracted Agency | Caldwell | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Carolina Solution, Inc. | Contracted Agency | Hoke | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Carolina Therapeutic Services First, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Carolina Therapeutic Services, Inc. | Contracted Agency | Gaston | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| CarolinaEast Medical Center | MSA | Craven | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Carolina's Creative Counseling, PA | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Carolinas Professional Counseling & Consulting, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Carolina's Therapy Solutions, PA | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| CaroMont Medical Group dba CaroMont Psychiatric Associates | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Cathartic Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Cauthen Counseling and Consulting, PLLC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Center for Emotional Health P.C. | Contracted LIP Group | Cabarrus | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Center for Family & Maternal Wellness, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Center for Pediatric Behavioral Health, PLLC | MSA | New Hanover | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Center for Prevention Services | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Central Community Services, LLC | Contracted Agency | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Champion Family Healthcare Services, LLC dba Keston Care | Contracted Agency | Chatham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Chapel Hill Training Outreach Project, Inc. | Contracted Agency | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Charles Hines & Son, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Charles Purvis | EOR | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Charlotte Counseling and Consulting, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Chatham County Group Homes, Inc. | Contracted Agency | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Chatham Recovery LLC | Contracted Agency | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Chatham Trades, Inc. | Contracted Agency | Chatham | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Children's Home Society of North Carolina, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Choose Life Counseling Services, PLLC | Contracted LIP Group | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Christen Verrori | EOR | Alamance | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Christian Fisher, LLC | Contracted LIP | Chatham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Christian's House of Hope, Inc. | MSA | Five County | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Christopher Abbey, LPC | Contracted LIP | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|--------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| Chrysalis Counseling (Kandace Noelle Koontz Perryman, LPC) | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Chrysalis Development Solutions, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Claudia Melton, LPC, RPT. | Contracted LIP | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Clear Sky Behavioral, LLC | MSA | McDowell | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Cliff Anderson, LPC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Climbing Jacob's Ladder, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Clinicians of Mecklenburg, LLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Club Nova Community, Inc. | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| CNC/ACCESS Inc. dba ResCare HomeCare | Contracted Agency | Forsyth | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Coastal Behavior Health Services, Inc. | Contracted Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Coastal Horizons Center, Inc. | Contracted Agency | Pender | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Coastal Southeastern United Care, LLC | MSA | Brunswick | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Collaborative Hope | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Collaborative Pathways Wellness Center, PLLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Community Advancement Agency, LLC | Contracted Agency | Gaston | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Community Alternatives dba Community Choices, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Community Assisted Residential Environment (C.A.R.E.) | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Community Care Service, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Community Counseling Services, PC | Contracted Agency | Person | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Community Innovations Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Community Link Counseling Services, LLC (formally Amelia Williams) | Contracted LIP | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Community Specialized Services, Inc. | Contracted Agency | Cabarrus | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Community Support Service, LLC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Community Workforce Solutions, Inc. | Contracted Agency | Vance | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Compact Health Services, LLC | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Compassionate Care of North Carolina, LLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Complete Well-Care Care Source, LLC | Contracted Agency | Rowan | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Comprehab, Inc. | Contracted Agency | Cabarrus | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Comprehensive Community Care, Inc. | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| ComServ, Inc. | Contracted Agency | Caldwell | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Concrete Roses Life Center | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Connect Center for Wellness, PLLC | Contracted LIP | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Connecting the DOTS Treatment Services and Consultation | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Consejeria Ruiz, PLLC (Naneth Ruiz, MA, LPCA, LCASA) | Contracted LIP Group | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Continuum Care Services, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Cook | EOR | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Cora Strickland, LPC | Contracted LIP | Alamance | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Core Essentials, LLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Corine's Care Management, Inc. | MSA | Greene | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Cornelia Pringle dba ATRA Counseling Services, PLLC | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Cornerstone Health Care, LLC/ Cornerstone Behavioral Medicine/ Cornerstone Psychiatry | Contracted LIP Group | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Cornerstone Healthcare Services, Inc. | MSA | Durham | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Cornerstone Treatment Facility Program, Inc. | Contracted Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Cornerstone Treatment Facility, Inc. | Contracted Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Cotswold Clinician Support Services, LLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Counseling Services, Inc. | MSA | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Counseling Wellness & Health, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Covenant Case Management Services, LLC. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Cozie's Supervised Living | MSA | Randolph | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Craig Hunt | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Crandell's Enterprises, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Creative Counseling and Learning Solutions, PLLC | Contracted LIP Group | Stanly | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Creative Counseling and Wellness Center Corporation | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Creative Management Source, Inc. | MSA | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| CriSys, LLC | Contracted Agency | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Cross River NC | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Crossroads Treatment Center of Greensboro, PC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Crystal E. Nickerson dba Choice Behavioral Health & Consultation Services | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| CW Counseling Services, Inc. | Contracted LIP Group | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Cynthia D. Edwards, LCSW | Contracted LIP | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Dani Johnson | EOR | Chatham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Daniel P. Anthony, LPC dba Counseling Center at Providence Place | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| David L. Mount, LP dba Mind Body Institute Beyond | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| David M. Roundtree, Sr | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| David Rademacher, MA, Inc. | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Davidson Homes, Inc. | Contracted Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Day by Day Family Services, LLC | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| DAYMARK Recovery Services, Inc. | Contracted Agency | Cabarrus | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Dee & G Enrichment Center, LLC | MSA | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Delores Byrd/ Representative Justine Gladden | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Delta Behavioral Group, PLLC. | Contracted Agency | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Denice M. Greene, LPC. | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Denisa Hannah | EOR | Warren | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Denise D. Mitchell, LCSW | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Desired Solutions and More, Inc. | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|--------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| Despina Karras | EOR | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Developmental Disabilities Resources, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Diamonds Community Based Services, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Diligent Care, Inc. | MSA | Moore | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Diverse Family Services, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| DIVERSIFIED CHOICE | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Doctors Making Housecalls - Psychiatric Medicine, P.A. | Contracted LIP Group | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Dr. Joseph V. Libera, PT | Contracted LIP | Caswell | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Dr. Silva de Souza, PLLC dba Higher Ground Psychological Services | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Dr. Tobias E. LaGrone, D. Min., Past. C., ICAADC, MAC, LCAS | Contracted LIP | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Dragonfly Children's Advocacy Center | Contracted LIP Group | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Dream Makers Assisted Living Services, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Durham Exchange Club Industries, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Each One Reach One Two | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Eagle Healthcare Services, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Eason Court Group Home, LLC | Contracted Agency | Franklin | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Easter Seals UCP North Carolina & Virginia, Inc. | Contracted Agency | Wake | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Eboni Lanier Jones, LCSW | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Echelon Consulting, Inc. dba Echelon Care | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Eclectic Therapeutic Connections, PLLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| EDH1, LLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Alternatives | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Edward Curlee, LPC, LCAS | MSA | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Edwards' Assessment and Counseling, Inc. | Contracted Agency | Halifax | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Edwards Community Support Services, Inc. | MSA | Greene | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Eileen Rice | EOR | Alamance | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| El Futuro, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Elaina Terry, MA, LPC, NCC | Contracted LIP | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Elevated Family Services, LLC | Contracted Agency | Forsyth | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Eliada Homes, Inc. | Contracted Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Elite Care Services, Inc. | Contracted Agency | Stanly | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Elite Healthcare Group, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Elizabeth Fouts | EOR | Orange | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| E-Motions Family Services, Inc. | Contracted Agency | Forsyth | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|---------------------------------------|---------------|--------------------|--------------|--|--------------------------|
| Empowerment Quality Care Services, LLC. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Enhancement Health Care, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Enjona Anderson dab Mended Hearts Counseling | Contracted LIP | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Ensure Home Health Service, LLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Envisions of Life, LLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Epiphany Care | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Epiphany Family Services, LLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Eric Hall, Representative Karen Hall | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Essential Assessments and Behavioral Health, PLLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Eventus Whole Health, PLLC | Contracted LIP Group | Cabarrus | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Everyday Kids, LLC | Contracted LIP Group | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Exceptional Family Support | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Exclusive Caring Partners, LLC | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| F.I.R.S.T. | Contracted Agency | Buncombe | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Faith Counseling and Clinical Consultation Services, PLLC | Contracted LIP | Chowan | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Faith Medical Center, PC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Falcon Crest Residential Care, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Family Advantage, LLC | Contracted Agency | North Hampton | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Family Behavioral Health | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Family First Community Services, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Family Medicine & Rehabilitation Center, P.C. | Contracted LIP Group | Wayne | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Family Preservation Community Services | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Family Preservation Services of North Carolina, Inc. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Family Service of the Piedmont, Inc. | Contracted LIP Group | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Family Services of America Corp. | Contracted Agency | Cumberland | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Family Services of Davidson County, Inc. | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Family Services, Inc. | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Family Solutions, PLLC | Contracted LIP Group | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Fast Braiin Oxford, LLC | Contracted LIP Group | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Fayetteville Street Community Living Home, LLC | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Fidelity Community Support Group, Inc. | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Finding Solutions, Inc. | Contracted LIP | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| First Genesis Family Services, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| First Step Community Services, LLC | Contracted Agency | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Fishback Psychological Services, PC | Contracted LIP Group | Rowan | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Fleshia W. Smalls dba Grace for Today Counseling and Community Service | MSA | Caswell | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Focus Behavioral Health Services, LLC | Contracted Agency | Burke | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Forsyth County DSS | Contracted LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

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|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Forward Journey, PLLC | Contracted LIP Group | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Foster's Care Facility, LLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Freedom House Recovery Center, Inc. | Contracted Agency | Orange | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Freida and Graham Johnson | Contracted Agency | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Fresh Start Today, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| FRIENDLY PEOPLE THAT CARE, LLC | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| FullScope Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Future Vision/Vision House, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Gaffney Health Services, PA | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Gantt Youth and Family Services, LLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Gaston Adolescent Center, Inc. | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Gaston Skills | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Genesis Project 1, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Genesis Residential Care Center, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Genesis.. A New Beginning, Inc. | Contracted LIP Group | Cabarrus | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Geneva A. Henderson/Geneva A. Henderson MA, LPC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| GentleHands of North Carolina, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| George Popper, PH.D | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Getting Ready, Inc. | Contracted Agency | Halifax | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| GHA Autism Supports | Contracted Agency | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Give Grace Youth & Family Counseling, PLLC | Contracted LIP | Forsyth | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Golson Family Services | Contracted LIP Group | Cabarrus | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Good Stress Company, PLLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Grandfather Home for Children, Inc. | Contracted Agency | Avery | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Green Valley Haven, LLC | MSA | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Greg Yousey, MA, LPA | Contracted LIP | Rowan | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Guardian Angel Healthcare, LLC | Contracted Agency | Vance | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| H&W Enterprises of NC, LLC | Contracted LIP Group | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| HANDS Center for Autism, LLC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Hands, LLC of Rowan | Contracted LIP Group | Rowan | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Harmony Health, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Harvest Focused & Consulting Services, LLC | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Healing Helpers Therapeutic Services, PLLC | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Healthy Moral Homes, LLC | Contracted Agency | Franklin | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Healthy Transformations Counseling, PC | Contracted LIP Group | Edgecombe | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| HeartSpring, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Heather Johnson | EOR | Chatham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Helping Hands MH/DD Services, LLC | Contracted Agency | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

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| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|--------------------------------|---------------|----------------------|--------------|--|--------------------------|
| Herbert Way of Living, LLC | MSA | Guilford | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Hicks House of Care, LLC | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Higher Aspiration Behavioral Healthcare, LLC | Contracted LIP Group | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Highlights Healthcare, LLC | Contracted Agency | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Hillsborough Recovery Solutions, PC | Contracted Agency | Orange | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Hind's Feet Farm, Inc. | Contracted Agency | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Holly Gammon | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Holly Rickman | EOR | Orange | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Holt Assessment Services, LLC | Contracted Agency | Halifax | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Holy Angels, Inc. | Contracted Agency | Gaston | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Home for Family Intimacy, PLLC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Home Rule, LLC | MSA | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| HomeCare Management Corp. | Contracted Agency | Iredell | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Homer Edward Wright | EOR | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Hope Center, LLC | Contracted LIP Group | Rowan | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Hope Colen | Eor | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| HOPE Counseling & Consulting Services, Inc. | Contracted LIP | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Hope Haven, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Hope Services, LLC | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Hope Street Group Home LLC | MSA | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Hope Valley, Inc. | Contracted Agency | Surry | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Horizons Residential Care Center, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Hosford & Welsh Services, LLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| House of Care, Inc.. | MSA | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| House of Support Counseling Services, PLLC | Contracted LIP Group | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Hughes Center, LLC dba The Hughes Center for Exceptional Children | MSA | Danville City | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Huntersville Counseling Center, PLLC | Contracted LIP Group | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| I Innovations, Inc. | MSA | Lee | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| I.C.A.R.E. Counseling Services (formerly Miranda Peoples, LPC) | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Ideal Response Services, LLC | Contracted Agency | Vance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Idella's Care Homes, LLC | MSA | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Impact Carolina Services, Inc. | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Inclusion Counseling Services, LLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Independent Case Management, Inc. | Contracted Agency | Chatham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Independent Opportunities, Inc. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Infinite Possibilities, Inc. | Contracted LIP | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Inner Renovations Counseling, PLLC | MSA | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| InnerVision, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |

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| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Innovative Compliance Solutions, LLC | MSA | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Innovative Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Innovative Lifestyle Network, LLC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Innovative Support Services | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| InPatient Consultants of North Carolina, P.C. | Contracted LIP Group | Wake | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| InReach, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Insight Human Services | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Insight Professional Counseling Services, PLLC | Contracted LIP Group | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Inspirationz, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Institute of Art Therapy | Contracted LIP Group | Orange | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Integrated Behavioral Health Management, Inc. | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Integrated Behavioral Healthcare Services, PA | MSA | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Integrated Family Services, PLLC | Contracted Agency | Hertford | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Integrative Therapeutic Counseling Services | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| IntelliChoice Staffing, LLC | Contracted Agency | Pitt | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Intentional Growth Behavioral Health Services PLLC | Contracted LIP Group | Stanly | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Invictus of NC, Inc. Previously, Mills Counseling, PLLC | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Irenic Therapy, PLLC | Contracted LIP Group | Caswell | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| J.L. Redford, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| J-1 Consultants, LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Jackie Petty, MA, LPC dba Child and Family Therapy | Contracted LIP | Lee | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Jacobs Counseling, Inc. | Contracted LIP Group | Lee | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Jaeson, PC | Contracted LIP | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| James Hall | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Jamie Lee Washington | Contracted LIP | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Jamila Freeman | EOR | Alamance | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Janice E. Helms, LPC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Jeff Hinton | EOR | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Jena Johnson | EOR | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Jennifer Huff | EOR | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Jeremy Verrori | EOR | Alamance | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Jessica Jeremiah dba Lakeside Psychotherapy, Trauma & Addiction Counseling | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Jewel Community Care, LLC | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Jewish Family Services of Greater Charlotte, Inc. | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Jireh's Place | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| JM Counseling and Support Services, PLLC | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| JMJ Enterprises, LLC | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Joanne M. Schaffer, MSW, LCSW, PA | Contracted LIP | Franklin | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | | |
|---|--------------------------------|---|--|--------------|--|--------------------------|
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | | |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | | |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | | |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | | |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | | | |
| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| Jodi Province Counseling, PLLC | Contracted LIP Group | Wilkes | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| John David Shanks, LCSW | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| John Huff | EOR | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Johnson Counseling and Family Services, PLLC | Contracted LIP Group | Rowan | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Johnson's House of Hope and Family Care Home | MSA | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Jonathan Jay Esslinger, LPC | MSA | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Joseph's Community Support Services, Inc. | Contracted Agency | Lenoir | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| JOURNEYS COUNSELING CENTER PROFESSIONAL CORPORATION (SHIRENA SMITH) | Contracted LIP Group | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Judith Dickens, LPC | MSA | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Julie Daul, LCSW | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Just In Time Youth Services, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Kandace Andrews, LCMHC | Contracted LIP | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Karen A. Rose, LCSW | Contracted LIP | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Karyetta L. Walker dba New Season Clinical Services | Contracted LIP | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Katherine Eden | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Kathy Kirstner | Contracted LIP | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Katie Schroeder, MSW, LCSW | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Kelly K. Anthony, PH.D. PLLC | Contracted LIP | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Kernersville Counseling Center, PLLC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Kerr Homes, Inc. | Contracted Agency | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Keshawn McCleod, LCSW | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Kevin and Theresa Trout | EOR | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Keys to Recovery Counseling Services, PLLC | Contracted LIP | Franklin | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Kids On Up Psychotherapy, Inc. dba Solomon Kobes, LCSW | Contracted LIP Group | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Kidspeace National Centers of North America, Inc. dba North Carolina Foster Care and Community Programs | Contracted Agency | Out of State, sites in Durham, Cumberland, Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Kim Neblett | EOR | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Kimberly A. Scott, LCSW | Contracted LIP | Franklin | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| King Counseling, PLLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| KMG Holdings, Inc. | Contracted Agency | Johnston | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Knew Era Consulting, PLLC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Kopper Top Life Learning Center, Inc. | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Kris Sarrantonio | EOR | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Kristen Busick Sparks | EOR | Orange | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| L & J Homes, Inc. | Contracted Agency | Alamance | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| L&B Counseling (Morrow, Trent) | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| La Keisha Lighty, MSW, LCSW | MSA | Pasquotank | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Lake Norman Psychological Services, PLLC | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Lakisha Harris dba Harris Counseling and Coaching | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Laquana Richmond, LPC, LCAS, CCS, CSOTP | Contracted LIP | Chatham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Laverne's Haven Residential Services, LLC | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| LDH Counseling and Consulting, PLLC | MSA | Cleveland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Leaders of Tomorrow, LLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Le'Chris Health Systems dba Le'Chris Behavioral Health | Contracted Agency | Edgecombe | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Legacy Empowerment Services, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Legacy Human Services, Inc. | Contracted Agency | Vance | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Liasions Community Care, LLC | Contracted Agency | Durham | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Liberty Corner Enterprises, Inc. | MSA | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Life and Wellness Counseling and Consulting, PLLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Life Enhancement Services of NC, LLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Life Enrichment Center of Cleveland County, Inc. | Contracted Agency | Cleveland | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Life Opportunities Therapeutic Home Services, LLC | MSA | Robeson | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Life Solutions Consulting, LLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Life, Inc. | Contracted Agency | Wayne | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| LifeChanges Family Guidance & Wellness, Inc. | Contracted LIP | Davidson | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| LifeQuest, Inc. | MSA | Beaufort | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Lifesource of North Carolina, Inc. | Contracted LIP Group | New Hanover | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Lifespan, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Lilyco Services, LLC | Contracted LIP | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Linda Montgomery | EOR | Stokes | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Lindley Habilitation Services, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Little Gerald Services, LLC | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Live Your Life CLT Counseling, PLLC dba Vida Counseling Center | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Lolly Therapeutics, LLC dba Pediatric Advanced Therapy | Contracted LIP Group | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Lorven Child and Family Development, LLC | Contracted LIP Group | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| LSJ Counseling and Clinical Services, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| LSM Enterprizes Inc. dba Disability Management Services | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Lucy Daniels Center for Early Childhood | Contracted LIP Group | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Lutheran Family Services in the Carolinas | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Lutrinio Blalock, MA, LPA | Contracted LIP | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| LYDIA'S HOME, LLC PHASE I | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Lynette Johnson | EOR | Franklin | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Lynn Norton-Ramirez | EOR | Orange | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| M & M Special Services | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| MacBill, Inc. | MSA | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|--------------------------------|-------------|----------------------|--------------|--|--------------------------|
| MACTA, Inc. | MSA | Nash | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Majestic Solutions, LLC | MSA | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Managing Overwhelming Moments, LLC | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Marc Goldman | Contracted LIP | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Marguerita Sitrin Blaker, PA | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Marilyn Grubbs dba Healing Hearts | Contracted LIP | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Marilyn Morgan, LPMHC, LPCC | MSA | Brunswick | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Marina L. Ervin, MS, LPC, NCC, BCPC | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Mark S. Cadavero, LCSW | Contracted LIP | Cherokee | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Marsh's Residential Living | MSA | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Mary Willis Page, MA, LPA | Contracted LIP | Rowan | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| MasterPeace Counseling and Development Center | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Matchbox Health Services Corporation | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Maxim Healthcare Services, Inc. | Contracted Agency | Guilford | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| McDaniel Homes, LLC | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| McLeod Addictive Disease Center, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| McNiel Family Counseling & Services, LLC. | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Mecklenburg County Community Support Services | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| MedTrac Solutions | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Melissa Stopa | EOR | Orange | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Melody Poi | EOR | Franklin | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Melvin R. Battle, LPC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Mental Health Associates of the Triad | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Meridian Behavioral Health Services, Inc. | MSA | Jackson | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Meridian Support Services, LLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Metis Counseling Group, PLLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Michelle Cannon/ Representative Dale Cannon | EOR | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Michelle Wellborn | EOR | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Michelle Whitfield, LCSW | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Milling Manor, Inc. | Contracted Agency | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Miracle Houses, Inc. | Contracted Agency | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Miracles Healing Center, Inc. | Contracted LIP Group | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Miranda Meaders, MA, LPA | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Miranda Page Morgan, LCSW | Contracted LIP | Orange | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Mirror 2 the Heart, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Modern Treatment Healthcare Services, PLLC | Contracted LIP | Burke | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Moments Matter Therapeutic Solutions (fka Aneesah Thomas, LPC) | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Monarch | Contracted Agency | Stanly | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|--|--------------------------------|--------------------------|----------------------|--------------|--|--------------------------|
| More Than Conquerors Youth Center | Contracted Agency | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Morgan Support Services, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Morse Clinic of North Raleigh, PC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Morse Clinic of Roanoke Rapids, PC | Contracted Agency | Halifax | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Morse Clinic of Zebulon, PC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Mosaic Group, LLC dba Mosaic Pediatric Therapy, LLC | Contracted Agency | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Moss Counseling Services, PLLC (Moss, Beverly) | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Multicultural Resources Center, Inc. | Contracted Agency | Cumberland | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Multi-Therapeutic Services, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| My B.R.O.T.H.E.R.S. House, Inc. | Contracted Agency | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| My Therapy Place, PLLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Nazareth Children's Home, Inc. | Contracted Agency | Rowan | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| NC Division of Vocational Rehabilitation Services dba Assistive Technology Program | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Neal Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Nekisha Williams dba Access Counseling Services, PLLC | Contracted LIP | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Nelitzta Gonzalez dba New Bridge Counseling Services | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Neuropsychiatric Care Center, PLLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Neuse Enterprises, Inc. | MSA | Lenoir | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Nevins, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| New Beginnings Day Treatment Center, LLC | Contracted Agency | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| New Destinations, Inc. | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| New Hope Carolinas, Inc. | Contracted Agency | Out of State- Charleston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| NEW HORIZONS ADULT DAY SERVICES | Contracted Agency | Yadkin | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| New Leaf Adolescent Care, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| New Leaf Behavioral Health, Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| New Mentality P.C. | Contracted LIP Group | Iredell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| New Place, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| New Possibilities Homes for Children, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| New Vision Therapy, PLLC | Contracted LIP Group | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| No Bounds Care, Inc. Formerly K'nCryst Healthcare | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| North Carolina Life of Rehabilitation, Inc. | Contracted Agency | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| North Carolina Neuropsychiatry, PA | Contracted LIP Group | Orange | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| North Carolina Outreach Group Homes, LLC | Contracted Agency | McDowell | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Northern Piedmont Counseling, PLLC | Contracted LIP Group | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| NOVA Inc. | Contracted Agency | Lenoir | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Now Counseling and Consulting Services | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| NuMe Counseling & Consulting, LLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| NuVizons, LLC | Contracted Agency | Hertford | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | | |
|--|---------------------------------------|--------------|--|--------------|--|--------------------------|
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | | |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | | |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | | |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | | |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | | | |
| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| Oasis Clinical Care Management, LLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Oasis: A Holistic Network, LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| October Road, Inc. | MSA | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| OE Enterprises, Inc. | Contracted Agency | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Oliver's Contracting Consulting & Counseling Services (White, Janet) | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Omni Visions, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Ona's Place, Inc. | MSA | Buncombe | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| One Love Periodic Services, Inc.. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| One On One Care, Inc. | MSA | Cleveland | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Open Door Psychological Services, PLLC (Glascock, Valerie) | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Optimal Behavioral, PLLC | Contracted Agency | Halifax | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Optimal Behavioral, PLLC | Contracted Agency | Halifax | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Outer Planetary Touch, Inc. dba Brighterday Therapy | Contracted LIP Group | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Outreach Management Services, LLC | MSA | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Outward Bound Community Services | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| P&G Clinical Services, PLLC | Contracted LIP | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| P&W Group, LLC | Contracted Agency | Vance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Paramount Holistic Mental Wellness, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Path of Hope, Inc. | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Pathways for People, Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Pathways Group Homes, LLC | MSA | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Pathways Human Services of North Carolina LLC dba Access Family Services, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Pathways to Life, Inc. | Contracted Agency | Pitt | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Patricia O. Sprouse, LPC | Contracted LIP | Alamance | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Patrick Kelly | EOR | Orange | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Patrick Shawn Murphy, MA, LPC, NCC | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Peaceful Places, Inc. | Contracted LIP | Cabarrus | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Peaceful Soul Counseling and Group Therapy, PLLC | Contracted LIP Group | Union | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Peak Professional Group, PLLC | Contracted LIP Group | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Peculiar Counseling & Consulting, PLLC | MSA | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Pediatric and Family Behavioral Health Acquisition Group, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Person Centered Support Consulting Services, LLC | Contracted LIP Group | Pitt | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Person County Group Homes, Inc. | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Person County Schools dba Early Intervention and Family Services | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Person Industries | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Peter-Elst, LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Phoenix Counseling Center | MSA | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|--------------------------------|--------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Provider Name | Entity Type (Internal Only) | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| PHP of NC, Inc. | Contracted Agency | Durham | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Piney Ridge Treatment Center LLC | MSA | Out of State | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Pinnacle Counseling Services, PLLC | Contracted LIP Group | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Pinnacle Family Services of North Carolina, LLC (Formerly National Mentor HealthCare, LLC, dba NC Mentor) | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Pinnacle Point Supportive Services, LLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Pivotal Health Solutions, Inc. | Contracted LIP Group | Cabarrus | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| PORT Health Services | Contracted Agency | Pitt | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Positive Behavior Supports Corporation | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Positive Connection Care Inc. | MSA | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| PQA Healthcare Services, Inc. | Contracted Agency | Surry | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Praising Hands, LLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Precious Haven, Inc. | Contracted LIP Group | Cumberland | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Premier Healthcare Services, Inc. | Contracted Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Premiere Health and Wellness Medical Center, PLLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| PRIDE in North Carolina, LLC | Contracted Agency | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Primary Care Solutions, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Primary Health Choice, Inc. | MSA | Scotland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Priorities ABA, PLLC | Contracted Agency | Pitt | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| ProCure Therapeutic Agency, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Professional Family Care Services, Inc. | MSA | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Progressive Recovery Resources, LLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Project 658, Inc. dba Smith Family Wellness Center | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Psychiatric Services of Carolinas, PC | Contracted LIP Group | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Psychological Mobile Services, PA | Contracted Agency | Wilson | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Psychotherapeutic Services, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Public Health Authority of Cabarrus County dba Cabarrus Health Alliance | Contracted Agency | Cabarrus | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Push Consultants LLC dba All Things are Possible 4 Autism | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| QC Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| QC Psychology, PLLC | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Quality Care III, LLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Quality Care Solutions, Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Quality Home Care Services, LLC | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Quest Provider Services, Inc. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| R.O.P.E.S (Recovery Oriented Practices and Engagement for Success) | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Rachel's House | Contracted Agency | Bertie | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Rae's Playze Adult Day Center | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Rainbow 66 Storehouse, Inc. | Contracted Agency | Scotland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Rainey Psychological Services, PC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Raleigh Psychological Associates, Inc. | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Ralph Scott Lifeservices, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Rapha House | MSA | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| RBC Health Care Solutions, Inc. | MSA | Johnston | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Reclaim Counseling and Wellness, PC | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Recovery Innovations, Inc. | Contracted Agency | Vance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Reliable Health Services, Inc | Contracted LIP Group | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| REMMSCO, Inc. | Contracted Agency | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Renaissance Wellness Services, LLC | Contracted Agency | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| ReNew Support Services, PLLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Renu Life, LLC/Renu Life Extended, Inc. | Contracted Agency | Wayne | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Residential Services, Inc. | Contracted Agency | Orange | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Residential Treatment Services of Alamance, Inc. | Contracted Agency | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Resolution: Counseling & Development Services | Contracted LIP Group | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Restore Healthcare Medical Group, Inc. | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Restoring Bodies and Minds, LLC | Contracted Agency | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Revive Housing, LLC | Contracted Agency | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| RHA Behavioral Health NC, LLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| RHA Health Services NC, LLC | Contracted Agency | Buncombe | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| RHA Health Services, Inc. | Contracted Agency | Buncombe | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Right Choice Services, LLC | Contracted Agency | Cabarrus | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Rising Hope Clinical Assistance, LLC | Contracted Agency | Mecklenburg | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Rising Phoenix, Inc. | MSA | Guilford | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Roanoke Valley Adult Day Center | Contracted Agency | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Robeson Health Care Corporation | Contracted Agency | Robeson | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Robin E. Dock, PhD | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Robin Fitzgerald, LPC | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Rochelle Jones, LCSW | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Rolanda J. Abney, LCSW | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Roslyn Russell, LPC dba Russell's Counseling Services | Contracted LIP | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Rouse's Group Home II, Inc. | Contracted Agency | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Rowan Psychiatric and Medical Services, PA | Contracted LIP Group | Rowan | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Rowan Vocational Opportunities, Inc. | Contracted Agency | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Royal Child Academy Company | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| RusMed Consultants, LLC | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| RWA Center | Contracted LIP Group | Chatham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Ryan Draper | EOR | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Ryan's Place, LLC | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| S & T WeCare, Inc. | MSA | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| S&H Youth and Adult Services, Inc. | Contracted Agency | Rowan | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| S&L Home Care Services, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| S. Purcell Counseling, PC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| S. Shannon Smith, LCSW | Contracted LIP | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| S.T.E.P.s Developmental Academy, Inc. | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sabrina Molden, PhD | Contracted LIP | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Safe Haven Child and Family Counseling Services | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Safiyah Feaster, LCSW | Contracted LIP | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Salisbury Pediatric Associates, PA | Contracted LIP Group | Rowan | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Salisbury Psychiatric Associates, P.C. | Contracted LIP Group | Rowan | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Samuel Harrison | EOR | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Sandhills Alternative Academy, LLC | MSA | Richmond | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sandhills Pediatrics, Inc. | MSA | Moore | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sandra Cifuentes dba Mindful Healing Counseling | Contracted LIP | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Sandra Wickham, CSW, LCSW | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Santana Therapy & Counseling, PLLC | Contracted LIP Group | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Saved Foundation Inc. | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Saving Grace Outreach, LLC | MSA | Hoke | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| SBH Raleigh, LLC dba Strategic Behavioral Center- Garner | Contracted Agency | Wake | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| SBH Wilmington, LLC dba Carolina Dunes Behavioral Health | Contracted Agency | Brunswick | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sea Coast Recovery, LLC | Contracted Agency | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Securing Resources for Consumers, Inc. | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Selena and Karl Davis | EOR | Franklin | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Selfless Foundation, Inc. | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Senior Health and Education Partners, PLLC | Contracted LIP | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Serendipity Therapy, PLLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Serenity Counseling & Resource Center, Inc. | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Serenity Counseling of the Carolinas, PLLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sevenhill Associates, P.A. | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Shar's Auspicious Care, LLC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Shawn Causby dba Waxhaw Whole Health | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Shawtay Reese LCSW, LCAS | Contracted LIP | Warren | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Sherille Barber dba Barber Therapy & Associates | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Sherita Crews, PLLC | Contracted LIP Group | Rowan | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| SHG Consultants, Inc. | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Shifting Paradigms Counseling and Consulting, PC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Shine Counseling, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Shiricka Fair dba Provisions Counseling Services | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Sierra's Residential Services, Inc. | MSA | Harnett | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sigma Health Services, LLC | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Sims Consulting and Clinical Services, Inc. | Contracted Agency | Cabarrus | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Sims Training and Wellness Center, Inc.. | Contracted LIP Group | Cabarrus | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Skill Creations, Inc. | Contracted Agency | Wayne | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Solaz, LLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| SOLO Behavioral Health Services, PLLC | Contracted LIP Group | Chatham | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Solutions Community Support Agency, LLC | Contracted Agency | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Soul Care, PLLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| South Point Counseling, LLC | Contracted LIP Group | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Southeastern Healthcare dba Southeastern Adult Day Center, Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Southern Family Medicine, Inc. | Contracted LIP Group | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Southlight Healthcare | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Southmountain Children and Family Services | MSA | Burke | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| SPARC Services and Programs, LLC | Contracted Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Speech Matters, LLC | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| SPIGNER MANAGEMENT SYSTEMS, INC. dba B J Hill and Associates | Contracted Agency | Cumberland | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Spring Life Behavioral Care, LLC | Contracted Agency | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Springwell Network, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Stan B Treatment Services, Inc. | MSA | Johnston | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Standards-Based Solutions Behavioral Health Consulting & Management LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Stanley Harris | EOR | Union | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Statewide Mental Health & Disability Services, PLLC | Contracted LIP | Nash | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Step by Step Care, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Stephen P. Polak, MA, LPC | Contracted LIP | Granville | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Still Family, LLC | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Straight Walk Family Services, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Strategic Interventions, LLC | Contracted Agency | McDowell | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Strengthening Foundations Child & Family Counseling, PLLC | MSA | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Stride Services, LLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Structured Family Interventions, LLC | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Successful Solutions, MHS, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| | | | |
|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Successful Transitions, LLC | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Sunflower Therapeutic Solutions, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Sunlight Behavior Center, Inc. | MSA | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Sunpath, LLC | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Sunrise ABA & Autism Services, LLC | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Sunrise Clinical Associates, PLLC | Contracted Agency | Durham | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Sunrise Residential Care, LLC | MSA | Cumberland | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Support, Inc. | Contracted Agency | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Supreme Compassionate Care, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Susan Lee Gilpin | Contracted LIP | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Susan Smith | EOR | Orange | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Susanne Saunders, LCSW | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Swan's Therapeutic Services, PLLC | MSA | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| SYLVANGLADE SERVICES, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Synergy Care and Counseling, PLLC (fkaDeAnna C. Murphy MA, LPC, LCAS-A) | Contracted LIP | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Talya Mazor, LCSW (formerly Talya Mazor dba Triangle Counseling) | Contracted LIP | Orange | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Tamikia Greene, LPC | Contracted LIP | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Tammy Juntunen, LPA | Contracted LIP | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Taneka Gibson, MS, CRC, LCMHC, LPC, LCAS-A | Contracted LIP | Randolph | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Teal Peoples Holistic Counseling & Consultation, PLLC. | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Ted Bisette dba Piedmont Agency Counseling | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Tender Loving Care Homes Inc. dba NC Brookhaven Behavioral Health | Contracted Agency | Buncombe | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Terrence Lamar Lassiter, LPC | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Terri Pickett. LCMHC | Contracted LIP | Davidson | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| TGH Behavioral Health Services, Inc. | Contracted Agency | Rowan | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| TGH Phase II, Inc. | Contracted Agency | Rowan | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| The ARC of Davidson County, Inc. | Contracted Agency | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| The Arc of High Point, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| The ARC of North Carolina, Inc. | Contracted Agency | Wake | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| The ARC of the Triangle, Inc. | Contracted Agency | Orange | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| The ARC of Union County, Inc. | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| The Bridge Consulting Group, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| The Bruson Group, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| The Building Blocks Center, Inc. | Contracted LIP Group | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| The Carter Clinic, PA | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| The Center for Child and Family Health, Inc. | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |

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| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|--------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| The Center for Creating Opportunities, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| The Crossnore School, Inc. | Contracted Agency | Avery | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| The Enhancement Center, Inc. | MSA | Johnston | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| The Enrichment Center- An Affiliated Chapter of the Arc | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| The Harambee Group 2, Inc.. | MSA | Burke | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| The Holding Space, PLLC | Contracted LIP | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| The HOPE Centre for Advancement, LLC | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| The Kid's Workshop, Inc. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| The Legacy Team, LLC | Contracted LIP | Person | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| The Mental Health Fund dba Catawba Valley Behavioral Healthcare | Contracted Agency | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| The Methodist Home for Children, Inc. | Contracted Agency | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| The Neil Group, Inc. | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| The Promise Group, LLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| The Unique Caring Foundation, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| The Village Behavioral Healthcare Services, Inc. | Contracted Agency | out of state | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| The Village Behavioral Healthcare Services, Inc. dba One Village Behavioral Healthcare Services, Inc. | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| The Workshop of Davidson, Inc. | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Therapeutic Alternatives, Inc. | Contracted Agency | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Therapeutic Family Solutions, PLLC | Contracted LIP | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Therapeutic Resources Associates, PA | Contracted LIP | Franklin | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Therapeutic Specialties of North Carolina, LLC | Contracted LIP Group | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Theresa Syros | EOR | Franklin | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Thompson Child & Family Focus | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Threshold, Inc. | MSA | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Thrive Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Thriving On Purpose, PLLC | Contracted LIP | Cabarrus | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Thursher Goodman Winstead Carehome | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Tiffany L. Harris | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Timber Ridge Treatment Center | Contracted Agency | Rowan | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Timeka Southerland, LPC, CSOTS, dba Southerland Treatment and Rehabilitation (STAR Counseling Services) | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Timeless Solutions Counseling Services, PLLC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Timothy Pittman | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Timothy Smithers | EOR | Orange | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Toni J Adcock, EOR Representative | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Tonya D. Armstrong, PLLC dba The Armstrong Center for Hope | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Tonya Omar, PLLC dba The Aya Center | Contracted LIP | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|-------------|----------------------|--------------|--|--------------------------|
| Cardinal Innovations Vice President of Quality Management | | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | |
| Cardinal Innovations Director of Quality Management | | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | |
| Cardinal Innovations Quality Assurance Manager | | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | |
| Incident Report/IRIS Questions | | | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org | |
| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
| Top Priority Care Services, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Touchstone Residential Services | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Transcending Limits Counseling Services, PLLC (fka Chantelle Rene Hopkins, LPC) | Contracted LIP Group | Wake | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Transformative Life Center, LLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Transitions Therapeutic Care, LLC (fka Transitions Mentoring Services, LLC) | Contracted LIP Group | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Trauma Assessment & Treatment Center | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Treatment Centers, LLC | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| TRG Health Care Systems, LLC dba OneCare Behavioral Health System | Contracted Agency | Wake | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Triad Coordinated Services, Inc. | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Triad Medical Group PA | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Triad Psychiatric and Counseling Center, PA | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Triad Telecare, Inc. dba Country Club Day Activity | Contracted Agency | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| TRIAD THERAPY MENTAL HEALTH CENTER, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Triangle Comprehensive Health Services, Inc. | Contracted Agency | Wayne | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| TriCare Counseling & Consulting, Inc. | Contracted Agency | Harnett | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Trinity Behavioral Healthcare, PC (f/k/a Simrun Health Services, Inc.) | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Trinity Christian Counseling, PLLC-Tonya Moore | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Trinity House, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Trinity Wellness & Community Care, LLC | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Turning Point Homes, Inc. | Contracted Agency | Iredell | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Two Paths Crossing, LLC | Contracted LIP | Wake | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Ty Kays, LPC | Contracted LIP | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Ultra Violet Mental Health, PLLC formerly Natalie Errant, PMH-NP | Contracted LIP Group | Rowan | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| UMAR Services, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| UNC Faculty Physicians, TEACCH & UNC School of Medicine (SOM) | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Union County Public Schools | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Union Diversified Industries | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Union Family Services, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Unique Caring Network | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| United Family Network, Inc. | MSA | Johnston | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| United Living, LLC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| United Quest Care Services, LLC | Contracted Agency | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| United Support Services, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Universal Mental Health Services, Inc. | Contracted Agency | Caldwell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |

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|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|---|---------------------------------------|--------------|--------------------|--------------|--|--------------------------|
| Uplift Comprehensive Services, Inc. | Contracted Agency | Bertie | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Urban Clinical Care, P.C | Contracted LIP | Person | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Valera Counseling Services, PLLC | Contracted LIP Group | Forsyth | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Valley Center for Life Enrichment | Contracted LIP Group | Halifax | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Vance Recovery, PC | Contracted Agency | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Vatogna Steward, PLLC dba Therapy to Inner Peace Center | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Vaughters Specialized Consultative Services, LLC | Contracted LIP Group | Iredell | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Veleka Y. Barbee Therapy Services, Inc. | Contracted LIP Group | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Veronica Glaspie | EOR | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Virginia Goodson | EOR | Vance | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Virginia Health Partners, LLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org | Dana Frakes |
| Virpark, Inc. | MSA | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Vision Behavioral Health Services, LLC | Contracted Agency | Franklin | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Visions Counseling Studio, PLLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| VOCA Corporation of North Carolina dba Community Alternatives of NC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org | Michael Norton |
| Voice for Children and Nurturing Families, PLLC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Waite Psychological and Therapeutic Services, PLLC | Contracted LIP Group | Durham | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Wake Enterprises, Inc. | MSA | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Walkers Group Home, Inc. | Contracted Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org | Dana Frakes |
| Wanda Burger, LPC, LCAS | Contracted LIP | Henderson | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |
| Wayne Dankner | EOR | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Wescare Professional Services, LLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| West Counseling, PLLC | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| What Matters Most, Inc. | Contracted Agency | Cabarrus | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org | Dana Frakes |
| Whetstone Counseling and Counseling Services, PLLC | Contracted LIP Group | Rowan | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org | Dana Frakes |
| Whispering Willows Counseling Services, PLLC | Contracted LIP Group | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Wilson's Constant Care, LLC | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Wolfe & Jackson Group Home, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Women, Children and Family Counseling Service, PLLC | Contracted LIP Group | Vance | Lenique Clark | 704.437.8660 | Lenique.Clark@cardinalinnovations.org | Michael Norton |
| Woodridge of Missouri, Inc. | MSA | Out of State | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org | Dana Frakes |
| Wrights Care Services, LLC | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Yelverton's Enrichment Services, Inc. | MSA | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org | Michael Norton |
| Youth Builders, LLC | Contracted Agency | Alamance | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Youth Enrichment Group Home, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org | Michael Norton |
| Youth Enrichment Services of LKN, Inc. | Contracted LIP | Iredell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Youth Extensions, Inc. | MSA | Durham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| Youth Haven Services, LLC | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

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|---|----------------|--------------|--|
| Cardinal Innovations Vice President of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org |
| Cardinal Innovations Director of Quality Management | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org |
| Cardinal Innovations Quality Assurance Manager | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org |
| Incident Report/IRIS Questions | Taffi Guinyard | 704.939.7757 | Taffi.Guinyard@cardinalinnovations.org |

| Provider Name | Entity Type <i>(Internal Only)</i> | County | QM Staff | Phone | Email | QM Staff Supervisor Name |
|-------------------------------------|---------------------------------------|-------------------------------|----------------------|--------------|--|--------------------------|
| Youth Unlimited | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org | Michael Norton |
| Youth Villages, Inc. | Contracted Agency | Out of state corporate office | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org | Dana Frakes |
| Zenith Hope Center, LLC | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org | Dana Frakes |
| Zephaniah Services, PLLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org | Michael Norton |
| ZOE: Behavior Health Services, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org | Michael Norton |

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