

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| AC | A Better Path, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | A Bridge to Achievement NC, LLC dba A Bridge to Achievement | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | A Caring Aternative, LLC | MSA | Burke | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | A Caring Heart Case Management, Inc. | MSA | Wilson | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | A Caring Home, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | A Greater Divine Place, LLC | Non-Contract Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | A Greater X-Change | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | A Moment for You, PLLC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| AC | A Place of Their Own | MSA | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | A Small Miracle | Contracted Agency | Wake | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | A Solid Foundation | Non-Contract Agency | Alamance | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | A Special Touch Group Home, Inc. | Contracted Agency | Pender | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Triad | A Sure House, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | AACD (Alcohol Abuse Chemical Dependency) | Non-Contract Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Aarti Kapur, MD, P.A. | Hospital Inpatient | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | ABC of NC Child Development Center | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | Ablecare Corp | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Absolute Advocacy, LLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Abundant Life, Inc. | OON Agency | Randolph | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Access Family Services, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| OPC | Access Health Systems | Non-Contract Agency | New Hanover | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | Achieving Changes Counseling Services, PLLC | Contracted LIP | Davidson | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | ACI Support Specialists, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | ACS Primary Care Physicians | Hospital Inpatient | Out of State | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Acumen Fiscal Agent, LLC | Contracted Agency | Out of State | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Adamu Salisu, MD, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Addiction Recovery Medical Services, PLLC | Contracted Agency | Iredell | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Addictions Recovery Care Association (ARCA) | Contracted Agency | Forsyth | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Adolescent Alternatives, LLC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Adult Life Programs, Inc. | MSA | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | Advance Behavioral Health Services, Inc. | Contracted Agency | Lenoir | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | Advanced Home Care, Inc. | Non-Contract Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Advantage Care In Home Services | MSA | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Affinity Clinical Services, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Affirmed Counseling, PLLC | Contracted LIP | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Agape Child Placement Agency | Non-Contract Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | AGAPE Home Living Care, LLC | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Agape Psychological Consortium, LLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Alamance Academy, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Alamance Homes | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Alamance Lifeworks EAP, LLC | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Alberta Professional Services, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Alcohol and Drug Services of Guilford, Inc. | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| AC | Alexander Wilson, LPC, Inc. | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Alexander Youth Network, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Alisa Ryan Young | Contracted LIP | Wayne | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Alisha Cooper, LPC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| AC | All God's Children of Burlington, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Allegheny County Memorial Hospital | Hospital Inpatient | Alleghany | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| FC | Allen L. Brooks, LPC, Professional Counseling Service, Inc. | MSA | Moore | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Alliance Health and Home Care, LLC | Contracted LIP | Stanly | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Alliance Rehabilitative Care, Inc. | Contracted Agency | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Allied Churches of Alamance County, Inc. | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Alloway Consulting PLLC. dba Center for Personal Growth | Contracted LIP Group | Mecklenburg | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |

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| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| FC | Alpha Management Community Services, Inc. | Contracted Agency | Durham | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Alpha Management Services | Contracted Agency | Durham | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Alternative Behavior Strategies, Inc. | Contracted Agency | Salt Lake | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Alternative Behavioral Solutions, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Alternative Living Solutions of North Carolina | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Alternatives Counseling, Inc. | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Alycia M. Brown, M.D. PA | Hospital Inpatient | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| FC | Ambleside Inc. | Contracted Agency | Greene | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Americare Developmental Services | Non-Contract Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Triad | Amethyst Consulting and Treatment Solutions, PLLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Amia Briscoe, MA, LPC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Amisub of North Carolina, Inc. dba Central Carolina Hospital | Hospital Inpatient | Lee | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Amisub of South Carolina, Inc. dba Piedmont Medical Center | Hospital Inpatient | Out of State | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Triad | Amy D. Foster d/b/a FOSTERING MINDS | Contracted LIP Group | Yadkin | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Amy F. Johnson | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Piedmont | Anderson Behavioral Health, Inc. dba Anderson Health Services | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Anderson Counseling and Consulting Group, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| AC | Aneesah Thomas, LPC (Moments Matter Therapeutic Solutions) | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| OPC | Angela Annas, LCSW | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Angela McNeff dba Verses Healthcare Services | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | Angela Wiley, LPC dba Greensboro Dance & Drama Therapy | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Angelic Hartz Care Facility | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | Ann Smolin, PhD, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Another Level Counseling and Consultation, PLLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Anthony Andrews, LPC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Anuvia Prevention & Recovery Center, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| AC | Apogee Homes | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Appalachian Counseling and Evaluation Center, PLLC | OOO LIP | Caldwell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Appalachian Outpatient Services | Contracted Agency | Transylvania | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| AC | Ariel Community Care, LLC | Contracted Agency | Caswell | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | Arise Destiny, LLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | ARJ, LLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| AC | ARMC Health Care dba Alamance Regional Medical Center | Hospital Inpatient | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| AC | ARMC Physicians Care, Inc. dba Alamance Regional Psychiatric Associates | Contracted LIP Group | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Triad | Arnold E. Nelson, PhD | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Ascend Psychological Services, PLLC | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Asheboro Emergency Physicians | Hospital ER | Randolph | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Asheli Thompson dba Integrative Wellness Solutions | Contracted LIP Group | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | ASIS Counseling, PLLC | Contracted LIP | Vance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| AC | AT & B Residential Adult Group Home Services | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | AT-Home Counseling Services | Contracted LIP Group | Franklin | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Autism Learning Partners, LLC | Contracted Agency | Los Angeles | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | Autism Services Inc. | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Autism Services of Mecklenburg County | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Autism Society of North Carolina | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Ava Annette Horsley | EOR | Davidson | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Azure Psychotherapy, PLLC | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | B and D Behavioral Health Services | Contracted Agency | Durham | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | B's Effort Changing Counseling, PLLC | Contracted LIP Group | Salisbury | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | BAART Community Healthcare, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Balance NC, LLC | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Baptist Children's Home of NC, Inc. | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | Barium Springs Home for Children | Contracted Agency | Iredell | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |

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| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Triad | Bathory International, PLLC | Contracted LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Bayada Home Health Care, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Be Well Therapy, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Be Whole Counseling and Wellness, PLLC | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Beatties Ford Road Vocational Trade Center dba Beatties Ford Road Family Counseling Center | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| FC | Behavior Consultation and Psychological Services, PLLC | Contracted Agency | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Behavioral Assessment Services, PLLC | Contracted LIP | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Triad | Behavioral Services, Inc. | Contracted Agency | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | Bert Lester Bennett, III dba Carolina Piedmont Psychological Associates | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Bertie Memorial Hospital | Hospital ER | Bertie | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Best DayPsychiatry and Counseling, PC | Contracted LIP Group | Cumberland | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Best Life, Incorporated (Anne Hendricks) | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Betsy Johnson Regional Hospital | Hospital Inpatient | Harnett | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Better Connections, Inc. | Contracted Agency | Edgecombe | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Better Days AHEAD of Rocky Mount, Inc. | Contracted Agency | Edgecombe | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Beverly Fulbright, PhD. | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | Beverly Nicholas Jones, M.D. PA | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Beyond Challenges Community Services, LLC | Contracted Agency | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | BGM Health Solutions, LLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | BHWC, LLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| OPC | BIP - Behavior Intervention Professionals of the Triangle, PLLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | Birch Manor Group Home | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Black and Associates Global, Inc. (Our Home) | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Blackwell's Community Living, LLC | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Blue Ridge Emergency Medical Associates, LLC | Hospital ER | Burke | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Blue Ridge Healthcare Medical Group Inc. dba Grace Psychiatric Associates | Hospital Outpatient Clinic | Burke | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Piedmont | Bluestone Psychotherapy, PLLC | Contracted LIP Group | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Body & Soul Total Wellness, PLLC | MSA | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Bonnie Barnett Murphy, LMFT | Contracted LIP | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Break Out, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Bridges Therapeutic Services, PLLC | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| FC | Bridging The Gap Residential Services, LLC | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Broadview Health, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Broken Pieces Services, LLC | MSA | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Broughton Hospital | State Institutions | Burke | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Meck | Brown Clinical Services | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| AC | Brunswick Community Hospital, LLC dba Novant Health Brunswick Medical Center | Hospital Inpatient | Brunswick | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| OPC | Brynn Marr Hospital, Inc. | MSA | Onslow | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | Brynn Marr Hospital, Inc. | Hospital Inpatient | Onslow | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Building Endurance, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Triad | Burston's Consulting and Counseling Services, LLC | Contracted LIP Group | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Butterflies and Bumblebees 1, PLLC | OON LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | BWELL Services, LLC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | C&M Behavioral Health, PLLC | Contracted LIP | Halifax | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | C. Richardson Counseling and Consulting, PLLC | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Piedmont | C.F. Marketing, LLC | Contracted Agency | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Cabarrus County Group Homes, Inc. | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Camino Community Development Corporation, Inc dba Bethesda Health | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | Cano Family Services, PLLC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | Canyon Hills Treatment Facility | OON Agency | Hoke | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| FC | Cape Fear Group Homes, Inc. | Contracted Agency | New Hanover | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Cape Fear Valley Health System ED Physicians | Hospital ER | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | CAPS 4 U, Inc. | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | Caramore Community, Inc. | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Cardinal Clinic, LLC | OON LIP | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Care Well of Charlotte, NC, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Piedmont | Caret Inc. dba Baptist Hospital Carenet Counseling Center | Contracted LIP Group | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | Caring Hands and Supplementary Enrichment Education, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Carobell, Inc. | Contracted Agency | Onslow | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Carolina Addiction and Recovery Environment | Non-Contract Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Carolina Behavioral Care, PA | Contracted LIP Group | Moore | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | Carolina Child Psychology, PLLC | Contracted LIP Group | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Carolina Community Behavioral Services, LLC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | Carolina Community Support Services, Inc. | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Carolina Concierge Therapeutics, PLLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Carolina Counseling and Consultation, LLC | Contracted LIP | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Carolina Enhancement Services, LLC | Contracted Agency | Caswell | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Carolina Family Alliance | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | Carolina Healthcare Associates, Inc. dba CHA Division of Psychiatry | Hospital Outpatient Clinic | New Hanover | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| OPC | Carolina Living & Learning Center (TEACCH) | ICF | Chatham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Carolina Mountain Emergency Medicine, PA | Hospital ER | McDowell | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | Carolina Outreach, LLC | Contracted Agency | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Carolina Parenting Solutions, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Carolina Residential Services, Inc | Contracted Agency | Caldwell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Carolina Therapeutic Services First, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | CarolinaEast Medical Center | Hospital Inpatient | Craven | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | CarolinaEast Medical Center | MSA | Craven | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Carolina's Creative Counseling, PA | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | Carolinas HealthCare System Anson | Hospital Inpatient | Anson | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Carolinas HealthCare System Northeast | Hospital Inpatient | Cabarrus | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Carolinas HealthCare System University (FAC) | Hospital Inpatient | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Carolinas Interactive Therapy, LLC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Carolinas Medical Center-Main (FAC) | Hospital Inpatient | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Carolinas Medical Group - Psychiatric & Psychological Associates (PG) | Hospital Outpatient Clinic | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Carolinas Physicians Network, Inc. dba Cabarrus Family Medicine | Hospital Outpatient Clinic | Cabarrus | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Carolina's Therapy Solutions, PA | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | CaroMont Medical Group dba CaroMont Psychiatric Associates | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Carteret Clinic for Adolescents & Children, P.A | MSA | Carteret | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Carteret County General Hospital Corp. | Hospital Inpatient | Carteret | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Catawba Valley Emergency Physicians, PA | Hospital ER | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Catawba Valley Medical Center | Hospital Inpatient | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Cathartic Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Cauthen Counseling and Consulting, PLLC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| FC | Cedars DDA Group Home | Non-Contract Agency | Alamance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | Ceasons of Change, LLC | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Center for Emotional Health P.C. | Contracted LIP Group | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Center for Family & Maternal Wellness, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Center for Prevention Services | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Central Community Services, LLC | Contracted Agency | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Central Emergency Physicians, PLLC | Hospital ER | Lee | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Central Regional Hospital | State Institutions | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|-------------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| OPC | Champion Family Healthcare Services, LLC dba Keston Care | Contracted Agency | Chatham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Change Academy at Lake of the Ozarks (CALO) | Contracted Agency | Out of State PRTF | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Chantelle Renee Hopkins, LPC | MSA | Wake | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| AC | Chapel Hill Training Outreach Project, Inc. | Contracted Agency | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Charles A. Cannon Jr. Memorial Hospital, Inc. | Hospital Inpatient | Avery | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | Charles Hines & Son, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Charlotte Treatment Center, Inc. (SB-163) | Non-Contract Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Chatham County Group Homes, Inc. | Contracted Agency | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Chatham Hospital, Inc. | Hospital Inpatient | Chatham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Chatham Recovery LLC | Contracted Agency | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Chatham Trades, Inc. | Contracted Agency | Chatham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Chemical Dependency Services, Inc. | Non-Contract Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | Cherry Hospital | State Institutions | Wayne | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Child & Family Therapy Center, P.C | Contracted LIP Group | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Children's Home Society of North Carolina, Inc. | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Choices Substance Abuse Services | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | Choose Life Counseling Services, PLLC | Contracted LIP Group | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Christian Fisher, LLC | Contracted LIP | Chatham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Christian's House of Hope, Inc. | MSA | Five County | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Christopher Abbey, LPC | Contracted LIP | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Chrysalis Counseling (Kandace Noelle Koontz Perryman, LPC) | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Chrysalis Development Solutions, PLLC | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | CHS Blue Ridge Morganton | Hospital Inpatient | Burke | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Claudia Melton, LPC, RPT. | Contracted LIP | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Cleveland Tennessee Hospital Company, LLC dba Skyridge Medical Center | Hospital Inpatient | Out of State | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Cliff Anderson, LPC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Triad | Climbing Jacob's Ladder, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Clinicians of Mecklenburg, LLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| OPC | Club Nova Community, Inc. | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | CNC/ACCESS Inc. dba ResCare HomeCare | Contracted Agency | Mecklenburg | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Coastal Behavior Health Services, Inc. | Contracted Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Coastal Carolina Neuropsychiatric Center, PA | MSA | Onslow | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Coastal Horizons Center, Inc. | Non-Contract Agency | Alamance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| AC | Coastal Southeastern United Care, LLC | MSA | Brunswick | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Colette Spears | EOR | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Collaborative Hope | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Columbus Regional Healthcare | Hospital Inpatient | Columbus | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Community Alternatives dba Community Choices, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Triad | Community Assisted Residential Environment (C.A.R.E.) | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Community Care Service, LLC | Contracted Agency | Durham | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| OPC | Community Counseling Services, PC | Contracted Agency | Person | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Community General Health Partners, Inc. dba Thomasville Medical Center | Hospital Inpatient | Davidson | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | Community Innovations Inc., Saguaro Group | ICF | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Community Link Counseling Services, LLC (formally Amelia Williams) | Contracted LIP | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Community Memorial Hospital | Hospital Inpatient | Out of State | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Community Specialized Services, Inc. | Contracted Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Community Support Agency, LLC | OON Agency | Columbus County | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | Community Support Service, LLC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Community Treatment Alternatives, Inc. | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | Community Workforce Solutions, Inc. | Contracted Agency | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Compassionate Care of North Carolina, LLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Comprehensive Community Care, Inc. | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | Comprehensive Therapeutic Programs, LLC | Non-Contract Agency | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | ComServ, Inc. | Contracted Agency | Caldwell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Concepts of Independence, LLC | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Concrete Roses Life Center | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | Connecting the DOTS Treatment Services and Consultation | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Consejeria Ruiz, PLLC (Naneth Ruiz, MA, LPCA, LCASA) | Contracted LIP Group | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Continuum Care Services, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| AC | Cora Strickland, LPC | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| OPC | Core Essentials, LLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Corine's Care Management, Inc. | MSA | Greene | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Cornelia Pringle dba ATRA Counseling Services, PLLC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Cornerstone Health Care, LLC/ Cornerstone Behavioral Medicine/ Cornerstone Psychiatry | Contracted LIP Group | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Cornerstone Psychological Services, PA | Contracted LIP Group | Caswell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Cornerstone Treatment Facility, Inc./Cornerstone Treatment Facility Program, Inc | Contracted Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Cotswold Clinician Support Services, LLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| OPC | Counseling Services, Inc. | MSA | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Covenant Case Management Services, LLC. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Cozie's Supervised Living | Non-Contract Agency | Randolph | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Craig Hunt | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Crandell's Enterprises, Inc. | Contracted Agency | Wake | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| OPC | CRC ED Treatment, Inc. dba Carolina House | Non-Contract Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Create Your Calm, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Creative Consultants Group, Inc. dba Carolina Center for ABA and Autism Treatm | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Creative Counseling and Learning Solutions, PLLC | Contracted LIP Group | Stanly | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Triad | Creative Counseling and Wellness Center Corporation | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Creative Directions, Inc. | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Creative Management Source, Inc. | MSA | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Crossroads Treatment Center of Greensboro, PC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Cumberland County Hospital System, Inc. dba Behavioral Health Care of Cape Fear Valley Health System | Hospital Inpatient | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Curry's Haven | Non-Contract Agency | Alamance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | CW Counseling Services, Inc. | Contracted LIP Group | Halifax | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Cynthia D. Edwards, LCSW | Contracted LIP | Guilford | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | D&L Health Services | ICF | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | D&L Healthcare Services, Inc. | Contracted Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | D.D. Residential Services, Inc. | Contracted Agency | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Dana K Cook | EOR | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Triad | Daniel P. Anthony, LPC dba Counseling Center at Providence Place | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Danville Regional Medical Center | Hospital Inpatient | Out of State | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | David L. Mount, LP dba Mind Body Institute Beyond | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | David Rademacher, MA, Inc. | Contracted LIP | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Davidson Homes, Inc. | Contracted Agency | Buncombe | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Davidson's Day Reporting Center | Non-Contract Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Davis Regional Medical Center | Hospital Outpatient Clinic | Iredell | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Day by Day Family Services, LLC | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | DAYMARK Recovery Services, Inc. | Contracted Agency | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| OPC | DeAnna C. Murphy MA, LPC, LCAS-A | Contracted LIP | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Deborah Huie dba Debby Huie Counseling, PLLC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | Dee &G Enrichment Center #2 | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Dee &G Enrichment Center #3 | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Delores Byrd | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Delta Behavioral Group, PLLC. | Contracted Agency | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | | |
|--|---|-----------------------------|--|--------------------|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | | |
| Cardinal Innovations Director of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | | |
| Incident Report/IRIS Questions | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | | |
| | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | Denice M. Greene, LPC. | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Denisa Hannah | EOR | Warren | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | Denise D. Mitchell, LCSW | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Desired Solutions and More, Inc. | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Developmental Disabilities Resources, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Diamonds Community Based Services, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Discovering Authentic Living, LLC. (Leighton, Deborah) | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Discovery Pediatric Physical Therapy, LLC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | Diverse Family Services, LLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | DIVERSIFIED CHOICE | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Divine Koncepts, Inc. | MSA | Richmond | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | DLP Maria Parham Medical Center, LLC | Hospital Inpatient | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | DLP Person Memorial Hospital, LLC dba Person Memorial Hospital | Hospital Inpatient | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Donna Bowrey | EOR | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Donna Pittman | EOR | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| OPC | Dorothea Dix Hospital | State Institutions | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | Dr. Joseph V. Libera, PT | Contracted LIP | Caswell | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | Dr. Silva de Souza, PLLC dba Higher Ground Psychological Services | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Triad | Dr. Susie O. Troxler, PH.D., LP | Contracted LIP | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | Dr. Tobias E. LaGrone, D. Min., Past. C., ICAADC, MAC, LCAS | Contracted LIP | Guilford | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Triad | Dream Makers Assisted Living Services, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Duke Raleigh Hospital | Hospital Inpatient | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | Duke University Health System, Inc. dba Duke University Hospital | Hospital Inpatient | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | Duke University Health System, Inc. dba Duke University Hospital | Hospital Outpatient Clinic | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| FC | Duplin General Hospital, Inc., dba. Vidant Duplin Hospital | Hospital Inpatient | Duplin | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Durham Exchange Club Industries, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Each One Reach One Two | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | Eagle Healthcare Services, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Eason Court Group Home, LLC | Contracted Agency | Franklin | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | East Carolina Psychiatric Consultants | Contracted LIP | Wayne | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Easter Seals UCP North Carolina & Virginia, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Eboni Lanier Jones, LCSW | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Echelon Consulting, Inc. dba Echelon Care | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | Eclectic Therapeutic Connections, PLLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | EDH1, LLC | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | Educare Community Living Corporation of North Carolina dba Community Alternatives | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Edwards' Assessment and Counseling, Inc. | Contracted Agency | Halifax | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Edwards Community Support Services, Inc. | MSA | Greene | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | El Futuro, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Elaina Terry, MA, LPC, NCC | Contracted LIP | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Eliada Homes, Inc. | Contracted Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | Elite Adolescent Care, Inc. | Non-Contract Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Elite Care Services, Inc. | Contracted Agency | Stanly | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | Elite Healthcare Group, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Empowerment Quality Care Services, LLC. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| OPC | Enhancement Health Care, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | Enjona Anderson dab Mended Hearts Counseling | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Enoch Group Home - Merciful Hands, Inc. | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Envisions of Life, LLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Epiphany Family Services, LLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Eric Hall, Representative Karen Hall | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Essential Assessments and Behavioral Health, PLLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Eventus Whole Health, PLLC | Contracted LIP Group | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| AC | Exceptional Family Support | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Faith and Hope House | Non-Contract Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Faith Counseling and Clinical Consultation Services, PLLC | Contracted LIP | Chowan | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Faith Medical Center, PC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| AC | Falcon Crest Residential Care, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Families First Support Services, LLC | MSA | Cleveland | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| AC | Family Affair Care Group Management, Inc. | OON LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Family Behavioral Health | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | Family Connections Counseling, PC | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Family First Community Services, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Family Innovations, LLC. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| FC | Family Medicine & Rehabilitation Center, P.C. | Contracted LIP Group | Wayne | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Family Preservation Community Services | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Family Preservation Services of North Carolina, Inc. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Family Services of America Corp. | Contracted Agency | Cumberland | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Family Services of Davidson County, Inc. | Contracted Agency | Davidson | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Triad | Family Services, Inc. | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | Family Solutions, PLLC | Contracted LIP Group | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Fast Braiin Oxford, LLC | Contracted LIP Group | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Fayetteville Street Community Living Home, LLC | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Fidelity Community Support Group, Inc. | Contracted Agency | Durham | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Finding Solutions, Inc. | Contracted LIP | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Firm Foundation Inc. | OON Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | First & Second Chance Adult Care Services, Inc. | Non-Contract Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | First Genesis Family Services, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| OPC | First in Families of North Carolina | Non-Contract Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | First Step Community Services, LLC | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | First Step Counseling, Inc. | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | First Step Farm of WNC, Inc. | Non-Contract Agency | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Fishback Psychological Services, PC | Contracted LIP | Rowan | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Florence Crittenton Services, Inc. | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Meck | Focus Behavioral Health Services, LLC | Contracted Agency | Burke | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Forever Young Group Care, LLC. | Non-Contract Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Triad | Forsyth County DSS | Contracted LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | Forsyth Memorial Hospital, Inc. dba Novant Health Forsyth Medical Center | Hospital Inpatient | Forsyth | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Forsyth Memorial Hospital, Inc. dba Novant Health Forsyth Medical Center Physicians Group | Hospital Outpatient Clinic | Forsyth | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Forward Journey, PLLC | Contracted LIP Group | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Foster's Care Facility, LLC | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Freedom House Recovery Center, Inc. | Contracted Agency | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Freida and Graham Johnson | Contracted Agency | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Fresh Start Services, Inc. | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Fresh Start Youth Services, Inc. | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | FRIENDLY PEOPLE THAT CARE, LLC | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | Friendship Home of Monroe, Inc. | Non-Contract Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Frye Regional Medical Center | Hospital Inpatient | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Frye Regional Medical Center | Hospital Outpatient Clinic | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | FullScope Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Triad | Future Vision/Vision House, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Gaffney Health Services, PA | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Meck | Gaston Adolescent Center, Inc. | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Gaston Memorial Hospital Inc. dba Caromont Regional Medical Center | Hospital Inpatient | Gaston | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Gaston Skills | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Genesis Project 1, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| AC | Genesis Residential Care Center, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Genesis.. A New Beginning, Inc. | Contracted LIP Group | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Geneva A. Henderson/Geneva A. Henderson MA, LPC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| AC | GentleHands of North Carolina, Inc. | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | George Popper, PH.D | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | Geriatric Neuropsychiatry Services, PLLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Getting Ready, Inc. | Contracted Agency | Halifax | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | GHA Autism Supports | Contracted Agency | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Give A Hand, Inc. | Non-Contract Agency | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Triad | Grandfather Home for Children, Inc. | Contracted Agency | Avery | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Grandis Evaluation Center | OON LIP | Buncombe | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Granville Health System - Behavioral Health Services | Hospital Inpatient | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Greater Image Healthcare Corp. | Contracted Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | Green Valley Haven, LLC | MSA | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Greensboro Metro Treatment Center | Non-Contract Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Greg Yousey, MA, LPA | Contracted LIP | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Growing Child Pediatrics, PA | Contracted LIP | Franklin | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Guardian Angel Healthcare, LLC | Contracted Agency | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Guidance House | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Guiding Star Health Care Two, Inc. | MSA | Edgecombe | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | H&W Enterprises of NC, LLC | Contracted LIP Group | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Halifax Medical Center, Inc. | Hospital Inpatient | Halifax | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Harmony Health, PLLC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | Haven House, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Hazel's Residential Care | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Healing Helpers Therapeutic Services, PLLC | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Healthy Transformations Counseling, PC | Contracted LIP Group | Edgecombe | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | HeartSpring, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Helping Hands MH/DD Services, LLC | Contracted Agency | Halifax | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Hicks House of Care, LLC | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | High Point Regional Health System | Hospital Inpatient | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Higher Aspiration Behavioral Healthcare, LLC | Contracted LIP Group | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | Hillsborough Recovery Solutions, PC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Hilltop Home, Inc. | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Hind's Feet Farm, Inc. | Contracted Agency | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Holly Britt-Warren, LCSW | OON LIP | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Holly Gammon | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Holly Hill Hospital | Hospital Inpatient | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Holy Angels Services, Inc. | ICF | Gaston | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Holy Angels, Inc. | Contracted Agency | Gaston | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Triad | Home Care Solutions of NC, LLC | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Home for Family Intimacy, PLLC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Home Rule, LLC | MSA | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | HomeCare Management Corp. | Contracted Agency | Iredell | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | Homer Edward Wright | EOR | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Hope Center, LLC | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | HOPE Counseling & Consulting Services, Inc. | Contracted LIP | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Hope Haven, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Meck | Hope Psychiatric, PLLC | Contracted LIP Group | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Hope Services, LLC | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Horizons Residential Care Center | ICF | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | Hosford & Welsh Services, LLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | House of Care, Inc.. | MSA | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | Housing for New Hope, Inc. | Non-Contract Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | | |
|--|--|-----------------------------|--|----------------------|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | | |
| Cardinal Innovations Director of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | | |
| Incident Report/IRIS Questions | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | | |
| | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Meck | Howell Support Services, LLC | ICF | Lenoir | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| AC | I.C.A.R.E. Counseling Services (formerly Miranda Peoples, LPC) | Contracted LIP Group | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Ideal Response Services, LLC | Contracted Agency | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Idella's Care Homes, LLC | MSA | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Impact Carolina Services, Inc. | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Triad | Inclusion Counseling Services, LLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Independent Case Management, Inc. | Contracted Agency | Chatham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Independent Opportunities, Inc. | Contracted Agency | Mecklenburg | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Infinite Possibilities, Inc. | Contracted LIP | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Inner Transformation Therapeutic Services, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | InnerVision, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | Innovacion Counseling Services (Madrid, Alex) | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Innovative Compliance Solutions, LLC | MSA | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Innovative Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Innovative Lifestyle Network, LLC | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | Innovative Support Services | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | InPatient Consultants of North Carolina, P.C. | Contracted LIP Group | Wake | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | InReach, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Triad | Insight Human Services | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | Insight Professional Counseling Services, PLLC | Contracted LIP Group | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Inspirationz, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Institute of Art Therapy | Contracted LIP Group | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Integrated Behavioral Health Management, Inc. | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| AC | Integrated Behavioral Health Solutions, PLLC | Contracted LIP | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Integrated Family Services, PLLC | Contracted Agency | Hertford | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Integrative Therapeutic Counseling Services | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Intelli Choice Staffing, LLC | Contracted Agency | Pitt | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Invictus of NC, Inc. Previously, Mills Counseling, PLLC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| AC | Irenic Therapy, PLLC | Contracted LIP Group | Caswell | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | J. Iverson Riddle Developmental Center | ICF | Burke | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Triad | J.L. Redford, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | J-1 Consultants, LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Jackie Petty, MA, LPC dba Child and Family Therapy | Contracted LIP | Lee | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Jacobs Counseling, Inc. | Contracted LIP Group | Lee | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Jaesan, PC | Contracted LIP | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | James B. Payton, MD | Non-Contract Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | James T. Barker II, MD | Contracted LIP | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | Jamie Lee Washington | Contracted LIP | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Janice E. Helms, LPC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Jason E. Mastor, MD, PA | Contracted LIP Group | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Jay Synn, MD | Contracted LIP | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | Jennifer Weinzimmer | EOR | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| AC | Jessica Jeremiah dba Lakeside Psychotherapy, Trauma & Addiction Counseling | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Jessie Ogienko dba Caladius | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Jewish Family Services of Greater Charlotte, Inc. | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Triad | Jimekun and Associates, LLC | OON LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Jireh's Place | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | JM Counseling and Support Services, PLLC | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| AC | JMJ Enterprises, LLC | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Joanne M. Schaffer, MSW, LCSW, PA | Contracted LIP | Franklin | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Jodi Province Counseling, PLLC | Contracted LIP Group | Wilkes | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Jodie Castellani, PH.D | Contracted LIP | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | John David Shanks, LCSW | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | John Pulliam | Contracted LIP | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|---|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | John Robert Bradey, PH.D | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Johnson Counseling and Family Services, PLLC | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | Johnson's House of Hope and Family Care Home | MSA | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Johnston County Public Health Department | MSA | Johnston | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Johnston Memorial Hospital | Hospital Inpatient | Johnston | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Joseph's Community Support Services, Inc. | MSA | Lenoir | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | JOURNEYS COUNSELING CENTER PROFESSIONAL CORPORATION (SHIRENA SMITH) | Contracted LIP Group | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Judith Dickens, LPC | MSA | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Julian F. Keith, ADATC | OON Agency | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| FC | Julie Daul, LCSW | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Julie Griffin | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Just In Time Youth Services, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Karen A. Rose, LCSW | Contracted LIP | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Karyetta L. Walker dba New Season Clinical Services | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| OPC | Katherine Eden | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | Kathleen L. Litzenger (fka Kathleen Grumblatt) | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Kathy Kristner | Contracted LIP | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| AC | Katie Cox, MSW, LCSW | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Kelly K. Anthony, PH.D. PLLC | Contracted LIP | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Triad | Kernersville Counseling Center, PLLC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Kernersville Psychological Evaluation Services, PLLC. | Contracted LIP | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Kernodle Clinic, Inc. | Hospital ER | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Kerr Homes, Inc. | Contracted Agency | Mecklenburg | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Keshawn McLeod, LCSW | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Keys to Recovery Counseling Services, PLLC | Contracted LIP | Franklin | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Keystone WSNC LLC dba Old Vineyard Behavioral Health Services | Hospital Inpatient | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Kids On Up Psychotherapy, Inc. dba Solomon Kobes, LCSW | Contracted LIP Group | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| FC | Kidspace National Centers of North America, Inc. dba North Carolina Foster Care and Community Programs | Contracted Agency | Out of State, sites in Durham, Cumberland, Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Kimberly A. Scott, LCSW | Contracted LIP | Franklin | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Triad | Kinderton Counseling and Play Therapy | Contracted LIP Group | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | KMG Holdings, Inc. | Contracted Agency | Johnston | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Knew Era Consulting, PLLC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| AC | Kopper Top Life Learning Center, Inc. | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Kristin E. Byrd | OON LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | L & J Homes, Inc. | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | L&B Counseling (Morrow, Trent) | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Lake Norman Psychological Services, PLLC | Contracted LIP | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Lake Norman Regional Medical Center | Contracted Agency | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Lakisha Harris dba Harris Counseling and Coaching | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| AC | Laquana Richmond, LPC, LCAS, CCS, CSOTP | Contracted LIP | Chatham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Laura Marie Greenhalgh, LPC, NCC | Contracted LIP | Stanly | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Triad | Laverne's Haven Residential Home Services, LLC | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Leaders of Tomorrow, LLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| FC | Learning Services Neurobehavioral Institute; Learning Services Corp. | Non-Contract Agency | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Le'Chris Counseling Services, Inc. | Contracted Agency | Carteret | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Le'Chris Health Systems dba Le'Chris Behavioral Health | Contracted Agency | Edgecombe | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Le'Chris Health Systems of Greenville Inc. | Contracted Agency | Pitt | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Legacy Empowerment Services, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Levan Place | Non-Contract Agency | Caswell | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Lexington Treatment Associates | Non-Contract Agency | Davidson | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Liberty Corner Enterprises, Inc. | MSA | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Meck | Life and Wellness Counseling and Consulting, PLLC | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Life Enhancement Medical Services, PLLC | Contracted LIP Group | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Life Enrichment Center of Cleveland County, Inc. | Contracted Agency | Cleveland | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | Life Inc. | Contracted Agency | Wayne | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Life Opportunities Therapeutic Home Services, LLC | OON Agency | Robeson | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Life Solutions Consulting, LLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Triad | LifeChanges Family Guidance & Wellness, Inc. | Contracted LIP | Davidson | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | LifeSkills Counseling Center | Non-Contract Agency | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | Lifesource of North Carolina, Inc. | Contracted LIP Group | New Hanover | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Lifespan, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| AC | Lillies Place | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| FC | Lilyco Services, LLC | Contracted LIP | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Lindley Habilitation Services, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Little Gerald Services, LLC | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Lolly Therapeutics, LLC dba Pediatric Advanced Therapy | Contracted LIP Group | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Lorven Child and Family Development, LLC | Contracted LIP Group | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | LSJ Counseling and Clinical Services, PLLC | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Triad | LSM Enterprises Inc. dba Disability Management Services | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| FC | Lucy Daniels Center for Early Childhood | Contracted LIP Group | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Lutheran Family Services in the Carolinas | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Lutrino Blalock, MA, LPA | Contracted LIP | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | LYDIA'S HOME, LLC PHASE I | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| FC | Lynette Johnson | EOR | Franklin | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | M & M Special Services | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | MacBill, Inc. | OON Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Macon Citizens Abilities, Inc. | ICF | Macon | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | Majestic Solutions, LLC | MSA | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Malti P. Mehta | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | Marc Goldman | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Marcelo Enrique Lopez-Ciaros, MD | MSA | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Margaret Bowen MD | Contracted LIP | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Marguerita Sitrin Blaker, PA | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| AC | Marilyn Grubbs dba Healing Hearts | Contracted LIP | Orange | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Marina L. Ervin, MS, LPC, NCC, BCPC | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Mark S. Cadavero, LCSW | Contracted LIP | Cherokee | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Triad | Marsh's Residential Living | OON Agency | Randolph | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| FC | Martin General Hospital | Hospital Inpatient | Martin | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Mary Beth Pugh, MS, LCSW | Contracted LIP | Randolph | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | Mary N. Woods- Union Avenue Group Home LLC (SB-163) | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Mary Willis Page, MA, LPA | Contracted LIP | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | MasterPeace Counseling and Development Center | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Matchbox Health Services Corporation | Contracted Agency | Durham | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Matrix Mental Health Alliance, LLC. Dba CriSys | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | MATTA, Inc. | Non-Contract Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | Maxim Healthcare Services, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | McCloud Acosta Clinical Services, PLLC | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| OPC | McDaniel Homes, LLC | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | McLaurin Home | Non-Contract Agency | Davidson | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | McLeod Addictive Disease Center, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | McNiel Family Counseling & Services, LLC. | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Mecklenburg County Community Support Services | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| AC | Medstar Union Memorial Hospital | Hospital Inpatient | Out of State | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | | |
|--|--|-----------------------------|--|----------------------|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | | |
| Cardinal Innovations Director of Quality Management | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | | |
| Incident Report/IRIS Questions | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | | |
| | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Meck | MedTrac Solutions | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | Medventures, LLC dba Regional Physicians Physical Medicine | Contracted LIP | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Melissa Ann Doerfer-Grace, MS/EDS/LPC, NCC | Contracted LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Melvin R. Battle, LPC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | Mental Health Associates of the Triad | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | Mentor Behavioral Healthcare | OON Agency | Watauga | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Mercy Hospital Inc. dba Behavioral Health Center Mercy Hospital | Hospital Inpatient | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Mercy Hospital Inc. dba Pineville | Hospital Inpatient | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Mercy Medical Center | Hospital Inpatient | Out of State | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Meridian Behavioral Health Services, Inc. | MSA | Jackson | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | Meridian Support Services, LLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Triad | Metis Counseling Group, PLLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Miami Children's Hospital | Hospital Inpatient | Out of State | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Triad | Michelle Welborn | EOR | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | Michelle Whitfield, LCSW | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | Mid-Atlantic Emergency Medical Associates, PA | Hospital ER | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Mid-State Health Systems, Inc. | Contracted Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Triad | Milling Manor, Inc. | Contracted Agency | Davie | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Mind Builders Therapeutic Services, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Miracle Houses, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | Miracles Healing Center, Inc. | Contracted LIP Group | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Miranda Meaders, MA, LPA | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| OPC | Miranda Page Morgan, LCSW | Contracted LIP | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Mirror 2 the Heart, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Mission Hospital Inc. | Hospital Inpatient | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Modern Treatment Healthcare Services, PLLC | Contracted LIP | Burke | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Monarch | Contracted Agency | Stanly | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | More Than Conquerors Youth Center | Contracted Agency | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | Morgan Support Services, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| OPC | Morse Clinic of North Raleigh, PC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | Morse Clinic of Roanoke Rapids, PC | Contracted Agency | Halifax | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | Morse Clinic of Zebulon, PC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Mosaic Group, LLC dba Mosaic Pediatric Therapy, LLC | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Triad | Moses Cone Behavioral Health Center | Hospital Inpatient | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Moses Cone Medical Services | Hospital | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Moses Cone Physician's Services, Inc. | Hospital | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Moss Counseling Services, PLLC (Moss, Beverly) | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Triad | Mount Airy Emergency Physicians, PLLC | Hospital ER | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Mountain Area Residential Facilities, Inc. | ICF | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Triad | Multi Therapeutic Services, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | Multicultural Resources Center, Inc. | Contracted Agency | Cumberland | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | Murdoch Center | State Institutions | Granville | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Murphy Medical Center, Inc. (FAC) | Hospital Inpatient | Cherokee | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | My B.R.O.T.H.E.R.S. House, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | My Therapy Place, PLLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Naomi D. Davis, LCSW | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Nash Hospitals Inc. dba Coastal Plains Hospital | Hospital Inpatient | Nash | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| OPC | Nathan R. Strahl, MD | Contracted LIP | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Nazareth Children's Home, Inc. | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | NC Division of Vocational Rehabilitation Services dba Assistive Technology Program | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Neal Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | Nekisha Williams dba Access Counseling Services, PLLC | Contracted LIP | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Neuropsychiatric Care Center, PLLC | Contracted LIP Group | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Neuse Enterprises, Inc. | MSA | Lenoir | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|-------------------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Meck | Nevins, Inc. | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | New Beginnings Day Treatment Center, LLC | Contracted Agency | Halifax | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | New Beginnings Group Home | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | New Beginnings Youth Facility, LLC. Dba Steps for Change Behavioral Healthcare, LLC. | Contracted Agency | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | New Destinations, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | New Dimensions, Inc. | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| AC | New Hanover Regional Medical Center | Hospital Inpatient | New Hanover | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | New Hope Carolinas, Inc. | Contracted Agency | Out of State-Charleston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | New Hope Residential Services | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | New Hope Specialty Clinic, Inc. | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Triad | NEW HORIZONS ADULT DAY SERVICES | Contracted Agency | Yadkin | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | New Horizons Treatment Center, Inc. | OOA Agency | Randolph | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | New Leaf Adolescent Care, Inc. | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | New Leaf Behavioral Health, Inc. | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | New Mentality P.C. | Contracted LIP Group | Iredell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | New Path Youth Services | MSA | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | New Place, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| AC | New Possibilities Homes for Children, LLC | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | New River Cottage Inc. | ICF | Alleghany | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | New Vision Therapy, PLLC | Contracted LIP Group | | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | New York City Health and Hospital Corp. | Hospital Inpatient | Out of State | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | New-Lite Living Choices, Inc. | Non-Contract Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | NML Mentoring | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | No Bounds Care, Inc. Formerly K'nCryst Healthcare | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Triad | North Carolina Baptist Hospital | Hospital Inpatient | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | North Carolina Children's Place | Non-Contract Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | North Carolina Emergency Partners, PLLC. | Hospital ER | Iredell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | North Carolina Emergency Physicians, PLLC | Hospital ER | Edgecombe | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | North Carolina Life of Rehabilitation, Inc. | Contracted Agency | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | North Carolina Neuropsychiatry, PA | Contracted LIP Group | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | North Carolina Outreach Group Homes, LLC | MSA | McDowell | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| OPC | Northeast Tennessee Emergency Physicians, PC | Hospital ER | Out of State | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | Northern Hospital District of Surry County | Hospital Inpatient | Surry | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Northern Piedmont Counseling, PLLC | Contracted LIP Group | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | NOVA IC, Inc. | Contracted Agency | Wayne | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | NOVA Inc. | Contracted Agency | Lenoir | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Novant Medical Group, Inc. dba Rowan Psychiatric Associates | Contracted LIP Group | Rowan | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Now Counseling and Consulting Services | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | NSC Behavioral Concepts, LLC | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | NuMe Counseling & Consulting, LLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | NuVizations, LLC | Contracted Agency | Hertford | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Oasis Clinical Care Management, LLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | Oasis: A Holistic Network, LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | O'Berry Center | State Institutions | Wayne | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | October Road, Inc. | MSA | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| AC | OE Enterprises, Inc. | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | Oliver's Contracting Consulting & Counseling Services (White, Janet) | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Omni Visions, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Ona's Place, Inc. | MSA | Buncombe | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | One Love Developmental Services, Inc. | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Meck | One Love Periodic Services, Inc.. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | One On One Care, Inc. | MSA | Cleveland | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Meck | One Step Forward Housing Services (SB-163) | Non-Contract Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | One Step Forward Outreach (SB-163) | Non-Contract Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Onsite Care, PLLC | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| AC | Onslow Memorial Hospital Inc. | Hospital Inpatient | Onslow | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| AC | Open Arms, LLC | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | Open Door Psychological Services, PLLC (Glascock, Valerie) | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Our Community Hospital | Hospital Inpatient | Halifax | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Outer Planetary Touch, Inc. dba Brighterday Theraplay | Contracted LIP Group | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Outreach Management Services, LLC | MSA | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Triad | Outward Bound Community Services | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | P&G Clinical Services, PLLC | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | P&W Group, LLC | Contracted Agency | Vance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Triad | Palmer Edwards | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Palmetto Lowcountry Behavioral Health, LLC | Hospital Inpatient | Out of State | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| OPC | Pam Fogleman | Non-Contract Agency | Alamance | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Paradigm Inc. | Contracted Agency | Pitt | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Paramount Holistic Mental Wellness, PLLC | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Partnership for Drug-Free NC, Inc. | Non-Contract Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Path of Hope, Inc. | Contracted Agency | Davidson | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | Pathways for People, Inc. | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Pathways to Life, Inc. | Contracted Agency | Pitt | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | Patricia O. Sprouse, LPC | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| AC | Patrick Shawn Murphy, MA, LPC, NCC | Contracted LIP | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Peaceful Places, Inc. | Contracted LIP | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | Peak Professional Group, PLLC | Contracted LIP Group | Wake | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Peak Wellness Clinic, PLLC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | Pender Memorial Hospital | Hospital Inpatient | Pender | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Penny Inc. dba Root of the Matter (Penny Latricia) | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Penwell Counseling Services, PLLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Person Centered Partnerships, Inc. dba Amara Wellness, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | Person County Group Homes, Inc. | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | Person County Schools dba Early Intervention and Family Services | Contracted Agency | Person | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | Person Industries | Contracted Agency | Person | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | Peter-Elst, LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Peterkin and Associates, Inc. | Non-Contract Agency | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Phoenix Counseling Center | MSA | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| AC | PHP of NC, Inc. | Contracted Agency | Durham | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Piedmont Residential Development Center, Inc. | Contracted Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Pinnacle Counseling Services, PLLC | Contracted LIP Group | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | Pinnacle Family Services of North Carolina, LLC (Formerly National Mentor HealthCare, LLC, dba NC Mentor) | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Pinnacle Point Supportive Services, LLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Pitt County Group Home | Contracted Agency | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | PORT Human Service, Inc. | Contracted Agency | Pitt | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Positive Behavior Supports Corporation | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Positive Perceptions, PLLC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Triad | PQA Healthcare Services, Inc. | Contracted Agency | Surry | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | Praising Hands, LLC | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Preferred Choice Healthcare | OON LIP | Cleveland | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | Premier Healthcare Services, Inc. | Contracted Agency | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | Premiere Health and Wellness Medical Center, PLLC | Contracted LIP Group | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Presbyterian Behavioral Health | Hospital Inpatient | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Presbyterian Medical Care Corp. dba Novant Health Matthews Medical Center | Hospital Inpatient | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | PRIDE in North Carolina, LLC | Contracted Agency | Pitt | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | Primary Care Solutions, Inc. | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | Primary Health Choice, Inc. | MSA | Scotland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | PrimeDoc of Burlington PA | Hospital Inpatient | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Priorities ABA, PLLC | Contracted Agency | Pitt | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | ProCure Therapeutic Agency, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Progressive Recovery Resources, LLC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | Project 658, Inc. dba Smith Family Wellness Center | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Providence Facilities, Inc. | OON Agency | Montgomery | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Providence Memorial Hospital | Hospital Inpatient | Out of State | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Providence Psychiatric and Behavioral Health Services, Inc. | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Psychiatric and Forensic Associates, PA | Contracted LIP Group | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Meck | Psychiatric Services of the Carolinas, PC | Contracted LIP | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Psychological Medicine Clinic, PLLC | Contracted LIP | Wilson | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Psychological Mobile Services, PA | Contracted Agency | Wilson | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | Psychotherapeutic Services, Inc. | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Public Health Authority of Cabarrus County dba Cabarrus Health Alliance | Contracted Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Pungo District Hospital Corporation | Hospital Inpatient | Beaufort | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | QC Counseling, PLLC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | QC Psychology, PLLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | QHG of South Carolina Inc. dba Carolina Hospital | Hospital Inpatient | Out of State | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| AC | Quality Care III, LLC | MSA | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Quality Care Solutions, Inc. | MSA | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Quality Home Care Services, LLC | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Quest Provider Services, Inc. | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | R.J. Blackley ADATC | State Institutions | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Rachel's House | Contracted Agency | Bertie | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Rae's Playze Adult Day Center | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Rainbow 66 Storehouse, Inc. | Contracted Agency | Scotland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Rainey Psychological Services, PC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Raleigh Emergency Medicine Associates, Inc. | Hospital ER | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| AC | Raleigh General Hospital, LLC. | Hospital Inpatient | Out of State | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Raleigh Psychological Associates, Inc. | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| AC | Ralph Scott Lifeservices, Inc. | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Randolph Hospital | Hospital Inpatient | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Rapha House | MSA | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Rasheede Hicks, M.ED, LPC | Contracted LIP | Franklin | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Rebecca McKeever | OON LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Rebound Behavioral Health, LLC | Hospital Inpatient | Out of State | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Recovery Innovations of NC, Inc. | Contracted Agency | Vance | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Reflections Clinical Counseling, PLLC | Contracted LIP | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Rehabilitated Support Services, PLLC | Contracted LIP | Person | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | REMMSCO Inc. | Contracted Agency | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| FC | Renaissance Wellness Services, LLC | Contracted Agency | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | ReNew Support Services, PLLC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | Renu Life, LLC/Renu Life Extended, Inc. | Contracted Agency | Wayne | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| OPC | Residential Services, Inc. | Contracted Agency | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| AC | Residential Treatment Services of Alamance, Inc. | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Resolution: Counseling & Development Services | Contracted LIP Group | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | Restore Healthcare Medical Group, Inc. | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Restoring Bodies and Minds, LLC | Contracted Agency | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Rex Hospital, Inc. | Hospital Inpatient | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | RHA Behavioral Health NC, LLC | Contracted Agency | Guilford | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | RHA Health Services NC, LLC | Contracted Agency | Buncombe | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | RHA Health Services, Inc. | Contracted Agency | Buncombe | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Right Choice Services, LLC | Contracted Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Triad | Rising Hope Clinical Assistance, LLC | Contracted Agency | Mecklenburg | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Roanoke Valley Adult Day Center | Contracted Agency | Halifax | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Roanoke Valley Health Services, Inc., dba Halifax Hospitalists Associates | Hospital Inpatient | Halifax | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Roanoke Valley Psychiatric Associates, PA | Contracted LIP | Halifax | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | Robeson Health Care Corporation | Contracted Agency | Robeson | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | Robin E. Dock, PhD | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Rochelle Jones, LCSW | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Triad | Rockingham County Department of Social Services | Contracted Agency | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Rockingham County Youth Services | Contracted Agency | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | RoHa Solutions, Inc.. | MSA | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Piedmont | Rolanda J. Abney, LCSW | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Roslyn Russell, LPC dba Russell's Counseling Services | Contracted LIP | Halifax | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Rouse's Group Home II, Inc. | Contracted Agency | Rockingham | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | Rowan Emergency Group, LLC | Hospital ER | Rowan | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Rowan Psychiatric and Medical Services, PA | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Rowan Regional Medical Center | Hospital Inpatient | Rowan | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Rowan Vocational Opportunities, Inc. | Contracted Agency | Rowan | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Royal Child Academy Company | Contracted Agency | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | RusMed Consultants, LLC | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Rutherford Hospital Inc. dba Rutherford Regional Medical Center | Hospital Inpatient | Rutherford | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | S&H Youth and Adult Services, Inc. | Contracted Agency | Rowan | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | S&L Home Care Services, Inc. | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| AC | S. Shannon Smith, LCSW | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | S.T.E.P.s Developmental Academy, Inc. | Contracted Agency | Union | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Safe Haven Child and Family Counseling Services | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| AC | Safiyah Feaster, LCSW | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| FC | Saint Peter's University Hospital | Hospital Inpatient | Out of State | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Salisbury Pediatric Associates, PA | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Salisbury Psychiatric Associates, P.C. | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Sampson Regional Medical Center | Hospital Inpatient | Sampson | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Sandhills Alternative Academy, LLC | OON Agency | Richmond | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Sandhills Pediatrics, Inc. | MSA | Moore | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Sandhills Regional Medical Center | Hospital Inpatient | Richmond | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Sandra Wickham, CSW, LCSW | Contracted LIP | Chatham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Triad | Saved Foundation Inc. | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Saving Grace Outreach, LLC | MSA | Hoke | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| OPC | SBH Raleigh, LLC dba Strategic Behavioral Center- Garner | Contracted Agency | Wake | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | SBH Wilmington, LLC dba Strategic Behavioral Center (to include SBH Charlotte) | Contracted Agency | Brunswick | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Scotland Memorial Hospital, Inc. | Hospital Inpatient | Scotland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Securing Resources for Consumers, Inc. | Contracted Agency | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Senior Health and Education Partners, PLLC | Contracted LIP | Durham | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Sentara Obici Hospital | Hospital Inpatient | Out of State | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Serendipity Therapy, PLLC | Contracted LIP Group | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Serenity Rehabilitation Services | Contracted Agency | Mecklenburg | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Triad | Servant's Heart | OON Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Sevenhill Associates, P.A. | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Shannon Harty, MSW, LCSW | Contracted LIP | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Shawn Causby dba Waxhaw Whole Health | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Shawtay Reese LCSW, LCAS | Contracted LIP | Warren | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Sheba Stowe, LPC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Shekita Brown Counseling and Consulting, PLLC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Shelby Children's Clinic, PA (PG) | Hospital Outpatient Clinic | Cleveland | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| OPC | Sheppard Pratt Health System, Inc. | Hospital Inpatient | Out of State | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Sherille Barber dba Barber Therapy & Associates | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | Sherita Crews, PLLC | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | SHG Consultants, Inc. | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Shifting Paradigms Counseling and Consulting, PLLC | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Meck | Shine Counseling, PLLC | Contracted LIP | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Meck | Shiricka Fair dba Provisions Counseling Services | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | Sierra's Residential Services, Inc. | MSA | Harnett | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | Sigma Health Services, LLC | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Sims Consulting and Clinical Services, Inc. | Contracted Agency | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | Sims Training and Wellness Center, Inc.. | Contracted LIP Group | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Sisterly Love, LLC. | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| AC | Sixth Street D.D. A. Group Home | Non-Contract Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Skill Creations, Inc. | Contracted Agency | Wayne | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Solaz, LLC | Contracted LIP | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| AC | Solutions Community Support Agency, LLC | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | Solutions for Life Counseling, Life Coaching and Consulting Services, Inc. | Contracted LIP Group | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Sophia B. Pierce and Associates Inc. | ICF | Cumberland | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Soul Care, PLLC | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | South Mountain Children and Family Services | MSA | Burke | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | South Point Counseling, LLC | Contracted LIP Group | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Southeastern Healthcare dba Southeastern Adult Day Center, Inc. | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Southeastern Regional Medical Center | Hospital Inpatient | Roberson | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Southern Piedmont Community Care Plan, Inc. | Contracted LIP | Cabarrus | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | Southlight Healthcare | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Meck | SPARC Services and Programs, LLC | Contracted Agency | Buncombe | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | Speech Matters, LLC | Contracted LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Piedmont | SPIGNER MANAGEMENT SYSTEMS, INC. dba B J Hill and Associates | Contracted Agency | Cumberland | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| OPC | Spring Life Behavioral Care, LLC | Contracted Agency | Halifax | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Springwell Network, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | St. Lazarus Behavioral Health, PC | Contracted LIP Group | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | St. Luke's Hospital | Hospital Inpatient | Polk | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| OPC | Standards-Based Solutions Behavioral Health Consulting & Management LLC | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| FC | Statewide Mental Health & Disability Services, PLLC | Contracted LIP | Nash | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| AC | Step by Step Care, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| FC | Stephen P. Polak, MA, LPC | Contracted LIP | Granville | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Stickney House dba Rockwell Development Center | OON LIP | Iredell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Still Family, LLC | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Stimulate Your Child | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| FC | Straight Walk Family Services, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Strategic Interventions, LLC | Contracted Agency | McDowell | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| OPC | Structured Family Interventions, LLC | Contracted Agency | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|--|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| OPC | Successful Solutions, MHS, Inc. | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | Successful Transitions, LLC | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Piedmont | Sunlight Behavior Center, Inc. | MSA | Cumberland | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Sunpath, LLC | Contracted Agency | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| AC | Sunrise Clinical Associates, PLLC | Contracted Agency | Durham | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | Support, Inc. | Contracted Agency | Gaston | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Piedmont | Supported Living Youth, Family, and Children Services, Inc. | Non-Contract Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Triad | Surry-Yadkin Residential Services, Inc. | Contracted Agency | Surry | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| OPC | Susanne Kaiser dba Wildknowing Counseling & Consulting | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | Susanne Saunders, LCSW | Contracted LIP | Chatham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Swain County Hospital | Hospital Inpatient | Swain | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | Swan's Therapeutic Services, PLLC | MSA | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | SYLVANGLADE SERVICES, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | T.L.C. Home | ICF | Lee | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | T.R.I.N.I.T.Y Homes, Inc. | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Talya Mazor, LCSW (formerly Talya Mazor dba Triangle Counseling) | Contracted LIP | Orange | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | Tamikia Greene, LPC | Contracted LIP | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | Tammy Juntunen, LPA | Contracted LIP | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | TEACCH | Contracted Agency | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | Teal Peoples Holistic Counseling & Consultation, PLLC. | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| AC | Ted Bissette dba Piedmont Agency Counseling | Contracted LIP | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Meck | Tender Loving Care Homes Inc. dba NC Brookhaven Behavioral Health | Contracted Agency | Buncombe | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Meck | Terrence Lamar Lassiter, LPC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | TGH Behavioral Health Services, Inc. | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | The ARC of Cabarrus County | Non-Contract Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | The ARC of Davidson County, Inc. | Contracted Agency | Davidson | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | The ARC of North Carolina, Inc. | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | The ARC of Rowan County, Inc. | Contracted Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | The ARC of the Triangle, Inc. | Contracted Agency | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | The ARC of Union County, Inc. | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| FC | The Bruson Group, Inc. | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | The Carter Clinic, PA | Contracted Agency | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| OPC | The Center for Child and Family Health, Inc. | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Triad | The Center for Creating Opportunities, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | The Center for Creativity and Healing, PC | OON LIP | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Triad | The Center for Holistic Healing | OON LIP | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Meck | The Charlotte - Mecklenburg Hospital Authority dba Mercy Horizons Outpatient Services | Hospital Inpatient | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | The Charlotte - Mecklenburg Hospital Authority dba Mercy Horizons Outpatient Services | Hospital Outpatient Clinic | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | The Charlotte - Mecklenburg Hospital Authority dba NorthEast Psychiatric Services, CHS | Hospital Inpatient | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Triad | The Crossnore School, Inc. | Contracted Agency | Avery | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | The Enrichment Center- An Affiliated Chapter of the Arc | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | The Green Center for Growth and Development | Non-Contract Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | The Harambee Group 2, Inc.. | MSA | Burke | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | The HOPE Centre for Advancement, LLC | Contracted Agency | Durham | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | The Keywest Center, Inc. | Contracted Agency | Durham | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | The Kid's Workshop, Inc. | Contracted Agency | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | The Mental Health Fund dba Catawba Valley Behavioral Healthcare | Contracted Agency | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | The Methodist Home for Children, Inc. | Contracted Agency | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | The Neil Group, Inc. | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| FC | The Outer Banks Hospital, Inc. | Hospital Inpatient | Dare | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | The Phoenix House Residential Treatment Center, Inc. | OON Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | The Presbyterian Hospital dba Novant Health Huntersville Medical Center | Hospital Inpatient | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Piedmont | The Presbyterian Hospital dba Novant Health Presbyterian Medical Center | Hospital Inpatient | Mecklenburg | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | The Promise Group, LLC | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| Meck | The Right Choice MWM, Inc. | Contracted Agency | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Piedmont | The Right Season, Inc. | Non-Contract Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| AC | The Sharpe Road Adult Home Care, LLC | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | The Unique Caring Foundation, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| Meck | The Village Behavioral Healthcare Services, Inc. dba One Village Behavioral Healthcare Services, Inc. | Contracted LIP Group | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | The Whitaker PRTF | State Institutions | Granville | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | The Workshop of Davidson, Inc. | Contracted Agency | Davidson | Jill Queen | 704.939.7557 | Jill.Queen@cardinalinnovations.org |
| Piedmont | Therapeutic Alternatives, Inc. | Contracted Agency | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Therapeutic Dimensions II, Inc. | Contracted Agency | Wake | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Therapeutic Family Solutions, PLLC | Contracted LIP | Durham | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Therapeutic Resources Associates, PA | Contracted LIP | Franklin | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Meck | Therapeutic Services Group, Inc. | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| FC | Therapeutic Specialties of North Carolina, LLC | Contracted LIP Group | Vance | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Thomas K. McKean, MD | Contracted LIP | Catawba | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | Thomas P. Cornwall, MD, PA | Contracted LIP | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Thomasville Emergency Physicians, LLC | Hospital ER | Davidson | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Meck | Thompson Child & Family Focus | Contracted Agency | Mecklenburg | Rachel Hartman | 704.785.7101 | Rachel.Hartman@cardinalinnovations.org |
| FC | Thompson Family Care | Non-Contract Agency | Alamance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| OPC | Threshold, Inc. | MSA | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Thrive Counseling Services, PLLC | Contracted LIP Group | Mecklenburg | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Thriving On Purpose, PLLC | Contracted LIP | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | Thursher Goodman Winstead Carehome | Contracted Agency | Person | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Tiffany L. Harris | Contracted LIP | Mecklenburg | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | Timber Ridge Treatment Center | Contracted Agency | Rowan | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Timeka Southerland, LPC, CSOTS, dba Southerland Treatment and Rehabilitation (STAR Counseling Services) | Contracted LIP | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Timeless Solutions Counseling Services, PLLC | Contracted LIP | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| Triad | Timothy Pittman | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Timothy Smithers | EOR | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Piedmont | Toni J Adcock | EOR | Union | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | Tonya D. Armstrong, PLLC dba The Armstrong Center for Hope | Contracted LIP | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | Tonya Omar, PLLC dba The Aya Center | Contracted LIP | Durham | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Triad | Top Priority Care Services, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Torie Hoey, PMHNP-BC | Contracted LIP | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| OPC | Touchstone Residential Services | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Towergate Youth and Family Services | Non-Contract Agency | Cabarrus | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | Transformative Life Center, LLC | Contracted LIP Group | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | Transitions Behavioral Healthcare, Inc. | MSA | Pitt | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | Transitions Mentoring Services, LLC | Contracted LIP Group | Guilford | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Meck | Trauma Assessment & Treatment Center | Contracted LIP Group | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Travis Bobb | Contracted LIP | Gaston | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Meck | Travis Swindell Andrews, LPC | Contracted LIP | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Treatment Centers, LLC dba Rowan Treatment Center | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| OPC | TRG Health Care Systems, LLC dba OneCare Behavioral Health System | Contracted Agency | Wake | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| FC | Tri County Community Health Council, Inc. | MSA | Harnett | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Triad Coordinated Services, Inc. | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| AC | Triad Health Care 1 | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| AC | Triad Healthcare 2 | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|---------------|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| AC | Triad Medical Group PA | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Triad | Triad Psychiatric and Counseling Center, PA | Contracted LIP | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Triad Telecare, Inc. dba Country Club Day Activity | Contracted Agency | Randolph | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Triad | TRIAD THERAPY MENTAL HEALTH CENTER, LLC | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Triangle Comprehensive Health Services, Inc. | Contracted Agency | Wayne | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| FC | Triangle Neuropsychiatry, PLLC. | Contracted LIP | Durham | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Triangle Primary Care Associates, PLLC | Contracted LIP | Franklin | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | TriCare Counseling & Consulting, Inc. | Contracted Agency | Harnett | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| AC | Trinity Behavioral Healthcare PC (f/k/a Simrun Health Services, Inc.) | Contracted Agency | Alamance | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Trinity Christian Counseling, PLLC-Tonya Moore | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | Trinity House, Inc. | Contracted Agency | Guilford | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Trinity Wellness & Community Care, LLC | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Turning Point Homes, Inc. | Contracted Agency | Iredell | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Turning Point Services, Inc. | Contracted Agency | Burke | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| FC | Twin County Regional Healthcare, Inc. | Hospital Inpatient | Out of State | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Two Paths Crossing, LLC | Contracted LIP | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Ty Kays, LPC | Contracted LIP | Wake | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Meck | UHS of Greenville, Inc. dba The Carolina Center for Behavioral Health | Hospital Inpatient | Out of State | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Piedmont | Ultra Violet Mental Helath, PLLC formerly Natalie Errante, PMH-NP | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Meck | UMAR Services, Inc. | Contracted Agency | Mecklenburg | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| OPC | UNC Faculty Physicians & UNC Hospitals | Contracted Agency | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | UNC Hospital at Chapel Hill | Hospital Inpatient | Orange | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Piedmont | Union County Public Schools | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Union County Residential Services | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Union Diversified Industries | Contracted Agency | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Union Family Services, PLLC | Contracted LIP Group | Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Meck | Unique Caring Network | Contracted Agency | Mecklenburg | Miguel Sabillon | 980.475.9039 | Miguel.Sabillon@cardinalinnovations.org |
| OPC | United Family Network, Inc. | MSA | Johnston | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| AC | United Living, LLC | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | United Quest Care Services, LLC | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynettia.Foster@cardinalinnovations.org |
| Meck | United Support Services, Inc. | Contracted Agency | Mecklenburg | Thaddeus Dowson | 704.783.6331 | Thaddeus.Dowson@cardinalinnovations.org |
| Piedmont | Universal Mental Health Services, Inc. | Contracted Agency | Caldwell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| FC | Uplift Comprehensive Services, Inc. | Contracted Agency | Bertie | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Ureh Lekwauwa, MD | Contracted LIP | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Valdese General Hospital | Hospital Inpatient | Burke | LaKisha Pierre-Louis | 704.305.5966 | Lakisha.Pierre-Louis@cardinalinnovations.org |
| FC | Valiant Families, PC | Contracted LIP | Nash | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Valley Center for Life Enrichment | Contracted LIP | Halifax | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Vance Recovery, PC | Contracted Agency | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Vatogna Steward, PLLC dba Therapy to Inner Peace Center | Contracted LIP Group | Mecklenburg | Simona Kelly | 704.785.5609 | Simona.Kelly@cardinalinnovations.org |
| Piedmont | Veleka Y. Barbee Therapy Services, Inc. | Contracted LIP Group | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Victor M. Rosado, MD, PA | OON LIP | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Vidant Memorial Hospital dba Pitt County Memorial Hospital, Inc. | Hospital Inpatient | Pitt | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| FC | Vidant Roanoke Chowan Hospital | Hospital Inpatient | Hertford | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Piedmont | Village Behavioral Health, LLC dba The Village | Contracted Agency | out of state- | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Piedmont | Vince Marley, LLC. dba Ethel's Footprints | Contracted Agency | Randolph | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| FC | Vision Behavioral Health Services, LLC | Contracted Agency | Franklin | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| OPC | Visions Counseling Studio, PLLC | Contracted Agency | Durham | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| OPC | VOCA Corporation of North Carolina dba Community Alternatives of NC | Contracted Agency | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |

Please note that QMS assignments are subject to change.

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

| Cardinal Innovations Northern Region Quality Management Manager | | Michael Norton | 919.904.0524 | Michael.Norton@cardinalinnovations.org | | |
|--|---|-----------------------------|--|--|--------------|--|
| Cardinal Innovations Southern Region Quality Management Manager | | Jill Queen | 704.301.5989 | Jill.Queen@cardinalinnovations.org | | |
| Cardinal Innovations Mecklenburg Region Quality Management Manager | | Dana Frakes | 704.783.6014 | Dana.Frakes@cardinalinnovations.org | | |
| Cardinal Innovations Director of Quality Management | | Onika Wilson | 704.939.7879 | Onika.Wilson@cardinalinnovations.org | | |
| Incident Report/IRIS Questions | | Nina Davis | 704.939.7792 | Nina.Davis@cardinalinnovations.org | | |
| | | Joyce Hill | 704.939.7700 | Joyce.Hill@cardinalinnovations.org | | |
| Community Office | Agency/ Licensed Independent Practitioner | Entity Type (Internal Only) | County | QM Staff | Phone | Email |
| Piedmont | Vocational Rehabilitation-Cabarrus, Davidson, Rowan, Stanly, Union | Contracted Agency | Cabarrus, Davidson, Rowan, Stanly, Union | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Triad | Voice for Children and Nurturing Families, PLLC | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| OPC | Waite Psychological and Therapeutic Services, PLLC | Contracted LIP Group | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| OPC | Wake Emergency Physicians, PA | Hospital ER | Wake | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| FC | Wake Enterprises, Inc. | MSA | Wake | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| FC | Wake Forest Counseling Associates, PLLC | Contracted LIP | Wake | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Triad | Wake Forest University Health Sciences | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| OPC | WakeMed | Hospital ER | Wake | Tawanda Lewis | 919.357.5564 | Tawanda.Lewis@cardinalinnovations.org |
| Meck | Walkers Group Home, Inc. | Contracted Agency | Buncombe | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| FC | Walter B. Jones, ADATC | State Institutions | Pitt | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| Triad | Wanda Burger, LPC, LCAS | Contracted LIP | Henderson | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| FC | Warren County Senior Center | Contracted Agency | Warren | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| AC | Waterway Emergency Physicians | Hospital ER | Pasquotank | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| AC | Watson's Group Home, LLC | Contracted Agency | Guilford | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| OPC | Wayne Dankner | EOR | Orange | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| FC | Wayne Memorial Hospital | Hospital Inpatient | Wayne | Mandy Padgett | 252.820.9854 | Mandy.Padgett@cardinalinnovations.org |
| Piedmont | Wendie S. Lloyd, LPC dba Lake Norman Counseling Services, PLLC | OON LIP | Iredell | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| Triad | Wescare Professional Services, LLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Piedmont | West Counseling, PLLC. | Contracted LIP Group | Cabarrus | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | West Hillcrest DDA Group Home | Non-Contract Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Piedmont | Western Carolina Emergency Physicians, PLLC | Hospital ER | Stanly | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Meck | Western North Carolina Group Home for Autistic Persons, Inc. | Contracted Agency | Buncombe | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| Piedmont | What Matters Most, Inc. | Contracted Agency | Cabarrus | Chuckey Aiken | 704.305.4821 | Chuckey.Aiken@cardinalinnovations.org |
| Piedmont | Whetstone Counseling and Counseling Services, PLLC | Contracted LIP Group | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Whispering Willows Counseling Services, PLLC | Contracted LIP Group | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Triad | Wilkes Regional Medical Center | Hospital Inpatient | Wilkes | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Meck | Willowglen Academy - South Carolina, Inc. | Contracted Agency | Out of State PRTF | Ursula Cornwell | 704.785.7521 | Ursula.Cornwell@cardinalinnovations.org |
| FC | Wilson Medical Center | Hospital Inpatient | Wilson | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Meck | Wilson Professional Counseling, PLLC | Contracted LIP | Mecklenburg | Rebecca Harris | 704.213.1293 | Rebecca.Harris@cardinalinnovations.org |
| Triad | Wilson's Constant Care, LLC | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Winston Clinical Associates | Contracted LIP Group | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Triad | Winston Psychiatric Associates, PA | Contracted LIP Group | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | Wolfe & Jackson Group Home, Inc. | Contracted Agency | Forsyth | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| FC | Women, Children and Family Counseling Service, PLLC | Contracted LIP Group | Vance | Juanita Jefferson | 252.425.1589 | Juanita.Jefferson@cardinalinnovations.org |
| Piedmont | Woodbridge of Missouri, Inc. | MSA | Out of State | Joanne Shaver | 704-305-1862 | Joanne.Shaver@cardinalinnovations.org |
| FC | Woodhull Medical and Mental Health Center | Hospital Inpatient | Out of State | Pat Glatt | 252.820.9850 | Patricia.Glatt@cardinalinnovations.org |
| AC | Wrights Care Services, LLC | MSA | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Youth and Family Centered Services of New Mexico, Inc. dba Desert Hills | OON Agency | Bernalillo | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| AC | Youth Builders, LLC | Contracted Agency | Alamance | Joy Foster | 336.514.7444 | Joynetia.Foster@cardinalinnovations.org |
| Piedmont | Youth Care, LLC | Non-Contract Agency | Rowan | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| AC | Youth Enrichment Group Home, Inc. | Contracted Agency | Guilford | Ron Aldridge | 336.514.7419 | Ron.Aldridge@cardinalinnovations.org |
| Piedmont | Youth Enrichment Services of LKN, Inc. | Contracted LIP | Iredell | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| OPC | Youth Extensions, Inc. | MSA | Durham | Paula Newman | 919.904.0522 | Paula.Newman@cardinalinnovations.org |
| Triad | Youth Haven Services, LLC | Contracted Agency | Rockingham | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |
| Piedmont | Youth Unlimited | Contracted Agency | Davidson | Angela Gill-Graham | 704.305.4871 | Angela.Gill-Graham@cardinalinnovations.org |
| Piedmont | Youth Villages, Inc. | Contracted Agency | Out of state corporate office | Pam Hair | 704.305.2097 | Pam.Hair@cardinalinnovations.org |
| Triad | Zephaniah Services, PLLC | Contracted Agency | Guilford | Karen Glenn | 336.403.4583 | Karen.Glenn@cardinalinnovations.org |
| Triad | ZOE: Behavior Health Services, Inc. | Contracted Agency | Forsyth | Amy Berrier | 336.608.8300 | Amy.Berrier@cardinalinnovations.org |

Please note that QMS assignments are subject to change.