

FIVE COUNTY PROVIDER COUNCIL AGENDA AND MINUTES

DATE: 3/11/16 **TIME:** 9:30 – 11:00 **LOCATION:** Upstairs Conference Room **MATERIAL NEEDED:**

PROVIDER REPRESENTATIVE	PRESENT	FIVE CO. COC REPRESENTATIVE	PRESENT	GUESTS	PRESENT
Jerry Earnhardt, President Daymark	Yes	Voting FC Staff:			
Jeanne Harrison – Vice-President Alliance Rehab. Care, Inc.	Yes	Valerie Hennike, Director	No		
Sharon Garrett, Secretary Vision Behavioral Health Services	Yes	Elliot Clark, Regional Network Relations Manager	Yes		
Bobbie Jo Hopf Youth Villages	Yes	Michael Norton, Northern Region QM Manager	Yes		
Cheri Howell Community Workforce Sol.	Yes				
Chuck Hill RHA Health Services	Yes				
Donna Duggins Strategic Interventions	Yes				
Evelyn Dawson BriteSmilz Family & Community	Yes	Non-Voting FC Staff:			
Florence Ikechukwu Spring Life Behavioral Care	Yes	Barbara Epanchin, Network Specialist	Yes		
Gladys Washington DD Residential Services	Yes	Gina DeMent, Community Relations Specialist	No		
Janeen Gordon Recovery Innovations International	Yes				
John Mattocks Vance Recovery Services	Yes	Marni Cahill, MH/SA Care Coordination Regional Manager	No		
Rasheede Hicks, LPC Rasheede Hicks, LIP	Yes	Stephanie Callahan, Network Specialist	No		
Robin Henderson-Wiley Freedom House Recovery	Yes	Virginia Hughes, QM	No		
Rosemary Lewis, CFAC Rep.	No	Lynn Veldkamp, Network Support	No		

<u>Items for Discussion</u>	<u>Responsible Party</u>	<u>Action</u>
1) Welcome	Jerry Earnhardt	Jerry called the meeting to order and welcomed everyone. Introductions were made around the table.
2) Review and Approval of 2/12/16 Meeting Minutes	All	Minutes from the 2/12/16 meeting were reviewed. Action: Robin Henderson-Wiley made the motion to accept the minutes as written. Cheri Howell seconded the motion. Motion carried.
3) Provider Forum Planning	Jerry Earnhardt	<p>The Provider Forum will be held on March 18th from 10:00 am to 12 noon at the First Presbyterian Church in Henderson. Elliott was asked to consolidate questions for the forum. He received a series of questions with a common theme. Elliot is open to receiving more questions. Christine Beck provided Elliot with feedback. Elliott will address these questions at the Forum. Supported Employment, residential services and across the board authorization periods were discussed. Discussion centered on supported employment and residential services changing from 6 months to 90 day authorizations which requires more work on the part of the Providers and UM. These services are long term services in which a lot will not change. Requirement for Halfway houses to complete a CCA and TAR the same day a member is moving in to the Halfway House is difficult to complete.</p> <p>Agenda for the Forum was reviewed. The following items will be included:</p> <ul style="list-style-type: none"> • Updates from Cardinal (to include Elliott presenting data on the top 5 denial reasons for the FC area) • State Updates – to include information from the LME’s meeting with State official and information on the direction the State is taking with Waivers, etc. • Provider spotlight – Jerry Earnhardt with DayMark (March meeting). John Mattocks with Vance Recovery Services will present at the next quarterly Provider Forum. • Networking Break • UM Issues • Providers to update information on their agency <p>Jerry will follow up with Lynn to send out an agenda.</p> <p>Chuck suggested that Cardinal (which has become NBCC certified) provide trainings that are tied to CEU’s which would be an incentive for Providers to come to the meetings. Committee members discussed how training could be incorporated</p>

		<p>into the meeting or be scheduled in the afternoon after the meeting.</p> <p>Jerry requested volunteers to assist with the meeting. Janeen will provide refreshments; Jeanne, coffee; Gladys, water and paper products; John, juice and Donna, cookies. Set up: Gladys and Cheri, Take Down, Gladys and Florence.</p> <p>Janeen announced that she will be in Seattle for a while, possibly weeks to months. Recovery Innovations is working on a strategy to ensure a leadership plan for the facility in Henderson while she is in Seattle.</p>
4) Follow Up on Response from UM Regarding 14 Day Authorization Decision	Jerry/Elliott	<p>Elliot noted that UM is trying to isolate data that really reflect what is actually happening rather than looking at across the board data. CCA's that UM is receiving has been a concern. CCA trainings have been conducted in Chapel Hill and also posted on Cardinals website. Chuck noted that CCC's have had reviews on CCA's. It was suggested to roll that tool out to all providers so that the whole network can come up to the standards on CCA's that Cardinal is looking for. Elliott will provide information about training on the website at the Provider Forum. He will also check on handing out the tool. Committee members discussed across the board issues with CCA's affecting all providers as related to time for reviews to be completed. The committee would like to see the time for authorizations to be approved broken down by individual services.</p>
5) Updates:	Jerry Earnhardt	<p>CCBHC: Jerry noted that 24 states received a plan grant from SAMSA to put together a plan of how they want a CCBHC to look. Plan has to include a whole array of services (integrated care, mobile crisis, PSP, etc.) and have electronic records. Agencies are at point that they must submit their intent letter. The State of NC will choose 2 sites (1 rural and 1 urban) to be presented to SAMSA to potentially be chosen. Eight States will be chosen to participate. Those chosen will have a capitated payment. This is a federally initiated program and if successful, it may roll out across the nation.</p> <p>Standardized Suicide Risk Assessment: There is a push by Cardinal to choose a State Standardized Suicide Risk Assessment tool. The Crisis Intervention Committee has been working on this topic. SafeT, Columbia and SBQR are among the assessments currently being used.</p> <p>Cultural Competence Subcommittee: The committee is meeting today. They are continuing to work on and close to finalizing the FC Cultural Competence Provider Plan. Cultural Competence training will be held on May 5th in Warrenton at the library, limited to 2 people per agency, registration will open on April 1st. Training information will be shared at the Provider Forum. There is also a monitoring tool that is being worked on.</p> <p>Southern Region Update: Chuck provided an update of what is going on in the</p>

		<p>Southern Region. Topics discussed were: Questions related to the B3 Waiver changes, standardization and transparency. Elliot noted that questions related to the waiver should be filtered through your Network Specialist who will follow up with Corporate staff. Standardization is needed as Providers are working with multiple LME/MCO and requirements are often different. Providers have indicated that there is an increase in provider concerns. Providers are often hesitant to discuss this issue. The committee discussed provider concerns, the provider concern module and how concerns are being resolved. How this module is being used should be reviewed. Gladys noted that Residential facilities have to abide by their Licensure rules in addition to Cardinal Innovations contract. Cardinal staff should be aware of situations and be more in tune to what is required prior to filing a concern. Jeanne described a similar situation regarding concerns as related to HUD leases. Elliot noted that what Cardinal can glean from the concern module is not necessary how Providers are practicing but it is about systemic concerns and how things are trending.</p> <p>QM: Michael reported that QM has completed the Readiness Reviews for the Block Grant. Providers in the FC area did well. Cultural Competency Tool will pilot in May. The QM Module Tool for reviewing has just rolled out.</p> <p>Cardinal Innovations Update: Elliot noted that Cardinal is trying to offer incentives to Providers to offer Psychological Testing.</p> <p>Information on two trainings was provided: Future Planning Series with First In Families of NC on March 23 and Employment First – Inclusive Workforce- What Can YOU do? on March 22.</p> <p>Medicaid Reform Public Hearings: The handout Jerry provided indicates dates and locations of the Public Hearings to share your thoughts on the draft NC Medicaid reform plan. NC Provider Council is having Dave Richards, Leesa Wainwright and Dee Jones at the NC Provider meeting on March 15th from 10 am – 12 noon at the Holiday Inn at RDU.</p> <p>Providers: Daymark is moving funds from the Southern region to the Northern region to fund a full time person to work with Mobile Crisis in Halifax County. RHA was reaccredited by CQL for four years.</p>
Next Meeting	Jerry Earnhardt	The next meeting will be held on April 8 th at 9:30 at the Five County Community Office.

Respectfully submitted,

Doris Williams, Administrative Support