

**MINUTES**  
**Piedmont Consumer & Family Advisory Committee Meeting**  
**September 18, 2018**  
**Milestone**

Committee Members	Voting Member
	Present = P
	Absent = A
CFAC Chair –Beverly Morrow	P
Jean Andersen	by phone
Hezekiah Anderson	P
Terri Clark	P
Brad Donahue	A
Jeff Euto	A
Dora Hufton	excused absence due to car trouble
John Hufton	excused absence due to car trouble
Michelle Joshua	P
Mary Sechler	A
LaRhonda Watkins	P
Staff	Non- Voting
Reid Thornburg, Senior Community Executive-Piedmont Region	P
Yalanda Williams, Member Engagement Specialist-CFAC Liaison	P
Derek Bittner-Project Support Professional- Interim CFAC Clerk	P
Guests	Non-Voting
Suzanne B. Thompson-DHHS-Community Engagement and Empowerment Team	P
Stacey Harward-Mental Health Program Coordinator-NC Department of Health and Human Services	P



**I. Call to Order/Introduction** **Beverly M. Morrow-Chair**

- Beverly M. Morrow called the meeting to order at 6:05 p.m.
- Introductions were made by visitors and guests as well as everyone present.

**II. Consent Agenda and Minutes Approval** **Beverly M. Morrow-Chair**

- Minutes were presented for approval. Motion to approve the minutes was made by LaRhonda Watkins and seconded by Hezekiah Anderson. Motion was carried, meeting minutes were approved.

**III. Old Business**

- Beverly shared that Dora and John Hufton have an excused absence due to car trouble.
- Yalanda reminded the committee about the CFAC Summit which will be held on October 12<sup>th</sup> and 13<sup>th</sup>.
- Yalanda also mentioned to the committee about the six statutory requirements.
- Beverly asked Michelle Joshua if she would like to continue to be the GCQI Member Representative and Michelle indicated that she did.
- Discussion on two CFAC members who have not attended meetings and/or does not participate in meetings as required by the by-laws.

The committee decided that there was no choice according to the by-laws that a letter be sent to Brad Donahue that he is no longer a member of Piedmont CFAC. Beverly suggested that she would call Jeff Euto and speak to him in regards to his non-participation in meetings.

**IV. New Business**

- **Transformation** **Suzanne B. Thompson DHHS-Community and Empowerment Team**  
Suzanne indicated that transformation will put all Medicaid services (both physical and mental) together. The RFP has already been posted. Transformation will create two different types of plans, standard and tailored. The standard plan is scheduled to begin in November 2019. It will provide for the physical needs and will include 12 provider lead entities. There are currently no details on the depth of the standard plan. The tailored plan is still in development. The kickoff for the tailored plan was last week. It will include the current LME/MCO framework with only 5-7 LME/MCOs. There will likely be some consolidation. The process to move between the standard and tailored plans is still being worked out. There will be an appeals process for services denied. North Carolina is one of the last states to have managed care. Suzanne reminded the committee that there is still lots to be worked out regarding both types of plans and further discussion will take place at the Summit. Suzanne will send out the link to the Transformation website to Beverly tomorrow.

**Questions/Discussion**

- **Summit-October 12<sup>th</sup> and 13<sup>th</sup>** **Beverly M. Morrow**  
Beverly indicated that almost all the members of the Piedmont CFAC will be attending both days. Beverly said that Trey Suttan, CEO-Cardinal Innovations, will be the kickoff speaker and Bob Thompson, Cardinal Innovations Board-Chair, will also be speaking.

Beverly encouraged the Committee members to reference the CFAC Summit Itinerary for more details about what is going on. Beverly stressed to the Committee how important their voice will be since CFAC restructure and by-laws going forward will be the primary topics.

## V. Action Plan

- **Achieving Our Six Statutory Obligations**

**CFAC Members**

### **Transition to Community Living (how it was and how it is now)**

Yalanda sent an email during the meeting To ask Mike Bridges, Director, TCL-Cardinal Innovations, for more information on data collected on members receiving TCL outcomes.

Beverly asked the Committee to select and commit to take an online course through Cardinal Innovations Learning Center and report back at the next meeting. Beverly also suggested that at the next meeting committee members would collectively choose a subject from the Learning Center and come back to discuss what they learned.

- **What Do We Want to Achieve This Year**

Outreach:

- **Transition Fairs**-there is one next week in Stanly County

LaRhonda is not able to make the Stanly County Transition Fair but offered to do another fair if someone would attend Stanly County. Reid Thornburg informed the committee that he or his staff would be attending this Transition Fair; he said he would take CFAC brochures to be distributed.

- **Facebook Page**

- **Cabarrus Health Alliance on Saturday**

- **Recommendations to the Committee**

**Beverly M Morrow**

- Reid Thornburg, MCO Representative-Cardinal Innovations indicated that he could recommend that the Committee be placed on the Listserve for both Member Engagement, LaKeisha McCormick and Community Engagement, LaShay Avery

- The committee will continue with their endeavor to reach out to their communities to let them know what CFAC is and what we do. Also members will continue to solicit new members.

## VI. Public Comment

- **There were no public comments.**

## VIII. Comments & Adjourn

- **State/Local Call next Wednesday**
- **Peer Workshop next Friday**

- Reid Thornburg, MCO Representative-Cardinal Innovations indicated that he could recommend that the Committee be placed on the Listserve for both Member Engagement and Community Engagement.
- Terri Clark made the motion to adjourn at 8:02 pm.
- LaRhonda Watkins seconded.
- Motion passed.
- Next Scheduled Meeting-October 16, 2018

Submitted by:



*Project Support Professional 9-25-18*

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Name/Title and date