

**Consumer & Family Advisory Committee Meeting Minutes**  
**September 11, 2018 6:00pm**  
**1127 E 10<sup>th</sup> St, Roanoke Rapids, NC**

| Committee Members                   | Voting Member<br>Present = P<br>Absent = A |
|-------------------------------------|--|
| CFAC Chair- Angelena Kearney-Dunlap | P  |
| Barbara Johnson                     |  |
| Bertha Hargrove                     | P  |
| Dianna Talley                       | P  |
| Marietta DeLoache                   |  |
| Marjorie Davis                      | P  |
| Rosemary Lewis                      | P-Dial In                                  |
| Rayshell Horton                     | p  |
| Lisa Branch                         | P  |
| Lagolia Price                       |  |
| Lakeisha Perkins                    | P  |
| Shanita Hawkins                     |  |
| <b>Staff</b>                        | <b>Non- Voting</b>                         |
| Mary Pearce- PSP                    | P  |
| Jennifer Munch- ME Liaison          | P  |
| Monae Davis- ME Liaison             | P  |
| Elliot Clark- SCE                   |  |
| <b>Guests</b>                       | <b>Non-Voting</b>                          |
| Shirley Robinson-Flood              |  |

- I. Welcome / Introductions/Public Comments Angelena Kearney-Dunlap  
Members and guests were introduced  
Cardinal was praised for work on MedAssist event. Deputy Garris (Halifax Sheriff Dept.) briefly discussed the Stepping Up initiative in Halifax Co.  
Monae Davis announced Cardinal Innovations plans to connect/partner with faith based organizations in the FC area.
  
- II. Call to Order/Moment of Silence/Blessing of Food Angelena Kearney-Dunlap  
Chairperson called the meeting to order at 6:15pm.
  
- III. Minutes Approval Angelena Kearney-Dunlap  
Bertha Hargrove motioned to adopt the July 2018 minutes. Seconded by Marjorie Davis. Minutes were approved. All in favor.

- IV. Cardinal Innovations Healthcare Updates Jennifer Munch  
 CFAC summit on Oct 12 and 13 at Cardinal Innovations Kannapolis office. Members were urged to register to attend. An open letter on Medicaid reform from Kody Kinsley and David Richard that was shared at the August State CFAC meeting was distributed and briefly discussed. Medicaid reform is expected to begin its first phase in July 2019, per Elliot Clark. The first phase will introduce the Standard plans for Medicaid reform.
- V. Old Business Angelena Kearney-Dunlap
- Bertha Hargrove to attend September 28<sup>th</sup> OPC CFAC Peer Support Workshop  
 This will serve as the committee's Recovery Month activity
  - Recovery Month Subcommittee Reports  
 Plans are needed for 2019 Recovery Month activities
- VI. NC DHHS Updates Jennifer Munch  
 Jennifer will obtain a copy of the power point from the State CFAC meeting in August, and will distribute to the committee.
- VII. State CFAC, Community Board, and/or Executive CFAC Updates CFAC Members  
 Questions were raised regarding the rollout of Medicaid reform. Chairperson and liaisons advised that there is a timeline for reform rollout, yet no final plans have been communicated to providers/MCOs.
- VIII. Recommendations to Board CFAC Members  
 No recommendations were made.
- New Business: CFAC Members
    - Select a representative to serve on Provider Community Council  
 Rosemary Lewis (via conference call) provided the committee with information regarding the Provider Council meetings. FC CFAC meets at the Henderson Cardinal Innovations office the 2<sup>nd</sup> Friday of every month. (September Provider Council meeting for 09/14/18 has been cancelled). Cardinal Innovations staff will investigate whether the CFAC rep to Provider Council meetings would be reimbursed.
    - Angelena discussed the CFAC online trainings now available in the Cardinal Innovations Learning Center. Member Engagement Liaisons will send a link for the Learning Center to Angelena.
- IX. Action Steps CFAC Members  
 No review for plan of work, as there was a lack in quorum for approval in 2018. The November meeting will serve as a planning meeting for the 2019 Plan of Work.  
 Elliot suggested adding an agenda item for the next meeting to review local dashboard reports.

- X. Recruitment and Membership Efforts CFAC Members  
 Shirley Robinson-Flood was accepted as a new member. The motion was made by Diana Talley, and seconded by Bertha Hargrove. All in favor.
- XI. Community Involvement Updates – Trainings/Conferences/Events CFAC Members
- NAMI Peer to Peer training sessions are being offered in Boone from September 14 to November 9.
  - Pinehurst Conference to be held in December. CFAC will sponsor one committee member to attend. Bonnie Schell scholarship is available if sponsorship for training attendance is needed.
  - Jennifer explained InfoSource emails for training updates. Committee members can register on Cardinal Innovations website.
  - Shirley advised the Morse Methadone Clinic will hold an open house on September 12 in Roanoke Rapids 9am-1pm.
  - Celebrate Recovery services are now available in Weldon, NC.
- XII. New Member Appointment/Considerations CFAC Members  
 Guest Martha expressed interest in joining the committee.  
 Shirley Robinson-Flood was appointed as the spokesperson for State to Local CFAC conference calls.
- XIII. Public Comment Community Members
- Shirley Flood discussed gaps in service: Outreach is needed for patients/potential members in rural populations that are not aware of available services, or may not have access to services in their areas. Guest discussed the need for more organization in dividing funds/services among counties/rural areas.
  - Elliot discussed the role of MCOs in managing coverage gaps, especially in rural areas. Elliot advised that the ability of MCOs to use both reserve funds and contracted provider resources to serve members. Concerns were raised as to how to leverage federal and county funds to serve members, and the process was explained by Elliot.
  - Guest Martha discussed opening a facility for SUD patients in rural Halifax Co. who do not have insurance coverage/do not have access to facilities. She expressed an interest in investing her own resources to open the aforementioned facility. Angelena suggested approving Martha as a representative to attend the October Provider council meeting. Motioned by Shirley Robinson-Flood; seconded by Bertha Hargrove. All in favor.
  - Discussion was held regarding services available to inmates upon their release from incarceration. Guest Roger suggested outreach to local Senior Centers.
- XIV. Adjournment  
 Chairperson adjourned at 7:48pm.

Submitted:

*Mary C. Pearce, CFAC Clerk 09/11/18*

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 Name/Title and date