

Triad Consumer & Family Advisory Committee Meeting Minutes
April 10, 2017
Behavioral Health Plaza 725 Highland Ave. Winston Salem, NC 27101

Committee Members	Voting Member Present = P Absent = A
CFAC Chair – Obie Johnson	P
Mary Anneckelli	P
Bill Donohue	A
Tim Flavin	P
Dennis Lynch	P
Mary Miller	P
Matt Potter	P
Sarah Potter	P
Julie Whittaker	A
Gladys Christian	P
Pam Goodine	P
Ricky Graves	P
Glenda Smith	P
Staff	Non- Voting
Member Engagement Manager, Stacey Inman	PRESENT
Mental Health Program Coordinator / Community Engagement & Empowerment Team, Eric Fox	PRESENT
Guests	Non-Voting
Joan Lynch	Present
David Silk	Present
	Present

- I. Call to Order/Introduction** **OBIE JOHNSON**
 Chairperson called the meeting to order at ____ p.m. Introductions made by the Chair.
- II. Consent Agenda and Minutes Approval** **CFAC MEMBERS**
 The minutes for February and March were approved with a change to the March minutes: Cardinal staff will add attendance from the sign in sheets and include the name of the guest who spoke during open speaker.
 Also in March minutes, Pam Goodine’s statement to read that any inpatient crisis center unit make provisions for telephone calls to family if they are not in the 336 area code.
- III. DHHS Report** **ERIC FOX**
 Two major conferences coming up, NC Tides in Wilmington and NC Policy Forum June 5-6 in Raleigh. Triad CFAC advises the Community Board through Matt Potter. It was suggested that Triad minutes may put the advisory on the 6 state statues at the bottom of minutes. Triad CFAC goes to Obie, Matt and Mary to advise the E-CFAC committee. Triad CFAC goes to Obie to advise S-CFAC via telephone on the third Wednesday of the month.
 HB 403 contains information on LME/MCO
 Eastpointe merger is on pause.
 New and improved questionnaires were given for the annual CFAC evaluation. CFAC homework is to read and respond to this document. Further discussion will take place at our next meeting. CFAC’s two biggest challenges last year were the Local Business Plan and the Budget.

IV. Old Business

OBIE JOHNSON

Areas of Interest: The Highland Avenue Crisis Center. A long discussion raised questions: 1. Is the new plan in compliance with the way the grant was written and how will that drop ER visits? 2. What is Cardinal doing with Medicaid mental health savings, how are they reinvesting it? 3. Are Forsyth County stakeholders aware that even if the center does not break even, there will be sufficient savings in decreased recidivism of ER use? 4. Does CI get the same support from Baptist and Forsyth hospitals that Vaya gets from Mission hospital? 5. What is Cardinal trying to hide by denying CFAC presence on planning committees and the lack of transparency in the way they do business? 6. \$2,000,000 of grant money and \$9,000,000 of CenterPoint Medicaid savings, what will users of this center actually gain from all this money that was secretly spent and was it wisely spent?

V. Cardinal Innovations Health Updates

N/A

VI. New Business

CFAC MEMBERS

Next month's agenda in the following order.

Eric Fox presentation on the end of year CFAC performance: 45 minutes.

QM Cardinal Staff: 15 minutes.

Crisis Center update by Don Martin and Dudley Watts to be invited by Mary Anneckelli to come at 7:15 p.m. 45 minutes.

Congratulations to Glenda Smith winning the Advocate of the Year award from the Mental Health Association.

Triad CFAC addressed

- State Statue 2: Identify gaps and underserved populations by reviewing and commenting on the Highland Avenue Crisis Center.
- State Statue 3: make recommendations regarding the service array and monitor development of additional services,
- CFAC members continue to monitor the development of the Crisis Center.
- State Statue 6: Submit to the State CFAC findings and recommendations regarding ways to improve the delivery of MH/DD/SA services. Obie, CFAC chair, faithfully participates in the monthly state calls.

VII. Action Steps:

VIII. Recommendations to the Board

IX. Comments & Adjourn

Submitted by:

Mary Miller - Vice Chair 04/23/2017

Name/Title and date

Cindy Rhodes – Project Support Professional 05/30/2017