

## REALIGNMENT REPORT – SEPTEMBER 1, 2021

Every other week, the Realignment Report will provide an “at-a-glance” update on Cardinal Innovations' activities related to the realignment of counties and their members as an FYI for its members, providers, and the community. The report will highlight current cycle accomplishments, address any issues for resolution, and feature important milestones for the upcoming cycle.

9/1/21 – Cabarrus,  
Union, Stanly to  
Partners

11/1/21 – Forsyth,  
Davie to Partners

12/1/21 – Davidson,  
Rockingham to  
Sandhills

12/15/21 –  
Mecklenburg, Orange  
to Alliance

### REALIGNMENT HIGHLIGHTS THIS CYCLE:

*Cardinal successfully transitioned 18,000+ members to Partners on Sept. 1!*

#### REALIGNMENT

- Cardinal developed a *Transition Playbook* for the safe and seamless transition of members. The playbook has been sanctioned by NC-DHHS as the standardized process for realignment work.

#### MEMBERS

- Cardinal has worked closely with Partners to securely transmit data, including Registry of Unmet Needs (RUN) information, for more than 18,000 members in Cabarrus, Stanly, and Union counties, under oversight from NC-DHHS.
- Cardinal has conducted warm handoffs with Partners to ensure continuity of care for members receiving hospital/inpatient services, facility-based crisis services for children, and services delivered in alcohol and drug abuse treatment centers.
- Cardinal has organized joint special staffings with affected social service agencies to facilitate transitions of complex cases.
- Cardinal is working with Partners to transition a total of 53 staff members, including 20 care coordinators, to support the ongoing care of members in Cabarrus, Stanly, and Union counties.
- Cardinal will begin transmitting member data for other realignments, following *Transition Playbook* requirements and scheduling.

#### PROVIDERS

- Cardinal is partnering with DHHS to improve efficiency by streamlining the contracting process for all impacted LME/MCOs.
- Cardinal asks its providers to submit future and continued reauthorization requests to Partners on Sept. 1 and thereafter.
- Cardinal is encouraging its providers to participate in Partners' outreach efforts, including its provider information sessions (visit Partners' [Provider Events calendar](#) if interested in attending a future session).

#### COMMUNITY

- Cardinal has hosted individual and joint Consumer and Family Advisory Committees (CFAC) to review the realignment schedule and transition processes and is making CFAC introductions to the new LME/MCO.
- CCR and Cardinal are participating in individual county realignment committee meetings to facilitate transition planning.
- Cardinal has transmitted community resource data files, including county DSS contacts, hospital and health facilities, court personnel, and CFAC membership and current initiatives to Partners Health Management.

For more information, visit <https://www.cardinalinnovations.org/County-Realignment>.