

**Northern Region Consumer & Family Advisory Committee Meeting Minutes**  
**Tuesday, March 9<sup>th</sup>, 2021**  
**Microsoft Teams Meeting: 1 (980)221-1052 Conference ID: 748 930 06#**

Committee Members	Voting Member Present = P Absent = A
Angelena Kearney-Dunlap (Northern CFAC Chairperson)	P
Martha Green (Northern CFAC Vice-Chairperson)	P
Bertha Hargrove	P
Dianna Talley	P
Lakeisha Perkins-Tabron	P
Ravetta Crockett	P
Marjorie Davis	P
Penny Tane	P
Michael Tane	P
Gladys Foster-Young	P
Shirley Robinson-Flood	P
Tameeka Williams-Burchette	P
Sheila Holt	P
Staff	Non-Voting
Deborah Hendren (Northern Community Operations Manager)	P
Monae Davis (Northern Member Engagement Specialist/ Liaison)	P
King Jones (Member Engagement Director)	A
Elliot Clark (Regional Affairs Director)	A
Michael Norton (Quality Assurance Manager)	P
Stacey Harward (NC DHHS)	P
Guests	Non-Voting
Reggie Williams (Warren Co. Mental Health Officer – Sheriff’s Office)	A

- I. **Welcome | Introductions | Call To Order | Opening Devotion** **Angelena Kearney-Dunlap**  
 Meeting called to order at 6:01 pm
  
- II. **Agenda and Minutes Approval** **Angelena Kearney-Dunlap**  
 A quorum was established. Gladys motioned to approve the minutes. Marjorie seconded the motion to approve the minutes submitted for the February 2021 Northern CFAC Meeting. Motioned carried unanimously and the minutes for the February 2021 Northern CFAC Meeting were approved.
  
- III. **Warren Co. Mental Health** **Reggie Williams**  
 Reggie Williams did not attend the meeting.
  
- IV. **Cardinal Innovations Healthcare Updates** **Cardinal Innovations Staff**

Monae Davis encouraged CFAC Members to visit Cardinal Innovations Healthcare to review Cardinal Innovations 2020 Impact Report and the County Action Plan. Monae informed Northern CFAC members counties Orange and Forsyth County have initiated steps to disengage from Cardinal Innovations. Monae also informed membership Cardinal Innovations CEO, Trey Sutton, is scheduled to attend the April 2021 Meeting and may provide additional information about the disengagement. Monae shared information about three (3) upcoming events: NC Medicaid Transition to Managed Care Community Partners – The Beneficiaries Experience, Supportive Counseling Group For Adults with Special Needs (Family Support Network of Central Carolina), and Community Needs Assessment (scheduled to close March 26<sup>th</sup>, 2021).

Tameeka Williams - Burchette inquired about submitting comment or concerns re: NC Innovations Waiver. Angelena requested Tameeka to send questions or concerns via email to be forwarded to the Board of Directors.

Michael Norton reviewed the Five County QM Dashboard. The dashboard included information about grievances and complaints submitted against providers and Cardinal Innovations during July 2020 – December 2020. The dashboard report also included information regarding provider monitoring to ensure quality of services for onsite services and community-based services. Michael reported provider monitoring is currently conducted virtually due to COVID19 Health Advisory. Michael shared providers that do not meet the 85% compliance standard will have to adhere to a Plan of Correction. Michael shared process updates include a review of progress two (2) months later. Michael also shared plans to update the Dashboard process and make it available for digital viewing.

**v. NCDHHS**

**Stacey Harward**

Stacey Harward shared information about upcoming events hosted by the NC DHHS Community Empowerment and Engagement Team. Stacey encouraged CFAC Members to review the March 2021 Community Updates that included information about Veterans HOPE Program and Medicaid Transition to Managed Care for Community Partners the Beneficiary Experience. Stacey also informed CFAC members that March is Brain Injury Awareness Month and Disability Awareness Month. Related events to highlight awareness include: “So There is a TBI Webinar” scheduled for March 10<sup>th</sup>. Stacey also reminded CFAC members of State CFAC (March 10<sup>th</sup> 9 am – 1 pm), Regional CFAC (March 23<sup>rd</sup> 6 pm – 7:30 pm), and State To Local (March 24<sup>th</sup>).

Stacey requested ideas and feedback for potential trainings. Chair requested a list of available trainings from the Community Empowerment and Engagement Team.

**vi. Old Business**

**Angelena Kearney-Dunlap**

Chair shared recently completing her COVID19 vaccinations. Shirley Robinson-Flood mentioned ongoing plans to initiate a NAMI chapter in the Northern region area. Shirley invited CFAC members to participate in “Many Faces One Voice” Virtual conversation on March 11<sup>th</sup> @ 4 pm hosted by NAMI: High Country, SAMHSA, and NC DHHS.

**vii. Recommendations to Board**

**CFAC Members**

Tameeka reported plans to email recommendations from school staff to address COVID support for students and school staff.

**VIII. New Business & Action Plan Review**

**Angelena Kearney-Dunlap**

**2021/2022 Health Events**

Chair expressed plans to host community events to highlight Mental Health Awareness Month May 2022. Martha Green shared information about previous Mental Health Awareness events in Halifax County that yielded large participation from the community.

**Radio PSA**

Tameeka shared information about contacts with local radio stations. Tameeka reported connecting with radio stations in Franklin and Granville counties and receiving information from Martha regarding Halifax county radio. Monae reported plans to connect with Vance county radio (WIZS). Members were assigned to give PSA and information related to behavioral health in respective counties:

- Warren – Dianna Talley
- Granville – Shirley Robinson-Flood
- Franklin – Tameeka Williams- Burchette
- Halifax – Martha Green and Sheila Holt
- Vance – Gladys Foster-Young

Chair requested for Monae to attend PSA recordings or radio segments to provide additional information regarding behavioral health and Cardinal Innovations.

Volunteers agreed to get together to work on their presentations with plans to record in April 2021.

**IX. Action Steps**

**CFAC Members**

Chair deferred to New Business and Action Plan.

**x. Community Involvement Updates – Trainings/Conferences/Events** **CFAC Members**

Provider Council: Penny Tane attended the February 2021 Provider Council Meeting and reported the Cultural Competency Advisory Committee presented. Penny shared information about the committee which began in 2008 with the Piedmont region to address cultural competencies. The Committee meets once a month and providers are encouraged to attend. The provider council meets Friday, March 12<sup>th</sup> @ 9:30 am – 11:00 am.

Regional Health Council – Michael Tane declined any Regional Health Council updates as the council had not meet in the interim between Northern CFAC Meetings.

**XI. New Member Appointment/Considerations**

**CFAC Members**

There are no new members appointments to consider currently.

**XII. Public Comment**

**Community Members**

- Michael inquired about how Orange Co. Members may be impacted by disengagement and how they will be contacted about the disengagement. Monae reported plans to follow up.
- Michael also inquired about SNP information being sent to members in the Orange Co. Monae reported plans to follow up.

**xiii. Adjournment**

**Angelena Kearney-Dunlap**

- Meeting adjourned at 7:21 pm.

*Monae Davis, MS NCC*

Member Engagement Specialist, Northern Region

*03/09/2021*

Date