

Southern Regional Network Council Meeting Agenda & Minutes

President: Chuck Hill

Meeting Date: January 5, 2017

Meeting Location: Cardinal Innovations, 4855 Milestone Ave, Kannapolis, NC 28081

Conference Call Number (for call-in): 855-332-4181; Code: 8035775

Member	Representing	Present or Call	Absent	Member	Representing	Present or Call	Absent
Chuck Hill, Chair	RHA Services, Inc.	P		Andrea Stevens (IDD)	Consumer/Family Member	P	
Jeanne Pritt, Vice Chair	InReach	P		Beth Albrough (IDD)	Consumer/Family Member		
Kerri Cole (Secretary MH-A)	Old Vineyard	P		LaKeisha McCormick	Center for Prevention Services		
Devon (Smith) Cornett (Past Pres./IDD)	DDR, Inc.	P					
Karen Holst for Peggy Terhune (CCC)	Monarch			Sharisse Johnson	Piedmont COC-Network Manager	P	
Diana Duncan (Cultural Comp.)	Diana's Home Care	P		Reid Thornburg	Piedmont COC-Director	P	
Tom Hibbert (MH-C)	Timber Ridge	P		Jill Queen	Piedmont COC-QM	P	
Arlana Sims (Outpatient)	Sims Consulting	P		Janet Breeding		P	
Pam Rankin for Billy West (CCC)	Daymark	P		Beth Monaco	IDD Care Coordination		
Amy Shepherd for Robin Devore (IDD)	Lifespan			Carol Gouge	CI Member Engagement		
Chris Abbey (SA)	PASAPA/ Monarch	P					
LaTonya Hardy (Outpatient)	S&H Youth and Adult Services						
Jacqueline Millican (LIP)	Nazareth Children's Home	P					
Sharon Wilcox (FBC Director)	Daymark						
Jean Tillman	Daymark						
VACANT (Hospital)							

Agenda	Issue / Discussion / Action	Action / Decision / Outcome/Deliverable	Responsible	Target Date
1. Welcome, Call to Order and Introductions (A)- Chuck Hill	<ul style="list-style-type: none"> Members were welcomed Meeting was called to order 1:40 Introductions 	<ul style="list-style-type: none"> NA 	NA	NA


(A) Action

(D) Discussion

(I) Information

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2. Review of Minutes (A, D)-Chuck Hill  DRAFT Southern Regional Network C	<ul style="list-style-type: none"> The minutes of the 11-17-16 meeting were distributed and reviewed. A motion to approve was made by Jeanne Pritt and seconded by Reid Thornburg with no corrections 	<ul style="list-style-type: none"> NA 	NA	NA
3. Review of Agenda (A, D)-Chuck Hill	<ul style="list-style-type: none"> Additional items for the agenda: 	<ul style="list-style-type: none"> None 	NA	NA
4. Follow-up Items from the November 2016 Meeting (I) Chuck Hill	<ul style="list-style-type: none"> Chuck Hill and Devon Smith will draft a summary report to Regional Network Council. Regional meeting is Monday, January 9th. Chuck Hill requested having a presentation for NBCC CEUs regarding in Intro to TBI. Possible presenters are Hinds Feet Farm, VA, Carolinas Health Care or TBI specialists at the Division. It is key that the presenter is qualified for credit. Terms Ending for Council Representatives Dx's not included in/removed from ICD10 Clinical Operations Q&A Webinar January 30, 10 a.m. - The Cardinal Innovations Healthcare Clinical Operations Team will feature a Question and Answer webinar with the Clinical Operations leadership team on January 30. Any questions need to be submitted by January 25th. 	<ul style="list-style-type: none"> Devon to go through and create a draft and add any additional items for the Regional Meeting. Chuck will be contacting all possible presenters. Sharisse is making sure that all councils across the network have the opportunity to attend the events. Cindy Wickline is working on a provider training calendar. Topics included ISP and PCP's. Chris at PASAPA is looking to have some of their trainings be NBCC credited. Regarding Dx. Chris Abbey heard back from Kevin Davidson and the target population was attached to the dx code. He assumes it has been corrected. Council would like all minutes posted from these webinars. Sharisse Johnson has asked and she is hoping this will happen with the next webinar. Send Sharisse Johnson any complaints or concerns to share for the discussion on the webinar. CFAC and families have been heard and their comments and concerns are being taken into 	Devon Chuck Sharisse	Feb 2 Feb 2 Feb 2

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	<ul style="list-style-type: none"> Providers that have been affected by the rate change are being asked to come forward with their concerns. Discussion regarding the name of this particular meeting. By-laws state the title is Local Provider Council. Devon Cornett makes a motion to call ourselves the Southern Regional Local Provider Council. Jill Queen states that the Regional should determine the name for all councils. Reid Thornburg motioned to take the discussion of the name of this council to the Regional Council and Devon Cornett seconded. 	<p>consideration but stakeholders need to also present those issues for the families.</p> <ul style="list-style-type: none"> Bring the discussion of the title of this committee to Regional Council. Motion dropped until we receive confirmation from the Regional Council. Motion made to take the name of this council to the Regional Council meeting, January 9th. 	Devon/ Sharisse	Jan 9
5. New Council Members	<ul style="list-style-type: none"> Two vacancies on council, Chris Abbey term expired and a replacement for Prevention Services. Received 13 responses. 	<ul style="list-style-type: none"> Confirmed election of Chris Abbey for PASAPA and Lakeisha McCormick for Prevention Services. 	NA	NA
6. Nominations and voting for officers	<ul style="list-style-type: none"> Chuck Hill, Jeanne Pritt and Kerri Cole term has expired. A motion to continue the terms of all three was made by Sharisse Johnson and seconded by Devon Cornett. 	<ul style="list-style-type: none"> Motion to keep all three officers passed with no objection. 	NA	NA
7. DMH/DMA Updates – (I)	<ul style="list-style-type: none"> Janet Breeding – Communication Bulletin 231, released 12/29/2016. 	<ul style="list-style-type: none"> Janet advised that the JCP should be read thoroughly and it's evolving. 		


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	<p>Regarding Children with Complex Needs. Ages 5-21.</p> <ul style="list-style-type: none"> Flow chart has gone out asking for feedback. Nicole Cole is the coordinator for the Children with Complex Needs. 	 joint_communication_bulletin_j231_childre		
8. Representative Updates -(I)	<ul style="list-style-type: none"> Clinical Advisory – Pam Rankin PASAPA -Chris Abbey Cultural Competence –Piedmont COC CC Council – Diana Duncan Global CQI/Corporate Global/PMT – Jeanne Pritt 	<ul style="list-style-type: none"> Clinical Advisory – None. PASAPA – Training starts next week. HIV. Schedule is on the PASAPA website. Cultural Competence – Jill Queen reports the committee has wrote in the Infosource looking for more members. Jan 27th will have a training for Ethics of Cultural Competence. Will have one in February regarding writing of the plans. They have not finalized. Frederick has been able to order 250 books titled “Improving Cultural Competency” to share with groups and local councils. Working with the Triad Regions to do trainings Feb 7th and 22nd. CC Tools and revisions they are under the pilot and by the end of month they should be releasing the changes and revisions. Plan to move forward with reviews March 1st. Network has hired a new person, Emily Carrouth replacing Jennifer on local CC meetings as the Network Representative. Global CQI - Jeanne Pritt reports have not had a meeting will have one Jan 13th and 		


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		<p>going through a transition and talking changes in by-laws. CQI are partnering with performance data. Team will discuss reporting options and partnership. GHA and Alexander shared tools that Jeanne will forward for minutes. Satisfaction Tools and Stratus and cost of interpreting.</p>  <p>Stratus Video - Overview.pdf</p> <ul style="list-style-type: none"> The General Membership meetings have been changed to second Friday of even months at 10A-12P from February through August.. The dates for 2017 are: February 10th , April 14th, June 9th, and August 11th. We will reevaluate this schedule at the August meeting. 		
9. Provider Updates - (I)	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> Pam Rankin – Group meeting to address gaps in substance use disorder and looking at evidence based treatments to make recommendations to Clinical Advisory. Bulletin regarding state funding for MCM in jail. For the Cardinal catchment, Daymark has agreed to continue to provide the services (without billing) until March 1 so they can provide a seamless transition to the MCO. Still on target to open FBC in Cabarrus in Feb and the Lexington location in late Spring. Tom Hibbert – Business as usual. Kerri Cole – expansion ahead of schedule 		

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		<p>due to open April 2017 with 60 beds, 38 adults and 22 adolescent.</p> <ul style="list-style-type: none"> • Jeanne Pritt – Nina Schultz new CFO and comes from Planned Parenthood. • Chuck Hill - Supported Employment will be coming into the Inc. side from the LLC side and will be under Chuck Hill's purview. 		
10. COC Updates - (I)	•	<ul style="list-style-type: none"> • Jill Queen – QM reviews will return March 2017. All work remote with exception of Managers. Records manual is out and available. Updates to Clinical Coverage Policy have been made will be shared at the next meeting. • Sharisse Johnson – working on Trainings and would be posted on the Provider resource webpage. Jennifer Russell replacement and will intro to providers. Rebranding at Network. Now called Network Management with Operation side and Network Engagement side. Hired two development coordinators. • Reid Thornburg – Community Operations and all separate divisions are all mobile. New dashboard format starting with January and he will have it on agenda for February to review. Report will be July – Sept. Executive Team and location. Discussion regarding moving to the NASCAR Building to move in first quarter 		


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		<p>2017. Community office centers will be for Admin support and structure and wellness and education. Moving from ownership of properties to leasing properties. Goal is to move out of this location by May 2017. Needs assessment report has come back and will be part of the April Capacity needs. Out of 5000 assessments received approx 50%. Highest return rate from members. Discuss about communication with community as the MCO and marketing and strategizing. Progress on Stepping Up is being embraced and starting in Cabarrus.</p> <p style="text-align: center;">  step up committee naco - overview.pdf </p>		
11. Agenda Planning for 2/2/17 - (D)	<ul style="list-style-type: none"> Email to Chuck Hill or Jeanne Pritt Having every other month. 	<ul style="list-style-type: none"> Will be updated on the website. Next one is February 10th at Milestone. 		
12. Begin Planning for February Provider Meeting (2/10/17)	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> 		
13. Adjournment (A)	<ul style="list-style-type: none"> A motion to adjourn was made by Devon Cornett and seconded by Jacqueline Millican. 	<ul style="list-style-type: none"> 		
<p>Next Meeting: February 2, 2017 (1st Thursday monthly from 1:30p-4p)</p>				

Minutes Submitted by: Kerri Cole, Secretary

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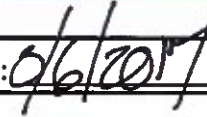
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Minutes Electronically Approved:



, Chair

Date:



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