

Southern Region Consumers and Family Advisory Committee (CFAC)
Meeting Minutes
December 15, 2020

Committee Members	Voting Member Present = P Absent = A
Beverly M. Morrow, Chair	P
Terri Clark, Vice-Chair	A
Jean Andersen	P
Crista Aldridge	A
Michelle Joshua	P
Toni Partlow	A
Hezekiah Anderson	P
Mary Sechler	A
LaRhonda Watkins	A
Jeff Phillips	P
Jessica Aguilar	P
Maria Shannon	P
Marilyn Sierra	P
Dr. Iris Sanders	A
Staff	Non- Voting
King Jones-Director, Community Health & Wellness	P
LaKeisha McCormick-Community Operations Manager- Southern Region	P
Laura Wilkicki, notetaker	P
Nicole Six, Director of Child Welfare and Foster Care	P
Guests	Non-Voting
Stacey Harward-DHHS, DHHS	P

1. Call to Order/Welcome/Introductions

Beverly Morrow called the meeting to order at 6:02 p.m.

2. Public Comment

No public comments at this time.

3. Approval of Minutes for October 20, 2020 and November 17, 2020 Meeting

Beverly Morrow requested a motion to approve the November 17, 2020 meeting minutes as written; correct the spelling of Jean Andersen.

Hezekiah Anderson motioned to approve the November 17, 2020 meeting minutes. Michelle Joshua seconded the motion. A roll call vote is taken. All in favor. Motion carried.

Beverly Morrow requested a motion to approve the October 20, 2020 meeting minute as written. Jean Andersen motioned to approve the October 20, 2020 meeting minutes. Hezekiah Anderson seconded the motion. A roll call vote is taken. All in favor. Motion carried.

- 4. Child Welfare Operating Model Presentation, Nicole Six, Cardinal Director of Child Welfare and Foster Care** presented. Six answered questions, and discussions continued. It was discussed that the word “Welfare” in this title should be changed, it could have a negative connotation to the families. Nicole gave King a flyer for King to share.

5. Old Business

- Relational Agreement changes in Verbiage. King gave an update that this has not been solidified, and next meeting will be March or April for a vote. Three regions signed it, there will likely be a majority rules. A conversation about the fact that the Relational Agreement was with the old Board, so currently it doesn't apply. Consequently, we don't have a Relational Agreement in place. Discussions were discontinued until we have an all-CFAC meeting.
- B3 Services Member findings from calling providers; previously we stated this would be an initiative, performing Secret Santa calls. Members stated they have had difficulty finding the list of B3 providers on Cardinal website. Jeff will send the pamphlet and the B3 services listing, but Jeff can't make calls because he is a provider. Beverly requested members make calls and bring updates to the next meeting, and bring the provider names so Cardinal can act accordingly. It might be helpful to determine what services we are inquiring about when making these Secret Santa calls. Beverly volunteered to coordinate who is calling what provider and will publicize the list for all. King requested a filtered list by our network department and will send out to the group.
- Solicitation of Mecklenburg and Rowan CFAC member. We only have one Mecklenburg representing, so we need more members. Beverly asked for a follow up about previous steps to get the word out to solicit for a new member.
- Update – 4th Cardinal Board Member Seat. King provided an update; all four regions are on board. We need the Steering Committee to draft a revision to the By-laws which will be approved by an all-CFAC meeting (as stated in the By-laws).
- Statutory obligations. King gave an update; it was put on hold due to COVID. Cardinal's Business Plan is set to expire June of 2020, but there were other priorities like COVID. Members felt it wasn't relevant for conversation at this time. It was clarified that from July 2019 through June of 2020, obligations have been met.

6. New Business

- Gaps in services. Peer support is not a long-term service so there's a gap for individual support. This is a state gap. King clarified that if the group takes this on, it needs to go to the state. Jean recommended we write a letter to CFAC because they advise DSS and legislature services of gaps in local services. If there are other gaps and services that need the state attention, it might be good to include that in the letter from CFAC in whole. Wednesday is the state to local call. Jeff, Beverly, Michelle, and Jean will work together to draft a letter and present to our members for our next meeting. Jeff will be away for two weeks and will send an invite after the holiday.
- Discussion – concerns/questions
No updates on the disengagement activities. Friday, the 18th, is the last day for input (for or against disengagement) to Cabarrus and Union counties. King sent out the website address to provide feedback to the Board of Commissions. Stanly County's deadline for input is January 8, 2021. After this deadline, Secretary Cohen has 90 days to deliver a determination. Nicole Six did present to the county commissioners. King will ask Nicole Six if she presented to the county commissioners. Support group Jessica and Maria led a support group last Friday, the 11th, and will send the members the youtube.com link when it's ready.
- CFAC Facebook page update. Hezekiah provided an update with King about creating a separate FB page in order to share communications and solicit a member. King offered that it was not ideal to do this. At this time, Hezekiah's committee needs to review the risks and liabilities of having a page alone or with Cardinal.
- Latino Sub-committee report. Maria provided an update on initiatives and would like more participation from the members. Beverly asked if Maria could send what she suggests to work towards this as our #1 initiative, and all members should be involved, not just our Latino subcommittee members. Maria would like to collaborate with Cardinal in having documents translated to be more effective, but with all outreaches, nothing ever gets decided or done. She would like some help with this. King has asked LaKeisha to follow up with some ideas and will connect with our Communications Team to help with these needs.
- GCQI Committee Report. Michelle Joshua provided an update. Met on November 20th. It was a full meeting, full agenda. Some Reporting indicators on provider having some barriers that were identified. The peer Bridger model that was discussed Regarding these care coordinators that are going to clients at the hospital while inpatient, develop a relationship/make contact and follow to post discharge. We could ask the two individuals that led to the discussion, Melissa Marshburn and Amy Weatherman (ask Jill Queen to arrange) to share the discussion regarding these care coordinators using this Peer Bridger Model to the southern CFAC.
- Cultural Competence Committee report. Jeff said not a very well-oiled committee and COVID has thrown things off.
- Cardinal Board meeting – Jean gave an update on discussions at the Board meeting on December 4. Dec 9 CFAC met.
- State CFAC meeting, Jean stated it was Dec 9.

- Southern CFAC conference. A meeting was scheduled for Nov 18 but was postponed for January and will solicit for a best time. Sept 25 would be the one-day conference just our five counties **and details will come**. Trey said he would be glad to help. The name will be “Wellness Together”, to inform and educate the southern region on IDD/MHSUD/TBI but is still under discussion.
- DHHS update – Stacey Harward gave updates around COVID and other activities and meetings. Keep an eye out for online trainings.
- Updates- Cardinal Innovations – LaKeisha gave an update on community collaborations.

7. Action Plan

- Achieving Our Six Statutory Obligations
- New Member Solicitation
- Latino/Hispanic Community
- Transition to Community Living (TCL) Annual Report

8. Next meeting:

Beverly Morrow called the meeting to adjourn at 8:09 p.m.

Submitted by:

Laura Wilkicki
