



Alamance Caswell Provider Network Council

Meeting Minutes

July 28, 2016

Members:

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| <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Garry Wiley – Universal MH,DD,SAS (President) <input checked="" type="checkbox"/> Ron Rau – Alcohol and Drug Services (Vice-President) <input type="checkbox"/> Debbie DuRoss – Psychotherapeutic Services (Secretary) <input type="checkbox"/> Lisa Bracken – Pinnacle Family Services <input checked="" type="checkbox"/> Megan Johnson – Carter’s Circle of Care <input checked="" type="checkbox"/> Tom Lesniak - RHA <input type="checkbox"/> Ron Osborne - RTSA <input checked="" type="checkbox"/> Phyllis Elliot – Easter Seals, UCP <input type="checkbox"/> Toni Bartlett – ARMC/Cone Health <input checked="" type="checkbox"/> Laura Quinn – Behavioral Intervention Professionals of the Triangle <input checked="" type="checkbox"/> Patty Thompson – AC CFAC Representative | <ul style="list-style-type: none"> <input type="checkbox"/> Donna Musson – OE Enterprises <input type="checkbox"/> Amy Chapman – Lindley Habilitation Services <input checked="" type="checkbox"/> Todd Posey – Children’s Home Society of NC <input checked="" type="checkbox"/> Miriam Cowan – Trinity Behavioral Healthcare <input checked="" type="checkbox"/> Lynn Widener, Cardinal Innovations <input checked="" type="checkbox"/> Jodi Meacham, Cardinal Innovations <input type="checkbox"/> John Teer, Cardinal Innovations <input type="checkbox"/> Debra Welch, Cardinal Innovations <input checked="" type="checkbox"/> Michael Norton, Cardinal Innovations <input checked="" type="checkbox"/> Jean Richardson, Cardinal Innovations |
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MINUTES:

AGENDA ITEM	DISCUSSION	ACTION, DECISION, OR OUTCOME	RESPONSIBLE / TARGET DATE
1. Welcome / Introductions	Garry Wiley welcomed members and introductions were made.		
2. Approval of last meeting minutes	Garry asked council members to review the meeting minutes of May 26, 2016.	Ron Rau made a motion and seconded by Phyllis Elliot to approve the minutes as written. Motion carried.	
3. Update CFAC – Patty Thompson	CFAC Updates from Patty Thompson: <ul style="list-style-type: none"> End of fiscal year – no new budget to date Planning some upcoming trainings – WRAPP and Peer Support Next meeting on September 27th 		



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4. Update – SCFAC / Ron Rau	<p>State CFAC Updates from Ron Rau:</p> <ul style="list-style-type: none"> • Budget has been approved. • By-Laws were discussed (passed around a copy of By-Laws and a copy of the July 13, 2016 meeting agenda for members to review). • Met Jason Vogler – Acting Director of MHDDSAS. • Last meeting Ron reported the Governor had put \$30 million of recurring funding in his budget that was submitted to the General Assembly. After it went through the House and Senate, it was negotiated to \$20 million out of the \$30. \$10 million will be recurring and \$10 million will not. • Funding for 11 meetings this year – normally meet 10 times a year. • Spoke about the 1115 Waiver - waiver to reform Medicaid in NC • Two Successes: <ul style="list-style-type: none"> ➤ Governor signed legislation making Naloxone, an opioid reversal drug more accessible. Pharmacies in NC will begin making naloxone available without a prescription. (demonstrated and passed around a naloxone kit) ➤ Syringe Exchange Program was approved in conjunction with the police body camera bill. Will be seeing collection sites for used syringes for people who are IV drug users. 		
5. Update – Advisory Cultural Competency Committee / Tom	<p>Advisory Cultural Competency Updates from Tom Lesniak:</p> <ul style="list-style-type: none"> • We are in the training implementation phase of the monitoring tool. • Trainings fill up quickly – check Cardinal Innovations website for dates. • Advisory Cultural Competency Committee and the Local Cultural Competency Committee will start meeting bi-monthly. • Next Local Cultural Competency Committee meeting is scheduled for August 24th. 		
6. Discussion Provider Forum	<ul style="list-style-type: none"> • Garry Wiley noted at the last council meeting, members discussed having the next provider forum in October. He stated he would like to have a Cultural Competency component included in the forum. He said Revella Nesbit has volunteered to offer training / NBCC credits. Garry noted CEC credit is equal to 		



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	<p>sixty (60) minutes minimum of actual, qualifying program time and they would be required to devote one hour towards cultural competency training at the forum.</p> <ul style="list-style-type: none"> • Members discussed and agreed: <ul style="list-style-type: none"> ➤ The Provider Forum will be held on October 20, 2016 from 9:30am to 11:30am at the Cardinal Innovations Alamance Caswell Community Office training room. ➤ To ask Cardinal Innovations staff Revella Nesbit (Director-Cultural Competency) and Frederick Murphy (Program Manager) to do a training offering Continuing Education Credit. Garry referenced several content areas which meet the CEU's guidelines for credit. For the cultural competency component, council members chose the topic Client Engagement. ➤ To ask Cardinal Innovations Care Coordination Department staff (I/DD & MHSA representative) to come and speak for the second half of the forum. • Set-up will begin at 9:00am. Members volunteered to help provide the snacks for the event. (Jean Richardson will coordinate the snacks). 	<p>Garry will contact Revella Nesbit.</p> <p>Jodi Meacham will contact Cardinal Innovations staff.</p>	
<p>7. College of Direct Supports - Lynn Widener</p>	<p>Lynn Widener introduced the College of Direct Support: (Handout)</p> <ul style="list-style-type: none"> • Cardinal Innovations has been researching and utilizing DirectCourse for the last three years. It is a learning platform by Elsevier. • This course is not limited to IDD providers. It is also ideal for any direct support professionals that may be in a residential setting, peer supports, or individual supports on the MH/SUD side. • In April of this year, Cardinal Innovations partnered with Smoky Mountain MCO and Trillium to develop the workforce development initiative to roll this out across the three MCO's to provide at no cost to providers. • These courses crosswalk to the CMS Core Competencies that is required for all direct support professionals. • Once you are enrolled there is a whole library of courses available to the direct support professionals in addition to those core competency courses. There is no 		



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	<p>minimum number of classes and no charge to the individual or to the provider.</p> <ul style="list-style-type: none"> • Certificates are provided once a course is completed. • To access training modules, contact System Administrator Kimberly Knotts at Monarch. Contact information is enclosed in the handout packet. 		
<p>8. Updates – Cardinal Innovations</p>	<p>Michael Norton - Cardinal Innovations QM Regional Manager – Northern Region</p> <ul style="list-style-type: none"> • Cultural Competency pilot reviews are about half-way complete for this region. By the end of the month, QM will be compiling feedback from staff and participating providers on the pilot review. Will be looking at how the process went, how well the tool worked, and what problems were identified. We want to get anything identified as being pragmatic, resolved before rolling it out to all providers in September. One item staff pointed out was with combining the cultural competency review with the routine reviews. We will either need to have more than one day to complete the review, or more staff. Management is looking at how best to manage this process. • With CenterPoint coming on, we will be doing some shifting on how providers are assigned to QM Specialists. Will be trying to establish equally distributed caseloads for QM Specialists and align providers with an office that is convenient to them. Also, if the QM assignment changes for a provider, the new staff person will contact the provider. Hopefully, this task will be completed by the end of August. • CIT Class scheduled next week for both OPC and Alamance Caswell area. <p>Lynn Widener - Cardinal Innovations Network Regional Manager – Triad & Northern Region:</p> <ul style="list-style-type: none"> • Consolidation is complete with CenterPoint. • The network department will have some restructuring. The final design is still under construction. First step was not to formally fill the positions vacated by Reid Thornburg in the Piedmont Region and Elliot Clark in the Northern Region. 		



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	<p>Sharisse Johnson, Regional Network Manager for Mecklenburg will now have oversight of Mecklenburg and Piedmont Regions. Additionally, Lynn’s position as Northern Region Network Manager has been expanded to include both Triad and Northern Regions. Will also add a support professional to the Triad office.</p>		
<p>9. Provider / Agency Updates</p>	<p>Trinity Behavioral Healthcare – Miriam Cowan, JD, Chief Operating Officer</p> <ul style="list-style-type: none"> • Ms. Cowan introduced herself to the Council and spoke about her career background. • She was hired in February as the Chief Operating Officer which was a new position at Trinity. • Added a third full time psychiatrist - Dr. Mohammed Lateef. • Meet quarterly with stakeholders with Lunch & Learns. • Shalisa Bynum has been promoted to the new Clinical Director. • Added several new counselors – LCSW & LPCA. <p>Carter’s Circle of Care – Megan Johnson</p> <ul style="list-style-type: none"> • Hopefully, September 1 will start off offering a new service - Residential Needs Home and Complex Clinical Needs. The pilot program is written to include children and adults, but the first facility will focus on children. Ms. Johnson gave an overview of the program. • Carter’s Circle of Care office is located in Greensboro. They have the ability to do teleconnect. <ul style="list-style-type: none"> ▪ Medical Director Dr. Pavelock has over thirty years of specialty working with the I/DD population. ▪ Nurse Practitioner Linda Greninger who has over thirty years working with children and adults. ▪ NP works on their physical health side. ▪ Consulting with a person who was formerly their clinical director and he is a Psychologist. 		



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	<ul style="list-style-type: none"> ▪ Working toward covering the “whole person” in one appointment including the physical health, the behavioral health and the psychiatric needs of the consumer. ▪ Their last remaining clinicians that are not TF-CBT rostered have been accepted. Once complete all their clinician’s will be TF-CBT rostered. ▪ 4 CPT for adults with PTSD. Training was for civilians as well as military. ▪ Have extended three job offers: 1-LPCA and 2-LCSWA. ▪ August 15th will launch Suboxone and SAIOP services. 		
10. Work Plan	Work Plan postponed due to low attendance of members.		
11. Motion to Adjourn	Garry made a motion to adjourn the meeting. The next meeting was scheduled for September 22, 2016.		

Meeting Recurrence/Logistics:
 4th Thursday - Every Other Month
 10:30 am – 12:30 pm

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