

Cardinal Innovations Healthcare Triad Provider Council
Business Meeting Minutes
Thursday, May 4, 2017

P	James Harner	Insight		P	Lynn Widener	CI
P	Andy Hines	Charles Hines & Son		C	Jill Queen	CI
P	Thom Elmore	ARCA		P	Ronda Outlaw	CI
P	Michelle Ivey	DayMark		A	Karen Dingwall	CI
P	Cindy Myers	RHA				
P	Khalil Nassar	PQA				
A	Dawn Johnson	Youth Haven				
A	Marianne Nadeau	Autism Society				
P	Obie Johnson	CFAC				
P	Gail Bertolotti	Alexander Youth Network				
A	John Thacker	DSS				
A	Nancy Brandon	Novant				

Attendance: (P=Present; A=Absent; C=Called In)

Topic: Review of Minutes from April Council meeting

Corrections to Council Minutes: noted
Minutes approved with corrections

Topic: Cardinal Updates:

Jill Queen

- A. Federal Block Grant (FBG) review on April 18
No results at this time, awaiting review documentation. Feedback from Jim about process being slow due to different tool. Issue with disclosure on release as that is not part of the regulation. No huge issues were identified at the review. Will notify if POC is needed in an agency.
- B. Clinical Quarterly Reviews- finished ACTT in april. Looking at reviews that this point and will get feedback to the providers and to the council. Looking at next area to do reviews with. Will be announced soon. Will be doing reviews for unlicensed AFL with innovation members. Will also be looking at cultural competency reviews and resources to help with cost.
- C. Routine Monitoring continues as previously operated.
Hopefully we'll hear from the state soon about changes in the future of routine monitoring.
- D. Global CQI- may 18th- can conference call or go to Milestone (in infosource)

Lynn Widener

- A. Reminders that InfoSource came out yesterday
Change to III Residential auth guidelines- initial will be 60 d, reauth 30 d
- B. Billing/taxonomy sync project/editing. Trying to ensure that this is correct for July 1 full implementation. Let Cardinal know if there are issues. (initial in March 29th bulletin)
Change in referral process for provider care. State is also seeking input on Mcaid reform. Sessions upcoming in the next week - email being sent with original information. Jim will send out
- C. NAMI- online training for group home employees. It is free. Covers types of MI, how to help live best life with MI, how to work with people who have MI. 3 CEU for peer supports.

(link Infosource)

- D. HIE and EHR – need to get a large group together to have expert come speak about this process and issues specific to these items. Want to have large forum for all of CI. (OPC area is trying to pull this together) power point from Jill from the NC TIDE meeting. Seems to be a lack of awareness that this is needed for providers. There are deadlines to be met- Feb and June 2018. Need to be able to connect and submit data in order to be paid. information is in the PP (Jim to send out to group) . NC Council has also published information about vendors.
- E. 5 county provider forum is bringing in psychosis training (simulation) training for providers. (contact is Fred Murphy) will need to sign up in advance.

Ronda Outlaw- no update

Comments-

- A. Need to look at as a council what we want to email questions to the state- K Nassar to send email to gather comments to have 1 document. Ronda and Jim to review.
- B. NCI- by end of year will no longer be able to use NCI- need to make sure that the providers are aware.

Topic: PLLF Updates: Lynn did not attend PLLF, no update.

Topic: Provider Spotlight –need to get someone to volunteer for next meeting to present.

Topic: State and Network update- discussed concern about IDD member that needed respite- see below for discussion

Topic: Cultural Competency Updates – Khalil Nassar

Will look at training and planning. Goal as group is to find solutions for cost. Need to talk about requirements as a group.

Topic: CFAC updates – Obie Johnson –

Brief overview given by O Johnson- advise MCO's of gaps in services along with other mandates. Discussion about shift with MCO and local board that is advised and then it goes to the executive board. Executive CFAC meets in Burlington. It is a challenge due to meeting numbers being reduced and cut in budget. Wanted to continue to meet monthly, but only have staff support from CI for meetings. Advisory committee meetings are not as they have been in the past. CFAC has shared concerns about not feeling as if they are heard. Stacey Inman and Stacy Kendall and Jane Clark have been working with CFAC to help bridge some of the concerns and to be able to accomplish CFAC mandates. Expressed concerns about changes in Highland Ave project with FBC vs 23 hour beds – did get answers from Daymark. Looking at county funding. Reports bumpy start to working with CI in this area, but reports some improvement in this area with working with the MCO. Concerns about CFAC future brought up by A. Hines about new waiver (1115) and potential to privatize the MCO process. Discussion

Topic: Training/Education – Thom Elmore

Needs cultural competency and EHR/HIE need to educate providers. Need to have those who have been successful with it to present. Need to discuss value based contracts. Hope to present CC in the next provider meeting. Would also like to have the training for psychosis.

Topic: Clinical Advisory Committee Updates - Jim Harner

Discussion about psy. NP, looking how to credential during the process of getting certification. Encouraging providers to use screening tools for SUD and MH tools. Looking at EBP screening tools that are public domain. Putting together list at this time.

New clinical coverage policy- review.

Topic: Provider Advocacy/Provider Concerns – Andy Hines –

Concerns about issue with EMS and a parent caregiver having to go to the hospital. Need clarification of provider’s responsibility in this type of crisis. Was not able to get immediate information. Question for Cardinal about plan and how to work and get respite for this person. Discussion about how to handle this situation. Issue with facility based respite gaps. Problem can also happen in MH services. Care coordination would be the group to help with this situation.

Topic: Provider Accomplishments – “Tell Me Something Good” – Jim Harner

Topic: New Business:

Further discussion about lack of attendance at the provider meetings.

Membership is based on person, not agency- need to discuss the need to look at approving change for Alexander Youth Network. Suggest that it makes sense to do this to keep ratio.

Email from Lisa Bracken- Pinnacle services- would like to be on the provider counsel. Need to look at membership and what is needed, currently have 2 child MH providers. Will look at for election times.

Topic: Next Meeting

1. June 1 2017, 9am
2. How to call-in to this meeting, only when meeting is at Cardinal Innovations.
When unable to attend in person, please dial in to the meeting:
1 - (855) 332-4181 use Access Code 1615289

Topic: Meeting Adjourned

Next Council Meeting:

Thursday, June 1, 2017- 9:00-10:30

Minutes submitted by: Michelle Ivey, MSW, LCSW – Secretary, Provider Counsel

Date Approved: 6-1-17

Signature of the President: James Harner