

---

# Piedmont Community Board

## Meeting Minutes

### February 22, 2018

**Members Present:** Tregg Lindberg, Chair, Willi Beilfuss, Scott Craver, Scott T. Efir, Stephen Morris, Dale Poplin, and Keith Wingler

**Members Absent:** Betty Babb, Redella Hedrick, William McCubbins, Michelle Lancaster, and Steve Shell

**Staff Present:** Frederick Murphy, Jill Queen, Reid Thornburg, and Hannah Zucker

**Guests:** Jean Anderson

#### 1. Call to Order –

Tregg Lindberg, Chair, called the meeting to order at 6:36 p.m.

#### Matters of the Public

Any citizen may address the Community Board. No citizen addressed the Community Board. Tregg Lindberg, Chair, has brought to the attention that Scott is now on the Governing Board. Reid Thornburg added that Judy Klusman and Jean Anderson, CFAC Representative are on the Governing Board as well. Judy Klusman has identified someone who will represent and fill her position on the Piedmont Community Board as she is now on the Governing Board.

#### 2. Opening Remarks

Opening remarks by Tregg Lindberg, Chair

#### 3. Approval of the October 19, 2017 Meeting Minutes

The minutes from the October 19, 2017 Piedmont Community Board meeting were reviewed.

**Willi Beilfuss motioned to approve the minutes as presented. Tregg Lindberg seconded the motion.**

**All in favor. Motion carried.**

#### 4. Local CFAC Update

No official CFAC Representative was present to provide the local CFAC updates to the Community Board. Jean Anderson, CFAC guest, shared with the Board that with the new CFAC chair, Beverley Marlow, the committee is committed to moving forward in reorganizing and refocusing their efforts. Jean also expressed her interest in being the new CFAC representative.

**5. Special Presentations**

**A. Community Relations Report**

Reid Thornburg, Piedmont SCE, presented the Piedmont Community Relations Report.

**B. County Dashboard Report 1<sup>st</sup> Quarter [July-September 2017]**

Reid Thornburg, Piedmont SCE, reviewed the summary of the County Dashboard Report 1<sup>st</sup> Quarter [July-September 2017]. During this report Jean Anderson questioned if the state is still discussing adding partial funding for slots.

**C. Quality Management Dashboard Report 1<sup>st</sup> Quarter [July-September 2017]**

Jill Queen, Manager of Quality Management, reviewed the Quality Management Dashboard Report 1<sup>st</sup> Quarter [July-September 2017]. Adding enhancements to show benchmarks on some of the numbers QM reports has been requested by the Board, and by the next meeting, these benchmarks will be incorporated into this report. Clinical Quality Reviews are new, measuring for member outcomes and service plans of corrections. These plans of corrections have changed to an 85% threshold, unless it is a specific item that we believe needs to be at 100%.

**D. Community Operations Annual Report**

Reid Thornburg, Piedmont SCE, reviewed the Community Operations Annual Report.

**E. Corporate Training and Development Report**

Frederick Murphy, Manager of Corporate Education Training presented the Corporate Training and Development Report. Frederick emphasized on moving in a culturally aware manor, specifically with our new cultural ambassador groups. Jean noticed that disabilities was not a part of their mission or definition and suggested that in be incorporated. Frederick also answered questions related to the provider monitoring tool and dove into explaining the provider 360 and LMS system.

**6. Community Updates**

Tregg Lindberg, Chair, requested community updates from the Board.

**7. Closing remarks**

Tregg Lindberg, Chair, provided closing remarks. Discussion and questions regarding the newly appointed Cardinal Innovations Board were highlighted. Everyone seems very encouraged and hopeful for the future of Cardinal.


**Dale Poplin motioned to adjourn the meeting. Scott T. Efirid seconded the motion.**

**All in favor. Motion carried.**

**Meeting adjourned at 8:14 p.m.**

**The next Piedmont Community Board Meeting is scheduled for April 19, 2018.**

  
\_\_\_\_\_  
Community Board Clerk

  
\_\_\_\_\_  
Date