

**Cardinal Innovations
NETWORK PROVIDER REVIEW AND DETERMINATION (R&D)**

AUTHORIZATION ISSUE REQUEST FORM

This process is only for Contracted/In Network Cardinal Innovations Network Providers (member specific agreements with out of network providers are ineligible).

#1: The Provider must first exhaust resolution for an authorization issue with the Cardinal Innovations Utilization Management Unit. If the Provider disagrees with the resolution outcome, then the Provider may seek reevaluation through the R&D Process if the authorization issue falls within the following timeframe:

Authorization Issue consideration: request must fall within sixty (60) days from the date of service

#2: To request reevaluation, a Provider must complete the R&D Request Form below and submit, along with any supporting documentation, to:

Appeals Unit
Cardinal Innovations Clinical Operations
NASCAR Plaza
550 South Caldwell Street, Suite 1500
Charlotte, NC 28202
704-939-7700
FAX: 704-939-7507

Appeals@cardinalinnovations.org

NOTE: If the form is submitted for other than authorization issue, request will not be considered. A review and determination form will not be accepted for Retro-Medicaid requests. For all Retro-Medicaid requests, submit a Paper TAR for acute services or submit electronic TAR submission via Provider Direct for all other services.

REQUIRED	Provider: _____
	Contact Name: _____
	Contact Address: _____
	Contact Number: (_____) _____ Date Completing this Form: _____
	Member Last Name: _____ Member First Name Initial: _____
	Member DOB: _____ MID# _____
	Cardinal Innovations System ID# for Member: _____

Authorization Issue R&D: Cardinal Innovations UM Staff Name Contacted: _____
<i>Reason for Request: [Why are you not satisfied with UM Staff response & why is there an issue with authorization?]</i>

TAR#: _____ AUTH #: _____ Service: _____
Service Code: _____ Date(s) of Service: _____ # of Units: _____
Have claims been submitted: <input type="checkbox"/> Yes <input type="checkbox"/> No Attach additional sheet if necessary.

Cardinal Innovations will review this request and determine if the authorization issue will be upheld or overturned. The decision will be communicated within thirty (30) days from date the request was received. However, matters beyond our control or requests for additional information may extend the decision timeframe.