

Cardinal Innovations Healthcare Triad Provider Council
 Business Meeting Minutes
 Thursday, October 5, 2017

P	James Harner	Insight		Lynn Widener	CI
P	Andy Hines	Charles Hines & Son	P	Jill Queen	CI
P	Thom Elmore	ARCA	P	Ronda Outlaw	CI
P	Michelle Ivey	DayMark			
P	Cindy Myers	RHA			
P	Khalil Nassar	PQA		Guest	
C	Dawn Johnson	Youth Haven		Tony McEachin	Sharpe & Williams
A	Marianne Nadeau	Autism Society		Keisha McEachin	
P	Obie Johnson	CFAC			
A	Gail Bertolotti	Alexander Youth Network			
A	John Thacker	DSS			
A	Nancy Brandon (rep- A Etoniru)	Novant			

Attendance: (P=Present; A=Absent; C=Called In)

Topic: Review of Minutes from September Council meeting, approved. Last FY minutes have been submitted to CI to be placed on the website.

Topic: Cardinal Updates:

Jill Queen- QM- Inforsource- communication about NC HIE – information on how that impacts providers. Questions about how it impacts behavioral health. NC connect to bill for MD’s- provider inquired and receiving different answers about when other services must be online. Discussion about time frames and what time frame applies to what kind of provider. Clinical reviews- will review more CCA’s – PRTF in January.

Emergency preparedness. Seeking clarification. Questions about what is required and what will be looked at in an audit.

SUD workgroup that is working on developing resources that will be made public via Inforsource. QM will provide technical assistance around these tools and resources. Goal is to address opiates and other best practices. Assessment tool- will not be required if there is another assessment tool in place or may be used instead of what a provider may already be using.

Ronda – all provider councils will have the opportunity to come on Oct 31st 10-1130 to meet with UM via video conference. Need to submit questions in advance. Room 208 at Triad office.

Topic:

UM dashboard- deferred. Dashboard will be coming via email.

Topic: Provider Spotlight- D Johnson- ARCA will present next meeting

Topic: Network/ State Policy Update—

K Nassar- looking at mcaid transformation- 2 major conferences between now and the end of the year- NC TIDE and NC Council. Discussion will be about future.

Regional provider meeting- Jim. Clinical operations dashboard review- CI has identified unable to

process TAR's as an issue. trying to reduce # that are not able to process. IIH, Outpt and B3- 40% related to PCP, 31% other- going to try to define "other" as a reason that unable to process. IDD- B3 services- PCP issues

SUD- decrease in referrals and increase in unable to process.

76% outpt services- includes enhanced services.

Large % are listed as other and will need to be reviewed. Tracking # of auth request that are more than 15 days from date of service. Need to try and get auths in sooner to help the process of approving auths.

Discussions about PCP updates and time frames and so on. Information given on provider 360- resources and so on for business side of services.

By laws- are there other member categories that are needed? read list of who is required at this time as part of the council. - discussion about who could be added. Electronic record providers, accreditation bodies, legal? Do these need to be voting members or advising members or come as guest. Suggestion about someone from DHHS. Discussion about what the objective would be and would it be effective. Need to have updates from other committees as well. need to cover topics that are discussed in the community partners meeting.

Topic: Cultural Competency Updates- email from K Nassar

Subcommittee developed – meet oct 26. Discussion about how to overlap with accreditation.

Discussion about how to show what is done with accreditation.

Topic: CFAC updates – Obie Johnson – local meeting- things are going well. addressing requirements. State CFAC- looking at potential for CFAC role with new state mcaid plan. planning advocacy meeting in Raleigh. Need providers to come and present about services. Insight will do Nov, Daymark Jan.

Topic: Training/Education – Thom Elmore - provider spot light and EHR presentation for next provider meeting (30 min)

Topic: Clinical Advisory Committee Updates - Jim Harner

Topic: Provider Advocacy/Provider Concerns – Andy Hines –

Provider forum- ask for questions regarding UM, other services available in the community such as support groups and so on. Will have provider spotlight, Electronic record presentation, NC Connect, cardinal update. Nominations for the council.

Topic: Provider Accomplishments – “Tell Me Something Good” – Jim Harner

Topic: New Business:

For next meeting please be thinking about meeting schedule for council and regarding nominations for officers and who needs to be part of this meeting. Need to bring nominations for the next meeting in Dec- “class yr.” who rotates on and off.

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Discussion about meeting times- provider meeting will be 4th Wed of the 1st month in the quarter. Jan, April, July, Oct

Provider council will not meet in November- next meeting will be Dec 7th.

Topic: Meeting Adjourned – motion made- approved.

Next Council Meeting:

Provider meeting:
Oct 25th:

Minutes submitted by: Michelle Ivey, MSW, LCSW – Secretary, Provider Council

Date Approved: 12/14/17 with correction in the date of the meeting to reflect October 5, 2017.

Signature of the President: James Harner 12/14/17_____