

Cardinal Innovations Healthcare Triad Provider Council
Business Meeting Minutes
Thursday, Aug 3 2017

P	James Harner	Insight	P	Lynn Widener	CI
P	Andy Hines	Charles Hines & Son	C	Jill Queen	CI
P	Thom Elmore	ARCA	A	Ronda Outlaw	CI
P	Michelle Ivey	DayMark			
P	Cindy Myers	RHA			
P	Khalil Nassar	PQA			
A	Dawn Johnson	Youth Haven			
P	Marianne Nadeau	Autism Society			
P	Obie Johnson	CFAC			
A	Gail Bertolotti	Alexander Youth Network			
A	John Thacker	DSS			
P	Nancy Brandon (rep- A Etoniru)	Novant			

Attendance: (P=Present; A=Absent; C=Called In)

**Topic: Review of Minutes from July Council meeting
Introductions of guest from Novant.**

Topic: Cardinal Updates:

Jill Queen- QM- cultural competency review- will send data regarding reviews that have been done by CC council. CC will look at how this will be impacted by accreditation. Clinical reviews- information out of ACTT and CST reviews- working on CCA reviews. Planning next round of clinical reviews. Discussion about reviews and process.

L Widener- contact network specialist if there are issues with NCTRACKS, taxonomy. Appears that most issues have been resolved. Do not hesitate if there are issues to reach out to Cardinal- funding is based on actual claims and not average.

Look in infosource- try to spread the word of updates. March- site level adjudication of claims would be turned on- grace period is over as of today- need to ensure sites are set up appropriately for claims- will begin to be denied.

NCTRACKS- unlicensed ALF and TFC locations do not need to be in NCTRACKS- will continue to bill through home office. Location would be blank. Psychologist- change in developmental testing- clarification on how to bill.

Looking at CCC- access, HD within 7 days. GT modifiers will be accepted, will not peer support Dashboard – review and handout. By county. Includes top 10 providers.

Questions- are the dashboards available on the internet- Can we review them in the provider meeting?

Topic: PLLF Updates- L Widener- no update

Topic: Provider Spotlight- D Johnson- no update

Topic: State Policy Update—K Nassar concerns about funding cuts. Discussion about the legislative view of the MCOs and how to proceed. Issues with CM and how that relates to what the

MCOs provide through care coordination. Discussion about future of mental health in NC. Discussion about IDD rate increase and how it was beneficial.

Topic: Cultural Competency Updates- K Nassar part of routine monitoring now. triad council now had 8 members. Looking at resources for providers. Looking at how this works with accreditation.

Topic: CFAC updates – Obie Johnson – Cardinal hired consultant to work with CFAC to improve communication between CI and CFAC. Addressing concerns between the 2 . working on relationship building.

Topic: Training/Education – Thom Elmore - looking at training options from CI- In Oct provider forum- will be hosting short information session on electronic record- IT from different agencies will present. Discussion about prep for electronic records.

Topic: Clinical Advisory Committee Updates - Jim Harner

Discussion with freedom house from OPC area- discussion about electronic records. will have one council for OPC and Alamance Caswell. Do we want to have a joint meeting with this group around electronic record.

Topic: Provider Advocacy/Provider Concerns – Andy Hines –

No concerns presented at this time.

Discussion about auth for state funded services. – more difficult in some other MCO areas.

Topic: Provider Accomplishments – “Tell Me Something Good” – Jim Harner

Highland ave update- waiting on construction, FBC Daymark in Lexington will be open this month. Can accept from any CI county.

Topic: New Business:

Monitoring- must continue to follow rules – suggestion to remind agencies. Would like to have date of service so it is known what staff records to pull.

Network council meeting- discussion about denials. CCC’s for triad will be Monarch and Daymark.

1. How to call-in to this meeting, only when meeting is at Cardinal Innovations.

When unable to attend in person, please dial in to the meeting:

1 - (855) 332-4181 use Access Code 1615289

Topic: Meeting Adjourned

Next Council Meeting:

Sept 7th 2017, 9am

Minutes submitted by: Michelle Ivey, MSW, LCSW – Secretary, Provider Council

Date Approved: 9/7/18

Signature of the President: James Harner