

Southern Region (Piedmont COC) Provider Network Council

Meeting Minutes

October 6, 2016

Attendance: (P=Present; A=Absent; C=Called In)

P	Devon (Smith) Cornett (Past Pres./IDD)	DDR, Inc	P	Jeanne Pritt (VP/IDD)	InReach
P	Chuck Aiken for Jill Queen	Piedmont COC- QM	P	Diana Duncan (Cultural Comp.)	Diana's Homecare
	Karen Holst for Peggy Terhune (CCC)	Monarch		Janet Breeding	DHHS
	Beth Albrough (IDD)	Consumer/Family Member	P	Chuck Hill (President) (CCC)	RHA
P	Tom Hibbert (MH-C)	Timber Ridge	P	Kerri Cole (Secretary MH-A)	Old Vineyard
	Margaret Mason (GCQI/Corp CQI/Monitoring)	HomeCare Management Corp.		VACANT (Hospital)	Hospital
P	Arlana Sims (Outpatient)	Sims Consulting	P	Pam Rankin for Billy West (CCC)	Daymark
P	Andrea Stevens (IDD)	Consumer/Family Member		Robin Devore (IDD)	Lifespan
			P	Chris Abbey (SA)	PASAPA/ Monarch
	Beth Monaco	Piedmont COC- IDD/CCD	P	LaTonya Hardy (Outpatient)	S&H Youth and Adult Services
P	Sharisse Johnson	Piedmont COC- Network Manager	P	Reid Thornburg	Piedmont COC-Director
P	Jacqueline Millican (LIP)	Nazareth Children's Home			
	Ann Gluf	Piedmont COC Comm. Partners	P	Sharon Wilcox (FBC Director)	Daymark
			P	Jean Tillman	Daymark
	Delton Russell				

1 & 2) Topic: Welcome, Call to Order, Introductions and Review of September 2016 meeting minutes

Chuck Hill called the meeting to order and welcomed attendees. Jeanne Pritt Motion to approved minutes with corrections, seconded by Diana Duncan. Minutes were approved as submitted. Motion passed.

Action Needed? Yes No

What Needs to Happen? Update minutes

Responsible Person:
Kerri Cole

By When:
ASAP

3 & 4) Topic: Follow Up from September and New Business

A. UM Call:

All questions and minutes are now posted on the Cardinal website. At Regional Council Chuck Hill had this council take credit for the posting. It was noted that questions are asked many different ways and answered in black and white without much depth (example included discussion regarding PCP dates). There were fewer providers from the first call to the second call. Reid would like to table the discussion until the November meeting to wait for the remaining meeting minutes to be posted. Per Chuck Aiken, the PCP has to be signed by the LIP or person approving service also the guardian/consumer and QP signature. Last signature should drive the plan effective date. Service order is more for the authorization. When agencies are working with same client and are unaware of each other how to handle through UM. Chuck asked Reid Thornburg to document and email so it can be clarified at a later date. Reid Thornburg asks "Could you look in Provider Director to see what whole array has been authorized?" Group agreed that having that ability would be a step in the right direction.

B. B3:

- B3 Answers are now posted on the Cardinal website. Date shows September when it's actually May.

C. Communication Bulletin:

- This is now going to be taken up by the regional Council.

D. Service Record Manual:

- Posted going live 12/1/2016.

E. College of Direct Supports

- Will this lead to increased opportunity for reimbursement. It is being reviewed and it may happen, per Sharisse Johnson.

F. CMS Limit of 20 Drug Screens per year:

- Reid Thornburg is waiting to hear back. Went to Andrea Mizenheimer to get clarification. Per Dr. McCoy the state is doing a conference call right now (2:30PM) with providers but no decision has been made.

New Business:

- No new business

Action Needed? Yes No

What Needs to Happen? Communicate answers to CMS Limits and UM Call.

Responsible Person:
Reid Thornburg,
Sharisse Johnson

By When:
Nov 17

5) Topic: UM Dashboard		
Reid Thornburg does a brief overview and then Chuck will send out the electronic version. No format changes thus far, but will be in upcoming years. Clarification on Inpatient line item being hospitalization and FBC? Reid inquired if there were any outstanding issues as it relates to resource allocation with regard to IDD. It would be helpful to get resource budgets and grid level specific. How taking residential out of the base budget will impact.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Check on combination of IP total	Responsible Person: Reid Thornburg	By When: Nov 17

6) Topic: New Rate Tables		
Cardinal has posted those rate tables. There were concerns about decreases in rates and that concern was heard in Regional Council. The recommendation was that issue was brought to Network Council and Reid Thornburg would put those concerns in writing and he would share them with Cardinal. In Home Skill Building rates, in particular, were discussed. What impact has the rate changes having on your organization? Per Reid, Cardinal indicated they adjusted according to the state. Other MCO's have actually increased the rate vs. Cardinal. If this is a partnership, agencies need to be included in the discussion for changes. There changes in labor laws that really impact rate adjustments. Chuck encourages those to read the changes and email him, Jeanne Pritt or Devon Cornett with concerns.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? Waiting for follow up from Cardinal Corp	Responsible Person: Reid Thornburg	By When: Nov 17

7) Topic: Community Needs Assessment		
Annual Assessment Oct 1-Nov 11 is available on the Cardinal Website and has been sent out via email to stakeholders in all 20 communities including DSS, EMS, law enforcement, etc. Hard copies and link have been sent to providers. Some mailed and some dropped off. Not all got them, but a selection/sample of providers. One question received was whether or not an agencies receives a stack of copies is it ok to use them at any location or place of service within an organization.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Hear feedback from Assessment	Responsible Persons: Reid Thornburg and Sharisse Johnson	By When: Nov 17

8) Topic: Provider Cafe		
Occurred this week, Tues-Thurs. Sharisse Johnson would like the feedback. Pam Rankin was just notified at the Café that any agency that does a CCA is now required to do TBI screening as of December 1 st . There is a lot of preparation (and cost involved) that will need to take place for this to take place. To Pam's knowledge it did not go through Clinical Advisory but was discussed at the Provider Café. Sharisse will find out if this is a Cardinal mandate. Jeanne Pritt had feedback that stated the discussion order was IDD, MH/SA and finance; IDD had to sit through all other topics and would have preferred not to sit through all other disciplines. Per Andrea Stevens, you can come in only at that time that affects your area of focus. Sharisse has just received information stating the TBI is a state mandate. More information to come.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Sharisse will investigate and advise.	Responsible Persons: Sharisse Johnson	By When: Nov 17

9) Topic: LGBTQ Pilot and Training		
Sharisse Johnson indicates Cultural Competency training has been completed and are now bringing people back to discuss this tool as it relates to the LGBTQ Population. Training will take place for 9 providers invitation only on November 9 th .		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen?	Responsible Person:	By When:

10) Topic: Partnering for Excellence (PFE) Davidson County		
Reid Thornburg states Benchmarks is working with MCO. Cardinal is in partnership with Nazareth and other providers in Davidson County as they were chosen for PFE in Cardinal area and Cleveland County DSS was also chosen. Also recent National recognition in terms of PFE. Chuck Hill asked if there was a motion to have Reid Thornburg check to see if relooking rate for TI-CCA based on Partners who are paying \$125/hr up to 12 hours. Jacqueline Millican has made a motion.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Reid to inquire about rates for TI-CCA for PFE	Responsible Person: Reid Thornburg	By When: Nov 17

11) Topic: Applied Behavior Analysis		
Looking for providers and Sharisse will send the documents for those interested. Cardinal is pushing fast for this to go forward.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Forward documents for those interested.	Responsible Person: Sharisse Johnson	By When: ASAP

12) Topic: Supported Living		
Cardinal has selected providers and in process of training. Is Cardinal looking to do supported living for MH? Sharisse did not indicate so. Sharisse will send out a list of those providing as soon as training is complete.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen?	Responsible Person: N/A	By When: N/A

13) Topic: NBCC Training Process		
Response from PASAPA was yes, they can offer that credit for their training. Must complete the forms and submit. Reid Thornburg will be our MCO sponsor and Chris Abbey suggests starting with 2017 calendar trainings.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen?	Responsible Person: N/A	By When: N/A

14) Topic: Regional Council		
Was held Oct 3 in Burlington. Once we have minutes there will be more of a formal review of what happened. If you are providing services as it relates to DOJ settlement the auditor will be scheduling appointments for the last week of October. Cardinal will be rolling out changes soon in Provider CCC Rep for those agencies with multiple sites. Jennifer Russell has been identified as the new CCC rep but it hasn't been published as of this date. New Provider Engagement rep will be		

scheduling a meeting to discuss meetings going forward. Doing training on coordination of benefit audit shortly.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen?	Responsible Person: N/A	By When: N/A

15) Topic: Provider Meeting updates:		
Next meeting is scheduled for November 11 th and because of a conflict in Milestone our Council meeting happens after so there is discussion regarding how to come up with an agenda. Discussion to move the Provider Meeting to November 18 th but arguments for keeping it the 11 th have cemented it on the 11 th . Please email Chuck any agenda items.		
Action Needed? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
What Needs to Happen? Send Chuck agenda items	Responsible Person: All council	By When: ASAP

16) Topic: Representative Updates		
<u>Clinical Advisory</u> – Discussion at Regional as to the make-up of the committee. Only certain regions are represented at the council so that question has been brought up. Carolinas Health Care and Chapel Hill called in to the meeting as well as Monarch, RHA and Anuvia.		
<u>PASAPA</u> – Training Calendar set for 2017. Inviting Dr. Hall to come to meeting to delivery system and gaps and authorization with SA community. PASAPA representative attended the Triad meeting to do presentation on PASAPA and what was needed in the Triad area. ARCA and Insight came to meeting so new representative.		
<u>Cultural Competence</u> – Diana Duncan reported plan is on the web. Monitoring tool implemented but is being tweaked. Developed a sub-committee to come up with other options in the tool. Looking at developing training in specific areas. Each committee member is to bring back ideas and development. Next training in Chapel Hill. She recommends anyone that hasn't attended please have representation. Ravella came up with if you're doing training, as long as you have a Cardinal staff member represented she can work at getting NBCC credits.		
<u>Global/Corporate COI/Provider Monitoring Tool</u> –Jean Pritt reports next meeting is October 14 th . Reviewing summary data that they've identified as our performance indicators. They are evaluating and making recommendations. Also may discuss composition.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen?	Responsible Person:	By When:

17) Topic: Provider Updates:		
Daymark, Sharon Wilcox – FBC Crisis Director in Kannapolis has been identified. Michael Harris. Construction to begin Oct 10 Kannapolis FBC.		
In Reach, Jeanne Pritt – Being honored and annual dreammaker luncheon in Nov.		
RHA, Chuck Hill , new psychiatrist in Concord office Dr. Smith, with them 3 days a week. New SA Clinician on board and back up with SAIOP in Concord and will be attending PASAPA.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
If Yes,		
What Needs to Happen? NA	Responsible Person: NA	By When: NA

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18) Topic: COC Updates:

Reid Thornburg – working with county govt. in Piedmont area looking at opioid epidemic. Ways to address jail diversion and there are some grant dollars out there for addressing both of these issues. Counties are going after these dollars to help assist. King Jones, Care Coordination Manager is fully staffed.

Action Needed? Yes No

What Needs to Happen? NA

Responsible Person:
NA

By When:
NA

16) Topic: Motion to Adjourn

Motion made by Chris Abbey and motion seconded by Jacqueline Millican. Meeting adjourned.

Action Needed? Yes No

What Needs to Happen?
N/A

Responsible Person:
N/A

By When:
N/A

Next Meeting:

November 17, 2016 1:30 p.m.-4:00 pm

Location: Cardinal Innovations Corporate Office

Call-In number: (855) 332-4181

Call-In Code: 8035775

Minutes submitted by: Kerri Cole, Secretary

Date Approved: 11/17/2016

Signature of the President: 