# Consumer & Family Advisory Committee Meeting Minutes

**Thursday January 13, 2020**  
**Forsyth Wellness Center**  
**650 N. Highland Ave. Suite 130, Winston Salem, NC 27101**  
*(Located in the Highland Avenue Center)*

<table>
<thead>
<tr>
<th>Committee Members</th>
<th>Voting Member</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Present = P</td>
</tr>
<tr>
<td></td>
<td>Absent = A</td>
</tr>
<tr>
<td>CFAC Chair – Obie Johnson</td>
<td>P</td>
</tr>
<tr>
<td>Co-Chair- Sarah Potter</td>
<td>P</td>
</tr>
<tr>
<td>Dennis Lynch</td>
<td>P</td>
</tr>
<tr>
<td>Gladys Christian</td>
<td>P</td>
</tr>
<tr>
<td>Glenda Smith</td>
<td>P</td>
</tr>
<tr>
<td>Julie Whittaker</td>
<td>P</td>
</tr>
<tr>
<td>Kelly Owens</td>
<td>P</td>
</tr>
<tr>
<td>LaKessiah Henderson</td>
<td>P</td>
</tr>
<tr>
<td>Mary Annecelli</td>
<td>P</td>
</tr>
<tr>
<td>Mary Miller</td>
<td>P</td>
</tr>
<tr>
<td>Matt Potter</td>
<td>A</td>
</tr>
<tr>
<td>Michael Thompson</td>
<td>A</td>
</tr>
<tr>
<td>Pam Goodine</td>
<td>P</td>
</tr>
<tr>
<td>Ricky Graves</td>
<td>P</td>
</tr>
<tr>
<td>Samuel Gavurin</td>
<td>P</td>
</tr>
<tr>
<td>Name</td>
<td>Role</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>-------------------------------------------</td>
</tr>
<tr>
<td>Terry Cox</td>
<td>P</td>
</tr>
<tr>
<td>Tim Gallagher</td>
<td>P</td>
</tr>
<tr>
<td><strong>Staff</strong></td>
<td><strong>Non-Voting</strong></td>
</tr>
<tr>
<td>Bob Scofield</td>
<td>Member Engagement Specialist, CFAC Liaison-Cardinal P</td>
</tr>
<tr>
<td>Derek Bittner</td>
<td>Project Support Specialist, CFAC Clerk- Cardinal P</td>
</tr>
<tr>
<td>King Jones</td>
<td>Director-Community Health and Wellness     P</td>
</tr>
<tr>
<td><strong>Guests</strong></td>
<td><strong>Non-Voting</strong></td>
</tr>
<tr>
<td>Stacey Harward</td>
<td>State Representative                        P</td>
</tr>
</tbody>
</table>

**Call to Order/Introduction**
Obie Johnson

Mr. Johnson called the meeting to order at 5:45 pm

**Agenda and Minutes Approval**
December

Terry Cox made a motion to approve agenda as written.

Ricky Graves seconded.

Motion passed
Sam Gavurin made a motion to approve December minutes as written.
Ricky Graves seconded.
Motion passed.

Public comments
LaKessia Henderson made a comment about a progression report.

Community Members

Cardinal Innovations Report
Bob Scofield
Bob Scofield indicated that members will no longer have to RSVP for the meeting via the learning management system. The Committee will be going back to the old way via email. Bob indicated that he would start to send out an email reminder two weeks prior to the meeting.

King Jones indicated that the Regional Health Council members were approved at the December Board of Directors meeting. Ricky Graves was approved. He indicated that he would also email a pdf file and a link to the website so that members could get further information on the new structure.

DHHS Report
Stacey Harward
Stacey Harward indicated that since other CFACs have changed to the same meeting date, she will be attending the Triad CFAC quarterly. She reminded the members that NC Tides is coming up in April. She said that no changes have been made to the tailored plan. The Recovery Conference will be in March in Greensboro. Winston Salem will be hosting the State CFAC meeting.

Old Business
Obie Johnson/ Sarah Potter

1) Measurement of I/DD Supports and Network Adequacy
Tim Gallagher/ Sarah Potter
Tim Gallagher made reference to an article in the Winston Salem Journal on Monday January 13, 2020 written by Richard Carver. The article focused on expansion of Medicaid services versus not expanding.
2) Tim Gallagher said that there are still problems with the data around I/DD supports.

3) Terry Cox let the committee know that their voice was heard at the last Board of Directors meeting. Terry said that this is happening through the maturity model.

Reports from MH/SUD/I/DD Advisories

- **MH/SUD**- Dr. Lynch reminded everyone that the next meeting will be Thursday January 16, 2020 at the Forsyth Wellness Center. Topics on the agenda include challenge grants updates and introduction of the Forsyth County Stakeholders Sequential Intercept Mapping (SIM).

- **I/DD**- Sarah Potter told the committee that the advisory is centered on the Registry of Unmet Needs Project. Sarah encouraged the committee to like their Facebook page.

ECFAC, State CFAC, Community board, Corporate Board Updates

- **ECFAC**- The next meeting is February 6th in Burlington. Pamela Goodine said that no one has applied for the Bonnie Schell grant since November. Pamela also said that the Triad is on hold for funds since they have used the majority of the Bonnie Schell budget. This is to encourage other CFACs to utilize the money.
  Ricky Graves said that Beverly Morrow will present the relational agreement to the Cardinal Board of Directors at their next meeting.

- **State CFAC**- Funds have been allocated to have a state meeting which will be in Winston Salem.

- **Community Board**- It is now the Regional Health Council.

- **Corporate Board**- Terry Cox thanked Julie Whittaker for creating a form that was emailed to the entire board. The next meeting will be February 21st at the Forsyth Wellness Center. All CFAC
members have been invited to mix with the board following the meeting.

- **Provider Council Report** - Sarah Potter told the committee that Mattew James is the new president and Khalil Nassar is vice president.

**New Business & Action Steps**

Obie Johnson/ Sarah Potter

1) Get connected with State CFAC regarding metrics; Sarah, Tim and Julie will work on this and bring back to CFAC.

2) Request Richard Craver come and speak at the next Triad CFAC meeting; Mary Annecelli will ask Richard

3) Gaps with Justice System presentation by Pamela Goodine; Obie Johnson, Chair, asked if Pam could finish up the presentation at the next meeting.

4) Provider Maturity Model presentation by Dennis Lynch. Obie Johnson, Chair, asked Bob to email out the models to the committee and if Mattew James could join Dennis to finish up the presentation at the next meeting.

**Statutes Addressed**

CFAC Members

Mary Miller indicated that she will bring to the Board in February that Cardinal has not provided the budgets for all catchment areas.

**Statutory Recommendations to the Board**

CFAC Members

CST services are being stopped in Forsyth County as of February. Nina Pope said that 4 CFAC members will be able to join the Client Rights Committee.

**Community Involvement Updates-Trainings/Conferences/Events**

CFAC Members

**Community Involvement-Trainings/Conferences**

NC Tide Conference in April; Recovery 1 Training in Greensboro, State Legislative Day
Events - March CFAC meeting in March will be on the 9th in Davidson County at a location to be determined.

Comments & Adjournment
Julie Whittaker made a motion to adjourn.
LaKessiah Henderson seconded.
Obie Johnson adjourned the meeting at 8:11 pm

February 10, 2020
Forsyth Wellness Center
650 N. Highland Ave. Winston Salem, NC 27101
(Located in Highland Center)

Submitted by:

[Signature]

[Project Support Professional] 1/14/2020
Name, Title, Date