

OPC COMMUNITY OFFICE LOCAL NETWORK COUNCIL

201 Sage Road, Suite 300

Chapel Hill, NC 27514

Room 104

July 22, 2016 9:00 AM – 11:00 AM

Name	Agency/Group Representing	Attended
Trish Hussey, President	Freedom House	
Tom Reid, Vice-President	Carolina Outreach, LLC	✓
Carol McClelland, Secretary	FHR	✓
Becky Clayton	Person Industries	✓
Benita Purcell	Cardinal Innovations CFAC	
Beth Rossi	UNC-CECMH	
David Forsythe	PCGH	✓
Debra Farrington	Cardinal Innovations Healthcare	✓
Dennis Bradshaw	RSI	
Duffy Palmer	Arc of the Triangle	
Elliot Clark	Cardinal Innovations Healthcare	✓
Heart Foxworth	Cardinal Innovations Healthcare	✓
Justin DeSua	Cardinal Innovations Healthcare	✓
Lynn Veldkamp	Cardinal Innovations Healthcare	✓
Lynn Widener	Cardinal Innovations Healthcare	✓
Marika Whack	Community Alternatives of NC	
Michelle Merritt	Arc of the Triangle	✓
Mike Chapman	TEACCH	✓
Olayide "Ola" Olaniyan	Divine Support Edge Healthcare Services	✓
Senga Carroll	UNC Horizons	✓
Sherri Baum	Securing Resources for Consumers Inc.,	✓
Teresa Dawson	Cardinal Innovations Healthcare	✓
Thava Mahadevan	UNC CECMH	
Guests		
Cindy Wickline	Cardinal Innovations Healthcare	✓

Agenda Item	Discussion	Action, Decision or Outcome	Person Responsible	Target Date/ Deadline
1. Introductions	Tom Reid called the meeting to order. Council members and guests introduced themselves.			
2. Approval of Meeting Minutes from 5/20/16 Meeting	Meeting Minutes from the May 20, meeting was reviewed. David Forsythe made motion to approve, Becky Clayton seconded. Motion carried			
3. Provider Forum Planning	<p>Tom Reid thanked Carol McClelland for coordinating the Provider Forums and David Forsythe for providing the snacks.</p> <p>Carol stated that there were previously three identified agenda items for the upcoming meeting in September:</p> <ul style="list-style-type: none"> 1) Electronic Health Records 2) 1915 Waiver 3) Rejection of Referrals <p>There was discussion of the relevancy of these items, or if any should be replaced with other more pertinent agenda items.</p> <p>There was also discussion regarding the format of the Provider Forums, and noted that the Forums would be structured differently according to topics being discussed and presented.</p> <p>It was decided that Rejection of Referrals would not be a topic at this forum.</p> <p>Other agenda items that were discussed to be added were the College of Direct Supports and CEU's offered for identified parts of the trainings at future Forums.</p> <p>The Council also requested a Topic; i.e., "Looking Forward to 2017 – Cardinal's Perspective", and asked that Cardinal's clinical staff present and allow allocated time for active discussions.</p> <p><u>Topics for Forum:</u> <u>Looking Forward to 2017 – Cardinal's Perspective (1 hour)</u></p>	<p>Forum Date: September 9th 9am-11am @ Cardinal Innovations Room 104</p> <p>Room #104's schedule time will be extended until 12:00 noon</p> <p>Lynn Widener will create a list of items</p>	<p>Lynn Veldkamp</p> <p>Lynn Widener will forward a</p>	

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	<p>Lynn Widener will forward Debra Farrington a list of topics for the clinical group, she and Debra will reach out to Cardinal staff.</p> <p>Items of Interest to providers:</p> <ul style="list-style-type: none"> • What is Cardinal's Clinical Direction • State of Things • Integrated Care <p>Debra will be meeting with Dr. McCoy on Wednesday, and will ask him about presenting. Other Cardinal Staff that were mentioned as invitees were Dr. Agnello, Dr. Hall, and Christine Beck.</p> <p>Possibility of using TeleCONNECT with Cardinal's Clinical Staff.</p> <p><u>College of Direct Supports – (15 minutes)</u> Cindy Wickline – Training Coordinator – Cardinal Innovations</p> <p><u>Trainings – CEU's (15 minutes)</u></p> <p><u>Concurrent Breakout Sessions (30 minutes):</u> Carol/Elliot/QM will facilitate (tie in OGC)</p> <ol style="list-style-type: none"> 1) Waiver 2) EHR <p><u>1915 Waiver Training</u> Changes in Waiver Quarterly reviews going away – what takes its place Ask Provider what the best training format is to train Q&A on Waiver, once posted can go directly to InfoSource to access What's going to happen to ADVP and what to do in the meantime</p> <p><u>Electronic Health Records</u> Questions/Concern Who is required Who will review</p>	<p>for Cardinal's Clinical Staff to present</p> <p>Coordinate the contact of Clinical Staff (Dr. McCoy, Dr. Hall, Dr. Agnello, and Christine Beck) regarding presenting at the Forum</p> <p>Presentation of College of Direct Supports Trainings – CEU's</p> <p>Breakout Sessions</p> <p>Send contact information for the North Carolina Health Information</p>	<p>list to Debra Farrington</p> <p>Debra Farrington, Lynn Widener</p> <p>Cindy Wickline</p> <p>Carol McClelland, Elliot Clark, QM</p> <p>Carol McClelland</p>	<p>Have to Debra by 7/27/16</p>

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	<p>How to pick a vendor Link to NC Health Information Exchange Authority: hiea@nc.gov Phone #919.754.6912 Carol will send information blast to Providers</p>	Exchange Authority to Providers		
<p>4. College of Direct Supports</p>	<p>Cindy Wickline, with Cardinal Innovations gave a presentation on College of Direct Support, a free training available to Providers on line. (Handout) Three MCO's, Cardinal, Smoky Mountain, and Trillium are collaboratively working together in a workforce development initiative that will provide free training for our network providers direct care staff and their supervisors. This training is designed to increase the knowledge, skill set, and competencies of our direct support staff; therefore, improving the quality of services to members and producing positive outcomes. The DirectCourse training is aligned with the Centers for Medicare and Medicaid (CMS) competencies in the NC Innovations waiver. Included in the packet is a CMS Core Competency Cross Walk. Cardinal's initial focus will be our IDD providers, with anticipation of expanding. Credits earned will contribute toward staff's certification. All courses are web based Agencies should go ahead and decide which courses they want their staff to take and have their point person contact Kimberly Knotts, DirectCourse System Administrator at 704.986.7291. There was discussion around how to pay staff while taking courses and issues around raises once the courses are completed and certifications received. Cindy will also be presenting information on College of Direct Supports at the September Provider Forum.</p>	<p>Can staff other than IDD participate in the training?</p> <p>Can credits be used toward CSAC?</p> <p>Questions</p> <p>Add Lynn Widener, Cindy Wickline and Lynn Veldkamp to contact list.</p>	<p>Cindy Wickline</p> <p>Cindy Wickline</p> <p>Cindy Wickline or Lynn Widener</p>	
<p>5. Provider Updates</p>	<p>Person County Group Homes, David Forsythe - will have their CARF accreditation UNC Horizons, Senga Carroll – building going up in Carrboro ARC of the Triangle, Michelle Merritt – Getting ready for Waiver</p>			

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	Carolina Outreach, Tom Reid – Homeless teenage shelter in Durham – 12 beds targeting the under served LGBT target population Person Industries, Becky Clayton – interested in knowing the future of ADVP and Waiver			
6. Other Issues	David Forsythe expressed concern regarding State and Federal duplicate requirements for Providers. When a provider is doing a good job, meeting license requirements, etc. why can't their outcomes be consolidated?	This issue will be discussed at the September Provider Council meeting.		
7. Next Meeting (every other month on 4 th Friday)	Meeting Adjourned.	Next Meeting: September 23, 2016 9:00am – 11:00am OPC COC Executive Board Room #321		

Signature of Chair Person

Date Approved