

Mecklenburg CFAC Meeting Minutes

May 18, 2017

Anuvia Prevention and Recovery- 100 Billingsley Rd, Charlotte, NC

Present: Beverly Corpening
Laura Berryhill
Shari Phillips-Stratton
Russell Andrews
Zachary Adamson
Jocie Cremisi
John Corrigan via phone

Guest: Tara Williams

Eric Fox- NCDHHS
Laurie Whitson- Cardinal Innovations
Dana Frakes- Cardinal Innovations
LaKeisha McCormick- Cardinal Innovations

Old Business:

Bonnie was absent, but Beverly believes Facebook site is up.

QM Dashboard Updates:

Dana Frakes provided and reviewed Mecklenburg County Quality Management Dashboard. Asked for a CFAC member to join GCQI- Global Continuous Quality Improvement- Provider led, Quarterly basis, improve performance. GCQI focus is on Cardinal's quality and operations.

John will remain representative—health may be a factor.

Eric Fox: Format appears changed from being more specific to more general

Dana Frakes: Only looks different because it is rolling. Reviewing data this fiscal year only

State CFAC, Community Board, and/or Corporate CFAC Updates:

Laurie Whitson confirmed that cultural competency speaker did present this to CFAC. Discussed consequence of providing services at unauthorized site, which is out of compliance—Cardinal always requires provider take corrective action. Next meeting- 2nd Friday in July at 10am. Laurie Whitson presented July-Dec 2016 Dashboard. Registry of unmet needs is high but standard when compare 100 counties opened more, according to Laurie.

Eric Fox: Only legislation can change the number of slots available.

Laura Berryhill: What happens to a participant's budgeted money and used money?

Eric Fox: SIS evaluation is designed to regulate this and will enable more individuals on the Registry of unmet needs to get services.

Beverly Corpening: Asked Laurie Whitson if there is a cap on the amount spent on the Individuals who get services.

Eric Fox: IDD services are not an entitlement but SA and MH services are entitlements. Contact The NC Council of Developmental Disabilities about how individuals on registry of unmet needs are addressed.

Laurie Whitson: Individuals on Registry of Unmet Needs are taken care of with B3 services

Eric Fox: B3 services are from surplus funds. NC alone would need \$ 1/ 2 billion recurring each year for DD.

Shari Stratton: My son has been on Registry of Unmet Needs since 2005.

Laurie Whitson: Crisis center for ages 3-17 being built off Beach Creek Church Rd open Sept 2017, will separate child from adult. Sixteen bed facility for children, adolescent only.

NC DHHS Updates

Eric Fox reviewed the CFAC evaluations- Local Business plan and budget are the contentious points across all CFACs. Explained the process by which CFAC members advise. Kelly Freeland is coming to help explain the process. Eric agreed with Beverly that we need help reviewing it and understanding it.

Laura Berryhill: Each SA, DD, and MH came in and presented on service array and she presented the info to the COB.

Beverly Corpening: Cardinal has barriers and filters to allow people in to inform our CFAC so we don't see the whole picture. Cardinal refuses to give us information re: LME/MCO budget.

Laura Berryhill: Is there recourse for someone cutting an individual's budget?

Eric Fox: Yes, if you can demonstrate need. You can contest the budget because it's just a guideline. OPC (9 members) merged with Burlington (8 members) office, Orange and Chatham merged with Alamance-Caswell. Cardinal 20 counties- 7 CFACs

Beverly Corpening: The merging of the CFAC's is not the decision of the CFAC's but of Cardinal.

Zachary Adamson: We should set up tables to recruit and raise awareness

LaKeisha McCormick: Cardinal offers brochures for distribution

Eric Fox: I recorded all comments from all CFACs—this is one is #5 of 7 total. Kelly will work on CFACs to strengthen them and try to create protocols and training.

Laura Berryhill: Asked if she can take this to the COB.

Eric Fox: I will type this info. Gave example of how David County addressed excessively high suicide rate.

Beverly Corpening: Cardinal needs to show respect to Mecklenburg CFAC

Eric Fox: Thursday, June 1st Statesville—Partners sponsoring, Mandy Cohen speaking. State auditor Report on Cardinal is available