## Consumer & Family Advisory Committee Meeting Minutes

**Date and Time:** February 1, 2018 at 5:30pm  
**Location:** Anuvia Prevention and Recovery - 100 Billingsley Road, Charlotte, NC

### Committee Members

<table>
<thead>
<tr>
<th>Name</th>
<th>Present/Absent</th>
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<tbody>
<tr>
<td>Beverly Corpening – Chair</td>
<td>Present</td>
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<tr>
<td>Bonnie Foster</td>
<td>Present</td>
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<tr>
<td>Laura Berryhill</td>
<td>Present</td>
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<tr>
<td>John V. Corrigan</td>
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<tr>
<td>Shari Phillips</td>
<td>Present</td>
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<tr>
<td>David Fleck</td>
<td>Present</td>
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<tr>
<td>Gloria Tiller</td>
<td>Present</td>
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<tr>
<td>Randy Sperling</td>
<td>Present</td>
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### LME/MCO and State Staff

- **Agency:** Cardinal Innovations Healthcare  
  **Title:** Member Engagement Specialist/CFAC Liaison  
  **Name:** Ron Clark - Present

- **Agency:** Cardinal Innovations Healthcare  
  **Title:** Sr. Community Executive  
  **Name:** Laurie Whitson - Present

- **Agency:** Cardinal Innovations Healthcare  
  **Title:** Manager, Quality Management  
  **Name:** Dana Frakes - Present

- **Agency:** Cardinal Innovations Healthcare  
  **Title:** Project Support Professional/CFAC Clerk  
  **Name:** Kilsy Silva-Disla - Present

- **Agency:** DHHS/DMH/DD/SAS  
  **Title:** Mental Health Program Coordinator  
  **Name:** Stacey Harward - Present

- **Agency:** DHHS/DMH/DD/SAS  
  **Title:**  
  **Name:** Suzanne Thompson - Present

- **Agency:** DHHS/DMH/DD/SAS  
  **Title:**  
  **Name:** Janet Breeding - Present

### Guests/Members

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<thead>
<tr>
<th>Name</th>
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<tr>
<td>Anna Yon, Cardinal Innovations VP, Community Operations</td>
<td>Present</td>
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<tr>
<td>E. Ingram, Visitor</td>
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I. **Call to Order/Introduction**
   Chairperson called the meeting to order at 5:30 p.m.

II. **Minutes Approval**
   Meeting minutes from September 2017 were available. Motion was made to approve September 2017 Meeting Minutes. Members of the CFAC Board approved the minutes.

III. **Old Business**
   Janet Breeding from DHHS spoke about what the DHHS has been doing with Cardinal Innovations for the past few months. From November 27, 2017 through January 27, 2018, DHHS has been working with Cardinal on reconstructing a board as well as activating it. DHHS was in agreement that Cardinal Innovations was in compliance with the state’s requirements. Jean Anderson, Terry Cox, and Beverly Corpening are the CFAC representatives to the new Cardinal Innovations Board of Directors.

IV. **NC DHHS Updates**
   Suzanne gave brief updates on the NCDMA Medicaid transformation initiative. The reports can be accessed through the NCDMA Medicaid transformation website. A brief update was also given on the NC Behavioral Health Strategic Plan, which is about 100 pages long. State CFAC monthly meeting will cover results of the survey, division updates, and Medicaid transformation on February 14, 2018 from 8:30am-3:00pm in Raleigh. The State to Local CFAC call will be February 21 at 7:00pm. Both calls can be accessed through the same conference line number. If you have any questions, please contact Stacey Harward.

V. **Cardinal Innovations Health Updates**
   Laurie Whitson shared updates on the Community Executive Dashboard Report. Dana Frakes shared updates from the local QM Dashboard Report. Dana also shared information concerning the GCQI Committee.

   Anna Yon, VP of Community Operations at Cardinal Innovations, shared information referencing training specifically geared towards supporting CFAC with understanding of their statutory requirements. The event is scheduled for Saturday, March 3, 2018 at 9:30am in Burlington at the Ramada Inn.

VI. **New Business**
   Brief updates shared from Executive Board, Board of Directors, and State CFAC.

VII. **Action Steps**
   The team discussed hosting the statewide CFAC meeting this year in Mecklenburg County. Tentative date is set for July. Beverly emphasized the need for Mecklenburg CFAC members to be more engaged in partnering with Cardinal Innovations and other community entities. Beverly requested that Cardinal Innovations share more information about events so CFAC members can participate.

VIII. **Recruitment and Membership Efforts**
   CFAC will continue its efforts to recruit members.

IX. **Recommendations to the Board**
   Beverly Corpening suggested a revision of the capture form process and a review of the confidentiality notation on the CFAC sign in sheet as well as the application for membership.

X. **Public Comments**
   Ingram introduced herself
XI. Adjourn
Meeting was adjourned by Beverly Corpening at 7:45pm
Next meeting will be March 15, 2018 at 5:30pm

Submitted by:

_____________________________________________________________________
Name/Title

_________________________    __________________________
Date