

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 04/14/2015

PROVIDER COUNCIL

Committee Member	Agency	Disability Population Represented	Present	Absent
Ashley Jacobs	Family Preservation Services	CABHA	X	
Sarah Angotti	Novant Health	Hospital	X (call in)	
Sherille Barber	Barber Therapy & Associates	Independent Practitioner		X
Kelly Husn	Bayada Home Health Care	Specialty	X(call in)	
Jalali Kerr	Kerr Homes, Inc.	Specialty	X(call in)	
Linda Stucchi	TSG	Specialty		X
Melissa Quick/Geaneen Moore	MCT	Specialty		X
Heather Drum	Anuvia	Specialty	X	
Angela Bunting	Connections BWB	CABHA		X
Marc Philips	ASMC	ICF MR	X	
Allison Wilson	Monarch	CABHA		X
Cheryl Nicholas	InnerVision	Specialty		X
Libby Safrit	Teen Health Connection	Specialty	X	
Kira Wilson	The Arc of NC	Specialty	X	
Chuck Hill	RHA	Specialty	X	
Devon Smith	DDR, Inc.	Specialty	X	
Dammeon Chisholm	Total Care and Concern	Specialty		X
Aalece Pugh-Lily	CCPGM	CCNC – Integrated Health	X	
Victor Armstrong	Carolinas Health Systems	Hospital	X	
Nicole McKinney	Cardinal Innovations - Meck COC	MCO	X	
Sharisse Johnson	Cardinal Innovations - Meck COC	MCO	X	
Dana Frakes	Cardinal Innovations - Meck COC	MCO	X	
Beverly Corpening	Cardinal Innovations - Meck CFAC	CFAC	X	

Alternate Representation

Name of Representative	Provider Agency
Karen Williams	InnerVision – Sub for Cheryl Nicholas
Kierstan Vaca	Monarch – Sub for Allison Wilson

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 04/14/2015

Non- Voting Members/Guests

Name of Representative	Affiliation
Linda Hoover McLain	Cardinal IHS
Catherine Torrence	Cardinal IHS
Mark Jackson	Cardinal IHS

TOPIC	DISCUSSION	ACTION
Welcome	Meeting called to order at 1:09 p.m. by Ashley. Introductions made.	
Meeting Minutes	<p>3/10/2015 meeting minutes reviewed. No changes or corrections made. Heather Drum motioned to approve. Nicole McKinney seconded. Minutes approved.</p> <p><u>MCO Update</u> Nicole McKinney: -Cardinal employees will connect with a Goodwill volunteer event with Habitat for Humanity this month. -June - Cardinal will be celebrating World Refugee Month and has ignited the formulation of a proclamation to be read regarding such with elected officials. Amy Rudisill and Monique Aquino will be assisting in this effort. -Brandy Stevens is going to start with Cardinal IHS as the new Community Partners Regional Manager effective 5/1/2015. -Crisis Continuum continues to meet quarterly and the next meeting is Wednesday May 6. Resources online are updated. Crisis Continuum is planned for 5/22/2015.</p> <p>Linda Hoover McLain - Follow-up to annual Crisis Continuum Symposium. Community Partners is coordinating a follow-up family forum to convey messages of</p>	

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 04/14/2015

TOPIC	DISCUSSION	ACTION
	<p>the symposium to individuals and family members with the community. Planning is underway and going well. NAMI, CFAC and Parent Voice have been invited to participate on the planning committee. Linda will send an event flyer when it is available.</p> <p>Dana Frakes: - QM continues to conduct reviews. -At the end of the month QM will be sending providers a list of the unlicensed AFL sites for providers to review and verify the accuracy of. Reviews will begin in May. All Unlicensed AFL sites are going to be reviewed, even the sites that are vacant AND the sites that are only on CSAs. In June they will continue with the routine reviews (once all the AFL reviews are complete). There are 42 agencies that are left that have not been reviewed by Cardinal. There is a tentative target date for these to be completed by the end of September. There are a lot of grievances and complaints coming in that require investigations on QMs part which is very time consuming as well. Then agencies that have expired will then be up for review. Then Cardinal will fall into a regular review schedule, in which all agencies will be reviewed when their status expires.</p> <p><u>CFAC Update</u> Beverly Corpening: -6 p.m. - 8 p.m. 4/16/2015 Cultural Competency Forum at the CFAC meeting located at Anuvia-100 Billingsley Road and is open to people with services and families in Mecklenburg County.</p> <p>In the near future we will host a series of community forums. We are also recruiting for SA (adult and adolescent) members. Please contact Beverly if you know of anyone who is interested. Email is bjc.cfac@gmail.com and phone is 704-493-8520.</p>	
Subcommittee	<u>Cultural Competency Committee</u>	

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 04/14/2015

TOPIC	DISCUSSION	ACTION
<p>Updates</p>	<p>Ashley Jacobs: - Subcommittee is meeting monthly-were able to establish plan of action in March to reach out to 242 providers. The focus group is tomorrow 4/15/2015 from 9 a.m. - 11 a.m. at Johnson C. Smith. <u>CCNC/CCPGM Update</u> Alece Pugh-Lily: --Melissa Epps, RN is the Chronic Pain Coordinator for CCPGM. Melissa is able to offer inservices, materials and resources regarding chronic pain and/or Harm Reduction/Naloxone use. Please let Alece know if you are interested in having Melissa attend a meeting. Melissa (and a handful of other CCPGM nurses) has been trained by the NC Harm Reduction Coalition to administer Naloxone injections. http://www.nchrc.org/harm-reduction/what-is-harm-reduction/</p> <p>Plan for local behavioral health provider partnership collaborative (previously the Artemis Project); project is aimed at improving the quality of care and health outcomes for Medicaid consumers with medical and behavioral health needs, while also reducing total cost of care.</p> <p>- Through CCPGM's Emergency Department Innovation Team (EDIT) Outreach workgroup, we aspire to enhance information exchange between behavioral health providers and medical providers. Hoping to recruit someone from Monarch to join the workgroup. Trying to build on systems that are already in place.</p>	
<p>Announcements</p>	<p><u>Regional Network Provider Council updates</u> Ashley Jacobs and Devon Smith: -Regional met on 4/6/2015 for their quarterly meeting in Burlington. -General Conditions and Contract – Office of General Counsel has received the latest feedback from providers and the updated version of the General Conditions Contract for agencies will be distributed to providers once the changes are completed. Cardinal will be distributing the redlined version along with the final version.</p>	

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 04/14/2015

TOPIC	DISCUSSION	ACTION
	<p>-Once the agency General Conditions for provider agencies are distributed, Cardinal will be posting the LIP version. Devon will be submitting questions/feedback to Cardinal once this information is released.</p> <p>- Question – when a client is discharged, Cardinal must be notified; is this for everyone, including those that dropped out of the program? This depends on the situation – i.e. if there is already a TAR in the system and you have made a discharge, then that is appropriate; alternate scenario – if the client has dropped out of the program (provider has not chosen to d/c), then it is impossible to give a 30/60 day notice – Sharisse will check into this and respond.</p> <p><u>Global CQI</u> Ashley Jacobs:</p> <p>-The meeting group is made up of representatives from the original 5 Piedmont counties and Mecklenburg.</p> <p>-The Committee met last Friday. Cardinal has a CQI plan that agencies have a contractual obligation to adhere to.</p> <p>-Global CQI is a group that comes together and identifies issues that cross all disciplines and populations and we look internally to come up plan to address. This is different than the Cardinal CQI plan.</p> <p>-The Cardinal CQI plan will be posted on the Cardinal website. Ashley will send out the link once it is posted.</p> <p>-Global CQI looked at the following measurable outcomes:</p> <ol style="list-style-type: none"> 1. Follow-up after hospitalization 2. Satisfaction Quality of Life 3. Increase numbers of consumers with a primary care physician <p>- If questions come up for this committee, email Ashley and she can bring back to their group.</p>	

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 04/14/2015

TOPIC	DISCUSSION	ACTION
	<p>***Per Dana Frakes– they really need LIP representation on this committee. If you know of anyone please email Dana.***</p> <p>Victor Armstrong: -Training opportunity: From Hope to Healing: New Secrets for Preventing Suicide and Uncovering Psychosis on 5/8/2015 8:30 a.m. - 4:30 p.m. Please sign up if interested and please plan on being there the entire time. To register contact Jan Jens at Jan.Jens@carolinashealthcare.org or Lu Ketzer at Lutricia.Ketzer@carolinashealthcare.org.</p> <p>NAMI – They are supporting another C.I.T. training. Ashley has sent the information out.</p> <p>Libby Safrit: -The Big Picture is written by high school kids. It is a play that is about the big picture and the choices that they make. They are bussing kids in all week for the play. On Monday 4/20/2015 VIP performance. Ashley has sent the information previously. -They are doing the ethics training and the play on Tuesday 4/21/2015. This is with AHEC and is \$100 if you have not already registered. -There is also a community performance for parents and teens to come together next Thursday 4/23/2015. Please RSVP there are 700 seats.</p> <p>4/22/15 at 12 p.m. – Anuvia will be holding their Flag Day – will be raising flags to raise awareness for DWIs. Over 1000 last year alone – rise in numbers.</p>	
Adjournment	Motion to adjourn by Heather Drum seconded by Devon Smith. Meeting adjourned at 2:05 p.m. by Ashley.	
Next Meeting	Next meeting on 5/12/2015 from 1 p.m. – 3 p.m. at 1100 South Tryon Street.	