

Southern Region (Piedmont COC) Provider Network Council
Meeting Minutes
January 7, 2016

Attendance: (P=Present: A=Absent: C=Called In)

P	Devon (Smith) Cornett (Pres./IDD)	DDR, Inc	P	Jeanne Pritt (Secretary/IDD)	InReach
A	Treva Johnson (VP/IDD)????	Omni Visions	P	Diana Duncan (Cultural Comp.)	Diana's Homecare
C	Christy Shaver or Jim Kelly for Peggy Terhune (CCC)	Monarch	A	Dawn Allen (Past Pres.)???	GHA Autism Supports
A	Beth Albrough (IDD)	Consumer/Family Member	P	Chuck Hill for Jeanne Duncan (CCC)	RHA
P	Tom Hibbert (MH-C)	Timber Ridge	P	Kerri Cole (MH-A)	Old Vineyard
P	Margaret Mason (GCQI/Corp CQI/Monitoring)	HomeCare Management Corp.	NA	VACANT (Hospital)	Hospital
C	Arlana Sims (Outpatient)	Sims Consulting	P	Pam Rankin for Billy West (CCC)	Daymark
P	Andrea Stevens (IDD)	Consumer/Family Member	P	Robin Devore (IDD)	Lifespan
P	Jane Goble Clark (Outpatient)	Prevention Services	P	Chris Abbey (SA)	PASAPA/ Monarch
P	Nicole Cote	Piedmont COC- IDD/CCD	C	LaTonya Hardy (Outpatient)	S&H Youth and Adult Services
P	Anna Yon	Piedmont COC- Director	P	Reid Thornburg	Piedmont COC- Network
P	Jacqueline Millican (LIP)	Nazareth Children's Home	P	Dierdre Webb	Piedmont COC-MH/SA CCD
P	Ann Gluf	Piedmont COC Comm. Partners	P	Jill Queen	Piedmont COC-QM
A	Roanna Newton		A	Chuckey Aiken (alternate for Jill Queen)	Piedmont COC-QM
A	Delton Russell		A	Monvayata Ratchford (alternate for Reid Thornburg)	Piedmont COC- Network
A	Carol Gouge		P	Jean Tillman-Visitor	Daymark

1 & 2) Topic: Welcome, Call to Order, Introductions and Review of November 2015 meeting minutes

Devon Smith called the meeting to order and welcomed attendees. Motion to approve minutes made by Diana Duncan and seconded by Chuck Hill. Minutes were approved as submitted. Motion passed.

Action Needed? Yes No

What Needs to Happen? N/A

Responsible Person:

N/A

By When:

N/A

3) Topic: Regional Council Updates-get these from Devon

Devon Smith announced the following from the Regional Council meeting:

- Cardinal is proceeding with Nash County on 2-1st and Centerpointe MCO is on schedule for 4-1st assuming that this is approved by the Secretary
- Staff changes include Allison Crotty has resigned and it is unclear if she is being replaced; Valarie Hennike is retiring; and Charles Quint has resigned and Elliot Clark is stepping into his role.
- General conditions contract-redlined version will be cleaned up and posted
- Reid Thornburg reported that there were concerns regarding the 14-day authorization period for enhanced services and providers wondered if Cardinal would discuss specific cases that would require a quicker auth. Feedback is due on 1-18th to local network council members and will meet on February 2nd at Alamance-Caswell to discuss the feedback and present to clinical operations. Feedback should go to
- Reid said there was also some concern about IPRS funding changes and why providers were not included prior to communications being sent out. Also wondered if it would be possible to increase the authorizations from 3 months to 6 months for IPRS funding since a communication was not sent out. Reid said he will take the information back to UM.

Action Needed? Yes No

What Needs to Happen? Send feedback

Responsible Person:

Reid Thornburg

By When:

1-18-16

4) Topic: Provider Meeting Updates

Devon Smith stated that there was a Southern Piedmont Network Provider meeting on 11/13/2015 at 10A-12 noon at Cabarrus County Senior Center. Devon Smith stated that there was a guest visit from the state, Janet Breeding, who answered HCBS questions. The next meeting is February 12th (second Friday of each quarter) at 10 am at the Cabarrus County Senior Center. Devon urged providers to send agenda items prior to the meeting. Devon Smith announced that vacant positions were filled as follows: Arlana Sims and Jacqueline Millican for LIP and Robin Devore for IDD.

Action Needed? Yes No

What Needs to Happen? N/A

Responsible Persons:

N/A

By When:

N/A

5) Topic: Discussion on Trauma Assessment Criteria

Jacqueline Millican said that there has been a wide variety of criteria used for trauma informed clinical assessments and all providers are not using the same measures. She wanted to have a discussion to see what measures are required. Reid Thornburg asked for feedback and recommendations by email from providers by February. Pam Rankin suggested having UM involved which Reid agreed to do. Chris Abbey suggested forming a workgroup and Jacqueline Millican

offered to assist. RHA, Nazareth, Monarch, and Turning Point Homes will send a representative. Devon Smith said she will forward an email from Chris and Jacqueline to her extensive email list so others can be involved.

Action Needed? Yes No

What Needs to Happen? Draft email about the workgroup and distribute to any provider email lists

Responsible Persons:
Chris Abbey and
Jacqueline Millican
will draft email;
Devon Smith will
send to her email
lists of providers

By When:

6) Topic: Davidson County Meeting Follow-up

Reid Thornburg said that there is a workgroup that meets quarterly in Davidson County with providers and DJJ staff and judges to discuss situations where adults in SA treatment and judges are not allowing the children to return when the adult is currently in treatment. As a result, the adult would stop treatment so they could bring their children home and be reunited. Jacqueline Millican reported that there was one judge present and that judge was adamant about her concerns regarding returning children to homes where adults are not in SA treatment especially when she is not getting treatment updates from providers. She was open to receiving more information beyond 'yes' or 'no'. A template for providing that information was discussed and will be reviewed in order to allow additional information to be provided to the judicial system. Pam Rankin asked if there will be a recommended template and Reid Thornburg said he will follow up and report back.

Action Needed? Yes No

What Needs to Happen? Identify the existence or need for a template

Responsible Person:
Reid Thornburg

By When:
Next meeting

7) Topic: Youth Drug Access Survey

Jane Goble-Clark distributed a copy of the survey that has been in use almost 44 years. She said that in the next couple of weeks you can get a copy of the survey. She reviewed priorities identified from the survey:

- Talk to kids about drug use
- Talk to kids about how e-cigarettes are harmful
- Strengthen middle school approaches to prevention of underage drinking
- Lock your meds
- Beware of the social norms around marijuana use and how it impacts our kiddos

Jane stated that the survey also included some impacts on specific groups, such as LGBT youth.

Action Needed? Yes No

What Needs to Happen? NA

Responsible Person:
NA

By When: NA

8) Topic: Cultural Competence Presentation

Revella Nesbit presented on the Cultural & Linguistic Competence Report Findings, September 2015. She stated that in the Spring 2015 they did a number of assessments by focus groups and surveys and the presentation provided high level results. Revella Nesbit stated that the whole report is over 400-pages so the information representative of all the data. Revella Nesbit stated that there is a person at the State level who is aware of the national standards who is supportive of having consistency across all MCOs.

Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? N/A	Responsible Person: N/A	By When: N/A

9) Topic: Representative Updates

Pinehurst Conference-Tom Hibbert said that the only theme was that changes were coming. Chuck Hill said that another theme was to be aware of and know House Bill 372 and integration of medical records. Andrea Stevens said that 1115 waiver is being written by the Division of Health Benefits. Dean Jones is the only employee, is being developed now and its due to the LOC by March 1st and ultimately to CMS June 1st. and she is not sure how to advocate. Andrea said that HCBS is going to be the standard for payment. Anna Yon recommended getting to know legislators and educating them is one advocacy avenue. Andrea Stevens pointed out that there were more national vendors in presence than ever before and fewer MCO representatives than before.

Clinical Advisory – Pam Rankin reported that the committee did not meet in January she will bring a report from that committee to Network.

PASAPA –No report.

Cultural Competence – Diana Duncan reported the Southern Piedmont Cultural Competence committee is seeking more members meet the 3rd Thursday at 1:30 at Cardinal Corporate Center in Kannapolis.

Global/Corporate CQI/Provider Monitoring Tool – Margaret Mason said we meet again on 1-22nd and members will be submitting reports this first meeting. Corporate CQI is interested in the data generated by GCQI which will be an important way for providers to have the input.

Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? NA	Responsible Person: NA	By When: NA

10) Topic: Officer Nominations and Elections

Devon Smith called for nominations from the floor. With none forthcoming she announced that Chuck Hill and Jeanne Pritt for President and Vice President since Treva Johnson rotated off. Kerri Cole was the only nomination for Secretary and she accepted. Devon Smith distributed ballots and reminded Cardinal that they have 3 votes. Members not present submitted votes online. Devon announced that Chuck Hill was voted as President and Jeanne Pritt was voted as Vice President.

Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? NA	Responsible Person: NA	By When: N/A

11) Topic: Provider Updates

Chuck Hill stated at there is a Director position available in Concord. Kerri Cole announced that their new facility should open in 2017. She also announced that there is an event on March 9th for LGBT and she will send a flyer. Margaret Mason announced that she is the new CEO of Home Care Management.

Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
If Yes.		
What Needs to Happen? NA	Responsible Person:	By When:

	NA	NA
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12) Topic: COC Update		
Nicole Cote said that beginning January 1 st , three Care Coordinator positions in the Southern Region have been transitioned to Monitoring Specialists for monthly monitoring of residential sites (AFLs and group homes). Ann Gluf reminded everyone that Consumer Affairs is here to support members and providers. Reid Thornburg announced that Network Operations is continuing monthly engagement meetings with providers and having contractual discussions about service array and claims. Anna Yon reported that the web-based business acumen project is being piloted and once it is in place they will go out with UNCC to present to providers. She announced that Cardinal is working with Grant Thornton to enhance community presence and integrating health and behavioral health. Devon Smith reminded the members that she is con		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? NA	Responsible Person: NA	By When: NA

13) Topic: Motion to Adjourn		
Motion made by Kerri Cole and motion seconded by Tom Hibbert. Meeting adjourned.		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? N/A	Responsible Person: N/A	By When: N/A

Next Meeting:
February 4, 2016 1:00 p.m.-4:00 pm
Location: Cardinal Innovations Corporate Office
Call-In number: (855) 332-4181
Call-In Code: 8035775

Minutes submitted by: Jeanne Pritt, Secretary

Date Approved: 2/4/16

Signature of the Chairperson: 