

PROVIDER COUNCIL EXECUTIVE BOARD MEETING

Meeting 10/11/16

PROVIDER COUNCIL

Committee Member	Agency	Member Representation	Present	Absent
Ashley Jacobs	InnerVision Inc,	Cultural Competence	X	
Sarah Angotti	Novant Health	Hospital	X	
Sherille Barber	Barber Therapy & Associates	Independent Practitioner		X
Kelly Husn	Bayada Home Health Care	GCQI	Called in	
Jalali Kerr	Kerr Homes, Inc.	I/DD	X	
Denise Derkowski	Community Alternatives	I/DD		
Melissa Quick	MCT	Community Collaborator	Called in	
Heather Drum	Anuvia	Substance Abuse	X	
Theo Roach	Oasis Clinical Care	LIP/Outpatient		
Allison Wilson	Monarch	CCC		
Eduardo Villavicencio	InnerVision	MH – Adult	X	
Libby Safrit	Teen Health Connection	Community Collaborator	X	
Craig Bass	Alexander Youth Network	MH - Child	X	
Chuck Hill	RHA	MH – Adult	Called in	
Devon (Smith) Cornett	DDR, Inc.	I/DD	Called in	
Valencia Davis	CCPGM	CCNC – Integrated Health	Kim S	
Victor Armstrong	Carolinas Health Systems	Hospital	X	
Nicole McKinney	Cardinal Innovations – Meck COC	MCO	X	
Sharisse Johnson	Cardinal Innovations – Meck COC	MCO	X	
Dana Frakes	Cardinal Innovations – Meck COC	MCO	X	
Beverly Corpening	Cardinal Innovations – Meck CFAC	CFAC	X	
Nadine Lewandowski	Access Family Services	LIP/Outpatient	X	
Robyn Codrington	Inner Strength Counseling Services, PLLC	LIP/Outpatient	X	

Alternate Representation/ Non- Voting Members/Guests

Name of Representative	Provider Agency

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TOPIC	DISCUSSION	ACTION
Welcome	Welcome and Introductions	
Meeting Minutes	<p>Review Minutes from 8/9/16 Executive Board Meeting Minutes approved</p> <p>Cardinal Innovations MCO updates - Laurie Whitson/Sharisse Johnson/Heather Trotter/Dana Frakes Laurie Whitson- Community Needs Assessment went out 10.01 open until 11.11.16 Next step- will start analyzing data - will take until the Spring Sort by county and look at that with provider network data Path grant - supports outreach for individuals w/o housing for folks with MH. Written intent to terminate that program- Work collaboratively - request for a proposal - closing 2 weeks from date of post Review team 10.31.16 Conference with selected provider Transition November 2 outreach teams - anything needed for recovery</p> <p>Sharisse Johnson - Cultural Competence pilot - discussion LGBTQ providers - how did the experience go UM, QM & providers 11.9.16 Rate tables are posted Looking for ABA providers Provider Cafe- feedback - very informative</p> <p>Mecklenburg staff are mobile should be more accessible and out in the field. Network specialists calling providers - provider engagement - proactive measures - supportive Meaningful - intentional Will follow up with surveys</p>	

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	<p>Geo split - only have one network specialist across all regions All hospitals will have one person CCC - one person Jennifer Russell Wrap around providers</p> <p>Bi-laws community engagement/member engagement community partners - bring it up to regional -reorganization</p> <p>Dana Frakes -business as usual Will bring back trends that QM is seeing Routine tab - member informed Disability Rights of NC - when it happens it's lowering scores LIPs and agencies struggling</p> <p>Authorization to release information completed fully HIV, SA can be disclosed exceptions Look @ tool and guidelines and ensure your forms are consistent with requirements</p> <p>Community Needs Assessment Survey</p> <p>Special Guest Twyla Hollingsworth-Richardson, DSS Managing Attorney Youth & Family services oversees 7 attorneys Children and families and medical needs Changes as it relates to kids placed in Foster Care -new medical requirements July 2016 update - Kids come into Foster Care under custody of Child Protective Services - Mecklenburg County Old way -SW could consent to whatever child needed 7B505.1 - kids come into care under foster care agency</p>	

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	<p>Can only consent to routine Medical & emergency care If needs procedure that requires consent Have to get parents authorization from parents (in order for the child to have that) If there is a disagreement, you have to prove your case by clear evidence. If you have a kid from the outset asking those questions - is your child on medications, does your child have medical condition, who is the doctor Don't have the authority to change - File a petition - continue on current medication - if medical emergency - can consent to that 7 day hearing - w/i 7 days of coming into custody Medication, medical condition- nurses evaluating medical service/status From the parent - consent form that is taken to 7 day hearing - parent consent to continuation or give the department authority Child & Family meeting Parent no longer in the picture - have to take it into court - can't consent w/o prior authority Parents have to make informed consent - Developed a policy outpatient medication form - treatment provider is completing form. It attempts to capture what's going on with that child on that medication Court wants to know treatment modalities & if something else is effective. Form then given to parent - parent can sign off - yes I consent - parents are being invited - parents still fulfilling statutory obligation - Both parents have to agree Statute to obtain consent of parent - keep parent updated If parents disagree with DSS file a motion with the court Audit - will look to see measures to involve parents What is in this child's best interest?</p>	

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	<p>Court developed a protocol for psychotropic medications Well- being consent form in place Medication form should be in place by 11.01.16</p> <p>Will send well- being consent form Medication form</p> <p>CFAC updates- Off month</p> <p>Cultural Competence Update - Ashley Jacobs Submitted final information to Revella. Reconvened last month - identified strategies - Cardinal Cultural Competency plan. Help network implement strategies Mini subcommittee - look at area of translators and interpreters What constitutes a qualified interpreter? Resources & options for providers & LIPs. Can be electronic so it's easily accessible. Reaching out to NAMI and CIT - individual had TBI. Be supportive of CIT resources regarding TBI. Will have NAMI & CIT at next meeting 10.26.16 Reach out to network specialist if you don't feel safe. Changing the way it's being rolled out. Questions being asked of members and staff - giving some feedback - get the list of the consumers earlier -vs 5 days in advance. Implementation part and on site review. Needed additional time - some didn't realize they were in a pilot.</p> <p>Global CQI update - Kelly Husn</p> <p>Review of QTR Regional Council Meeting 10.03.2016 QTR 4 QM Dashboard Review Ashley and Devon October 3rd meeting Dashboard -</p>	

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	<p>Generates a lot of questions Submit on weekend. If not in office, days between 0-13, need for additional information. Day 13 day of decision. Want Dashboard to meet our needs. There may be duplication in some of the areas. People not able to access care.</p> <p>Are we submitting the SARs properly? - 15 days in advance. Providers will receive additional training. Survey Monkey with UM - story behind the number. Track with Global CQI. Continue to look at document and bring questions to Ashley.</p> <p>Review of Board Planning Session Discussion and Draft Plan</p> <p>Communication Bulletin with Rate Changes for Innovations Waiver effective November 1st. Providers need to look at this. Look at annual planning year. Previously worked with providers - may not necessarily do what state does. No provider input. What was different? Don't have an answer to that. No more archiving of InfoSource. Actually can still use links. May want to start your own archiving.</p> <p>If rate changes are going to impact your agency - send information to Ashley. Cardinal will start collecting that information.</p> <p>Heather Drum - Survey Monkey Reviewed and made suggestions</p> <p>Vacant Council Seats and Elections in November - IDD SA</p> <p>General membership meeting – December 16th</p>	

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TOPIC	DISCUSSION	ACTION
	Board Meeting December 13th Board members will be put Comments, questions & concerns	
Adjournment	Meeting adjourned	
Next Meeting	Next meeting on December 13, 2016	