

FIVE COUNTY PROVIDER COUNCIL MINUTES

DATE: 2/10/17 **TIME:** 9:30 – 11:00 **LOCATION:** Upstairs Conference Room #236 **MATERIAL NEEDED:**

PROVIDER REPRESENTATIVE	PRESENT	FIVE CO. COC REPRESENTATIVE	PRESENT	GUESTS	PRESENT
Jerry Earnhardt, President Daymark	Yes	Voting FC Staff:			
John Mattocks, Vice-President Vance Recovery Services	Yes	Elliot Clark , Senior Community Executive	Yes – via phone		
Nicole Spruill, Secretary Vision Behavioral Health Services	Yes	Lynn Widener , Regional Network Manager – Triad and Northern	Yes		
Bobbie Jo Hopf Youth Villages	Yes	Michael Norton , Northern Region QM Manager	Yes		
Cheri Howell Community Workforce Sol.	Yes – via phone				
Tom Lesniak RHA Health Services	Yes – via phone				
Donna Duggins Strategic Interventions	Yes – via phone				
Jeanne Harrison , Alliance Rehab. Care, Inc.	No	Non-Voting FC Staff:			
Florence Ikechukwu Spring Life Behavioral Care	Yes	Jennifer Jennings , Manager MH/SUD Care Coordination	Yes – via phone		
Gladys Washington DD Residential Services	Yes	Lynn Veldkamp , Network Support	Yes		
Rasheede Hicks, LPC Rasheede Hicks, LIP	Yes				
Rosemary Lewis , CFAC Rep	Yes				

<u>Items for Discussion</u>	<u>Responsible Party</u>	<u>Action</u>
1) Welcome	Jerry Earnhardt	Jerry called the meeting to order, introductions made and welcomed everyone.
2) Review and Approval of 1/13/17 Meeting Minutes	All	<p>Minutes from the 1/13/17 meeting were reviewed:</p> <p>Action: Cheri Howell made the motion to approve the minutes. Lynn Widener seconded and minutes were approved.</p>
3) Provider Forums	Jerry Earnhardt	<p>At the next Provider Forum on May 19, it was discussed building in training CEU's as part of the meeting.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Jerry will reach out to Revella Nesbit and Frederick Murphy to find out what training opportunities are available to present during the Forum.
4) Council Membership	Jerry Earnhardt	<p>Jerry notified the Council of recent Provider contacts and inquiries:</p> <ol style="list-style-type: none"> 1. John Purnell, Journey Through Life, contacted him inquiring if the Council is an open meeting. They are located in Raleigh, and interested in opening a site in our catchment area. He requested to do a presentation at the Council of their Agency and services they provide. The Provider Council is considered a closed meeting, unless you are invited by the Council. The Provider Forum is the appropriate place for a Provider to do a presentation of his services. <p>Action: Lynn Widener, Regional Network Manager, will reach out to Mr. Purnell regarding his inquiries and about adding a location in our catchment area.</p> <ol style="list-style-type: none"> 2. Michele Swigunski, Pinnacle Family Services of North Carolina, LLC, child provider agency that provides TFC and outpatient services in schools, is expressing interest in becoming a member of the Council. <p>Action: Jerry will find out if Pinnacle has an office in the catchment area, if so, he will extend an invitation to Michele to attend the Council meeting and to submit her biography.</p>

		<p>3. Chuck Hill, RHA, contacted Jerry requesting that Tom Lesniak take his place on the Council. Tom attended the meeting via teleconference and gave a brief biography of himself.</p> <p>Action: The Council voted to add Tom Lesniak to the Council to replace Chuck Hill.</p> <p>4. David Williams, Freedom House (CCC – Warren county), has expressed interest in joining the Council.</p> <p>Action: Jerry will extend an invitation to David for the next meeting.</p>
<p>5) Updates: Communication Bulletins - Nurse Practitioner Credentialing and NC Department of Health and Human Services</p>	<p>Jerry Earnhardt Lynn Widener</p>	<p>Jerry passed out a copy of LME-MCO Communication Bulletin #J232 regarding Clinical Coverage Policy 8C: Nurse Practitioner Credentialing.</p> <p>Action: from January’s meeting Jerry will draft a formal recommendation from the Council and send to Council for their review and comments regarding the changes around Nurse Practitioner restructure.</p> <p>Lynn Widener highlighted items addressed in the January and February North Carolina Medicaid Bulletins; i.e.,</p> <ul style="list-style-type: none"> • NC Medicaid Electronic Health Record (EHR) Incentive Program • Medicaid and N.C. Health Choice Provider Fingerprint-based Criminal Background Checks • NC Tracks Provider Training (January and February) • Intensive In-Home Service staff ratio change effective April 1, 2017 <p>Discussion concerning the IIH staff ratio changing from 1 IIH team to 8 families to increasing it to 1 IIH team to 12 families and the rate reduction. It’s at the MCO’s discretion to keep rate or reduce, MCO’s haven’t decided. Lynn told the Council that Cardinal will pay on claims date of service and not the date of claim submission. This change was noted as hitting the rural areas harder, providers are currently working on cost modeling.</p> <p>Lynn Widener stated that a Settlement Agreement was reached between DHHS and Disability Rights NC outlining a plan to assist children between the ages of 5-21 with complex needs. Murdoch Children’s Outpatient Clinic will operate two half-days per</p>

		<p>month as a pilot program. After six months, the pilot program will be evaluated, and recommendations made. The MCO will be required to collect data and report quarterly for each child identified. DHHS will collect and analyze data regarding children who meet the complex needs criteria.</p> <p>Upcoming trainings Noted:</p> <ul style="list-style-type: none"> • DMA Listening Session Webinar on Autism Services to be held February 15, 2017 • Working for Recovery – Implementing an Individual Placement and Support (IPS) Supported Employment Model – Symposium April 29, 2017 in Chapel Hill • Upcoming Supported Living Summit in March for Providers of Supported Living service. <p>Action: Copies of the following will be sent to Council members along with the minutes:</p> <ul style="list-style-type: none"> • NC Medicaid Bulletin (January and February) • LME-MCO Communication Bulletin #J231 • Listening Session/Webinar – Autism Services Flyer • 24th Annual Step Symposium Flyer <p>Lynn announced that Eastpointe Human Services has entered into a Letter of Intent to consolidate operations with Cardinal Innovations effective July 1, 2017. Network Team will be meeting with Eastpointe Provider Council. Nash County will be joining Trillium Health Resources.</p>
6.) Updates: Cultural Competency	Gladys Washington	<p>Gladys reported that the Cultural Competency group met on January 27, and are scheduled to meet February 16th. They are planning on having a training in March or April at the Library or the Church. It was discussed to combine the Cultural Competency training with the FC Provider Forum offering CEU's.</p> <p>Action: As noted in Item #3, Jerry will reach out to Revella Nesbit and Frederick Murphy regarding available training with CEU credits at the Provider Forum.</p>
7.) Updates: Provider	All	<p>Vision Behavioral – Just completed Routine Monitoring Review and will have CARF Accreditation next week Rasheede Hicks, will be attending Forensic Interview Training in April and will start to work on her Doctorate of Counseling in July</p>

8.) EMS Diversion	Jerry/Nicole	EMS Diversion – Pilot project. Franklin Hospital will be more of an urgent care – during business hours and not after hours. Don't know yet about State funding. Discussed 24/7 walk in chairs. Expensive to fund, will take a look.
9.)QM	Michael Norton	Setting up now for Block Grant Readiness Reviews Cultural Competency Reviews starting in March combined with Routine Reviews Revision to Tool since Pilot – Now using surveys
10.) Next Meeting	Jerry Earnhardt	The next meeting will be held Friday, March 10, 2017, at 9:30 at the Five County Community Office.

Respectfully submitted,

Lynn Veldkamp, Network Management Administrative Support