

Cardinal Innovations Healthcare Triad Provider Council  
 Business Meeting Minutes  
 Thursday, Aug 3 2017

P	James Harner	Insight	P	Lynn Widener	CI
A	Andy Hines	Charles Hines & Son	P	Jill Queen	CI
P	Thom Elmore	ARCA	P	Ronda Outlaw	CI
P	Michelle Ivey	DayMark			
A	Cindy Myers	RHA			
A	Khalil Nassar	PQA			
P	Dawn Johnson	Youth Haven			
A	Marianne Nadeau	Autism Society			
P	Obie Johnson	CFAC			
A	Gail Bertolotti	Alexander Youth Network			
A	John Thacker	DSS			
C	Nancy Brandon (rep- A Etoniru)	Novant			

Attendance: (P=Present; A=Absent; C=Called In)

**Topic: Review of Minutes from Aug Council meeting, approved . last FY minutes have been submitted to CI to be placed on the website.**

**Topic:** Cardinal Updates:

Jill Queen- QM- Cultural competency- potential changes and possible training needs being looked at based on the reviews. May make changes to process based on feedback.

Clinical quality reviews- CCA review, looking at PRTF and Day Tx. Question about threshold for POC- information may be forthcoming that there may be a change to include a threshold. Next round will move to other providers for CCA review. Look to Infosource regarding outcomes.

Block grant- 2 providers have POC pending based on state input. training coming on prevention services. Reviews will be Feb/March time frame.

HIE- changes in legislation. Extended timeline for compliance. Look to Infosource to get information on changes.

Emergency preparedness. Requirements for disaster preparedness. Information in federal register and information will be forthcoming. link to come via email from Jill.

Fall NC TIDE- information and CEUs that are being offered for entire conference. Registration through AHEC.

L Widener

UM- no answers on questions about UM dashboards at this time from last meeting. UM mailboxes and quarterly Q/A with UM- looking at UM participation in provider council. Will be discussed by CI. Will have an idea of strategic plan on what UM can do. 14-day turn around reviewed.

Infosource- local training on Able ACT- allows for tax sheltered savings for disabled people. Having a savings account that will not impact benefits.

Credentialing of NP- care management sent information regarding supervision. Will reach out of other MCO's and try to look at standards to have a coordinated effort.

NPI/taxonomy- ensure that they are correct.

Needs/gaps analysis- finalized and being reviewed at state level. May want to discuss at next meetings for council and providers. Have development staff to work on these items.

Email Lynn with any innovative practices.

List- network gets request from community partners about who provides what services in each area with specific populations and services. Discussion about how to accomplish this task- information sent to Lynn to look at different options.

Sept 26<sup>th</sup>- system of care offering to offer training with CEU's regarding LGBTQ population. At DCCC, lunch is provided.

7 day HD follow up initiative. Conversations with Daymark, Monarch, Novant, Freedom House- how to partner. Examples transportation and so on.

R Outlaw- working with counties to develop opioid forums. Working with county commissioners.

Opiate in a Box- presentation. Targets elected officials. Rockingham has one scheduled on Sept 29. Cardinal will speak. Stokes looking at scheduling.

SUD strategic plan developed at CI – workgroups are currently meeting. Will have training for providers.

Have talking points for that strategic plan- will be presented. Is a phased in approach.

**Topic: PLLF Updates-** L Widener did meet- need to skim the white paper on DMA website about mcaid transformation. Will have more information on the white paper on presented at next meeting. Should be able to present at the next provider meeting.

Alternative service def. from PLLF for IDD in lieu of ADDVP. Will look at with Cardinal to look at potential for B3 service.

**Topic: Provider Spotlight- D Johnson-** ARCA will present next meeting

**Topic: State Policy Update**—looking at mcaid transformation- no updates at this time.

**Topic: Cultural Competency Updates- email from K Nassar**

A Subcommittee was established on 8/17/17 during Cultural Competence Advisory Council to review the Culture Competency monitoring tool in comparison to nationally accredited bodies with the intention of making a recommendation if providers who are nationally accredited should continue to be monitored though culture competence.

Subcommittee will meet on 9/18/17.

**Topic: CFAC updates – Obie Johnson** – continuing to form, reports better relationship with MCO. Advocating for SUD/MH advisory committee. Focusing on purpose of CFAC. Would like to invite providers to present what they are doing in the community. Would like presentation on needs assessment from CI. R Outlaw will present at next CFAC- next meeting is sept 11. Meetings occur every other month- do have small monthly meeting. Can possibly present information on needs assessment once it has been approved. Would like information on in lieu of service def.

**Topic: Training/Education** – Thom Elmore - next provider meeting, intro training regarding electronic health record issues. Requirements will be discussed. Have IT people from different agencies present.

**Topic: Clinical Advisory Committee Updates - Jim Harner**

**Topic: Provider Advocacy/Provider Concerns – Andy Hines –**

**Topic: Provider Accomplishments – “Tell Me Something Good” – Jim Harner**

**Topic: New Business:**

For next meeting please be thinking about meeting schedule for council and regarding nominations for officers and who needs to be part of this meeting.

**1 - (855) 332-4181 use Access Code 1615289**

**Topic: Meeting Adjourned – motion made- approved.**

**Next Council Meeting:**

**Oct 5<sup>th</sup>**

**Provider meeting:**

**Oct 25<sup>th</sup>.**

Minutes submitted by: Michelle Ivey, MSW, LCSW – Secretary, Provider Council

**Date Approved:** October 5, 2017

**Signature of the President:** James R Harner