

Cardinal Innovations Healthcare Triad Provider Council  
 Business Meeting Minutes  
 Thursday, July 6, 2017

P	James Harner	Insight	A	Lynn Widener	CI
P	Andy Hines	Charles Hines & Son	C	Jill Queen	CI
A	Thom Elmore	ARCA	P	Ronda Outlaw	CI
P	Michelle Ivey	DayMark	A	Karen Dingwall	CI
C	Cindy Myers	RHA			
P	Khalil Nassar	PQA			
A	Dawn Johnson	Youth Haven			
A	Marianne Nadeau	Autism Society			
A	Obie Johnson	CFAC			
A	Gail Bertolotti	Alexander Youth Network			
A	John Thacker	DSS			
A	Nancy Brandon	Novant			

Attendance: (P=Present; A=Absent; C=Called In)

**Topic: Review of Minutes from April Council meeting**

**Topic: Cardinal Updates:**

**Jill Queen-** communication from state of monitoring and time frame. Outlines process for accredited agencies. July 3<sup>rd</sup> effective date. Post payment review with staff qualifications will remain. Will look at providers and request copy accreditation and what services are accreditation- if not all covered they will look at additional information. Started CCA clinical review – various agencies are involved. Will give trends. HIE and ER- bill from senate and is now law- gives time frames for these items. (Senate law-2017:57—pg 144-151)

**R Outlaw-** Narcan kits are being made available. CURES Act. NC County Commissioners association – package with template “Opiate in a Box” Initiative. How to work with emergency responders – have to engage person that has used Narcan and refuses tx. Seems to be different efforts going on the community- Cardinal trying to address.

Question- from A Hines- care coordinator told family that hours reduced because of rate increase.

Response- from R Outlaw- auths are only based on medical necessity.

Discussion- provider meeting in July- Motion, Nassar, 2<sup>nd</sup> Hines- will cancel July provider meeting.

**Topic: PLLF Updates- L Widener**

**Topic: Provider Spotlight- D Johnson**

**Topic: State Policy Update—K Nassar**

Question about exceptions for NP that do not meet requirements. No specific updates at this time on how exceptions will be granted.

**Topic: Cultural Competency Updates- K Nassar**

Question about how this will be reviewed since it is also a part of national accreditation. No information given at this time.

**Topic: CFAC updates – Obie Johnson –**

**Topic: Training/Education – Thom Elmore**

From J Harner- working on information about EHR and other related items. Encourage staff to go to the Cardinal trainings for CEU's- options available.

**Topic: Clinical Advisory Committee Updates - Jim Harner**

**Topic: Provider Advocacy/Provider Concerns – Andy Hines –**

**Topic: Provider Accomplishments – “Tell Me Something Good” – Jim Harner**

**Topic: New Business:**

Discussion about auth. process and TAR's for Cardinal and difference from CPHS process. All information needs to be in the TAR.

From K Nassar- request to look at PSR rate. Also, is there possible rate increase for TCLI clients? Due to increased contacts and needs for this population.

**Topic: Next Meeting**

Provider Meeting- Scheduled for July 26<sup>th</sup>. – cancelled

Next Provider Council Aug 3rd

1. How to call-in to this meeting, only when meeting is at Cardinal Innovations.  
When unable to attend in person, please dial in to the meeting:

**1 - (855) 332-4181 use Access Code 1615289**

**Topic: Meeting Adjourned**

**Next Council Meeting:**

**Aug 3<sup>rd</sup> 2017, 9am**

Minutes submitted by: Michelle Ivey, MSW, LCSW – Secretary, Provider Council

**Date Approved: 8-3-17**

**Signature of the President: James Harner.**