

Cardinal Innovations Healthcare Triad Provider Council  
Meeting  
Thursday, March 2, 2017

P	James Harner	Insight	P	Lynn Widener	CI
A	Andy Hines	Charles Hines & Son	CI	Jill Queen	CI
P	Thom Elmore	ARCA	P	Ronda Outlaw	CI
P	Michelle Ivey	DayMark	A	Karen Dingwall	CI
P	Cindy Myers	RHA			
P	Kahlil Nassar	PQA			
A	Dawn Johnson	Youth Haven			
P	Marianne Nadeau	Autism Society			
P	Obie Johnson	CFAC			
A	Gayle Burkdale (For A Conrad)	Alexander Youth Network			
A	John Thacker	DSS			
A	Nancy Brandon	Novant			

Attendance: (P=Present; A=Absent; C=Called In)

**Topic: Review of Minutes from February**

**Change- it is not decided where Cardinal staff will be in regards to new building on Highland Ave.**

**Minutes approved as read with 1 correction.**

**Topic: Cardinal Update- Lynn**

**Inforsource continues to publish list of trainings.**

**IIH- Cardinal rate will remain as is at least until July 1 2017**

**Alternative work arrangements- now includes care coordination. They are mobile in the community.**

**Highland Ave Center- change in the provider to Daymark – information given on the change. Will increase access to FBC beds. Hope to open July 1.**

**Community living and supports- Andy brought forth information about rates and services to the regional council. Conference call to discuss impact of rate. Information went to regulatory affairs and with the DMA budget committee. Discussion on balance of budgets for a person receiving services.**

**PLLF- continued concern about NC Tracks and credentialing. Difficulty to manage with NPI and Taxonomy codes. PLLF met with D Richards, no response at this time. PLLF members will be sending letter to D Richards about the concerns. Discussion about denials for NPI and Taxonomy and how that will increase denial rates.**

**CABAH meeting- what worked and what did not work- next step listening sessions. Looking at services definitions that would have to change if CABHA designation goes away. (IIH, TCM, CST, Day Tx all list CABHA as designation)**

**PLLF- Mcaid bulletin new requirements for PA/NP and that has been relaxed some (Feb bulletin- Joint Comm 232 and will be in clinical coverage policy) issues on how to get mid levels the experience they need to be certified.**

**Change announced around TCLI and the PCP related to moving. Will review PCP post move. IRIS system is going to be updated – request for Bids with new vendor. B Waiver- sitting at CMS along with TBI waiver.**

**Topic: State Update- Jim, Khalil**

Meeting with D Richards- now is the time to look at advocating for what is needed in the community. Reports DMA knows rates are low and it makes it difficult for providers to provide services. Need to come together with consumers and have them advocate as well. Discussion about subcommittee to look at what advocacy is needed from this group and how to involve other providers and consumers. Suggestion to ask at the provider meeting who is interested as well as CFAC-  
Follow up from last meeting- getting names of providers and call to invite to next provider meeting in April.  
Suggestion- need to have a group that advocates on the state level. Need to look at the level of state regulatory issues and funding.

**Topic: QM- Jill Queen**

CI is doing initiative clinical quality reviews on services- first will be on ACTT. Will be happening over March. (providers notified) Will look at other services. Discussion about what will be reviewed for ACTT- each review will vary. Will interview staff and clients. Will desire to do this Face to face. Will try to work with provider and will use a random sample. 30 records will be reviewed for ACTT and 10 members interviewed. Looking at quality and outcomes. Piloting due to possible changes with state auditing process. Attempt to reduce barriers and how the clients that are benefiting.  
- State announced block grant monitoring dates- April- June. Will occur at 1 central CI location. Will be done at corporate center. Will schedule reviews and what needs to be provided. Firm date or sample is not known at this time. review tool has been posted.

**Topic: Cultural Competency**

Training has occurred, but it was not well attended. Khalil attended regional council meeting and how to implement the Cultural competency plan.

**Topic: Training Update- Thom**

Thom has discussed with CI training staff . would like to get contact information for local providers and get input on what is needed for training. Would like to offer CEU's for training.

**Topic: Provider Accomplishments.**

PQA- met moderate fidelity for ACTT and has met fidelity for ISP.  
Daymark- increase in Emergent client's seen in Winston Salem office.

New Business- need to have list of providers to be able to invite to next meeting. Discussion about needing list from CPHS because it is more user friendly. Need to encourage attendance and need to try and have agenda to send out ahead of time. need to set goals for engagement.

Agenda for provider meeting

Need to inform about NC Tracks on issues with credentialing.

Need to get further information on training options.

Possibly have information on E H R and how that is going to impact providers.

News about Rates (if there is any)

Update on Cardinal Staff being mobile

Update on Highland Ave Center.

Motion made to adjourn- K Nassar.

**Next Council Meeting:**

**Thursday, April 6<sup>th</sup> 2017- 9 am**  
**Next Provider meeting- April 26<sup>th</sup> 2017 9am**

Minutes submitted by: Michelle Ivey, MSW, LCSW- Council Secretary

**Date Approved:** 4-6-17

**Signature of the President:** James Harner