

CPHS Provider Steering Committee Joint Meeting CI/CPHS

Meeting Minutes

Oct 13, 2016

Attendance: (P=Present; A=Absent; C=Called In)

A	James Harner	Insight	A	Lynn Widener	CI
P	Andy Hines	Hines and Sons	P	Jill Queen	CI
A	Thom Elmore	ARCA	A	Karen Dingwall	CI
P	Michelle Ivey	Daymark	P	Ronda Outlaw	CI
P	Cindy Myers	RHA			
P	Khalil Nassar	PQA			
P	Dawn Johnson	Youth Haven			
P	Marianne Nadeau	Autism Society			
P	Obie Johnson	CFAC			
P	Ashley Conrad	Alexander			
P	John Thacker	DSS			

Topic: Review of minutes from Provider meeting and Provider council

No agenda was presented for this meeting.

Introductions- John Thacker will represent DSS on the council

Topic: Andy reported on the larger Cardinal provider Council/ MCO updates

General agenda Items- Need to look at having off-site general meeting of the provider.

Spotlight on need for cultural competency

Workplan for this group- examples- training, rates and provider issues.

Cardinal has historically done some provider council ‘retreats’ in that it is a working meeting to discuss network issues. Information to be forthcoming.

Cardinal is working on being able to provide free or low cost CEU’s to providers.

Provider network staff will be reaching out to providers to engage and meet providers to establish relationships. Will be assigned provider relations specialist. A number of departments run on this same model where agencies are assigned a person as a contact for issues. – Need listing of staff assigned to agency.

Update from Jill- refinements coming on monitoring, Global CQI committee is looking at process. If you are interested in Global CQI- let Jill Queen or Jim Harner know. There will be 1 committee for all of Cardinal. J Queen sending out invitation to group if they want to call into meeting to observe process.

Cultural Competency- Nassar will chair- will have first meeting soon. Getting information from the members who will be part of this council. Discussion about needing interpreters.

Topic: engagement with MCO

Discussion about a specific case where issues were identified by the agency regarding care coordination. Member engagement department can help with advocating for the family. (needs to be a topic at the provider meeting- how to access this service)

CFAC meeting- Andy will speak to group – November- 14th- second Monday about services and access of services.

Topic- financial issues

K Nassar brought up financial viability of some of the rates given what it cost to provide the services.
 R Outlaw- there is a discussion about rates in some of the other CI areas and that it is being looked at from a market perspective.
 A Hines- unfunded mandates and how it impacts salary and then quality staff
 How to deal with undocumented persons- request to share how much is being spent on undocumented care. Requirements are similar to ED in that you assess for crisis. CI would like numbers on how many undocumented persons are in need of care.
 Request for MCO to look at accreditation and the cost of this.
 Andy- request a subcommittee to review this information. (see work plan items below)
 Innovations- discussion about changes to contract. Discontinued services have been removed, but client has opted to continue service until auth expires. CI will look into contract issues and ensure this can continue to be billed.
 Janet Breeding- state rep that sits with larger CI provider council. May possibly address unfunded mandates on the state level.

- Topic Workplan**
- Unfunded mandates- reviewing what is required. Suggestion to create a workgroup and take to provider meeting so that input can be given on what the unfunded mandates are.
 - Rate increases- what does it cost to provide services
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13) Topic: Motion to Adjourn		
Motion made- ---		
Action Needed? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
What Needs to Happen? N/A	Responsible Person: N/A	By When: N/A

Next Meeting:
November 3rd 9:00-10:30

Minutes submitted by: Michelle Ivey, MSW, LCSW (Secretary)

Date Approved: 11-3-16

Signature of the President: James Harner